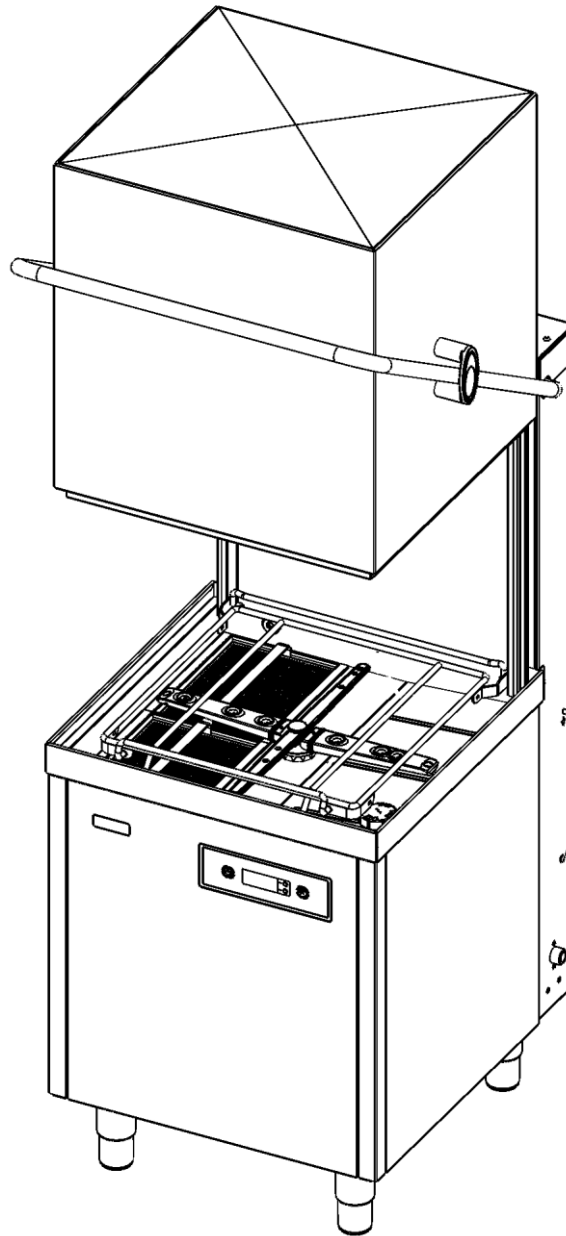


Engineers manual

Pass Through machines



P500

A- AirBreak

**P500 A
P500 A WS**

**WS – Water
Softener**

**P500 AS
P500 AS WS**

**AS – Dual Rinse
Element**

Table of Contents

1.	INTRODUCTION.....	3
1.1	INSTALLATION AND COMMISSIONING.....	3
1.2	SERVICE AND REPAIRS.....	3
1.3	MODIFICATION.....	3
2.	EXPLANATION OF SYMBOLS USED.....	3
3.	WARNING AND SAFETY INFORMATION	3
3.1	DANGER WARNINGS.....	3
3.2	WARNINGS.....	3
3.3	CAUTIONS.....	3
4.	WATER PATHS.....	4
4.1	WATER WAYS LEGEND	4
4.2	PRESSURISED SYSTEM.....	5
4.3	UNPRESSURISED SYSTEM	6
4.4	WATER SOFTENER SYSTEM	7
4.5	AS SYSTEM.....	8
4.6	WATER SOFTENER UNIT	9
5.	MACHINE SPECIFICATIONS	10
5.1	SYSTEMS MATRIX	10
5.2	MECHANICAL SPECIFICATIONS AND SITE REQUIREMENTS.....	10
5.3	COMPONENTS	10
5.3.1	<i>Pump wiring.....</i>	11
5.3.2	<i>Winding legend.....</i>	11
5.3.3	<i>Terminal Block Layout.....</i>	12
5.3.4	<i>Contactors wiring.....</i>	13
5.3.5	<i>External Chemical Pumps connection</i>	16
6.	LOGIC.....	17
6.1	INDICATOR LOGIC.....	17
6.1.1	<i>Heating indicator</i>	17
6.1.2	<i>Cycle indicator.....</i>	17
6.2	FILL AND HEAT.....	18
6.2.1	<i>Pressurised fill and heat.....</i>	18
6.2.2	<i>Unpressurised fill and heat.....</i>	19
6.3	WASH AND RINSE.....	20
6.4	DRAIN	20
6.5	CHEMICAL DOSING.....	21
6.6	WATER SOFTENER UNIT	22
7.	COMMISSIONING/SERVICE MODES	23
7.1	COMMISSIONING/SERVICE INTERFACE	23
7.2	COMMISSIONING MODE	23
7.3	SETTING CHEMICAL DOSAGE	23
7.4	PRIMING CHEMICALS	24
7.5	INTEGRAL WATER SOFTENER (IF FITTED)	24
7.5.1	<i>Commissioning the water softener unit.....</i>	24
7.5.2	<i>Setting the water softener</i>	25
7.5.3	<i>Water softener settings</i>	25
7.6	SERVICE MODE.....	26
7.6.1	<i>Program value</i>	26
7.6.2	<i>Product Interlock settings.....</i>	27
7.6.3	<i>Re-set to Factory settings</i>	27

7.6.4	Loads.....	28
7.6.5	Errors.....	29
7.6.6	Statistics.....	31
8.	CONTROL UNIT	32
8.1	INPUTS AND OUTPUTS	32
8.1.1	Main board	32
8.1.2	Water softener board.....	33
8.2	BOARD SETUP	34
9.	CABLE REPAIR KITS	35
9.1	AVAILABLE CABLE KITS LIST	35
9.2	CABLE KIT INFORMATION	35
9.3	CABLE KIT DIAGRAM.....	36
10.	TOOL LIST.....	37
11.	NOTES	37
12.	QUICK REFERENCE.....	38
13.	MACHINE RATING.....	39
13.1	MAINS CABLE	39
14.	WIRING DIAGRAMS	41

1. Introduction

Prior to reading this manual it is essential that you are familiar with the contents and subject matter covered by the “**Installation and Operation manual**”.

1.1 Installation and commissioning

Installation and commissioning instructions are detailed in the “**Installation and Operation manual**” and should always be followed. Incorrect installation may invalidate any warranties.






1.2 Service and repairs

Repairs to the machine should only be carried out by a **Classeq** approved/trained technician using genuine **Classeq** parts. Failure to do so may invalidate any warranties.

1.3 Modification

Classeq reserves the right to modify the machine or the contents of this manual without notice.

2. Explanation of symbols used

 DANGER!	Warning against potentially serious or fatal injuries to persons if the described precautionary measures are not taken.		This symbol refers to a chapter with more detailed information
 Warning!	Warning against potentially minor injuries to persons or material damage if the described precautionary measures are not taken	1	Refer to foot note at bottom of page
 Caution	Warning against defects in or destruction of the product if the described precautionary measures are not taken.		Recycle

3. Warning and safety information

3.1 Danger warnings

Unless the machine has been isolated from the supply there will always be potential for mains voltage to any components in the machine. (► 8)

3.2 Warnings

DO NOT run the machine if there is no salt in the salt reservoir, as this will allow lime scale to build up, also any lime scale will invalidate your warranty.

DO NOT add any chemicals, such as detergent or rinse aid to the reservoir. These will cause damage to the machine. (► 7.5)

3.3 Cautions

Only use granulated salt (max. grain size 5 – 7 mm). Salt tablets are not suitable.

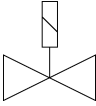
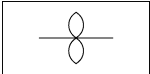
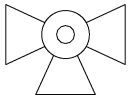

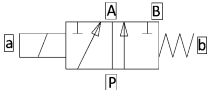
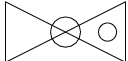








If the reservoir cap is not properly secured, water and/or chemicals can leak in or out of the unit causing damage to the machine. (► 7.5)

Repairs to the machine should only be done with the mains supply isolated. (► 8)

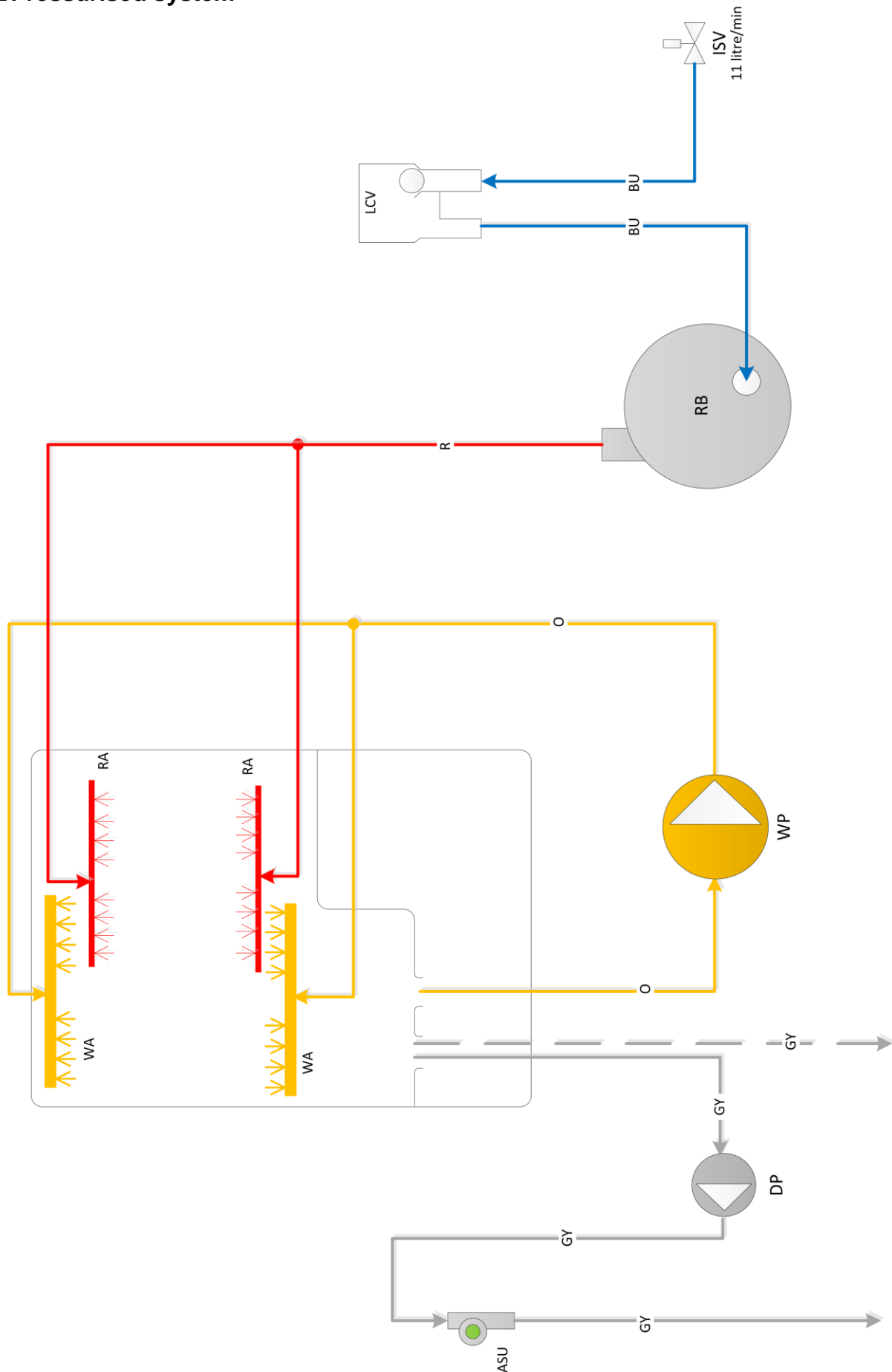
Any changes made to **F30** will not be saved if power to the machine is disrupted before completely exiting service mode. (► 8.2)

4. Water paths

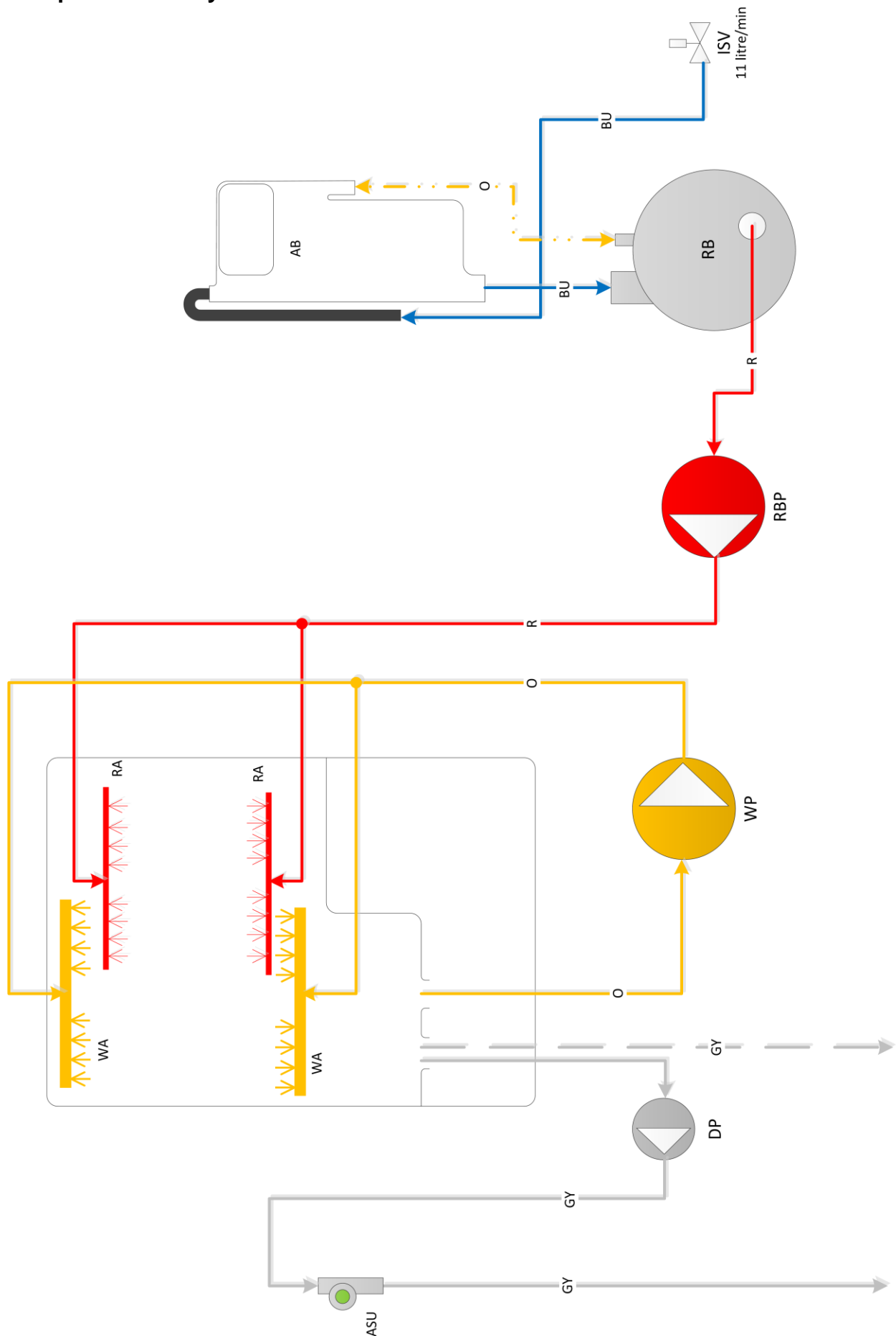
4.1 Water ways legend

Key	Description
ISV	Inlet solenoid valve
LCV	Lateral check valve
AB	WRAS approved type AB air gap
RB	Rinse tank
RBP	Rinse booster pump
WP	Wash pump
DP	Drain pump
RA	Rinse arm
WA	Wash arm
WSU	Water softener unit
NRV	Non-return valve
ASU	Anti-syphon unit
SR	Salt reservoir
Res	Resin chamber
	Solenoid valve
	Paddle sensor
	Ball valve
	Air gap
	Switching valve
	Non return ball valve
BU 	Incoming water
GR 	Softened water
R 	Rinse water
O 	Wash water
GY 	Waste water – Pumped drain
GY 	Waste water – Gravity drain
P 	Waste water – Water softener
O 	Breather

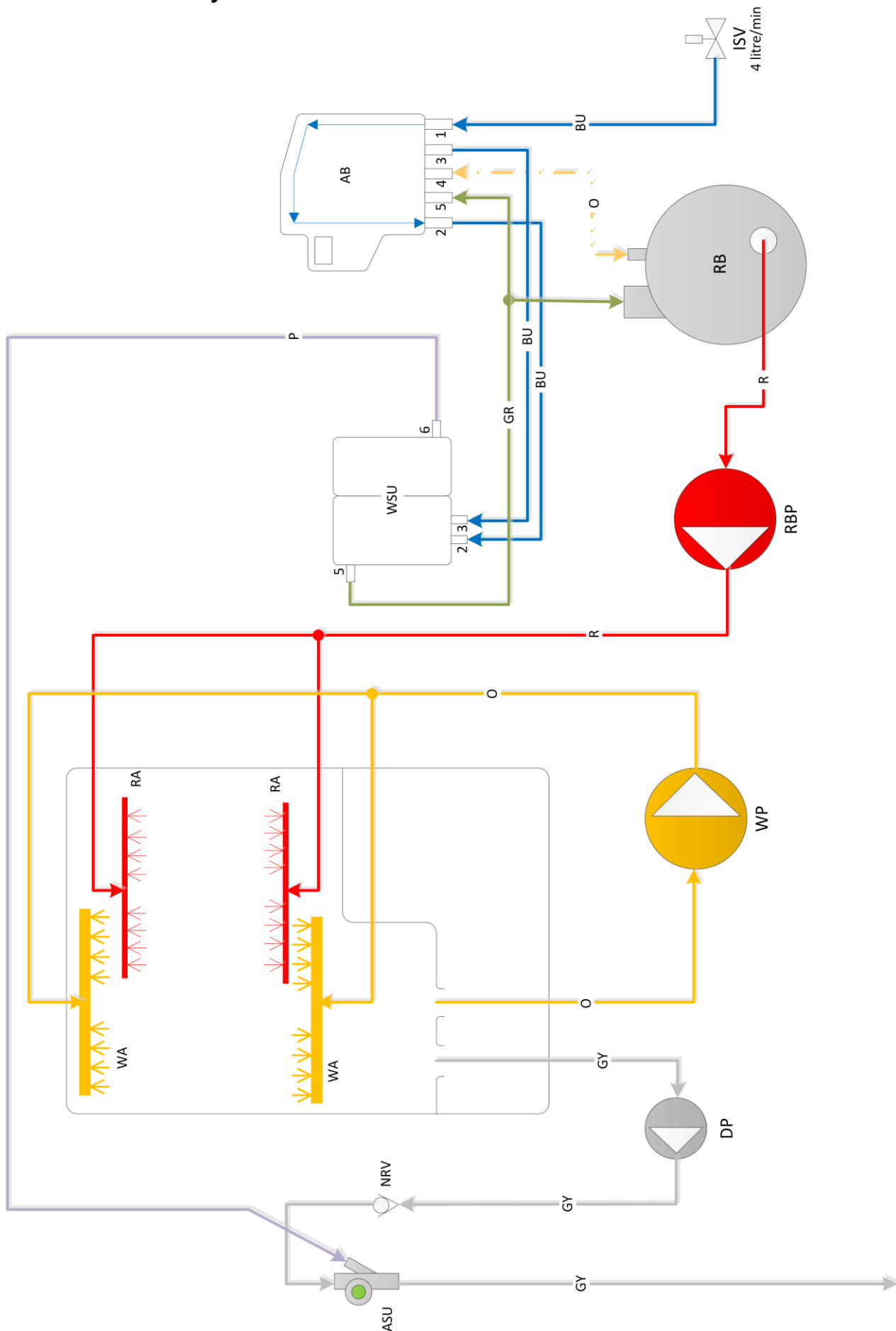
4.2 Pressurised system



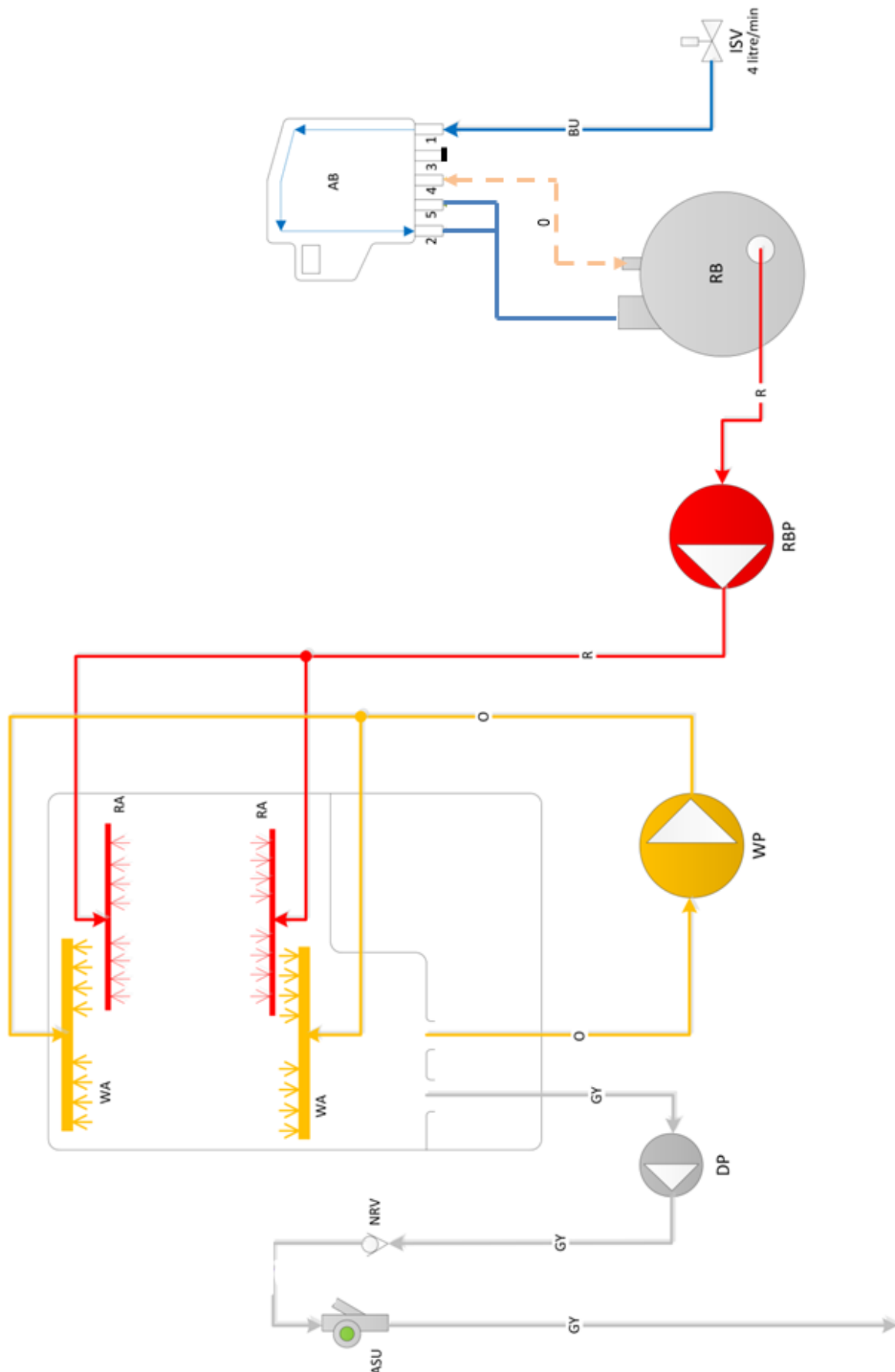
4.3 Unpressurised system



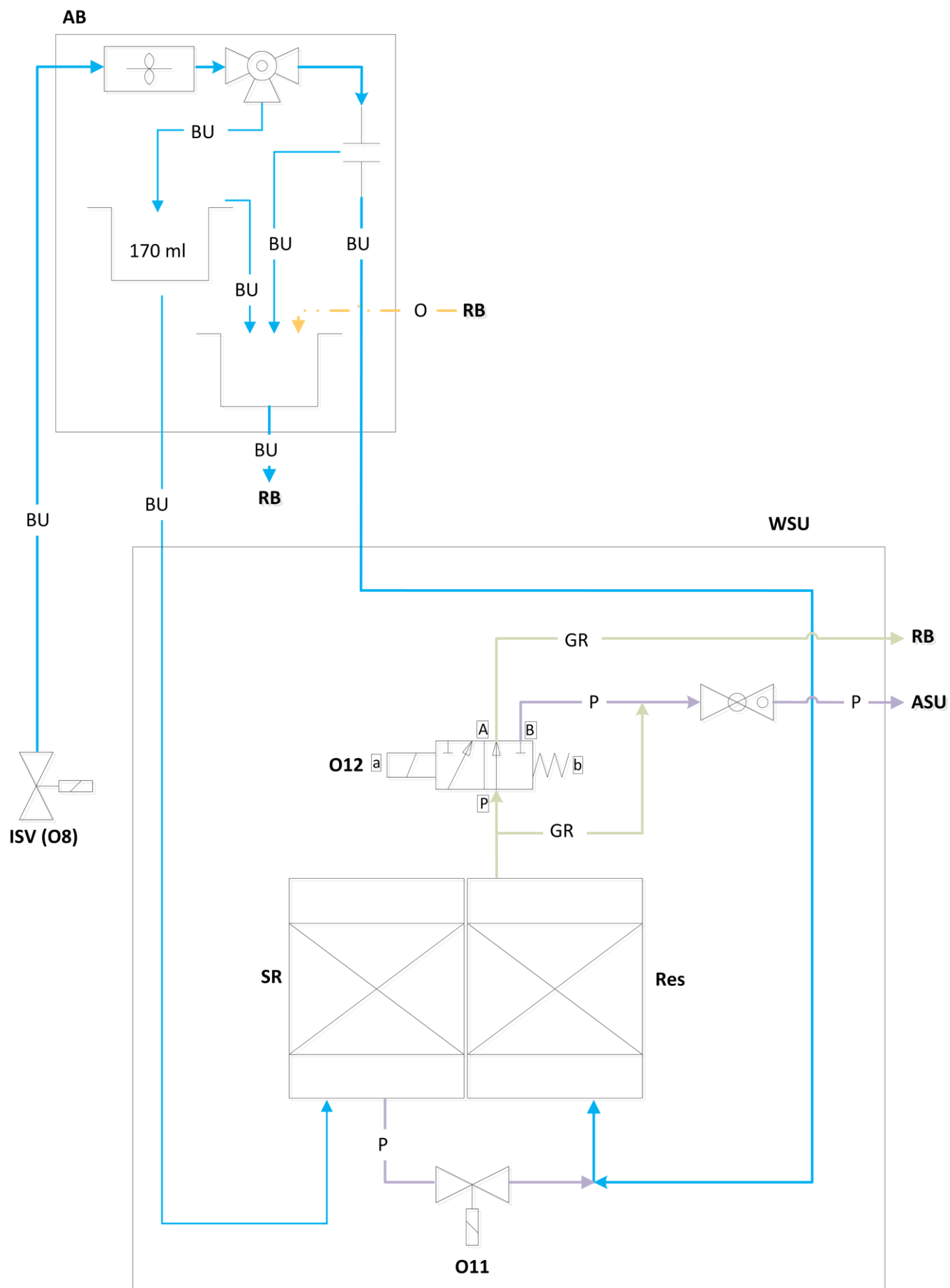
4.4 Water softener system



4.5 AS system



4.6 Water softener unit



5. Machine specifications

5.1 Systems matrix

Below is a table describing the various systems available for the different machine types.

Machine type	30A 1N~	12A 3N~	16A 3N~	22A 3N~	22A *3~ Only 60 hz	Rinse booster pump	WRAS approved air gap	Inbuilt Water softener	Drain pump	Gravity drain
P500	●	◐	○	○	●	○	○	○	◐	●
P500 A	●	◐	◐	○	◐	●	●	◐	●	◐
P500 AS	○	○	○	●	○	●	●	◐	●	◐

● - Standard

◐ - Optional

○ – Not available

5.2 Mechanical specifications and site requirements

For details on machine dimensions and site requirements refer to the “*Installation and Operation manual*” for the machine.

5.3 Components

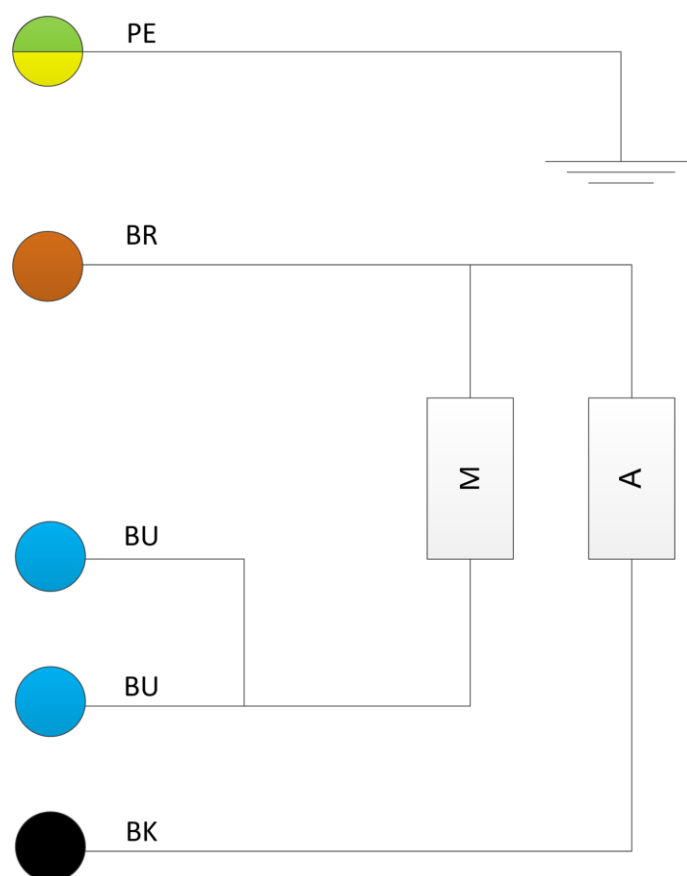
The table below indicates the electrical components in the machines and their electrical specifications

Component		Voltage range (V)	Frequency (Hz)	Current (A)	Power (W)	Resistance (Ω)
Inlet solenoid		220-240	50/60	0.026	6	4110
Rinse element	6000	220-240	50/60	8.68 /leg 20.09 Total	3 x 2000	27.5 / leg
	8640			12.52 / leg 37.57 Total	3 x 2880	21 / leg
Rinse pump		220-240	50	0.7	190	M – 32.2 A – 43.3
		220-240	60	0.66	146	M – 26.78 A – 34.8
Wash element		220-240	50/60	5.87 per leg	4000	39.18 / leg
Wash pump		220-240	50	2.55	580	M – 9.52 A – 18.97
		220-240	60	2.42	550	M – 8.06 A – 16.11

Drain pump	220-240	50	0.2	30	145.1
	208-240	60	0.15	32	76
Contactors	220-240	50/60	0.27	60	n/a
Detergent pump	220-240	50/60	0.03	8	3180
Rinse aid pump	220-240	50/60	0.03	8	3180

5.3.1 Pump wiring

The windings of the wash and rinse pumps are wired to the plug as below:

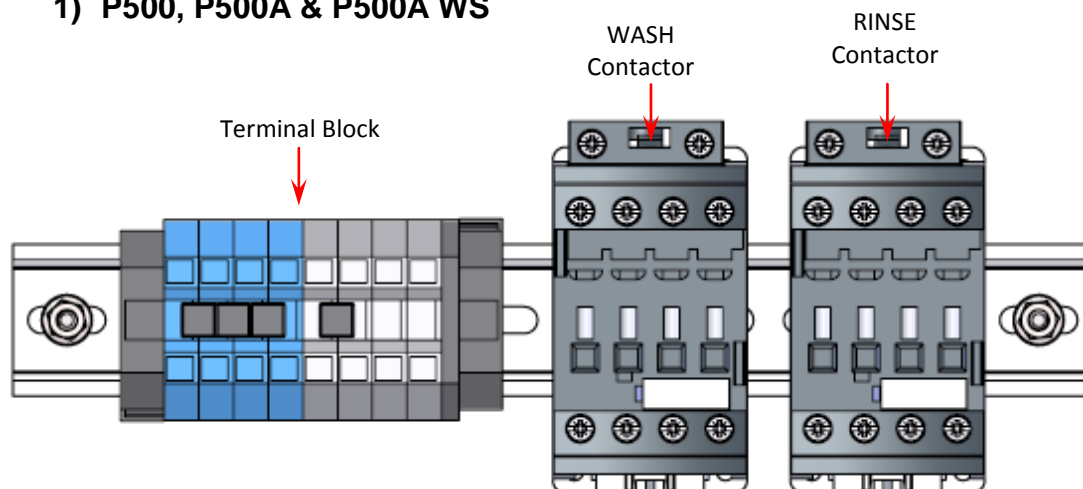


5.3.2 Winding legend

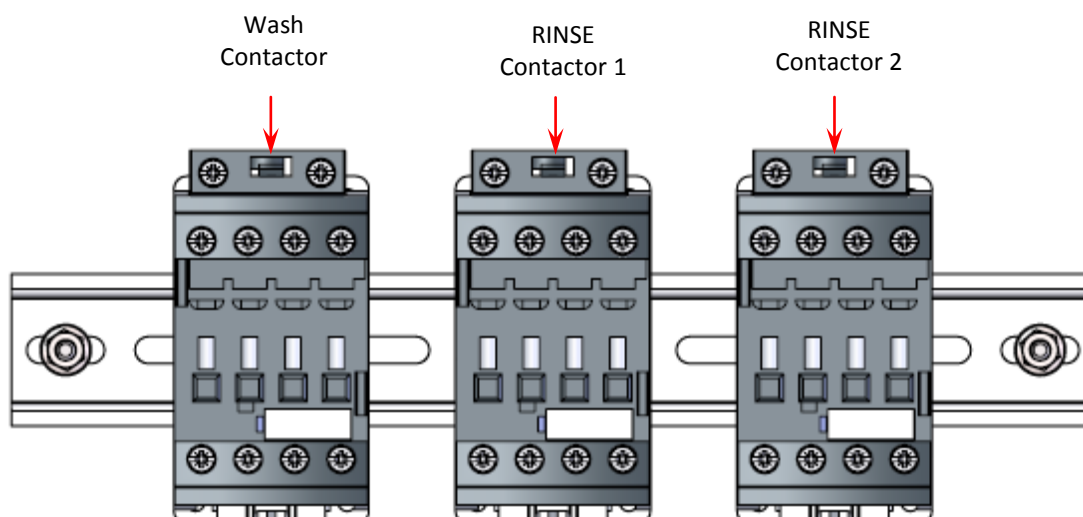
Key	Description
M	Main winding
A	Auxiliary winding
PE	Earth wire (Green and Yellow)
BU	Blue wire
BK	Black wire

5.3.3 Terminal Block Layout

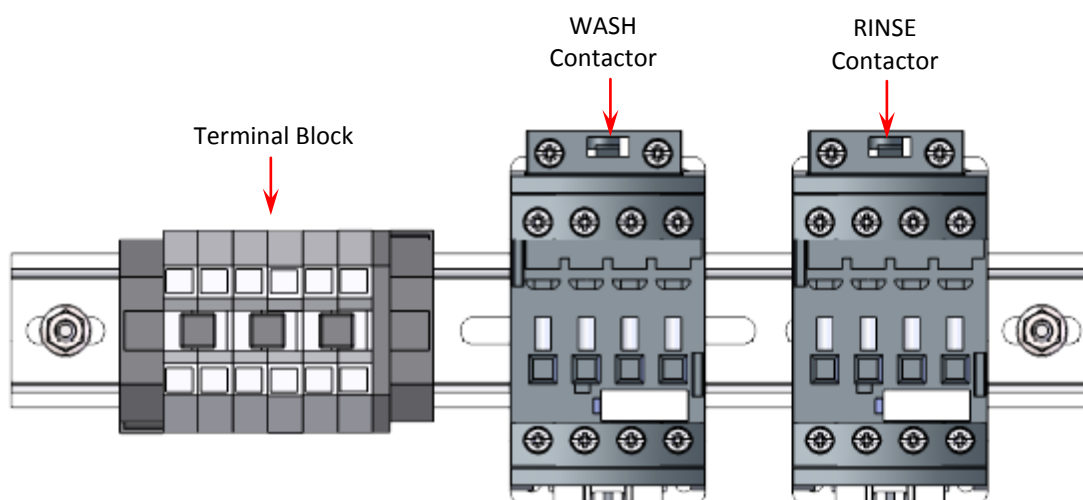
1) P500, P500A & P500A WS



2) P500 AS & P500 AS WS

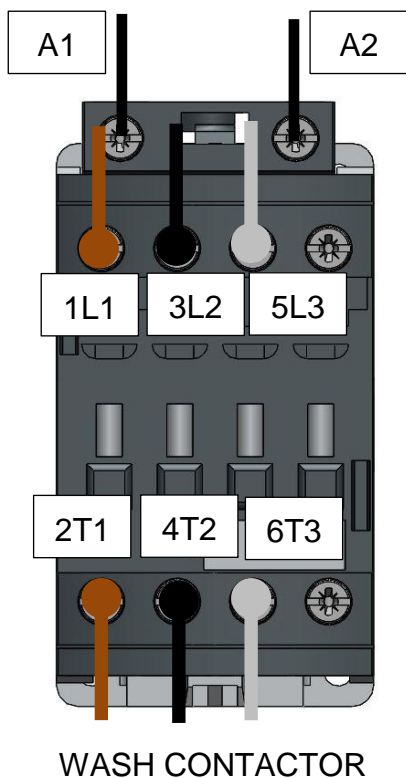


3) P500, P500A & P500A WS (No Neutral Machine) [60Hz]

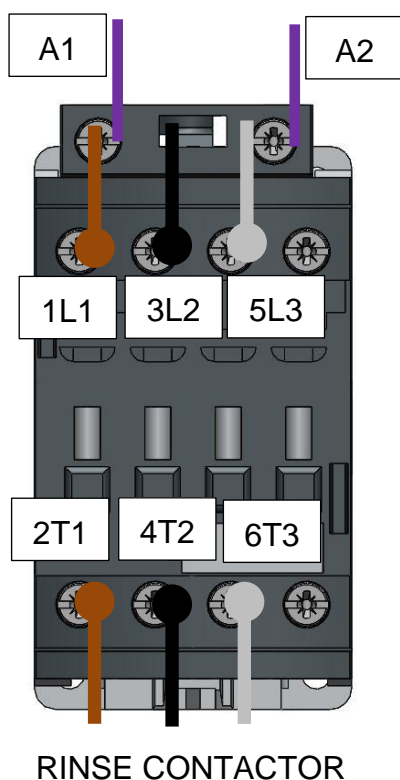


5.3.4 Contactors wiring

1) Machine - P500, P500A & P500 A WS

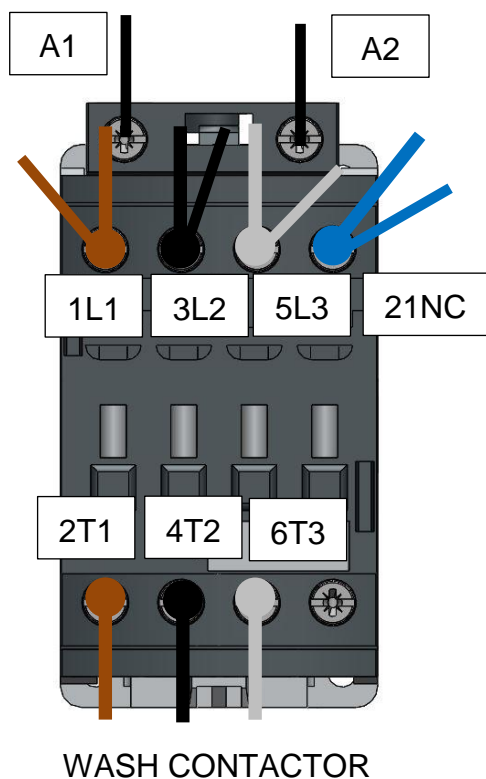


COIL	A1 & A2 (Black) – From Control unit Output No 6
INPUT	1L1 (Brown), 3L2 (Black) & 5L3 (Grey) – From Terminal Block
OUTPUT	2T1 (Brown), 4T2 (Black) & 6T3 (Grey) – To WASH ELEMENT

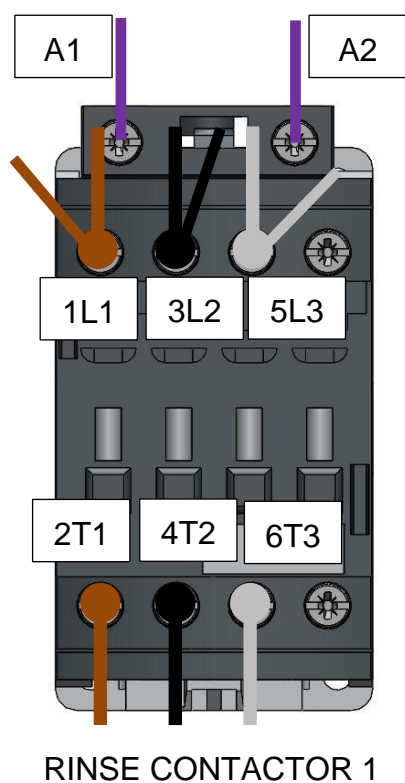


COIL	A1 & A2 (Black) – From Control unit Output No 7
INPUT	1L1 (Brown), 3L2 (Black) & 5L3 (Grey) – From Terminal Block
OUTPUT	2T1 (Brown), 4T2 (Black) & 6T3 (Grey) – To RINSE ELEMENT

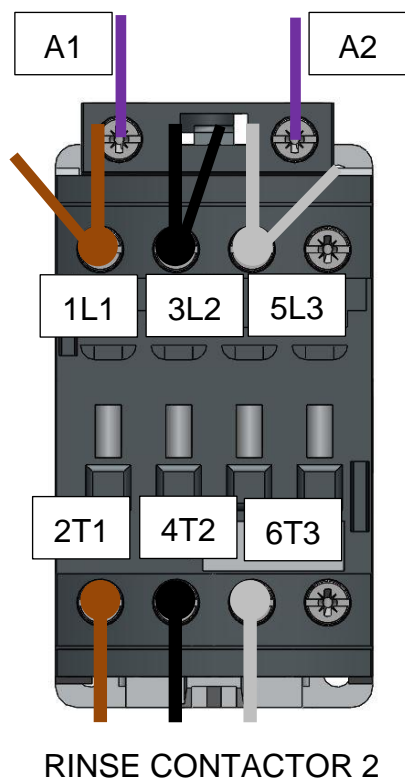
2) Machine - P500 AS & P500 AS WS



COIL	A1 & A2 (Black) – From Control unit Output No 6
INPUT	1L1 (Brown), 3L2 (Black) & 5L3 (Grey) – From MAINS CABLE 1L1 (Brown), 3L2 (Black) & 5L3 (Grey) –To RINSE CONTACTOR 1 (1L1, 3L2 & 5L3) 21NC (BLUE) – From MAINS CABLE 21NC (BLUE) – To MAINS FILTER
OUTPUT	2T1 (Brown), 4T2 (Black) & 6T3 (Grey) – To WASH SAFETY THERMOSTAT

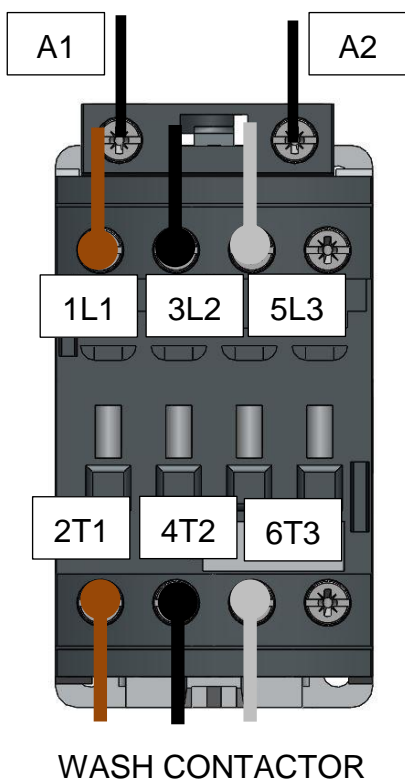


COIL	A1 & A2 (PURPLE) – From Control unit Output No 7
INPUT	1L1 (Brown), 3L2 (Black) & 5L3 (Grey) – From WASH CONTACTOR 1L1 (Brown), 3L2 (Black) & 5L3 (Grey) –To RINSE CONTACTOR 2 (1L1, 3L2 & 5L3)
OUTPUT	2T1 (Brown), 4T2 (Black) & 6T3 (Grey) – To RINSE SAFETY THERMOSTAT 1

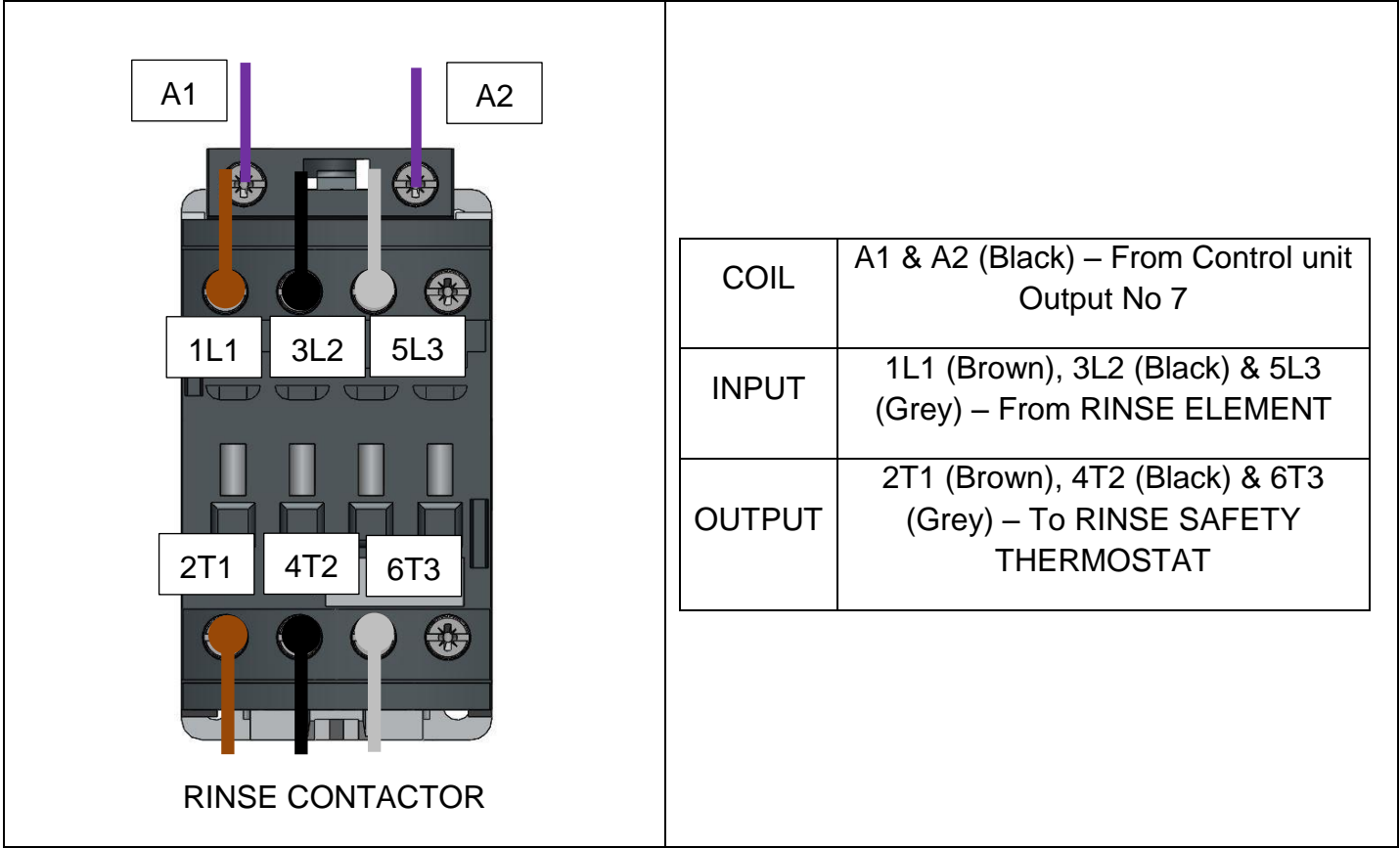


COIL	A1 & A2 (PURPLE) – From Control unit Output No 7
INPUT	1L1 (Brown), 3L2 (Black) & 5L3 (Grey) – From RINSE CONTACTOR 1 1L1 (Brown) –To MAINS FILTER
OUTPUT	2T1 (Brown), 4T2 (Black) & 6T3 (Grey) – To RINSE SAFETY THERMOSTAT 2

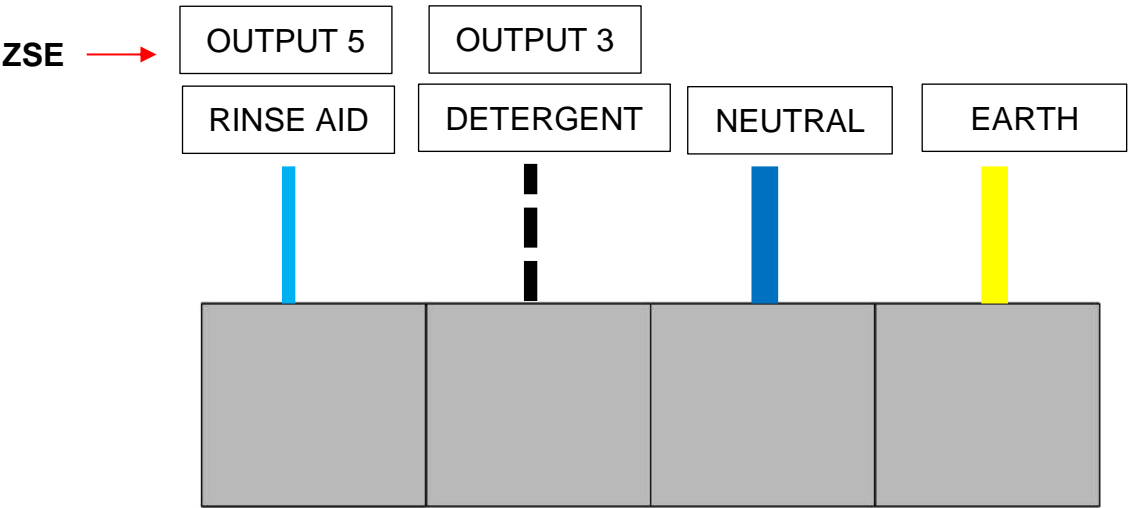
3) P500 & P500A No Neutral (60 hz) EXPORT Machine only



COIL	A1 & A2 (Black) – From Control unit Output No 6
INPUT	1L1 (Brown), 3L2 (Black) & 5L3 (Grey) – From Terminal Block
OUTPUT	2T1 (Brown), 4T2 (Black) & 6T3 (Grey) – To WASH SAFETY THERMOSTAT

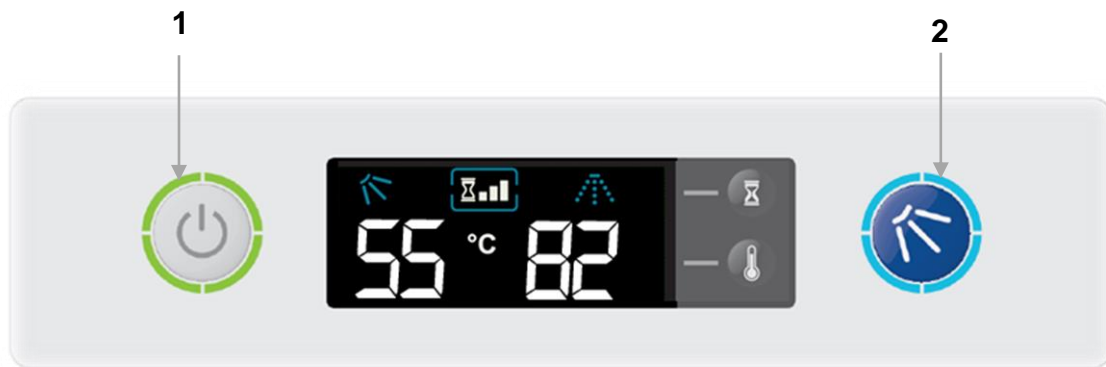


5.3.5 External Chemical Pumps connection



6. Logic

6.1 Indicator logic



Item	Description
1	Heating indicator
2	Cycle indicator

6.1.1 Heating indicator

This will illuminate **GREEN** only when following condition is achieved:

- Wash tank water level full
- Rinse tank water level full

Refer (► 7.6.2) for more options.

If one of these has not been achieved the indicator will flash **AMBER** to indicate that the machine has not achieved these.

6.1.2 Cycle indicator

This will illuminate **BLUE** when a cycle has been requested. The cycle will then start when the above interlock requirements have been achieved.

This will also flash **BLUE** during the drain process.

In certain serious error conditions (► 7.6.5) this indicator will illuminate **RED** and the machine will turn off.

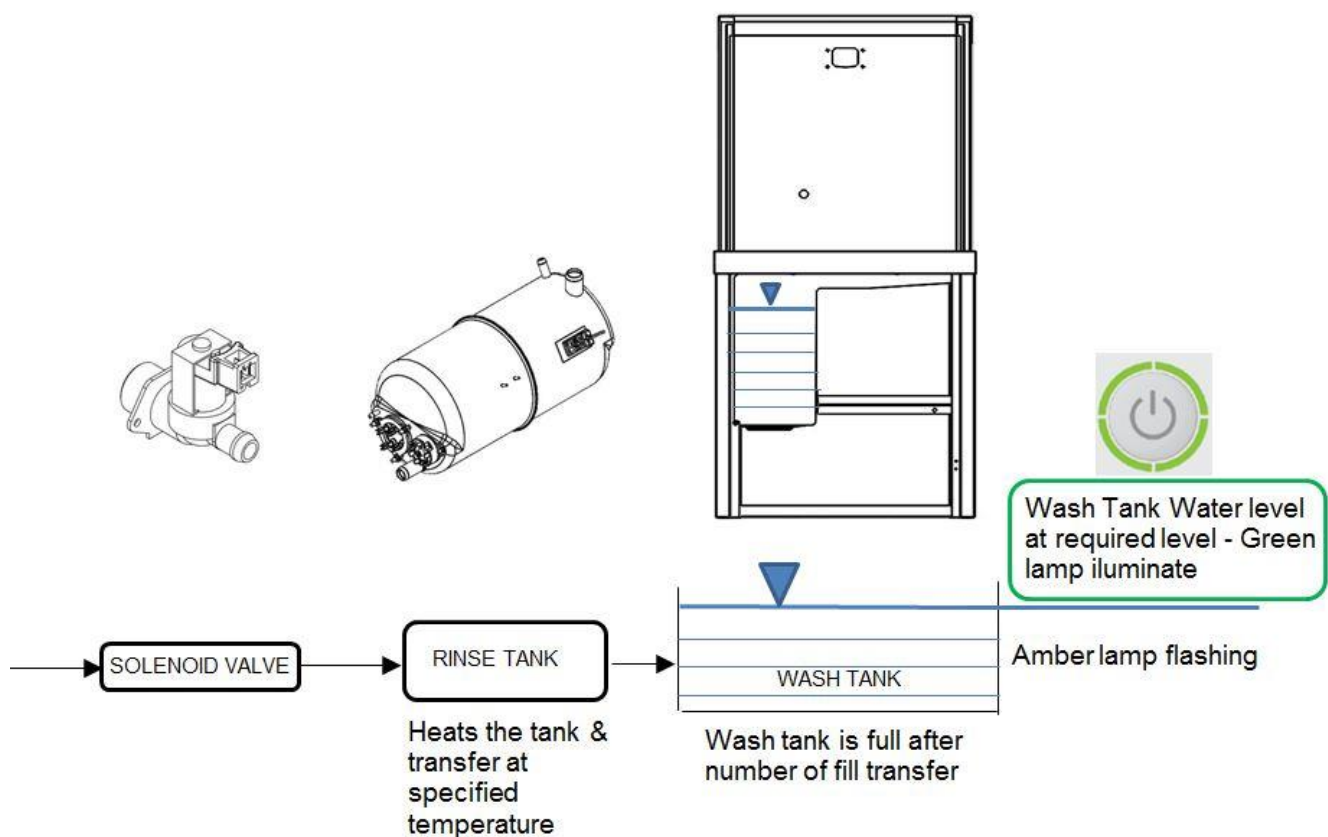
6.2 Fill and heat

6.2.1 Pressurised fill and heat

Pressurised machines fill and rinse using the solenoid valve and site water pressure. These machines will fill in the following manner:

- 1) Activate solenoid valve until the wash air pressure sensor reads a minimum level.
- 2) Heat the rinse tank to a specified transfer temperature; this is lower than the rinse temperature to ensure that the wash tank is not too hot after the fill cycle.
- 3) Activate the solenoid valve to transfer water through the rinse tank to the wash tank for a specified time.
- 4) Repeat steps 1 to 3 until the wash tank is full.
- 5) Once wash tank water level is achieved, **GREEN** lamp should illuminate.
- 6) In the background machine will continue to heat until the rinse boiler and wash tank have both reached the specified temperatures.

Below is a flow diagram to represent this.

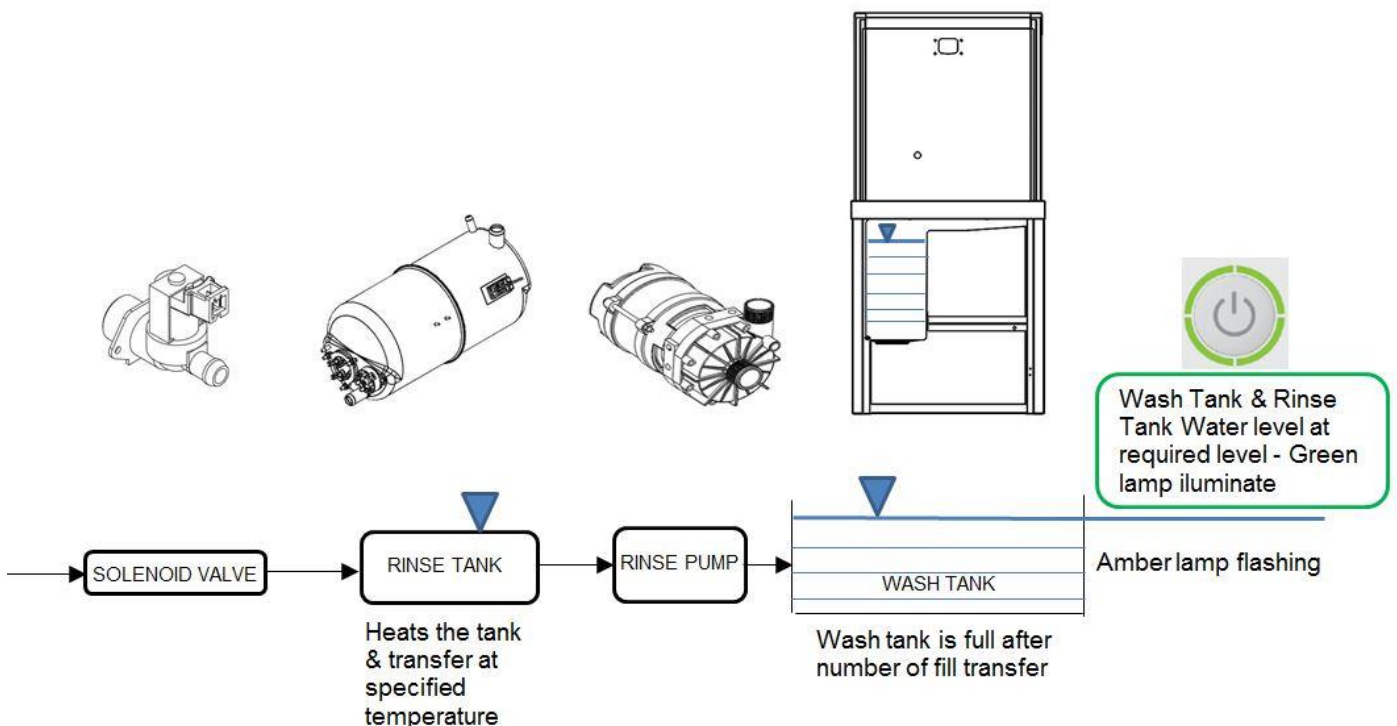


6.2.2 Unpressurised fill and heat

Unpressurised (air gap) machines fill and rinse using a rinse booster pump; this means that the rinse is not reliant on the incoming water pressure. These machines fill in the following manner:

- 1) Activate solenoid valve to fill rinse tank.
- 2) When rinse tank has reached the minimum level it will start to heat to a specified transfer temperature; this is lower than the rinse temperature to ensure that the wash tank is not too hot after the fill cycle.
- 3) Activate the rinse booster pump to transfer water for a specified time.
- 4) Repeat steps 1 to 3 until the wash tank is full.
- 5) Once the wash tank has reached a minimum level this will begin to heat if required while the rinse tank is refilling.
- 6) On machines with water softeners fitted the machine will calculate the volume of water that has passed through the unit and activate the regeneration process (► 6.6) as required.
- 7) Once wash tank water level and Rinse tank water level is achieved, **GREEN** lamp will illuminate.
- 8) In the background machine will continue to heat until the rinse boiler and wash tank have both reached the specified temperatures.

Below is a flow diagram to represent this.

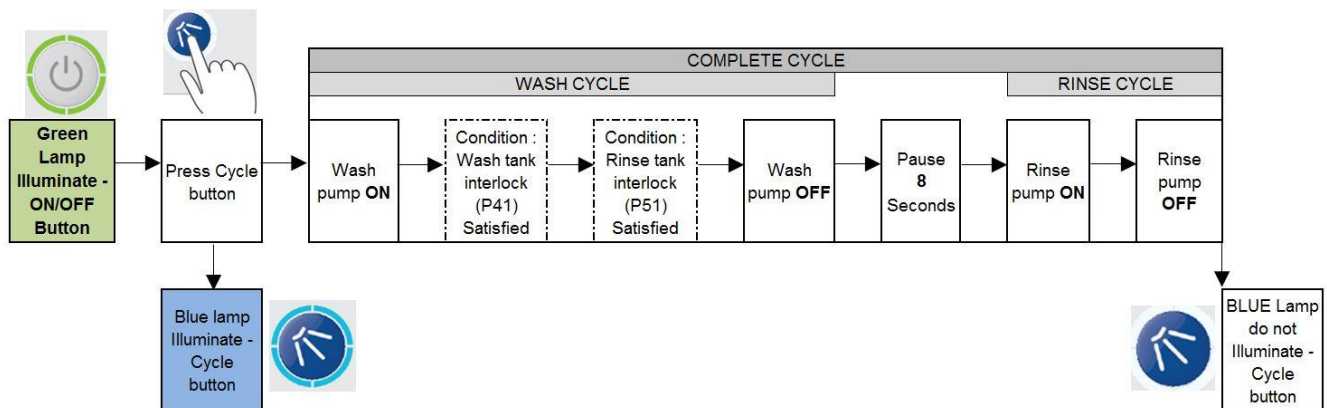


6.3 Wash and rinse

If a cycle is requested when the machine is in standby the wash and rinse, process on all machines, follow the below procedure:

- 1) **BLUE** lamp is illuminate on cycle indicator.
- 2) Starts the wash cycle with wash pump activated. Soft start runs for first 6 seconds.
- 3) Once the wash tank and rinse tank has achieved the interlock temperature ($P4$ & $P5$) and the wash time has elapsed, Wash pump will be deactivated. If the interlock temperature are not satisfied during wash cycle time than it will extend the wash cycle till it has achieved it.
- 4) There is a pause of 8 seconds to allow the wash tank water to drip down back in wash tank.
- 5) Completes the rinse cycle for the specified time ($P50$) with activation and deactivation of Rinse pump.
- 6) There is a short pause after the rinse to allow water to drip down then the Cycle indicator will turn off.

Below is a flow diagram to represent this.



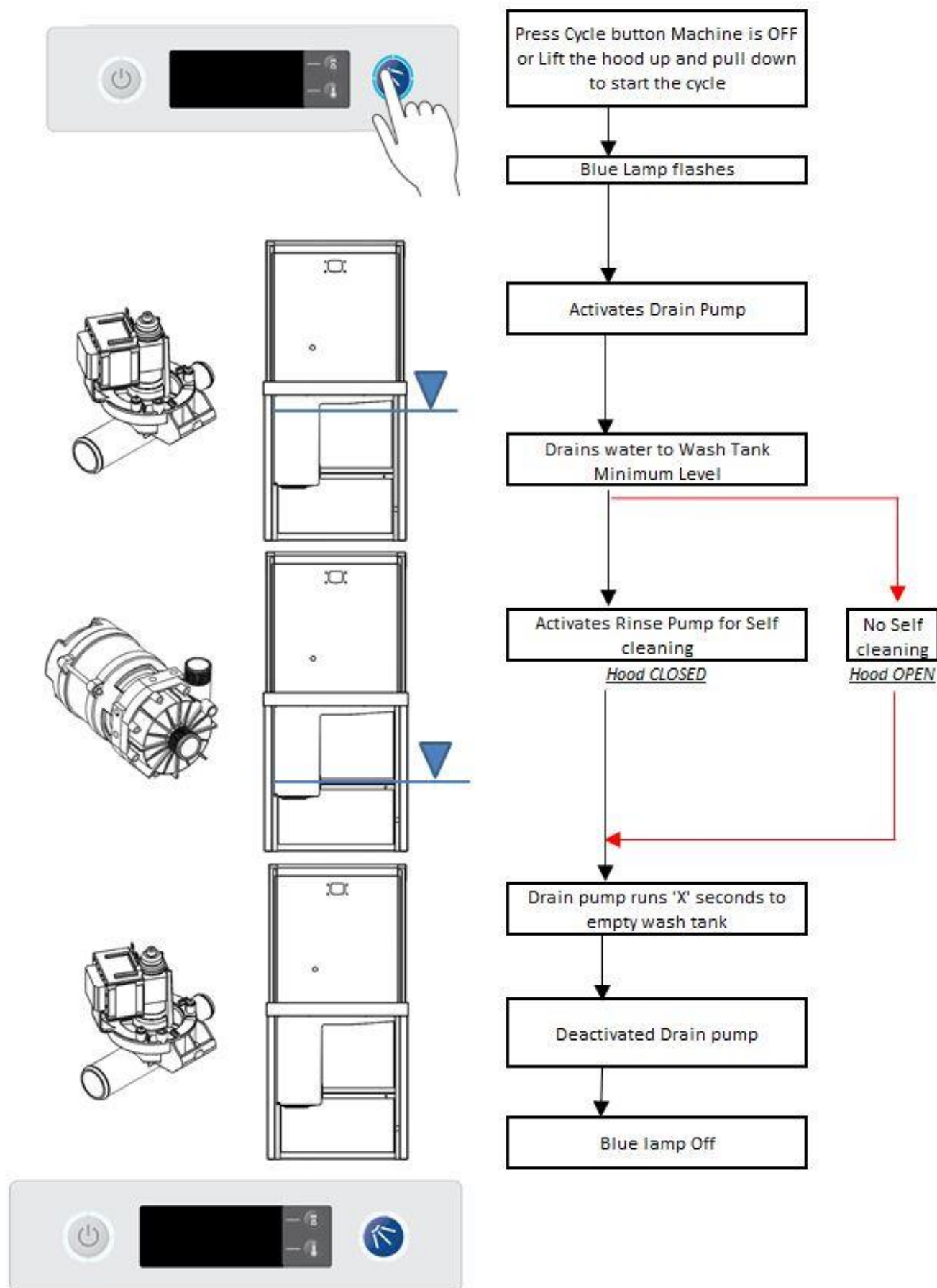
Refer (►7.6.1) & (►7.6.2) for more information on Parameters $P4$ & $P5$ and interlock options. Please note if condition for either $P4$ or $P5$ not met during specific wash cycle time than it will extend the wash cycle time till it satisfies the conditions.

6.4 Drain

The drain of the machine functions in two ways:

1. It monitors the water level in the wash tank and drains away any excess water at any time.
2. If the machine is turned off and the drain cycle is selected, this function will follow the below process:
 - a. Start draining the machine. **BLUE** lamp flashes to indicate drain cycle.
 - b. Once the water reaches the minimum level in the wash tank an “Assisted clean” function will transfer water from the rinse boiler in the same fashion as it fills (►6.2) while continuing to drain (If the door is open at this time the “Assisted clean” will be cancelled).
 - c. Once the wash tank reaches a minimum level again it activates a timer to drain out the remaining water.

Drain flow diagram to represent this.



6.5 Chemical dosing


The machine doses chemical at two different stages:

1. While filling the machine:
 - a. The detergent is dosed into the wash tank with each transfer. At the end of the fill the rinse aid is dosed into the rinse tank.
2. While cycling the machine:
 - a. When a cycle is selected the detergent will dose into the wash tank. This will not occur on the first cycle after filling the machine.
 - b. After each cycle the rinse aid is dosed into the rinse boiler for the amount of water used.

6.6 Water softener unit

On machines with the integral water softener fitted the machine will monitor the amount of water passing through the resin of the softener unit and regenerate at intervals required by the water hardness setting (►7.5.3).

The regeneration process passes salt water into the resin, allows a contact period for the salt to 'scrub' the resin then flushes this salt water out the waste.

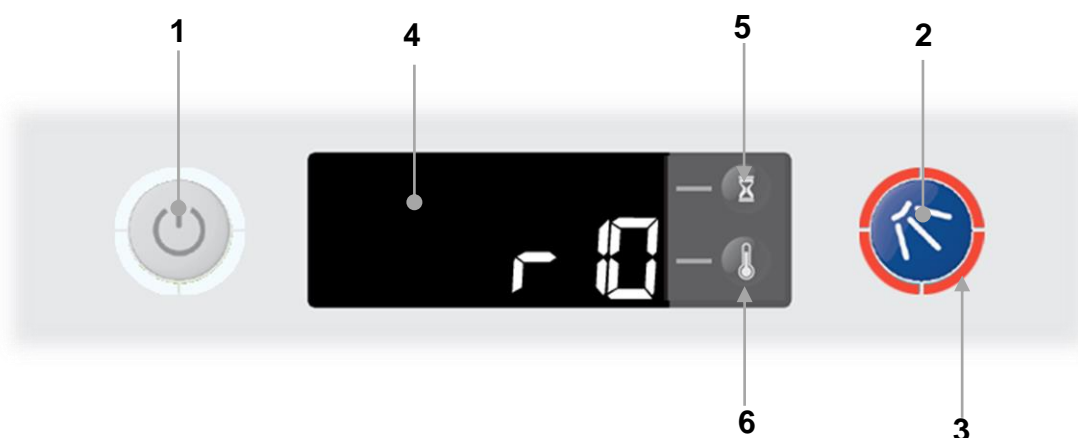
 Re-fill salt indicator will flash to indicate water softener needs salt re-filling. Refer (►3.3) for Salt specification and unit installation and operation manual for more information.

Below is the timing for this function of the water softener unit.

Function	Rinse until resin exhausted	Pause	Salt to resin	Pause	Pressurise	Regen (Contact)	Pause	Flush	Pause
Time		3s	25s	3s	1.5s	20s	3s	20s	3s
ISV (O8)									
WS salt valve (O11)									
WS waste valve (O12)									

7. Commissioning/service modes

7.1 Commissioning/service interface



Item	Description
1	Exit button
2	Enter button
3	Cycle indicator
4	Display
5	Up button
6	Down button

7.2 Commissioning mode

With the machine turned on at the mains electrical supply but off at the display, press and hold the Exit (1) and Enter (2) buttons for 3sec. the DISPLAY (4) will show the first menu item and the cycle indicator (3) will illuminate red.

If no buttons have been pressed for a period of time the machine will cancel this mode and return to the off state.

Below is the complete menu list.

Display	Description	Units
r**	Rinse aid setting (e.g. 15 = 1.5ml/L)	0.1 X ml/L
rP□	Rinse aid prime	0 = Off 1 = On
d**	Detergent setting (e.g. 33 = 3.3ml/L)	0.1 X ml/L
dP□	Detergent prime	0 = Off 1 = On
h**	Water softener setting (if fitted)	°dH

** Refers to the setting of the chemical dosing. For example the default setting for rinse aid is 0.5ml of chemical per litre of water this will be displayed as 'r05' the default setting for detergent is 3ml of chemical per litre of water this will be displayed as 'd30'

7.3 Setting chemical dosage

1. Enter commissioning mode (►7.2).
2. Using the UP and DOWN keys (5 & 6), scroll to the rinse aid setting menu item (r**) and

- press ENTER (2).
3. The display will flash.
 4. Use the UP and DOWN keys (5 & 6) to scroll to the required setting and press ENTER (2).
 5. Using the UP and DOWN keys (5 & 6), scroll to the detergent setting menu item (d**) and press ENTER (2).
 6. The display will flash.
 7. Use the UP and DOWN keys (5 & 6) to scroll to the required setting and press ENTER (2).
 8. Press EXIT (1) until you are out of commissioning mode.

7.4 Priming chemicals

Before the machine can be used the chemical tubes will need to be filled with chemicals, in order to do this you will need to follow the below instructions to prime the chemical pumps.

1. Enter commissioning mode (► 7.2).
2. Using the UP and DOWN keys (5 & 6), scroll to the rinse aid prime menu item (rP) and press ENTER (2)
3. The display will flash and will change to rP !.
4. This will continually run the rinse aid pump for a maximum of 12 minutes and draw chemicals into the machine. When the chemicals have reached the back of the machine press ENTER (2) again to stop the pump.
5. The display will stop flashing and return to rP.
6. Using the UP and DOWN keys (5 & 6), scroll to the detergent prime menu item (dP) and press ENTER (2)
7. The display will flash and will change to dP !.
8. This will continually run the detergent pump for a maximum of 2 minutes and draw chemicals into the machine. When the chemicals have reached the back of the machine press ENTER (2) again to stop the pump.
9. The display will stop flashing and return to dP.
10. Press EXIT (1) until you are out of commissioning mode.

7.5 Integral water softener (if fitted)

7.5.1 Commissioning the water softener unit

To commission the water softener unit follow the instructions below:

1. Lift the hood up.
2. Remove the basket ramp.
3. Open the salt reservoir cap at the front right hand corner of the wash tank.
4. Fill the reservoir with fresh water.
5. Using the salt funnel supplied fill the reservoir with approximately 1.5kg of granulated salt.
6. Wipe away any excess or spilt salt from the cabinet and the reservoir opening.
7. Refit the cap to the reservoir, ensure that the cap is fitted flat and secure.



**Warning**

DO NOT run the machine if there is no salt in the salt reservoir, as this will allow lime scale to build up, also any lime scale will invalidate your warranty.

DO NOT add any chemicals, such as detergent or rinse aid to the reservoir. These will cause damage to the machine.

**Caution**

Only use granulated salt (*max. grain size 5 – 7 mm*). Salt tablets are not suitable.

If the reservoir cap is not properly secured, water and/or chemicals can leak in or out of the unit causing damage to the machine.

7.5.2 Setting the water softener

Check the water hardness of your water supply (°d). Once you have this data follow the steps below.

1. Refer to Appendix A to find the setting required for your water hardness (►7.5.3).
2. Enter commissioning mode (►7.2)
3. Using the UP and DOWN keys (5 & 6), scroll to the water hardness menu item (h**) and press ENTER (2).
4. The display will flash.
5. Use the UP and DOWN keys (5 & 6) to scroll to the setting you require and press ENTER (2).
6. Press EXIT (1) until you are out of commissioning mode.

7.5.3 Water softener settings

Water softener setting	°dH	°e / °clark	°fH	ppm	Water volume	No of cycles
h00	Deactivated					
h01	1	1.3	1.8	18	48.1 L	16
h02	2	2.5	3.6	36	45.7 L	15
h03	3	3.8	5.4	54	43.4 L	14
h04	4	5.0	7.2	71	41.2 L	14
h05	5	6.3	9.0	89	39.0 L	13
h06	6	7.5	10.7	107	36.9 L	12
h07	7	8.8	12.5	125	34.9 L	12
h08	8	10.0	14.3	143	32.9 L	11
h09	9	11.3	16.1	161	31.0 L	10
h10	10	12.5	17.9	179	29.2 L	10
h11	11	13.8	19.7	196	27.4 L	9
h12	12	15.0	21.5	214	25.7 L	9
h13	13	16.3	23.3	232	24.1 L	8
h14	14	17.5	25.1	250	22.5 L	7
h15	15	18.8	26.9	268	21.0 L	7
h16	16	20.0	28.6	286	19.5 L	7
h17	17	21.3	30.4	303	18.2 L	6
h18	18	22.5	32.2	321	16.9 L	6
h19	19	23.8	34.0	339	15.9 L	5
h20	20	25.0	35.8	357	14.4 L	5
h21	21	26.3	37.6	375	13.3 L	4
h22	22	27.5	39.4	393	12.3 L	4
h23	23	28.8	41.2	411	11.3 L	4
h24	24	30.0	43.0	428	10.4 L	3
h25	25	31.3	44.8	446	9.6 L	3
h26	26	32.5	46.5	464	8.8 L	3
h27	27	33.8	48.3	482	8.1 L	3
h28	28	35.0	50.1	500	7.4 L	2
h29	29	36.3	51.9	518	6.8 L	2
h30	30	37.5	53.7	536	6.3 L	2

7.6 Service mode

With the machine turned on at the mains electrical supply but off at the display, press and hold the Exit (1) and Enter (2) buttons for 6sec. the DISPLAY (4) will show the first menu item and the cycle indicator (3) will illuminate red.

If no buttons have been pressed for a period of time the machine will cancel this mode and return to the off state.

Below is the complete menu list.

Display	Description
P	Program values
L	Loads
E	Errors
S	Statistics

7.6.1 Program value

The program values menu feeds back the reading that the sensors are receiving at the given time. Below is a list of the program values available. Below is a list of Programmes that can be activated, via the UP and DOWN keys (5 & 6). To select a particular programme press ENTER (2)

Display	Description	Value
P01	Display wash temperature	***
P02	Display wash level	***
P03	Display rinse temperature	***
P04	Display rinse level	***
P05	Display water flow rate (e.g. 40 = 4.0L/min)	dl/min
P06	Display salt float switch status	0 = Full 1 = Empty
P10	Display door switch status	0 = Open 1 = Closed
P30	Display model type	****
P40	Wash tank target temperature	°C
P41	Wash tank Interlock temperature	°C
P50	Rinse tank target temperature	°C
P51	Rinse tank Interlock temperature	°C
P60	Rinse time	Sec

*** Refers to a value that will be displayed at the time of checking.

**** Refers to a specific model number (► 8.2).

P04 will display '- -' on pressurised machines.

P05 and P06 will only display if an integral water softener is fitted.

P40, P41, P50, P51 and P60 have predetermined upper and lower limits. CLASSEQ recommends the default values are maintained for correct operation of the machine.

7.6.2 Product Interlock settings

Default machine setting is GREEN for faster recovery time. However if site required high hygienic and intense wash result then select the RED (Temperature based) option. During servicing the machine, if no Interlock is required then select the BLACK (No Interlock active) option.

Please remember to change back to the default settings after servicing.

Display	Description	GREEN (Default Setting)	BLACK (No Interlock)	RED (Full Interlock)	ORANGE (Wash Interlock)
P40	Wash tank target temperature	55°C	55°C	55°C	55°C
P41	Wash tank Interlock temperature	0°C	0°C	55°C	55°C
P50	Rinse tank target temperature	82°C	82°C	82°C	82°C
P51	Rinse tank Interlock temperature	55°C	0°C	82°C	0°C

Range		Logic
P40	30°C to 75°C	P41 ≤ P40
P41	30°C to P40 value °C	
P50	55°C to 85°C	P51 ≤ P50
P51	55°C to P50 value °C	

Note	
P41	0°C = Wash Tank Interlock temperature OFF
P51	0°C = Rinse Tank Interlock temperature OFF

7.6.3 Re-set to Factory settings

- 1) Go to Parameter P30 (Display model type) and note down the Number.
- 2) Change to different number by scrolling UP and DOWN key (5 & 6).
- 3) Press ENTER (2) to select new P30 value.
- 4) Press EXIT (1) Button to come out of the service mode.
- 5) Go back to Parameter P30 and change the value back to noted Number on STEP 1.
- 6) Press ENTER (2) button to select the value.
- 7) Press EXIT (1) button to come out of the service mode.

MACHINE BASE SETS	
P30	Model
100	P500
101	P500 A
102	P500 AS
103	P500 A WS
104	P500 AS WS



Caution

Any changes made to P30 will not be saved if power to the machine is disrupted before completely exiting service mode.

7.6.4 Loads

The loads menu allows activation of specific loads within the machine in order to test their function. Some loads have safety criteria that need to be achieved before the load can be activated, if the component does not activate when the load is activated first check the continuity or resistance of the component through the harness.

Below is a list of loads that can be activated, via the UP and DOWN keys (5 & 6), and their required criteria. Each of the loads has a safety timeout applied to reduce the risk of wear on the components.

Display	Description	Value	Safety criteria
L00	Wash pump	0 = Off 1 = On	Wash water level above minimum level and door closed.
L01	Wash pump + soft start	0 = Off 1 = On	Wash water level above minimum level and door closed.
L02	Wash tank heat element	0 = Off 1 = On	Wash water level above minimum level.
L03	Detergent pump	0 = Off 1 = On	
L04	Rinse pump	0 = Off 1 = On	
L05	Rinse aid pump	0 = Off 1 = On	
L06	Wash tank heat element - Spare	0 = Off 1 = On	Wash water level above minimum level.
L07	Rinse tank heat element	0 = Off 1 = On	Rinse water level above minimum level and door closed.
L08	Inlet solenoid valve	0 = Off 1 = On	
L09	Drain pump	0 = Off 1 = On	
L11	WS Salt valve	0 = Off 1 = On	
L12	WS Waste valve	0 = Off 1 = On	
L13	WS Waste valve + inlet valve	0 = Off 1 = On	

L04 will display '- -' on pressurised machines.

L11 and L12 will display if an integral water softener is fitted.

7.6.5 Errors

The errors menu feeds back the last 40 errors on the machine in order to help identify the fault. Use the UP (5) and DOWN (6) keys to cycle through the list, the list does not roll over and will always start on the most recent error.

Below is a list of error codes and their possible cause. These are given as an aid only; all other possible causes of faults should be investigated before repair is carried out.

Errors E01,03,12,13,18,19 are displayed on the facia when the fault is active.

Display	Title	Description	Possible cause
nnn	New day	Displays each time the machine is switched on.	
E01	Wash tank pressure sensor	Invalid signal from the wash pressure sensor.	Wash tank pressure sensor faulty or disconnected.
E02	Wash tank temperature sensor	Invalid signal from the wash temperature sensor.	Wash tank temperature sensor faulty.
E03	Rinse tank pressure sensor	Invalid signal from the rinse pressure sensor.	Rinse tank pressure sensor faulty or disconnected.
E04	Rinse tank temperature sensor	Invalid signal from the rinse temperature sensor.	Rinse tank temperature sensor faulty.
E05	Wash water level unchanged during cycle.	Wash tank level not changed after soft start, repeated 3 times before error logged.	Wash pump blocked. Wash arm blocked. Wash pump capacitor failed. Wash pump failed. Board output relay failed.
E06	Rinse water level unchanged during rinse.	Rinse tank level not changed when starting the rinse pump.	Rinse arm blocked. Rinse pump blocked. Rinse pump capacitor failed. Rinse pump failed. Board output relay failed.
E07	Rinse tank temperature not achieved.	Rinse tank has not reached the target temperature within 60 minutes.	Rinse tank over heat thermostat tripped. Rinse tank heating element failed. Rinse tank element contactor failed. Board output relay failed.
E08	Wash tank temperature not achieved.	Wash tank has not reached the target temperature within 60 minutes.	Wash tank over heat thermostat tripped. Wash tank heating element failed. Board output relay failed.
E09	Wash water level unchanged during soft start.	Wash tank level not changed during soft start.	Wash pump blocked. Wash arm blocked. Wash pump capacitor failed. Wash pump failed. Board triac failed.

E 10	Salt missing	Only in machines with water softener fitted. Salt level in reservoir is low for 30 seconds.	No salt in reservoir. Salt reed switch failed.
E 11	Display communication failure	No signal from the user interface unit.	User interface not correctly connected. User interface failed.
E 12	Wash tank fill	Wash tank has not filled within the required number of transfers.	Drain plug not inserted. Machine leaking. Very low water pressure (pressurised machines).
E 13	Rinse tank fill timeout	Rinse tank has not filled within 5 minutes.	Water supply not connected or turned on. Very low water pressure. Solenoid valve failed.
E 14	Door switch	Door switch has not changed position for the past 20 cycles	Door switch failed.
E 15	Paddle flow sensor	Only in machines with water softener fitted. Paddle sensor in air gap is not responding during the fill stage.	No water supply. Paddle sensor failed. See P05 to assist.
E 16	Wash tank overflow	Wash tank has reached the flood risk level.	Site drain blocked. Machine waste hose blocked or kinked. Solenoid failed open. Drain pump failed.
E 17	Filter mesh blocked	Water level in wash tank has been reduced to below minimum required level during a wash cycle.	Wash arms blocked. Wash pump blocked. Wash filters blocked. Container in wash tank collecting water.
E 18	Rinse tank temperature exceeded	Rinse tank temperature has exceeded the safety limit.	Rinse tank temperature sensor disconnected. Rinse element relay fused. Main board relay fused. Rinse element wired incorrectly.
E 19	Wash tank temperature exceeded	Wash tank temperature has exceeded the safety limit.	Wash tank temperature sensor disconnected. Main board relay fused. Wash element wired incorrectly.
E20	Power interruption	Power to machine has been interrupted.	Machine isolated from power supply. Power failure.
E21	EEPROM Error	EEPROM failed	Main board failed

E22**Invalid machine type**

Incorrect machine type set

Machine type **0** .
Main board has not been configured.

Items in **BOLD** will cause the machine to enter error mode; this will turn off the machine and illuminate the cycle indicator **(3)** red.

E 12 – Number of cycles will differ depending on machine.

For E22 see “Board setup” (► 8.2).

7.6.6 Statistics

The statistics menu provides data on various aspects of the machine. Below is a list of the statistics that can be viewed.

Display	Description	Units
500	Total number of completed wash cycles	
501	Total run time (Power connected)	Hours
502	Total active time (Machine ON)	Hours
503	Total water usage	Litres
504	Drain pump failures	
520	Total number of regenerations	
521	Total number of cycles without salt	

On gravity drain machines 504 may be regularly triggered.

520 and 521 are only active in machines with integral water softener fitted.

8. Control unit

DANGER!



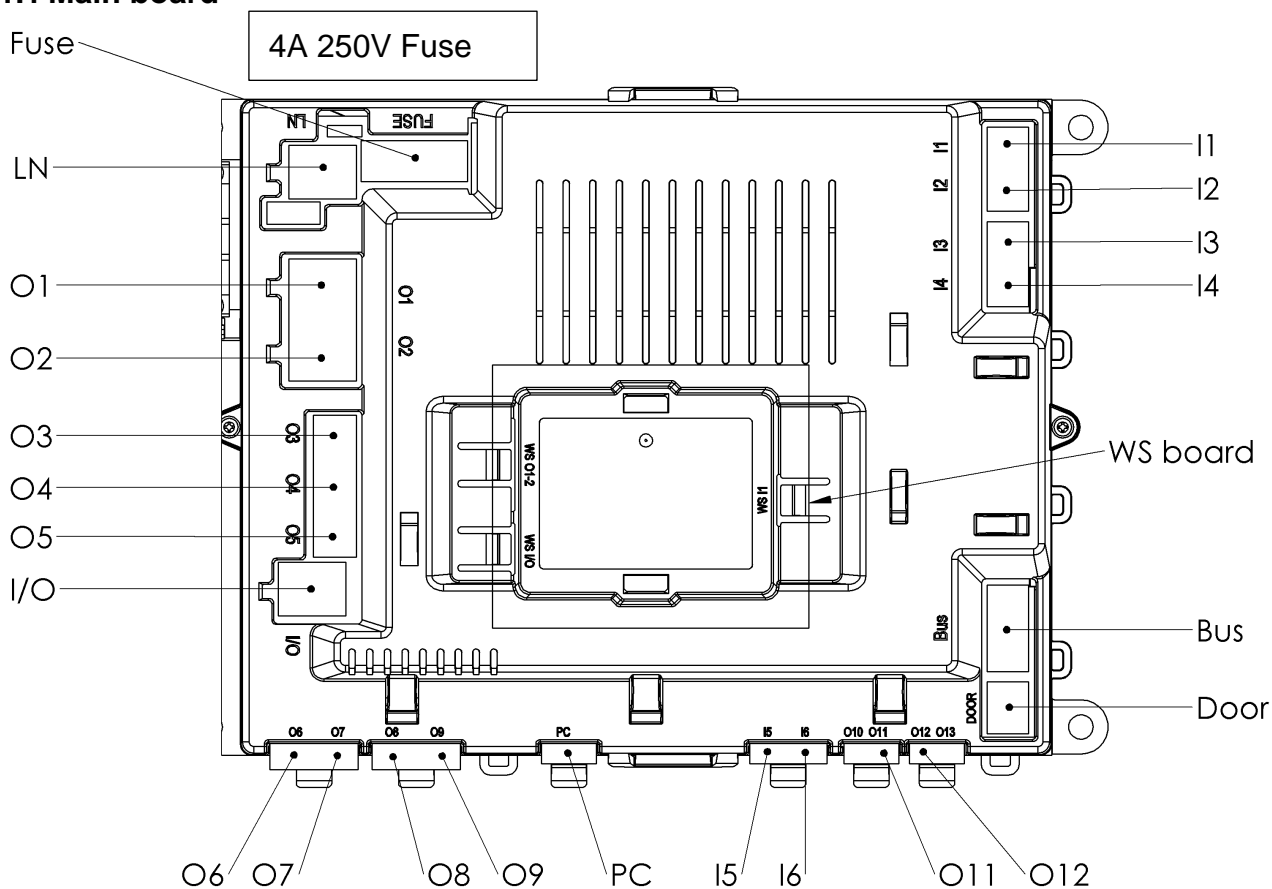
Caution

Unless the machine has been isolated from the supply there will always be potential for mains voltage to any components in the machine.

Repairs to the machine should only be done with the mains supply isolated.

8.1 Inputs and outputs

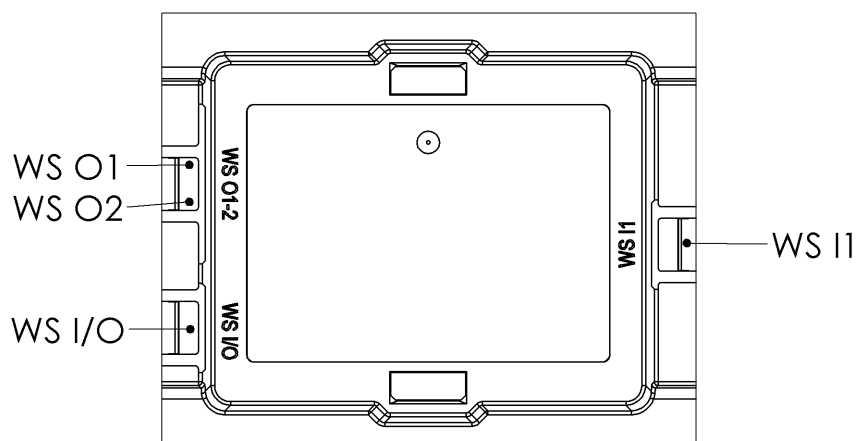
8.1.1 Main board



Inputs	
Label	Device
I1	Wash temperature sensor
I2	Wash pressure sensor
I3	Rinse temperature sensor
I4	Rinse pressure sensor
I5	Water softener float switch
I6	Water softener paddle wheel
Bus	User interface
Door	Door reed switch
PC	Production test port
LN	Mains power from terminal block

Outputs	
Label	Load
O1	Wash pump
O2	Not Used
O3	Rinse aid pump
O4	Rinse booster pump
O5	Detergent pump
O6	Wash contactor
O7	Rinse contactor
O8	Inlet solenoid valve
O9	Drain pump
O10	<i>Not used</i>
O11	WS board
O12	WS board
O13	<i>Not used</i>
I/O	WS board power

8.1.2 Water softener board



Inputs	
Label	Device
WS I1	Main board O11 and O12
WS I/O	Power from main board

Outputs	
Label	Load
WS O1	Water softener salt valve
WS O2	Water softener waste valve

8.2 Board setup

In the event of changing a control board the new board will need to be configured to the machine. The board will initially be set to Base set 0 and will give an error E22 and enter error mode if attempted to be turned on. In order to change the base set of the machine follow the instructions below:

Step	Instruction
1	Enter service mode (► 7.6).
2	Enter the "Program values" menu.
3	Scroll to P30 using the UP and DOWN (5 and 6) keys and enter. The DISPLAY (4) will start to flash.
4	Use the UP and DOWN keys (5 and 6) to select the correct base set for the machine.
5	Press ENTER to select (2).
6	Press EXIT (1) until completely out of the service mode.

MACHINE BASE SETS	
P30	Model
100	P500
101	P500 A
102	P500 AS
103	P500 A WS
104	P500 AS WS



Caution

Any changes made to P30 will not be saved if power to the machine is disrupted before completely exiting service mode.

9. Cable Repair Kits

9.1 Available Cable Kits list

Detailed below are the spares cable kits available for the machine:

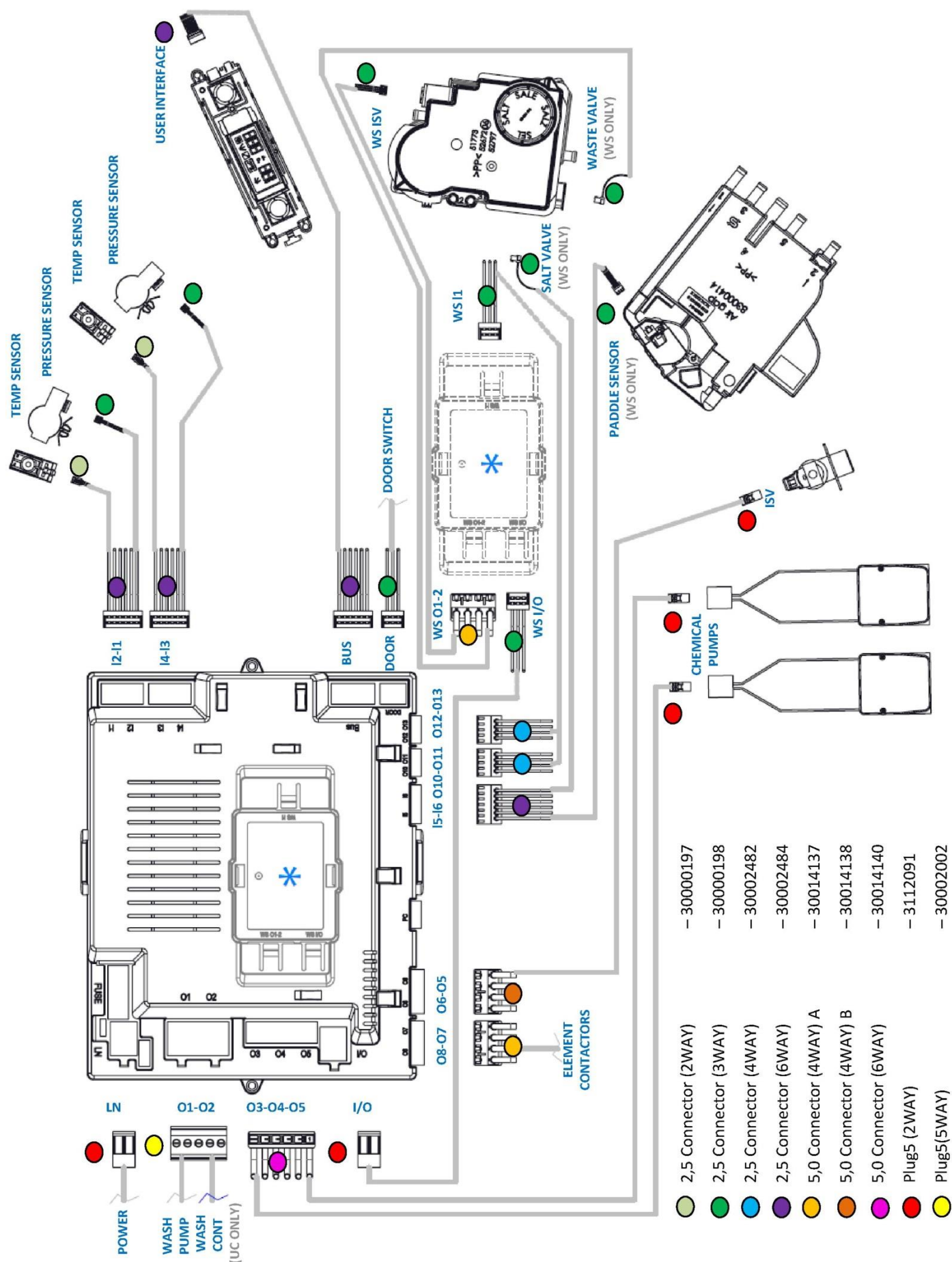
Item	Description	Part number
1	KIT MACRO-MODULE PLUG SIZE 2,5 6-POLE	30002484
2	KIT MACRO-MODULE PLUG SIZE 2,5 5-POLE	30002483
3	KIT MACRO-MODULE PLUG SIZE 2,5 4-POLE	30002482
4	KIT MACRO-MODULE PLUG SIZE 2,5 3-POLE	30000198
5	KIT MACRO-MODULE PLUG SIZE 2,5 2-POLE	30000197
6	Module Plug (Size 5,0 / 4Pole) Type A	30014137
7	Module Plug (Size 5,0 / 4Pole) Type B	30014138
8	Module Plug (Size 5,0 / 6Pole)	30014140
9	ZSE Water Softener Harness Kit	30014124
10	MACRO-MODULE PLUG5, 5-POLE	3112091
11	Marco Module Plug5, 5Pole	30002002
12	6.0kW Element Wire Kit	30013685
13	2.6kW Element Wire Kit	30013686

9.2 Cable Kit Information

Items 1-11 are to be used to repair any damaged connections on the control harness connecting to the main ZSE board or the internal components. The kit consists of a replacement connector with a length of cable connected to a terminal block. This allows the damaged connector to be removed and replaced easily. A reference diagram is shown in '**section 9.3**'.


Items 12-13 are available to repair the heating circuit in situations where the element crimps or wires have been damaged. Included in these kits are a full set of wires from the terminal block to the element.

9.3 Cable Kit Diagram



10. Tool list

The below list of tools will allow access to all components within the machine:

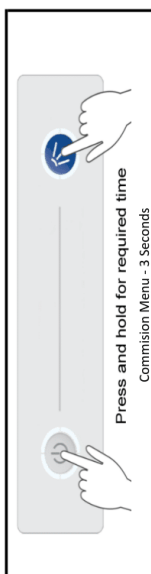
Tool group	Description
Spanner/nut runner/ratchet	5.5mm
	7mm
	8mm
	13mm
Hex key	2mm
	3mm
	4mm
Posi screw driver	No. 2
	No. 3
Electrical testing	Ammeter (A)
	Capacitance meter (μF)
	Resistance meter (Ω)
	Continuity ()

11. Notes

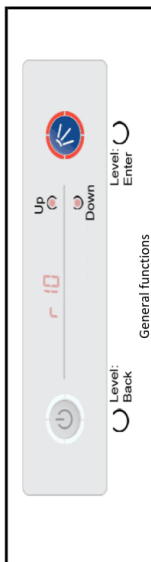
This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

12. Quick reference

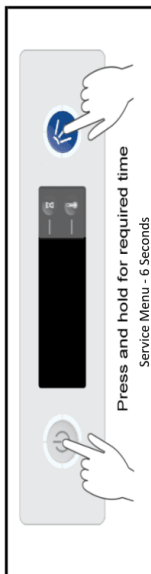
Refer to Engineers manual 10021364 (UC) / 30013648 (PT) for further details



Display	Description	Units
r**	Rinse aid setting (e.g. 15 = 1.5mL/L)	0.1 x mL/L
rP0	Rinse aid prime	0 = Off 1 = On
d**	Detergent setting (e.g. 33 = 3.3mL/L)	0.1 x mL/L
dP0	Detergent prime	0 = Off 1 = On
h**	Water softener setting (if fitted)	°dH



Display	Description
P	Program values
L	Loads
E	Errors
S	Statistics



Display	Description
P	Program values
L	Loads
E	Errors
S	Statistics

Display	Description	Value
P01	Display wash temperature	***
P02	Display rinse level	***
P03	Display rinse temperature	***
P04	Display rinse level	***
P05	Display water flow rate (e.g. 40 = 4.0L/min)	dL/min
P06	Display salt float switch status	0 = Full 1 = Empty 2 = Faulty 3 = Closed
P10	Display door switch status	***
P30	Display model type	***
P40	Wash tank temperature	°C
P41	Wash tank interlock	°C
P50	Rinse tank temperature	°C
P51	Rinse tank interlock	°C
P60	Rinse Time	Sec

Display	Description	Value
L00	Wash pump	0 = Off 1 = On
L01	Wash pump + soft start	0 = Off 1 = On
L02	Wash tank heat element	0 = Off 1 = On
L03	Detergent pump	0 = Off 1 = On
L04	Rinse pump	0 = Off 1 = On
L05	Rinse aid pump	0 = Off 1 = On
L06	Wash tank heat element - Spare	0 = Off 1 = On
L07	Rinse tank heat element	0 = Off 1 = On
L08	Inlet solenoid valve	0 = Off 1 = On
L09	Drain pump	0 = Off 1 = On
L11	WS Salt valve	0 = Off 1 = On
L12	WS Waste valve	0 = Off 1 = On
L13	WS Waste valve + inlet valve	0 = Off 1 = On

BOLD - Safety interlock applies

Display	Title
nnn	New day
E01	Wash tank pressure sensor
E02	Wash tank temperature sensor
E03	Rinse tank pressure sensor
E04	Rinse tank temperature sensor
E05	Wash water level unchanged during cycle.
E06	Rinse water level unchanged during rinse.
E07	Rinse tank temperature not achieved.
E08	Wash tank temperature not achieved.
E09	Wash water level unchanged during soft start.
E10	Salt missing
E11	Display communication failure
E12	Wash tank fill
E13	Rinse tank fill timeout
E14	Door switch
E15	Paddle flow sensor
E16	Wash tank overflow
E17	Filter mesh blocked
E18	Rinse tank temperature exceeded
E19	Wash tank temperature exceeded
E20	Power interruption
E21	EEPROM Error
E22	Invalid machine type

BOLD - the machine will enter error mode; this will turn off the machine and illuminate the cycle indicator red.

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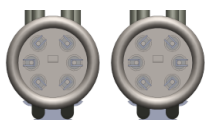
Display	Description	Units
S00	Total number of completed wash cycles	
S01	Total run time (Power connected)	Hours
S02	Total active time (Machine ON)	Hours
S03	Total water usage	Litres
S04	Drain pump failures	
S20	Total number of regenerations	
S21	Total number of cycles without salt	

Machine base sets

Base set	Description	Type
1	G350	UC
2	G400	UC
3	G400 Duo	UC
4	G400 Duo WS	UC
5	D400	UC
6	D400 Duo	UC
7	D400 Duo WS	UC
8	G500	UC
9	G500 Duo	UC
10	G500 Duo WS	UC
11	D500	UC
12	D500 Duo	UC
13	D500 Duo WS	UC
100	P500	PT
101	P500 - A	PT
102	P500 - AS	PT
103	P500 - A - WS	PT
104	P500 - AS - WS	PT

Items marked with backgrounds are only present in machines with water softeners fitted.

13. Machine Rating

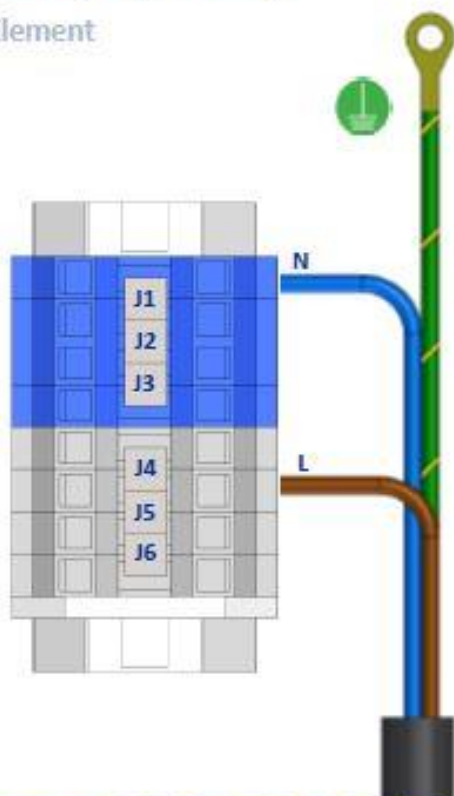
	RINSE ELEMENT	Single Phase	Three Phase		
		30A / 220-240V / 1N~ 50Hz	12A/380-415V / 3N~ 50Hz	16A/380-415V / 3N~ 50Hz	22A/380-415V / 3N~ 50Hz
	6.0 kW (30011827) 6 Legs	YES	YES	NO	NO
	8.64 kW (30013219) 6 Legs	NO	NO	YES	NO
	2 x 6.0 kW (30011827) 6 Legs	NO	NO	NO	YES

13.1 Mains Cable

Machine rating (Volts / Phase / Amps)		Cable type
220-240V / 1N~/30A		H07RN-f 3G 4.0
380-415V / 3N~/12A		H07RN-f 5G 2.5
380-415V / 3N~/17A		H07RN-f 5G 2.5
380-415V / 3N~/22A		H07RN-f 5G 4
200-230V / 3~/17A		H07RN-f 4G 2.5
Temp. rating	Length of cable	Conforms to
80°C min.	3m	IEC 60335-2-58 & IEC 60227 types 56 & 57

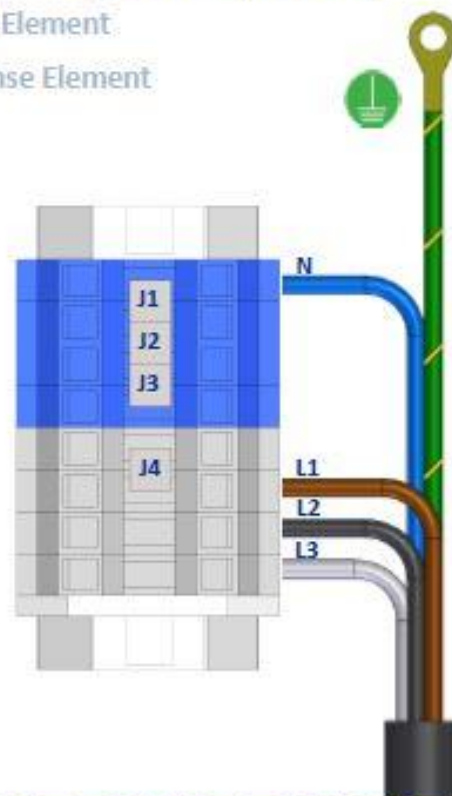
1 Phase + Neutral (30A per Phase)

6 kW Rinse Element

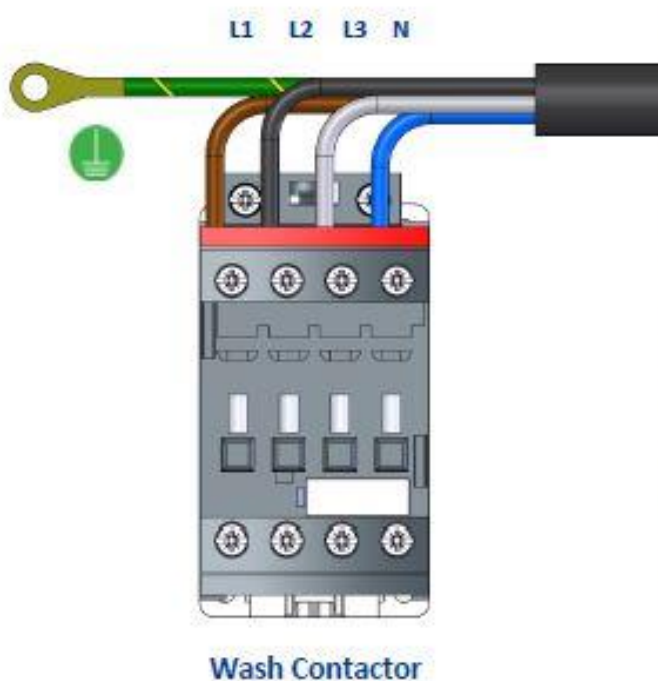
**3 Phase + Neutral (Up to 16A per Phase)**

6 kW Rinse Element

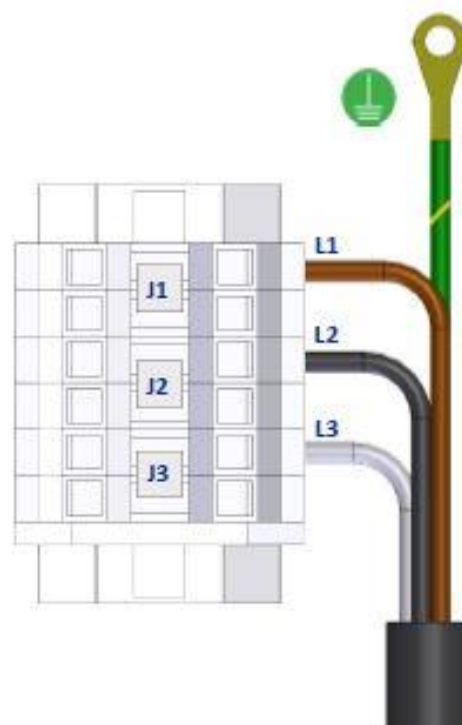
8.64 kW Rinse Element

**3 Phase + Neutral (22A per Phase)****- AS Machines ONLY**

12 kW Rinse Element

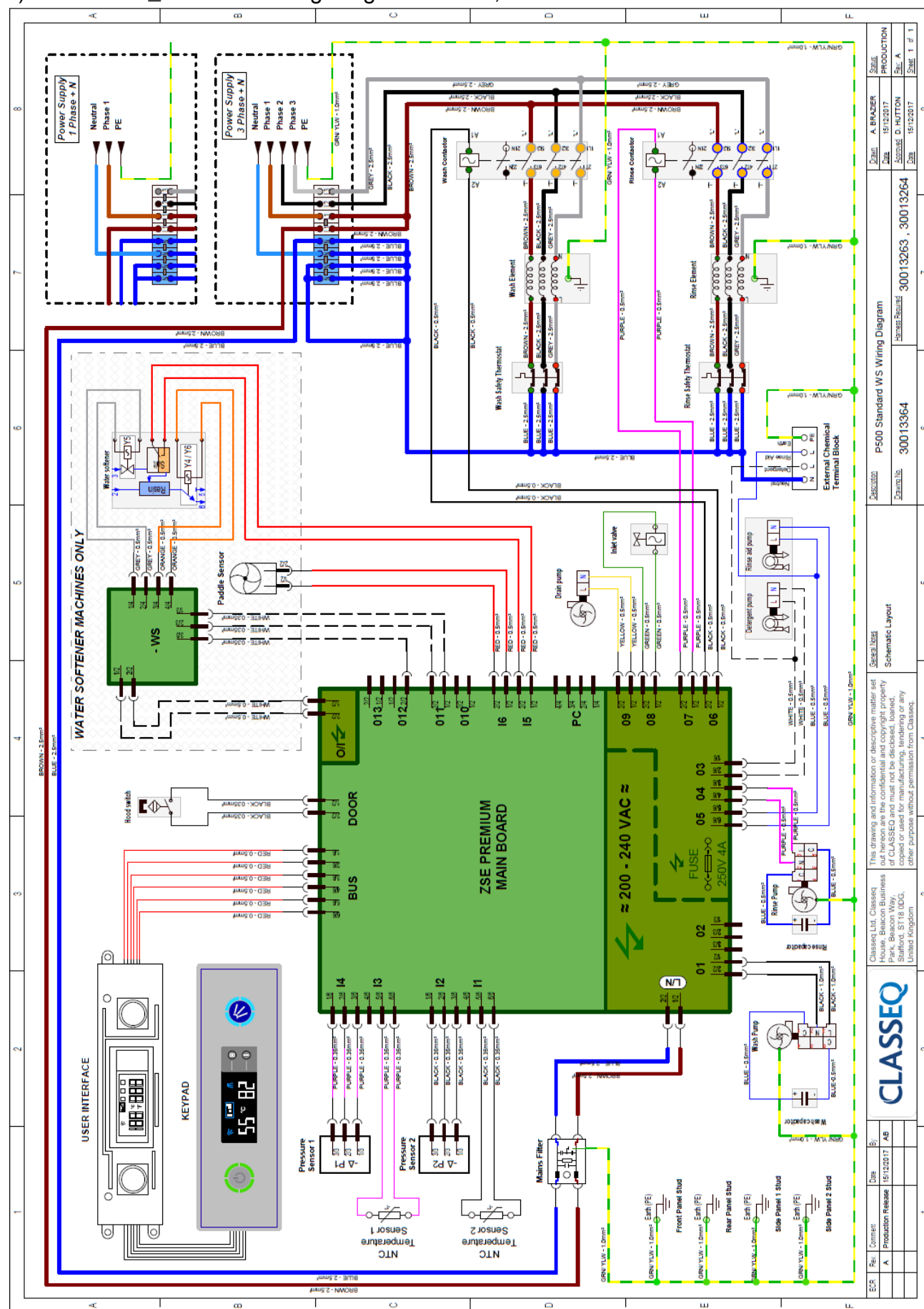
**3 Phase [No Neutral] (20A per Phase)**

6 kW Rinse Element

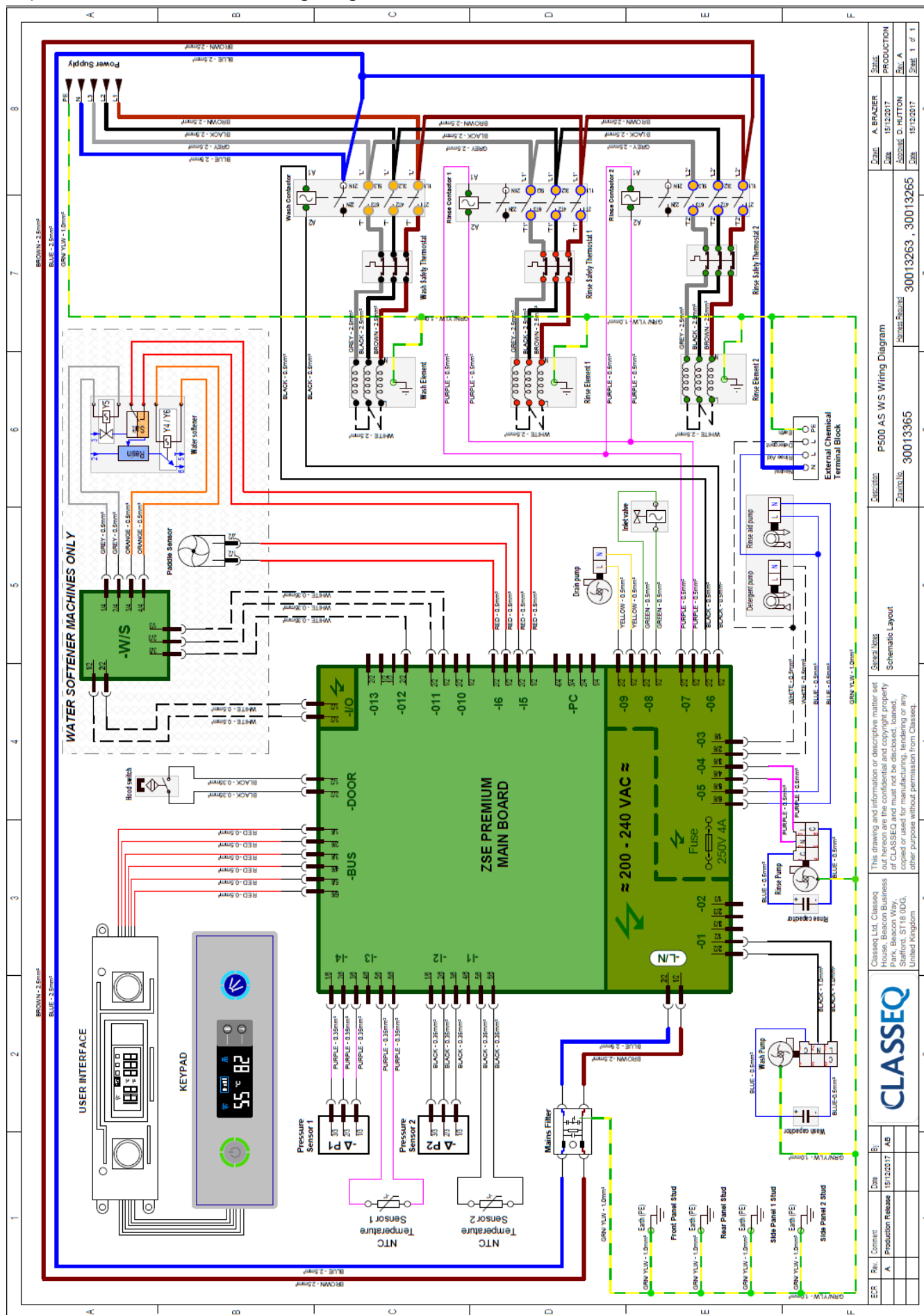


14. Wiring Diagrams

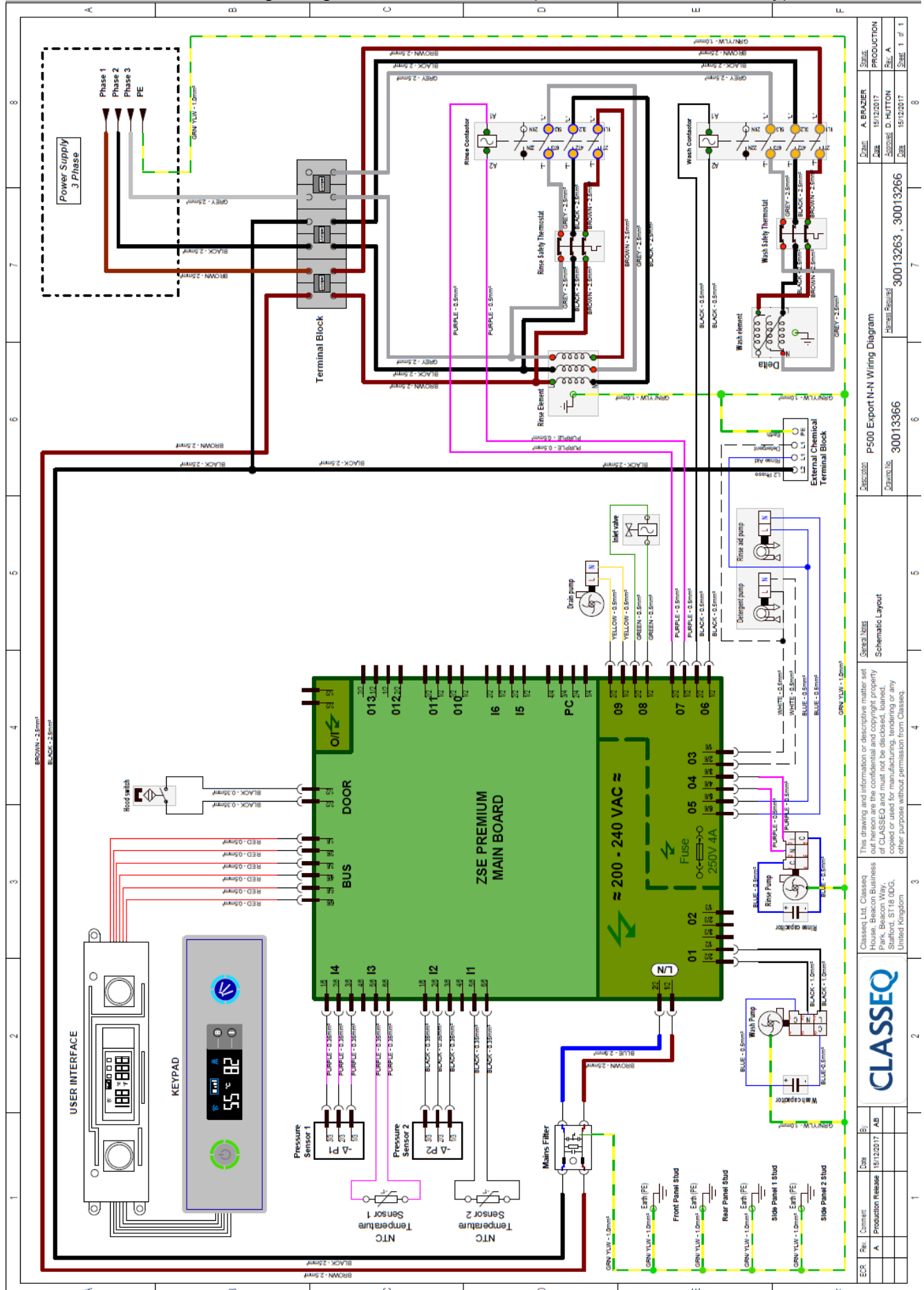
1) 30013364_STD-WS Wiring Diagram – P500, P500A & P500 A WS



2) 30013365_AS-WS Wiring diagram – P500 AS & P500 AS WS



3) 30013366_EXP-NN_Wiring_Diagram-P500 & P500A (110V/60Hz Machine only)



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