



Effective Date: 08/15/2025 Company Name: Aspen Surgical

Aspen Surgical is committed to protecting your privacy. This Text Messaging Privacy Policy explains how we collect, use, and protect your personal information when you opt in to receive SMS (text) messages from us.

1. Information We Collect

- When you sign up for our text message services, we may collect the following:
- Your mobile phone number
- Your name or account details (if provided)
- Message interaction and delivery data (e.g., read receipts, delivery status)
- Device type and carrier (when applicable)

2. How We Use Your Information

We may use your information to:

Confirm product orders, shipping, or support updates. We will only be allowed to receive text
messages and not perform outboard text messages

Your data will never be sold or shared with third parties for their independent marketing purposes.

4. Message Frequency and Costs

Message frequency may vary based on your interactions and preferences. Standard message and data rates may apply, depending on your mobile service provider.

6. Data Security

We follow industry-standard procedures to protect your personal data. While we strive to safeguard all information, SMS communications may be accessible to your mobile carrier and are not encrypted.

7. Children's Privacy

Our services are not intended for individuals under the age of 13, and we do not knowingly collect data from minors.

6945 Southbelt Drive SE Caledonia, Michigan 49316

TOLL FREE / + 1.888.364.7004 PHONE / + 1.616.698.7100 FAX / +1 616.698.9281

aspensurgical.com





8. Changes to This Policy

We may update this Text Messaging Privacy Policy from time to time. Updates will be posted on our website and will take effect immediately upon posting.

9. Contact Us

If you have any questions or concerns, please contact:

□ customerservice@aspensurgical.com

& 888-364-7004

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