



# **COVID-19 Travel Guidelines**

Your health and the well-being of your tour group is our top priority. To help you prepare to travel with confidence, please review the following information. These guidelines are applicable to tours departing October 1st 2023 to September 30th 2024.

Please reach out to our Traveler Support Team at 800-665-5364 or live chat with us at <u>eftours.com</u> if you have any questions either now or in the future about your ability to comply with any COVID-19 travel requirement.

### **Preparing for departure**

#### **COVID-19 Vaccination and Pre-Tour Testing**

Neither vaccination against COVID-19 nor pre-tour COVID-19 testing is required to participate in an EF program unless required by any destination on your itinerary or by a tour-related supplier or activity provider.

For a traveler's health and safety and to help avoid an interruption of their tour experience, EF does, however, highly recommend that travelers be fully vaccinated against COVID-19 (including being up to date on all eligible booster doses) and take a COVID-19 test prior to departure.

EF will take all reasonable efforts to notify travelers and their groups in the event any COVID-19 vaccination or testing requirement becomes applicable to their tour program. Travelers are, however, ultimately responsible for verifying, monitoring, and complying with any such requirement based on their tour itinerary (including countries visited solely in transit). Please note that international travel requirements pertaining to COVID-19 vaccinations and testing requirements, including destination entry and supplier requirements and local isolation and quarantine guidelines, can be implemented and changed at any time and with little or no notice.

Although most destinations no longer require travelers to comply with any COVID-19 vaccination or testing requirements, destination entry and supplier requirements can change at any time and with little or no notice. Should any destination or suppler require a negative COVID-19 test in lieu of COVID-19 vaccination documentation, travelers must comply with the vaccination policy unless they are able to complete the testing requirement prior to their departure on the tour program. EF cannot facilitate on-tour testing for unvaccinated travelers to meet any COVID-19 travel requirements, and the group travel model also makes it impracticable for travelers to independently schedule COVID-19 testing on tour. Travelers are solely responsible for all costs associated with any COVID testing or vaccination required on their tour program. Travelers unable or unwilling to satisfy any COVID-19 vaccination and/or testing requirement applicable to their tour program will be subject to EF's Standard Cancellation Policy.

#### Pre-Departure COVID-19 Positive Test Result

If a traveler tests positive for COVID-19 prior to departure, they may not be able to travel unless they can satisfy the current guidelines from the U.S. Centers for Disease Control and Prevention (the "CDC"). If a traveler tests positive for COVID-19 prior to departure, they must be fever free (without fever-reducing medications) for at least 24 hours prior to their departure. These travelers should take added precautions when around others on their tour program (CDC guidance currently states that individuals should wear a well-fitted mask, keep distance from others, and enhance hygiene practices) until the fifth day from the date of their COVID positive test or the onset of their symptoms. Please contact our Traveler Support Team at 800-665-5364 to discuss any specific questions related to your situation. Travelers who purchased the Global Travel Protection Plan and are not able to depart as scheduled can review the coverage benefits and required documentation in the policy and contact the licensed insurance provider, Academic HealthPlans.

### On the road

## On-Tour Mask Wearing, Testing, or Other COVID-19 Health Requirements

Travelers must comply with any applicable country, local, supplier, or other activity or venue requirements and any instructions of their Group Leader, EF staff, or their Tour Director while on the tour program related to mask wearing, testing, or other COVID-19 requirements.

#### On-Tour COVID-19 Isolation or Quarantine Support:

Travelers who test positive for COVID-19 while on tour must follow local regulations (or CDC guidelines in the absence of destination requirements) and may not rejoin the tour program until these requirements are met. The CDC's current guidance for an individual who tests positive for COVID-19 is to "stay home" and away from others until at least 24 hours after (i) they are fever-free (without fever-reducing medication) and (ii) their symptoms have improved. Regardless of when the "stay home" period ends, CDC guidance currently states that individuals should take added precautions to prevent the spread of illness, including maintaining physical distance from others and wearing a high-quality, well-fitted mask through Day 5.

EF will support travelers who test positive for COVID-19 while on tour by facilitating their "stay at home" period in accordance with local regulations or CDC guidelines (in the absence of destination requirements). This includes arranging lodging at the destination and, whenever possible, pre-paid room service. If pre-paid room service is not possible, travelers may reimburse up to \$50 per day per traveler for food delivery. In addition, EF will reimburse up to \$50 per person for transportation from the traveler's hotel to the international airport once they are cleared to return home and will arrange and pay for their return flight based on the traveler's existing itinerary.

If the traveler in isolation is a middle or high school aged student, the Group Leader or chaperone must remain at the traveler's location in a separate room to provide supervision and additional support. EF will cover the Group Leader or chaperone's lodging, meals, and transport in accordance with the guidelines above.

Travelers who have purchased the Global Travel Protection Plan may be eligible to file a claim for Trip Interruption to be compensated for missed time on tour consistent with policy limits and terms. Please review the policy details and supporting documentation requirements <a href="here">here</a>. Travelers who did not purchase such benefits through the Global Travel Protection plan or do not have appropriate documentation to file a claim may request a pro-rated Future Travel Voucher from EF for the land components of tour days missed.