

# COVID-19 Travel Guidelines

Your health and the well-being of your tour group is our top priority. To help you prepare to travel with confidence, please review the following information.

Please reach out to our Traveler Support Team at 800-665-5364 or live chat with us at [eftours.com](https://eftours.com) if you have any questions either now or in the future about your ability to comply with any COVID-19 travel requirement.

## Preparing for departure

### COVID-19 Vaccination and Pre-Tour Testing

Neither vaccination against COVID-19 nor pre-tour COVID-19 testing is required to participate in an EF program unless required by any destination on your itinerary or by a tour-related supplier or activity provider.

For a traveler's health and safety and to help avoid an interruption of their tour experience, EF does, however, highly recommend that travelers be fully vaccinated against COVID-19 (including being up to date on all eligible booster doses) and take a COVID-19 test prior to departure.

EF will take all reasonable efforts to notify travelers and their groups in the event any COVID-19 vaccination or testing requirement becomes applicable to their tour program. Travelers are, however, ultimately responsible for verifying, monitoring, and complying with any such requirement based on their tour itinerary (including countries visited solely in transit).

Although most destinations no longer require travelers to comply with any COVID-19 vaccination or testing requirements, destination entry and supplier requirements can change at any time and with little or no notice. Should any destination or supplier require a negative COVID-19 test in lieu of COVID-19 vaccination documentation, travelers must comply with the vaccination policy unless they are able to complete the testing requirement prior to their departure on the tour program. EF cannot facilitate on-tour testing for unvaccinated travelers to meet any COVID-19 travel requirements, and the group travel model also makes it impracticable for travelers to independently schedule COVID-19 testing on tour. Travelers are solely responsible for all costs associated with any COVID testing or vaccination required on their tour program. Travelers unable or unwilling to satisfy any COVID-19 vaccination and/or testing requirement applicable to their tour program will be subject to EF's Standard Cancellation Policy.

### Pre-Departure COVID-19 Positive Test Result

If a traveler tests positive for COVID-19 within 10 days prior to their tour departure, they may not be able to travel unless they can satisfy the current guidelines from the U.S. Centers for Disease Control and Prevention (the "CDC"). The CDC currently requires an individual who tests positive for COVID-19 to isolate for at least 5 days and to end isolation only: (i) after day 5 if the individual never developed any symptoms; (ii) after day 5 if symptoms are improving (i.e., fever-free for at least 24 hours without the use of fever-reducing medication); or (iii) after day 10 if the individual had symptoms and moderate illness. Regardless of when isolation ends, CDC guidance currently states that individuals should wear a high-quality mask through day 10 unless the individual receives two sequential negative antigen tests 48 hours apart. Please contact our Traveler Support Team at 800-665-5364 to discuss any specific questions related to your situation. Travelers who purchased the Global Travel Protection Plan and are not able to depart as scheduled can review the coverage benefits and required documentation in the policy and contact the licensed insurance provider, [Academic HealthPlans](#).

### Pre-Departure COVID-19 Exposure

Travelers who are a "close contact" of a person diagnosed with COVID-19 within 10 days of their departure date must comply with the applicable CDC testing and masking guidelines prior to departing on tour and, if applicable, while on tour. Please contact our Traveler Support Team at 800-665-5364 to discuss any specific questions related to your situation.

## On the road

### On-Tour Mask Wearing, Testing, or Other COVID-19 Health Requirements

Travelers must comply with any applicable country, local, supplier, or other activity or venue requirements and any instructions of their Group Leader, EF staff, or their Tour Director while on the tour program related to mask wearing, testing, or other COVID-19 requirements.

### On-Tour COVID-19 Diagnosis or Close Contact

Travelers who test positive for COVID-19 while on tour must isolate in accordance with local regulations or CDC guidelines (in the absence of destination requirements) and may not rejoin the tour program until these requirements are met. Depending on current local conditions, some destinations may also require travelers to quarantine if they have been in "close contact" with a person who tested positive for COVID-19 while on tour.

### On-Tour COVID-19 Isolation or Quarantine Support:

EF will support travelers who test positive for COVID-19 while on tour by facilitating their isolation in accordance with local regulations or CDC guidelines (in the absence of destination requirements). This includes arranging lodging at the destination and, whenever possible, pre-paid room service. If pre-paid room service is not possible, travelers may reimburse up to \$50 per day per traveler for food delivery. In addition, EF will reimburse up to \$50 per person for transportation from the traveler's hotel to the international airport once they are cleared to return home and will arrange and pay for their return flight based on the traveler's existing itinerary.

If the traveler in isolation is a middle or high school aged student, the Group Leader or chaperone must remain at the traveler's location in a separate room to provide supervision and additional support. EF will cover the Group Leader or chaperone's lodging, meals, and transport in accordance with the guidelines above. Travelers required to quarantine due to close contact guidelines will also receive the same support.

Travelers who have purchased the Global Travel Protection Plan may be eligible to file a claim for Trip Interruption to be compensated for missed time on tour consistent with policy limits and terms. Please review the policy details and supporting documentation requirements [here](#). Travelers who did not purchase such benefits through the Global Travel Protection plan or do not have appropriate documentation to file a claim may request a pro-rated Future Travel Voucher from EF for the land components of tour days missed.