

Unlocking Real Savings

Academic health system sees significant savings from own employees with Transcarent



The Client



INDUSTRY:
Health System



LOCATION:
Midwest



COVERED LIVES:
>20,000

The Challenge

With a deep commitment to patient care, education, research, and community partnerships, an academic health system sought to enhance the health experience for its Members while reducing costs. Beginning in 2022, they partnered with Transcarent to launch a new health and care experience for its health plan Members.

The Transcarent Solution

Transcarent delivered the One Place for Health & Care, next generation navigation for the client's health plan. The key components of this solution included Health Guides, Provider Finder, On-Demand Virtual Care, and Expert Medical Opinions. Transcarent leveraged its technology and expertise to deliver personalized and accessible healthcare solutions tailored to the needs of the client's employees.



CASE STUDY: Unlocking Real Savings



The Results

Transcarent analyzed medical claims and utilization data to measure the impact of the program. The results demonstrated significant savings and improvements for employees, including:

- **Reduction in costs** at an average \$66 PMPM savings
- **Less inpatient days**, with a reduction of 32%
- **Increased efficient use of resources** with an 8% reduction in specialist visits
- **Improved access to appropriate care channels**, with a 9% reduction in ER visits for activated Members and 6% reduction in urgent care visits

Transcarent's next generation navigation experience effectively reduced costs and improved outcomes for the client's employees. By attracting higher-risk Members and driving appropriate site-of-care utilization, Transcarent demonstrated its ability to bend the cost curve while providing comprehensive and accessible healthcare solutions.

\$66

Average PMPM savings

32%

Reduction in inpatient days

8%

Reduction in specialist visits

9%

Reduction in ER visits for activated Members

6%

Reduction in urgent care visits

Transcarent is the One Place for Health and Care

Transcarent simplifies health and care by providing a personalized app, an on-demand care team, and a connected ecosystem of high-quality digital and in-person care. With transparent pricing and aligned incentives, Transcarent delivers on its promise of accessible, affordable, and high-quality health and care for all.



Learn More and
Schedule a Demo

Contact us | sales@transcarent.com

