



February 15, 2020

RE: Room Temperature Storage Duration of Viral Transport Medium, VTM, 3mL, Cat. No. R99

Dear Valued Customer,

Thank you for your interest in Hardy Diagnostics Viral Transport Medium (VTM), Cat. No. R99.

While Hardy Diagnostics' VTM had already been validated for storage at 2-8° Celsius, due to the COVID-19 emergency, it was brought to our attention that room temperature (RT) storage was an urgent requirement of the end-users on the front lines. For this reason, an additional stability study was initiated in order to record the performance of the product when stored at RT. The generated data thus far support that the media will withstand RT storage for the full shelf life, up to 180 days, without hindering its performance.

It is important to note that these changes only apply to lots manufactured after the following lots manufactured both in California (lots beginning with 4) and Ohio (lots beginning with 1):

California – 460393P

Ohio – 129506P

If you require any further information or have additional questions or concerns, please contact Technical Services by phone at (800) 266-2222, Option 2, or by email at TechnicalServices@HardyDiagnostics.com.

We sincerely thank you for your partnership and for your continued support during these unique circumstances.

Sincerely,

Rianna Malherbe
Technical Services Manager