



## Technical and Network Requirements

*To be shared with your IT Support to ensure RethinkEd can be accessed correctly.*

## Supported Browsers and Devices

RethinkEd is optimized for the following browsers:

- Chrome (latest version)
- Safari (version 14 or higher)
- Edge (Chromium-based version)

[On an Apple](#) mobile device: iOS 16 or later is required.

[On an Android](#) mobile device: android 9 or later is required.

## Firewall Settings

If you're behind a network firewall or proxy, please speak with your IT support about allowing traffic from the following URLs (Include the root domain too for the template record):

- [https://\\*.rethinked.com](https://*.rethinked.com)
- [https://\\*.rethinkfirst.com](https://*.rethinkfirst.com)
- [https://\\*.livechat.com](https://*.livechat.com)
- [https://\\*.livechatinc.com](https://*.livechatinc.com)
- [https://\\*.livechat-static.com](https://*.livechat-static.com)
- [https://\\*.googleapis.com](https://*.googleapis.com)
- <https://rtaedublob.blob.core.windows.net/>



- [https://\\*.acsbapp.com](https://*.acsbapp.com)
- <https://acsbap.com>
- [https://\\*.aptrinsic.com](https://*.aptrinsic.com)
- [https://\\*.brightcove.net](https://*.brightcove.net)
- [https://\\*.brightcove.com](https://*.brightcove.com)
- [https://\\*.akamaihd.net](https://*.akamaihd.net)
- [wss://\\*.speech.microsoft.com](wss://*.speech.microsoft.com)
- <https://manifest.prod.boltdns.net>
- <https://brightcove.hs.llnwd.net>
- <https://www.gstatic.com>
- [http://\\*.gstatic.com](http://*.gstatic.com)
- <https://cdnjs.cloudflare.com>
- <https://amp.azure.net>
- <https://www.google.com>
- <https://onedrive.live.com>
- <https://bcove.video>
- <https://site.imglobal.org>
- [https://\\*.prod.boltdns.net](https://*.prod.boltdns.net)
- <https://rethink-cdn-blob.azureedge.net>
- [https://\\*.ckeditor.com](https://*.ckeditor.com)



- <https://s3.amazonaws.com>
- <https://js.monitor.azure.com>

Optionally:

- [https://\\*.applicationinsights.azure.com](https://*.applicationinsights.azure.com)
- [https://\\*.lr-in.com](https://*.lr-in.com)

Also, please allow emails to be received from these domains:

- [https://\\*.sendgrid.info](https://*.sendgrid.info)