



# Global Rewards Loyalty Program

## Terms & Conditions for 2025 Tours

Group Leaders are automatically enrolled in the Global Rewards Loyalty Program. Participation in the Global Rewards Loyalty Program is optional and subject to the Terms and Conditions outlined herein. Redemption items and their corresponding point values are re-evaluated on a seasonal basis and are subject to change. Terms and Conditions are subject to change with or without notice. EF reserves the right to terminate Global Rewards accounts without notice. For updated point values and rewards information, please visit our website at [eftours.com/global-rewards](https://eftours.com/global-rewards).

### How are membership levels calculated?

Membership levels are calculated based on the total number of tours you have enrolled on and led as a Group Leader with EF Educational Tours, EF Explore America, EF Study Abroad, EF Tours for Girls and EF Go Ahead Tours (henceforth referred to as the "EF Tours Family"). Membership levels are re-calculated upon return home from each tour enrolled on and led as a Group Leader. The calculation of Membership levels began Jan. 1, 1990.

### How many tours do I need to enroll on and lead to go up in Membership Level?

Every new Group Leader starts as a Bronze Member (beginning with enrollment on your first tour). After you enroll on and complete two tours as a Group Leader you move to a Silver Member. After enrolling on and completing five tours as a Group Leader you move to a Gold Member, and after enrolling on and completing 10 tours as a Group Leader you move to a Platinum Member. After enrolling on and completing 20 tours as a Group Leader, you move to Diamond level.

### How do I receive Global Points?

#### Enroll on and lead a qualifying tour

You must enroll on and lead a tour with a minimum of six full-paying travelers to be eligible to receive Global Points (tours that do not meet this threshold still count towards membership level). Once enrolled on a qualifying tour, you receive one point per tour day per full-paying traveler. Points are calculated based on the total number of standard tour days and not for stay-ahead/stay-behind periods. Global Points are not awarded for free-place travelers, travelers who receive family or faculty discounts, and travelers who cancel their enrollments or who transfer to another tour. Land-only travelers do count toward Global Points.

#### Referral of a future EF Group Leader

You receive 500 points or a cash bonus when your referral enrolls on and leads their first EF Educational Tour, EF Tours for Girls, or EF Explore America Tour with at least 10 full-paying travelers within four years of the date you submitted the referral to EF. A valid referral must be a first-time Group Leader, cannot be a co-Group Leader that teaches at the same school, and cannot be a replacement Group Leader in the event that the original Group Leader cannot travel. If your referral is valid, you will be asked to select one of the two reward options.

#### Group Size Rewards

When traveling with EF Educational Tours product, you receive points or a cash bonus when the group you are leading has 10 or more full paying travelers. At 10 full paying travelers you are eligible to receive 125 points or \$250. For every 5 incremental full paying travelers, you are eligible to receive an additional 125 points or an additional \$250. The issuing of the group size reward requires all travelers to be paid in full by 45 days prior to departure. If your group size stipend bonus is valid, you will be notified of your reward preference of points or cash. If you have not submitted your election by the time the tour departs or if your account has an insufficient points balance at the time of election, you will be defaulted to points.

When traveling with EF Explore America product, you receive points, a cash bonus, or a student scholarship when the group you are leading has 35 or more full paying travelers. At 35 full paying travelers you are eligible to receive 750 points or \$1,500 towards a stipend or student scholarship. For every 5 incremental full paying travelers, you are eligible to receive an additional 125 points or an additional \$250. The issuing of the group size incentive requires all travelers to be paid in full by 45 days prior to departure. If you have not submitted your election by the time the tour departs, you will be defaulted to cash.

#### EF School Points

With EF School Points, a Group Leader not only receives points from the travelers on their own tour but will also receive points from the other travelers traveling at the school. Points are awarded by taking the base points (full paying travelers \* bonus point days (tour days less non-EF nights)) from other school trips in the same sales year and awarding 50% of them to Group Leaders (adjusted for their loyalty level multiplier for their own trip). There must be more than one school trip in a given year. Group Leaders can only earn EF School Points from different Group Leaders' tours.



Group Leaders cannot earn School Points from one of their own tours. Must have a minimum of 10 paying customers. Max 4 trips per school in EF Explore America and/or EF Educational Tours can earn bonus. Co-Group Leaders split points of other trips within school.

#### Seasonal Promotions

Specific seasonal promotions may be available and will be subject to any additional terms and conditions of those promotions in both EF Educational Tours and EF Explore America.

#### **EF Explore America 2025 Seasonal Promotions**

##### Switch Bonus

Group Leaders traveling with the EF Explore America product for the first time in 2025 or 2026 are eligible for a Switch Bonus when the group you are leading has 15 or more paying travelers enrolled by EF's indicated timeline and you traveled with a competitor in the previous year. At 15 paying travelers you are eligible to receive 750 points or a \$1,500 cash bonus. At 25 paying travelers you are eligible to receive 1,250 points or a \$2,500 bonus. At 50 paying travelers you are eligible to receive 2,500 points or a \$5,000 cash bonus. Upon completion of the qualifying tour, you will be asked to select one of the two reward options.

##### Repeat Bonus

2025 repeat Group Leaders, traveling with the EF Explore America product, are eligible to receive 750 points or a \$1,500 cash bonus when you enroll with at least 15 paying travelers by EF's indicated timeline. If you enroll at least 25 paying travelers by EF's indicated timeline, you are eligible for 1,250 points or a \$2,500 cash bonus. Eligible Group Leaders must have served as a Group Leader on a 2024 tour in the same EF product and must maintain 15 or 25 paying travelers accordingly through departure of the 2025 tour. Upon completion of the qualifying tour, points will activate and you will be asked to select one of the two reward options. Cash bonus is subject to sufficient point balance.

##### Indirect Repeat Bonus

Group Leaders who traveled with the EF Explore America product in 2023 and have set up a 2025 tour are eligible to receive 375 points or a \$750 cash bonus when you enroll with at least 15 paying travelers by EF's indicated timeline. Eligible Group Leaders must maintain 15 paying travelers through departure of 2025 tour. Upon completion of the qualifying tour, you will be asked to select one of the two reward options.

#### **EF Educational Tours 2025 Seasonal Promotions**

##### Welcome Bonus

First time Group Leaders traveling with EF Educational Tours product, are eligible to receive 250 or 500 points or a \$500 or \$1,000 cash bonus when you enroll with at least 10 paying travelers on a 2025 tour by EF's indicated timelines. Eligible Group Leaders must maintain 10 paying travelers through departure of 2025 tour. Upon completion of the qualifying tour, points will activate and you will be asked to select one of the two reward options. Eligibility for a cash bonus is subject to sufficient point balance.

##### Welcome Back Bonus

Group Leaders traveling with the EF Educational Tours product are eligible to receive 250 or 500 points or a \$500 or \$1,000 cash bonus when you enroll with at least 10 paying travelers on a 2025 tour by EF's indicated timelines. Must have served as a Group Leader on a tour in 2023 or any year prior in the same EF product. Eligible Group Leaders must maintain 10 paying travelers through departure of 2025 tour. Upon completion of the qualifying tour, points will activate and you will be asked to select one of the two reward options. Eligibility for a cash bonus is subject to sufficient point balance.

##### Back to Back Bonus

2025 repeat Group Leaders, traveling with the EF Educational Tours product, are eligible to receive 500 points or a \$1,000 cash bonus when you enroll with at least 10 paying travelers by EF's indicated timeline. Must have served as a Group Leader on a 2024 tour in the same EF product. Eligible Group Leaders must maintain 10 paying travelers through departure of 2025 tour. Upon completion of the qualifying tour, points will activate and you will be asked to select one of the two reward options. Eligibility for a cash bonus is subject to sufficient point balance.

#### **Pending points**

If you Global Points received through leading a qualifying student tour or through additional incentives cannot be redeemed until activated. You have until September, 30th 2026 to submit your reward preference. If you do not submit your reward preference prior to this date your reward will default to points.

The exception is Loyalty Tours (EF Escapes, EF Explorations, EF Ultimate Adventures, EF Exclusives, and EF Annual Surprises) for which pending points can be redeemed to supplement active points. You cannot use cash to supplement point deficiencies. Global Points remain the property of EF and are non-negotiable, non-transferable and have no alternative cash value. You cannot pool your points with another Group Leader to redeem a reward.



You must lead and travel on your EF Tour to qualify for benefits and incentives related to that tour including, but not limited to, Global Points, Loyalty Tours and membership benefits. If you cancel or transfer your tour to another Group Leader, your replacement Group Leader receives all benefits and incentives related to that tour.

### **What happens to my Global Points if there are cancellations on my tour?**

If you cancel your tour, pending points will be removed from your account. If an individual traveler cancels from your tour, points associated with that traveler will be removed from your account. If you have already redeemed these points for a reward, and cancellations result in a negative Global Point account balance, you will be invoiced for the full cost of the reward.

### **Do my Global Points expire?**

Points do not expire as long as you maintain an active account. To keep your account active, at least once every four years you must complete one of the following: lead a tour in the EF Tours Family with a minimum of 6 fullpaying travelers, travel on a tour in the EF Tours Family as a chaperone, free place or individual traveler, or make a valid referral. After four years with no tour activity or valid referral, all Global Points on your account expire. Expired points cannot be reinstated. Lifetime Members are exempt from point expiration.

### **What redemption options are available?**

EF Loyalty Tour: To qualify to attend, you must be a Group Leader leading an EF Educational Tour, EF Tours for Girls, or EF Explore America tour the same travel season as the Loyalty Tour (Gold and Platinum members can be leading a tour the same season or the following season); to redeem for a Loyalty Tour, and you must have active points on your Group Leader account and you must have enough active and pending points combined to cover the cost of your Group leader spot. EF reserves the right to remove you and your guest if you do not meet the qualifications. You must have a positive active point balance in order to redeem for a Loyalty Tour. Loyalty Tours are filled on a first-come, first-served basis. Exact dates and point values for Loyalty Tours will be available online. EF reserves the right to change the exact departure date and itinerary.

All Group Leaders enrolled will receive notification of any changes to the exact departure dates as soon as they occur. Confirmation of attendance is contingent upon your signing EF's travel booking conditions, which includes a release and agreement. You may bring one adult guest (paying with points or cash). All guests must be accompanied by a Group Leader. Loyalty Tour guests must be at least 21 years of

age unless indicated otherwise. Rates for paying guests are available at enrollment. Guest Payments must be completed 60 days prior to departure date.

International Teacher Appreciation Event: Group Leaders who travel with EF Explore America may opt for an International Teacher Appreciation Event in lieu of a tour stipend, scholarship or Global Rewards Points when they travel with 35 or more paying travelers. Qualifying Group Leaders with 70 or more paying travelers may bring one guest.

EF Flight and Hotel Finder: You can use EF's online booking engine to search for and book hotels, as well as domestic and international flights using your Global Points. A minimum of 100 active points is required to search for hotels and flights on the booking engine, and hotels and flights must be booked at least 24 hours in advance. No changes or refunds can be made to a ticketed flight or confirmed hotel reservation. Using the booking engine implies that you accept the terms and conditions outlined at [www.eftours.com/help-center/policies/booking-conditions](http://www.eftours.com/help-center/policies/booking-conditions).

EF Go Ahead Tours: Global Points may be redeemed towards the program price of an EF Go Ahead Tour. EF Go Ahead Tour's cancellation policy applies if you cancel, which may result in the loss of your points.

EF Ultimate Break: Global Points may be redeemed towards the program price of an EF Ultimate Break tour. EF Ultimate Break's cancellation policy applies if you cancel, which may result in the loss of your points.

EF Gap Year: Global Points may be redeemed towards the program price of an EF Gap Year. EF Gap Year's cancellation policy applies if you cancel, which may result in the loss of your points.

EF Language Abroad: Global Points may be redeemed toward 2-week long EF Languages Abroad programs. EF Languages Abroad's cancellation policy applies if you cancel, which may result in the loss of your points.

Student scholarships: Global Points may be redeemed toward a tour scholarship for a traveler. Scholarships may not be used to pay for application deposits or Global Travel Protection. If the scholarship recipient cancels from the tour it may result in the loss of your points.

Travel on a colleague's tour: Global Points may be redeemed toward your program price if you are a paying traveler on a friend or colleague's tour. You must receive approval from the Group Leader to participate in their tour. Your request must be received at least 125 days prior to departure. If you cancel from your colleague's tour it may result in the loss of your points.



## **On-tour experiences**

Optional excursions: Global Points may be redeemed toward pre-booked optional excursions offered on your tour. Your request must be received at least 90 days prior to departure.

Single room upgrade: Global Points may be redeemed toward upgrading an adult traveler from a twin room to a single room on your student tour. Your request must be received at least 110 days prior to departure.

## **Are there any redemption restrictions?**

Only active Global Points can be redeemed for a reward (the one exception being EF Loyalty Tours). Only items listed by EF are available; upgrades are available for some items at additional cost. EF reserves the right to make alterations to Global Point totals needed for travel and gift rewards and to discontinue or change rewards at any time. Please refer to [eftours.com/global-rewards](https://eftours.com/global-rewards) for the most up-to-date reward items and point values. Travel dates are subject to airline contract, availability, and flexibility of date and time may be required. Offers are subject to change without notice.

## **Other Terms**

### Cash bonuses

In order to select a cash bonus option as part of the Global Rewards program you will need to submit a valid social security number. If your annual payments (including but not limited to a referral cash bonus or stipend) is \$600 or more it may be subject to taxation and a 1099 Form will be mailed to you. Stipends issued as a cash bonus may not be applied directly as a scholarship and cannot subsequently be converted into Global Rewards Points.

### Free single room

For our Gold and Platinum members, you can choose to receive a free single room on your student tour. You will automatically be placed in a twin room. If you prefer a single room, your request must be received at least 110 days prior to departure. Free single room upgrades are non-transferable and apply only to qualifying student tours and are not available on reward tours. Unused single room upgrades will be forfeited and are not redeemable for rewards points.

### Transferring points from other organizations

Only first-time Group Leaders may transfer points from other organizations. The travel organization from which the points are being transferred must have had a bonus points system in effect when you traveled with that organization. Points are transferred on a 1:1 ratio. When transferring points, you must submit an official bonus point statement from the awarding organization. EF reserves the right to determine whether points may be transferred from another program.

### Opting out of the Global Rewards Program

You may opt out of the Global Rewards Program. By opting out of the program, all points accrued are forfeited. Your membership level will be maintained, however. You may rejoin the program and your account balance will start at zero points. Points associated with tours led during the opt-out period will not be credited to your account. Global Points and bonuses are not retroactive.

### Closure of Global Rewards Account

I agree that EF shall have the right, at its discretion, to terminate my services as Group Leader for actions or conduct which EF considers to be detrimental or incompatible with the safety, comfort or welfare of the tour as a whole. In that event, any accrued loyalty points or trips planned through the redemption of loyalty points may be removed from my account at EF's discretion.

### Legal and Tax responsibilities

EF is not responsible for any losses or liabilities that occur during or related to a tour program including, but not limited to, personal injury, property damage or loss of earnings from any event whatsoever. All Group Leaders are responsible for ensuring that they are in compliance with any state, local or district rules regarding their membership in a rewards program and are solely responsible for any federal, state, or local taxes related to the redemption of any rewards points. EF reserves the right to make changes to the Global Rewards Loyalty Program at any time and without notice, including but not limited to, changes in point expiration policies and membership levels and benefits. Please refer to the terms and conditions online for the most up-to-date information.

In the event you are no longer able to act as a Group Leader due to actions or conduct which EF, your school or another relevant party considers to be detrimental or incompatible with your responsibilities as a Group Leader or the safety, comfort or welfare of an ongoing or future tour, you understand you will forfeit any pending points and will be required to redeem any remaining points within 30 days. If a relevant party considers to be detrimental or incompatible with your responsibilities as a Group Leader or the safety, comfort or welfare of an ongoing or future tour, you understand you will forfeit any pending points and will be required to redeem any remaining points within 30 days.

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# Global Rewards Loyalty Program

## Terms & Conditions for 2026 Tours

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### How are membership levels calculated?

Membership levels are calculated based on the total number of tours you have enrolled on and led as a Group Leader with EF Educational Tours, EF Explore America, EF Study Abroad, EF Tours for Girls and EF Go Ahead Tours (henceforth referred to as the "EF Tours Family").

Membership levels are re-calculated upon return home from each tour enrolled on and led as a Group Leader. The calculation of Membership levels began Jan. 1, 1990.

### How many tours do I need to enroll on and lead to go up in Membership Level?

Every new Group Leader starts as a Bronze Member (beginning with enrollment on your first tour). After you enroll on and complete two tours as a Group Leader you move to a Silver Member. After enrolling on and completing five tours as a Group Leader you move to a Gold Member, and after enrolling on and completing 10 tours as a Group Leader you move to a Platinum Member. After enrolling on and completing 20 tours as a Group Leader, you move to Diamond level.

### How do I receive Global Points?

#### Enroll on and lead a qualifying tour

You must enroll on and lead a tour with a minimum of six full-paying travelers to be eligible to receive Global Points (tours that do not meet this threshold still count towards membership level). Once enrolled on a qualifying tour, you receive one point per tour day per full-paying traveler. Points are calculated based on the total number of standard tour days and not for stay-ahead/stay-behind periods. Global Points are not awarded for free-place travelers, travelers who receive family or faculty discounts, and travelers who cancel their enrollments or who transfer to another tour. Land-only travelers do count toward Global Points.

#### Referral of a future EF Group Leader

You receive 500 points or a cash bonus when your referral enrolls on their first EF Educational Tour, EF Tours for Girls, or EF Explore America Tour in 2026 or 2027 with at least 10 full paying travelers within four years of the date you submitted the referral to EF. A valid referral must be a first-time Group Leader, cannot be a co-Group Leader that teaches at the same school, and cannot be a replacement Group Leader in the event that the original Group Leader cannot travel. If your referral is valid, you will be asked to select one of the two reward options within the specified redemption period. If your referral enrolls on their first EF Educational Tour or EF Tours for Girls in 2026 or 2027 with 30 or more full paying travelers by Jan. 1, 2025, you will receive 500 bonus points.

#### Group Size Rewards

When traveling with EF Educational Tours product, you receive points or a cash bonus when the group you are leading has 10 or more full paying travelers. At 10 full paying travelers you are eligible to receive 125 points or \$250. For every 5 incremental full paying travelers, you are eligible to receive an additional 125 points or an additional \$250. The issuing of the group size reward requires all travelers to be paid in full by 45 days prior to departure. If your group size stipend bonus is valid, you will be notified of your reward preference of points or cash. If you have not submitted your election by the time the tour departs or if your account has an insufficient points balance at the time of election, you will be defaulted to points.

When traveling with EF Explore America product, you receive points, a cash bonus, or a student scholarship when the group you are leading has 35 or more full paying travelers. At 35 full paying travelers you are eligible to receive 750 points or \$1,500 towards a stipend or student scholarship. For every 5 incremental full paying travelers, you are eligible to receive an additional 125 points or an additional \$250. The issuing of the group size incentive requires all travelers to be paid in full by 45 days prior to departure. If you have not submitted your election by the time the tour departs, you will be defaulted to cash.

#### EF School Points

With EF School Points, a Group Leader not only receives points from the travelers on their own tour but will also receive points from the other travelers traveling at the school. Points are awarded by taking the base points (full paying travelers \* bonus point days (tour days less non-EF





nights)) from other school trips in the same sales year and awarding 50% of them to Group Leaders (adjusted for their loyalty level multiplier for their own trip). There must be more than one school trip in a given year. Group Leaders can only earn EF School Points from different Group Leaders' tours.

Group Leaders cannot earn School Points from one of their own tours. Must have a minimum of 10 paying customers. Max 4 trips per school in EF Explore America and/or EF Educational Tours can earn bonus. Co-Group Leaders split points of other trips within school.

#### Seasonal Promotions

Specific seasonal promotions may be available and will be subject to any additional terms and conditions of those promotions in both EF Educational Tours and EF Explore America.

#### **EF Explore America 2026 Seasonal Promotions**

##### Welcome Bonus

First time Group Leaders traveling with EF Explore America product, are eligible to receive 250 points or a \$500 cash bonus when you enroll with at least 15 paying travelers on a 2026 tour by EF's indicated timelines. Eligible Group Leaders must maintain 15 paying travelers through departure of 2026 tour. Upon completion of the qualifying tour, points will activate, and you will be asked to select one of the two reward options. Eligibility for a cash bonus is subject to sufficient point balance.

##### Switch Bonus

Group Leaders traveling with the EF Explore America product for the first time in 2026 or 2027 are eligible for a Switch Bonus when the group you are leading has 15 or more paying travelers enrolled by EF's indicated timeline and you traveled with a competitor in the previous year. At 15 paying travelers you are eligible to receive 750 points or a \$1,500 cash bonus. At 25 paying travelers you are eligible to receive 1,250 points or a \$2,500 bonus. At 50 paying travelers you are eligible to receive 2,500 points or a \$5,000 cash bonus. Upon EF's indicated timeline, you will be asked to select one of the two reward options.

##### Repeat Bonus

2026 repeat Group Leaders, traveling with the EF Explore America product, are eligible to receive 500 points or a \$1,000 cash bonus when you enroll with at least 15 paying travelers by EF's indicated timeline. Eligible Group Leaders must have served as a Group Leader on a 2025 tour in the same EF product and must maintain 15 or 25 paying travelers accordingly through departure of the 2026 tour. Upon EF's indicated timeline, points will activate and you will be asked to select one of the two reward options. Eligibility for a cash bonus is subject to sufficient point balance.

##### Indirect Repeat Bonus

Group Leaders who traveled with the EF Explore America product in 2024 and have set up a 2026 tour are eligible to receive 250 or 500 points or a \$500 or \$1,000 cash bonus when you enroll with at least 15 paying travelers by EF's indicated timelines. Eligible Group Leaders must maintain 15 paying travelers through departure of 2026 tour. Upon EF's indicated timeline, you will be asked to select one of the two reward options. Eligibility for a cash bonus is subject to sufficient point balance.

#### **EF Explore America 2025 Seasonal Promotions**

##### Welcome Bonus

First time Group Leaders traveling with EF Educational Tours product, are eligible to receive 500 points or a \$1,000 cash bonus when you enroll with at least 10 paying travelers on a 2026 tour by EF's indicated timelines. Eligible Group Leaders must maintain 10 paying travelers through departure of 2026 tour. Upon completion of the qualifying tour, points will activate, and you will be asked to select one of the two reward options. Eligibility for a cash bonus is subject to sufficient point balance.

##### Welcome Back Bonus

Group Leaders traveling with the EF Educational Tours product are eligible to receive 500 points or a \$1,000 cash bonus when you enroll with at least 10 paying travelers on a 2026 tour by EF's indicated timelines. Must have served as a Group Leader on a tour in 2024 or any year prior in the same EF product. Eligible Group Leaders must maintain 10 paying travelers through departure of 2026 tour. Upon completion of the qualifying tour, points will activate, and you will be asked to select one of the two reward options. Eligibility for a cash bonus is subject to sufficient point balance.

##### Back to Back Bonus

2026 repeat Group Leaders, traveling with the EF Educational Tours product, are eligible to receive 500 points or a \$1,000 cash bonus when you enroll with at least 10 full paying travelers by EF's indicated timeline. Must have served as a Group Leader on a 2025 tour in the same EF product. Group Leaders are eligible to receive only one bonus for 2026 Seasonal Promotions per year, unless they have traveled multiple times in 2025 and will travel multiple times in 2026, while meeting the minimum traveler requirement for all qualifying trips. Eligible Group Leaders must maintain 10 paying travelers through departure of 2026 tour. Upon completion of the qualifying tour, points will activate and you will be asked to select one of the two reward options. Eligibility for a cash bonus is subject to sufficient point balance.



### Go Big Bonus

2026 Group Leaders, traveling with the EF Educational Tours product, are eligible to receive 500 active points when you enroll with at least 30 paying travelers on one tour by EF's indicated timeline. Bonus points are not eligible for a cash redemption. Bonus cannot be a combination of total travelers across multiple tours.

### **Pending Points**

Global Points received through leading a qualifying student tour or through additional incentives cannot be redeemed until activated. You have until September, 30th 2026 to submit your reward preference. If you do not submit your reward preference prior to this date your reward will default to points. The exception is Loyalty Tours (EF Escapes, EF Explorations, EF Ultimate Adventures, EF Exclusives, and EF Annual Surprises) for which pending points can be redeemed to supplement active points. You cannot use cash to supplement point deficiencies. Global Points remain the property of EF and are non-negotiable, non-transferable and have no alternative cash value. You cannot pool your points with another Group Leader to redeem a reward. You must lead and travel on your EF Tour to qualify for benefits and incentives related to that tour including, but not limited to, Global Points, Loyalty Tours and membership benefits. If you cancel or transfer your tour to another Group Leader, your replacement Group Leader receives all benefits and incentives related to that tour.

### **What happens to my Global Points if there are cancellations on my tour?**

If you cancel your tour, pending points will be removed from your account. If an individual traveler cancels from your tour, points associated with that traveler will be removed from your account. If you have already redeemed these points for a reward, and cancellations result in a negative Global Point account balance, you will be invoiced for the full cost of the reward.

### **Do my Global Points expire?**

Points do not expire as long as you maintain an active account. To keep your account active, at least once every four years you must complete one of the following: lead a tour in the EF Tours Family with a minimum of 6 full-paying travelers, travel on a tour in the EF Tours Family as a chaperone, free place or individual traveler, or make a valid referral. After four years with no tour activity or valid referral, all Global Points on your account expire. Expired points cannot be reinstated. Lifetime Members are exempt from point expiration.

### **What redemption options are available?**

EF Loyalty Tour: To qualify to attend, you must be a Group Leader leading an EF Educational Tour, EF Tours for Girls, or EF Explore America tour the same travel season as the Loyalty Tour (Gold and Platinum members can be leading a tour the same season or the following season); to redeem for a Loyalty Tour, and you must have active points on your Group Leader account and you must have enough active and pending points combined to cover the cost of your Group leader spot. EF reserves the right to remove you and your guest if you do not meet the qualifications. You must have a positive active point balance in order to redeem for a Loyalty Tour. Loyalty Tours are filled on a first-come, first-served basis. Exact dates and point values for Loyalty Tours will be available online. EF reserves the right to change the exact departure date and itinerary.

All Group Leaders enrolled will receive notification of any changes to the exact departure dates as soon as they occur. Confirmation of attendance is contingent upon your signing EF's travel booking conditions, which includes a release and agreement. You may bring one adult guest (paying with points or cash). All guests must be accompanied by a Group Leader. Loyalty Tour guests must be at least 21 years of age unless indicated otherwise. Rates for paying guests are available at enrollment. Guest Payments must be completed 60 days prior to departure date.

EF Welcome Tours: To qualify to attend, you must be a Group Leader leading your first EF Educational Tour, EF Tours for Girls, or EF Explore America tour in 2025; to redeem for a Loyalty Tour, and you must have 500 cumulative points on your Group Leader account. EF reserves the right to remove you if you do not meet the qualifications. Welcome Tours are filled on a first-come, first-served basis. Exact dates and point values for Welcome Tours will be available online. EF reserves the right to change the exact departure date and itinerary.

All Group Leaders enrolled will receive notification of any changes to the exact departure dates as soon as they occur. Confirmation of attendance is contingent upon your signing EF's travel booking conditions, which includes a release and agreement. Welcome Tour attendees must be at least 21 years of age unless indicated otherwise.

EF Flight and Hotel Finder: You can use EF's online booking engine to search for and book hotels, as well as domestic and international flights using your Global Points. A minimum of 100 active points is required to search for hotels and flights on the booking engine, and hotels and flights must be booked at least 24 hours in advance. No changes or refunds can be made to a ticketed flight or confirmed hotel reservation. Using the booking engine implies that you accept the terms and conditions outlined at [www.eftours.com/help-center/policies/booking-conditions](http://www.eftours.com/help-center/policies/booking-conditions).



EF Go Ahead Tours: Global Points may be redeemed towards the program price of an EF Go Ahead Tour. EF Go Ahead Tour's cancellation policy applies if you cancel, which may result in the loss of your points.

EF Ultimate Break: Global Points may be redeemed towards the program price of an EF Ultimate Break tour. EF Ultimate Break's cancellation policy applies if you cancel, which may result in the loss of your points.

EF Gap Year: Global Points may be redeemed towards the program price of an EF Gap Year. EF Gap Year's cancellation policy applies if you cancel, which may result in the loss of your points.

EF Language Abroad: Global Points may be redeemed toward 2-week long EF Languages Abroad programs. EF Languages Abroad's cancellation policy applies if you cancel, which may result in the loss of your points.

Student scholarships: Global Points may be redeemed toward a tour scholarship for a traveler. Scholarships may not be used to pay for application deposits or Global Travel Protection. If the scholarship recipient cancels from the tour it may result in the loss of your points.

Travel on a colleague's tour: Global Points may be redeemed toward your program price if you are a paying traveler on a friend or colleague's tour. You must receive approval from the Group Leader to participate in their tour. Your request must be received at least 125 days prior to departure. If you cancel from your colleague's tour it may result in the loss of your points.

#### **On-tour experiences:**

Optional excursions: Global Points may be redeemed toward pre-booked optional excursions offered on your tour. Your request must be received at least 90 days prior to departure.

Single room upgrade: Global Points may be redeemed toward upgrading an adult traveler from a twin room to a single room on your student tour. Your request must be received at least 110 days prior to departure.

#### **Are there any redemption restrictions?**

Only active Global Points can be redeemed for a reward (the one exception being EF Loyalty Tours). Only items listed by EF are available; upgrades are available for some items at additional cost. EF reserves the right to make alterations to Global Point totals needed for travel and gift rewards and to discontinue or change rewards at any time. Please refer to [eftours.com/global-rewards](https://eftours.com/global-rewards) for the most up-to-date reward items and point values. Travel dates are subject to airline

contract, availability, and flexibility of date and time may be required. Offers are subject to change without notice.

#### **Other Terms**

##### Cash bonuses

In order to select a cash bonus option as part of the Global Rewards program you will need to submit a valid social security number. If your annual payments (including but not limited to a referral cash bonus or stipend) is \$600 or more it may be subject to taxation and a 1099 Form will be mailed to you. Stipends issued as a cash bonus may not be applied directly as a scholarship and cannot subsequently be converted into Global Rewards Points.

##### Free single room

For our Gold and Platinum members, you can choose to receive a free single room on your student tour. You will automatically be placed in a twin room. If you prefer a single room, your request must be received at least 110 days prior to departure. Free single room upgrades are non-transferable and apply only to qualifying student tours and are not available on reward tours. Unused single room upgrades will be forfeited and are not redeemable for rewards points.

##### Transferring points from other organizations

Only first-time Group Leaders may transfer points from other organizations. The travel organization from which the points are being transferred must have had a bonus points system in effect when you traveled with that organization. Points are transferred on a 1:1 ratio. When transferring points, you must submit an official bonus point statement from the awarding organization. EF reserves the right to determine whether points may be transferred from another program.

##### Opting out of the Global Rewards Program

You may opt out of the Global Rewards Program. By opting out of the program, all points accrued are forfeited. Your membership level will be maintained, however. You may re-join the program and your account balance will start at zero points. Points associated with tours led during the opt-out period will not be credited to your account. Global Points and bonuses are not retroactive.

##### Closure of Global Rewards Account

I agree that EF shall have the right, at its discretion, to terminate my services as Group Leader for actions or conduct which EF considers to be detrimental or incompatible with the safety, comfort or welfare of the tour as a whole. In that event, any accrued loyalty points or trips planned through the redemption of loyalty points may be removed from my account at EF's discretion.





### **Legal and Tax responsibilities**

EF is not responsible for any losses or liabilities that occur during or related to a tour program including, but not limited to, personal injury, property damage or loss of earnings from any event whatsoever. All Group Leaders are responsible for ensuring that they are in compliance with any state, local or district rules regarding their membership in a rewards program and are solely responsible for any federal, state, or local taxes related to the redemption of any rewards points. EF reserves the right to make changes to the Global Rewards Loyalty Program at any time and without notice, including but not limited to, changes in point expiration policies and membership levels and benefits. Please refer to the terms and conditions online for the most up-to-date information.

In the event you are no longer able to act as a Group Leader due to actions or conduct which EF, your school or another relevant party considers to be detrimental or incompatible with your responsibilities as a Group Leader or the safety, comfort or welfare of an ongoing or future tour, you understand you will forfeit any pending points and will be required to redeem any remaining points within 30 days.

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