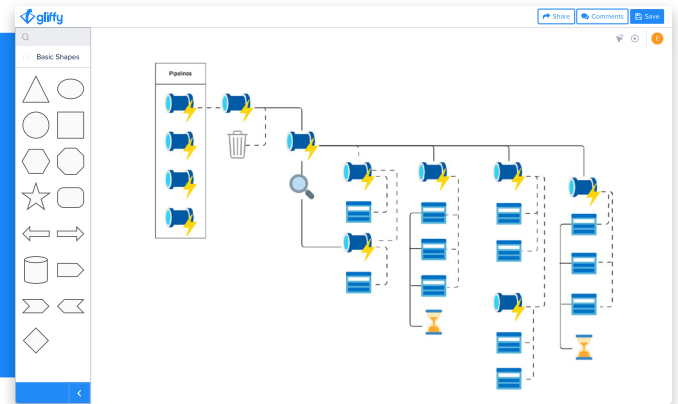




Better Documentation Means Better Service for Both Employees and Customers



Visually document systems and processes for fast, consistent service experiences.

- Implement **process modeling** to document the way your team works for faster service and troubleshooting
- Build **cloud architecture diagrams** to visualize your organization's intricate enterprise cloud services
- Create **entity relationship diagrams** to understand complex databases at a glance

Improve onboarding and cross-functional communication with clear documentation.

- Establish and document **standard operating procedures** to create a source of truth for internal processes
- Visualize new processes, map out existing ones, and communicate them effectively by drawing **flowcharts**
- Develop **org charts** that help your team create and align on communication plans between departments

Share your vision for future updates and improvements with non-technical stakeholders.

- Represent current and future network structure with **network diagrams**
- Draw **flowcharts** to communicate complex processes to any audience
- Create a visual **roadmap** that clearly articulates your development plan

Gliffy lets you build visual documentation your team will actually use.

- Skip the learning curve with an **intuitive, drag-and-drop** diagramming tool built for enterprise teams
- Create **interactive diagrams** with linked layers that engage your viewers
- Build and brainstorm together with **real-time collab-**

From Our Users:

"We use Confluence for technical documentation and **Gliffy fills the gap in creating professional-looking diagrams**, such as UML, network topology, and more. We can embed the diagrams in the Confluence page, and we can even export the page with the diagram in it."

– Consultant in Information Technology and Services

