ORIGENCE

Full-service lending support, tailored for credit unions

Outsourced lending services that adapt to your volume and vision.

Leverage the power of our people, technology, and credit union expertise to improve your processing and funding speed while delivering an exceptional member experience.

Full-service loan processing

Move from catching up to getting ahead with scalable support, expanded expertise, and AI-powered processes that deliver fast, accurate loan origination and funding.

Loan underwriting services

Access expert underwriting 24/7, 361 days a year—tailored to your credit union's guidelines and delivered with the flexibility, precision, and reliability needed to keep loans moving forward.

Digital document services

Accelerate loan processing with AI-driven document automation that boosts accuracy, reduces manual effort, and frees your team to focus on higher-value lending opportunities.

Call center services

Handle underwriting-related calls with dedicated support available during business hours, evenings, and weekends—ensuring consistent communication and better member service.

Adverse action and welcome letters

Keep your communication on point with consistent and timely distribution. From welcome letters and counteroffers to adverse action letters, provide us with the template, and we do the rest.

Initial validation

Organize and audit loan documents with SmartFund® stacking for fast, accurate processing—flagging dependencies early and sending fund delay alerts when needed, all without volume commitments.

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Ready to give your lending a lift?

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