

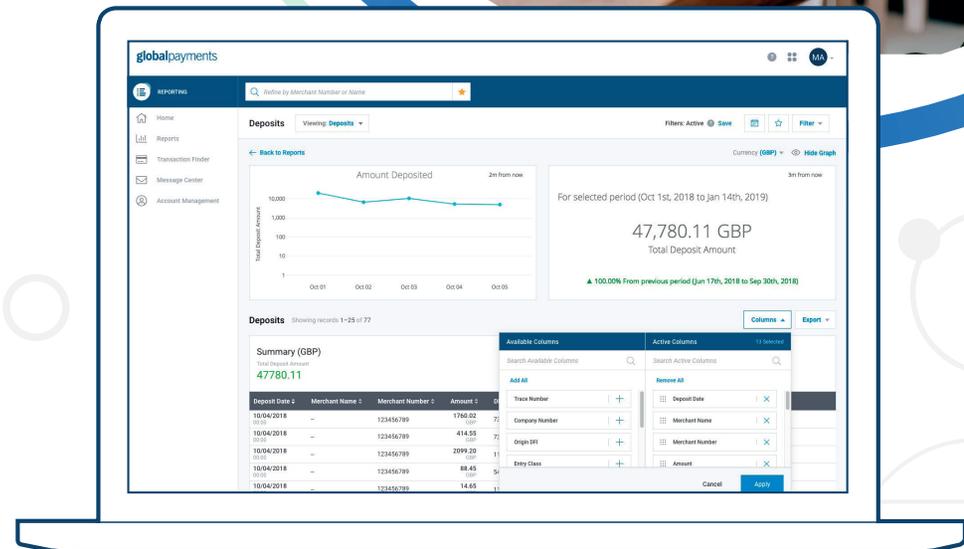
Merchant Portal

Efficient. Effective. Easy to use.

From small businesses to large enterprises, smarter decisions start with Merchant Portal. Manage daily tasks, resolve chargebacks and disputes, and measure your activity using our robust reporting and analytics tools. All through a single, intuitive cloud-based portal.

Run and grow your business

- **Transaction reporting.** Better understand, operate and build your business with preformatted or custom reports.
- **Disputes management.** Minimise losses and resolve chargebacks efficiently and quickly.
- **Actionable insights.** Make smarter business decisions informed by customer and competitor analytics.



MERCHANT PORTAL

Your data—centralised

- Evaluate performance across your business, or focus on individual locations and channels.
- Simplify daily tasks and pinpoint transactions in real time.
- Add users and easily manage tasks across team members.
- Manage your business from anywhere, at any time.

Put your data to work

- Get a snapshot of your business activity.
- View transaction statuses, and quickly identify and resolve issues.
- Validate deposits as payments are received to improve revenue streams.
- Examine sales and customer data to make informed business decisions.
- Create and schedule customised reports with our simple drag-and-drop report builder.

Easily manage disputes

- Monitor chargebacks at-a-glance with an easy-to-read dashboard.
- Organise disputes by open, pending and closed cases with queue management.
- Stay on top of dispute activity—as well as upcoming due dates—with email notifications.
- Understand the probability of win/loss scenarios enabled by advanced machine learning.

Analyse customer behaviour

- Find patterns in buyer behaviour by measuring transaction volume, sales values and average ticket price.
- Compare transaction data behaviour and spend against your competitors.
- Identify and target the best markets for expansion using heat maps.

Designed with security in mind

In today's environment of heightened regulatory requirements, know that we take security seriously. Merchant Portal is a PCI-certified solution that helps protect your customers' data.

For more information, please visit www.globalpayments.com/business-solutions/merchant-portal or call 0345 702 3344*

*Lines are open from 9am to 6pm, Monday to Friday, except public holidays.

If you have a speech or hearing impairment, you can call us using the Relay Service by dialling 18001 followed by 0345 702 3344*. Calls may be recorded. To help us continually improve on our service and in the interests of security, we may monitor and/or record your telephone calls with us. Any recordings remain our sole property.

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