



# How can I get the most value out of my company's unused airline tickets?

The following are four areas where advanced technology can maximize the value of your unused ticket credits.

## Intelligent Ticket Tracking

Unused ticket management should track all unused tickets — even airline small business programs — so you don't have to. Configurable logic should maximize unused ticket savings, track ticket usage by airline and fare class rules and make name changes in corporate hierarchy.



## Eliminate Ticket Spoilage

A great unused ticket management program should nearly eliminate your spoilage. Check-in alerts will enable travel counselors to cancel trips when a traveler hasn't checked in for the flight. Name changes informed by your corporate hierarchy make sure you get the most from your unused tickets.



## Comprehensive Reporting

Weekly, monthly and annual reports should include added tickets, available tickets, expired tickets, tickets used for same passenger, name changes and tickets due to expire. Ticket audits of available tickets provide additional opportunities to save by refunding taxes on nonrefundable tickets.



## Proactive Notifications - Online and Off

Both travelers and travel counselors should receive alerts of available unused tickets before the booking process—online and offline. Push reports that send notification of unused tickets prior to expiration are essential.



Contact Travel and Transport to learn more about how to maximize unused ticket value, eliminate spoilage and how our Banx system can work for you.