

EIKO USA: SHIPPING TERMS, CONDITIONS, & PROCEDURES

EFFECTIVE: February 4, 2019.

Supersedes all past terms and conditions of Price books and Sales Supplements.

PRICES: As Shown and subject to change without notice.

DISTRIBUTOR STATUS: Distributors must purchase a minimum of \$5,000 annually in order to maintain distributor status.

SMALL ORDER CHARGE: Orders under \$250 will be assessed a \$25 small order charge.

PAYMENT TERMS: Net 30 days, from date of shipment as it appears on invoice. Postmark date on envelope will determine if payment has been made within terms. All orders received are subject to review and approval by our credit department. Orders received from customers with delinquent accounts may be subject to shipping delays, so please keep your account current.

FREIGHT: NOTE: EIKO products may be combined to meet prepaid freight requirements. EIKO Global, LLC will select the carrier of its choice.

1. All orders of fixtures/fixtures and lamps of \$1,500 or more, and all orders of lamps only of \$1,000 or more, will be shipped FREE FREIGHT F.O.B. destination via regular ground UPS within the continental United States. Orders less than \$1,000 will be shipped F.O.B. origin.
2. UPS Second Day Air Blue – At the request of the distributor, orders will be billed at the UPS Second Day Air Rate.
3. UPS Next Day Air Red Label – At the request of the distributors, orders will be billed at the UPS Red Label Air rate.
4. Shipments made at the choice of the distributors, other than above, will be shipped F.O.B. shipping point.
5. Additional charges will apply for residential delivery.
6. Alaska, Hawaii and Puerto Rico – Orders of fixtures/fixtures and lamps of \$1,500 or more, and all orders of lamps only of \$1,000 or more, will be shipped free freight F.O.B. to a freight forwarder.
7. Any order containing 8ft or longer products require a \$1500 minimum order.

RETURN AUTHORIZATION:

1. Contact EIKO Global, LLC for authorization.
2. Return authorization will not be issued unless the distributor provides a valid invoice number. A copy of this invoice must be included with the return.
3. Goods must be active items and less than one year old. Clearance and closeout items are not eligible for return.
4. A restocking charge of 20% will be charged on all authorized and acceptable goods. If goods are not returned in resalable condition they will not be accepted.

NOTE: All returns must have a return number on the outside of the box.

SHIPMENT DISCREPANCIES: All shipment discrepancies, damage, etc, must be reported within 10 days of the shipment date shown on the invoice.

GENERAL: We reserve the right to, at any time and without notice, discontinue or substitute brands.

NOTE: Fixtures sold with EIKO installed modifications are final and non-returnable.
Coated traditional lamps require a minimum order of \$500.

EIKO GLOBAL LLC:

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