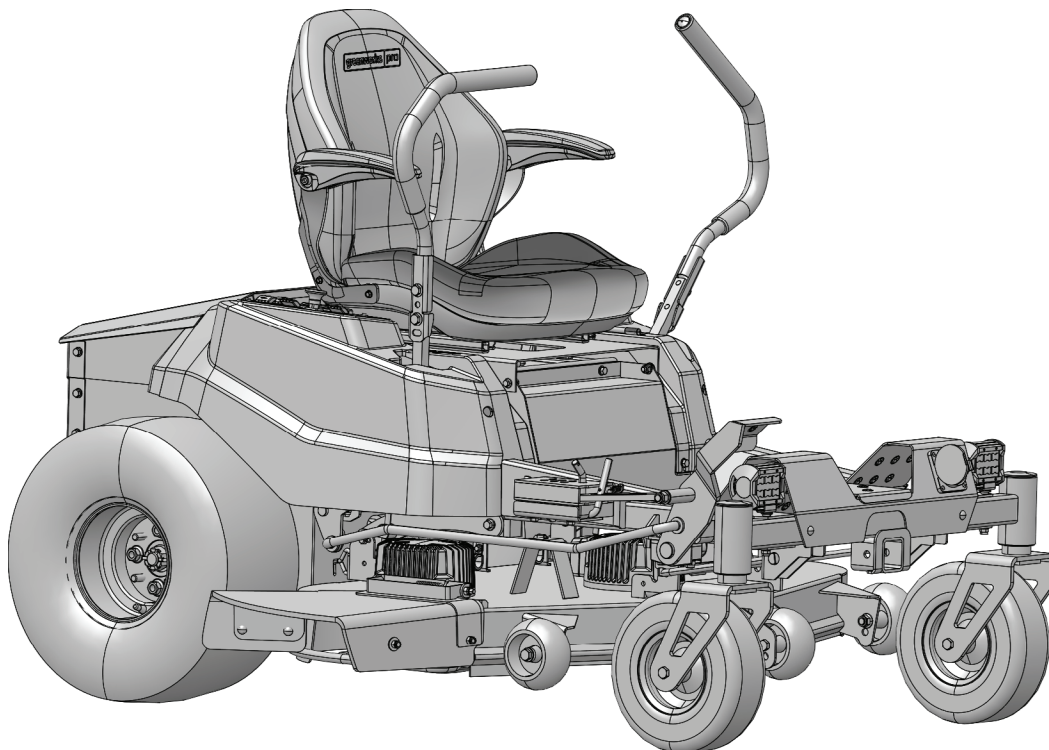




# Zero Turn Mower

7404702 (Model No.RZ48)



Owner's Manual

**TOLL-FREE HELPLINE: 1-855-470-4267**

[www.GreenworksCommercial.com](http://www.GreenworksCommercial.com)



Read all safety rules and instructions carefully before operating this machine.

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# PRODUCT SPECIFICATIONS

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Model No.	RZ48
Battery type	82V lithium-ion
Gross vehicle weight	704 lbs. (320 kg)
Length overall	69"
Width overall (with discharge)	53"
Height overall	42"
Deck width	48"
Forward speed	0-7 mph
Reverse speed	0-3 mph
Charge time	7 hrs
Cutting height range	1.5"-4.5"

# GENERAL INFORMATION

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This manual applies to the following Greenworks lines:

## To the New Owner

The purpose of this manual is to assist owners and operators in maintaining and operating this mower. Please read the entire manual carefully; the information and instructions provided can help you achieve years of dependable machine performance.

It is the owner's responsibility to make certain that the operators and mechanics read and understand this manual and all decals before operating this machine. It is also the owner's responsibility to make certain that the operators and mechanics are qualified and physically able to operate this equipment. All operators and mechanics must become familiar with the safe operation of this equipment, its controls and safety signs.

Never let children or untrained people operate or service this equipment. Please note that local regulations may restrict the age of the operator.

## Using This Manual

General operation, adjustment and maintenance guidance is outlined for both the experienced and novice mower user. Operating conditions vary considerably and cannot all be addressed individually. Through experience, however, operators should have no difficulty developing good operating skills suitable to most conditions.

Directions used in this manual (e.g., "RIGHT" or "LEFT") refer to directions when either seated on the mower or standing facing forward, unless otherwise stated.

Photographs and illustrations used were current at the time of printing, but subsequent production changes may cause your machine to vary slightly in detail. Greenworks reserves the right to redesign and change the machine as deemed necessary, without notification. If a change has been made to your machine which is not reflected in this owner's manual or the parts manual, see your Greenworks dealer for current information and parts.

## Warranty Registration

The owner must register the unit by filling out the Warranty Registration Form, provided in the owner's packet, to validate warranty protection. As the new equipment owner, you are expected to see that this is done at the time of delivery. If using the Warranty Registration Form, it **MUST** be completed and signed by the authorized dealer and original purchaser. Be sure to register the mower plus each attachment that displays a model and serial identification number plate with Greenworks.

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## **▲ I M P O R T A N T**

Any unauthorized modification, alteration, or use of non-approved attachments voids the warranty and releases Greenworks from any liability arising from subsequent use of this equipment.

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## Serial Number

The mower serial number is found on the date label. The serial number and model are required on the Warranty Registration Form. They will also ensure that you receive the correct parts when replacement becomes necessary.

## Parts and Service

All warranty repair and service must be handled through an authorized Greenworks dealer. Arrangements should be made through your local service center.

# SAFETY INFORMATION

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## GENERAL SAFETY RULES

### READ ALL INSTRUCTIONS CAREFULLY

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#### **W A R N I N G**

This symbol indicates important safety instructions. If these instructions are not followed, it could endanger the personal safety and/or property of the operator and others. Read and understand all instructions in this manual before attempting to operate the mower. Failure to comply with these instructions may result in personal injury.

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#### **D A N G E R**

This mower was built to be operated according to the rules for safe operation that are contained in this manual. As with any type of power equipment, carelessness or error on the part of the operator can result in serious injury. This mower is capable of amputating body parts and throwing objects. Failure to observe the following safety rules could result in serious injury or death.

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#### **W A R N I N G**

Basic safety precautions should always be followed when using lawnmowers in order to reduce the risk of fire, electric shock, and personal injury.

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#### **W A R N I N G**

Use of this mower should be restricted to individuals who have read and understand and will follow the warnings and instructions that are printed in this manual and on the mower.

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#### **W A R N I N G**

- Carefully read all instructions on the mower and in the manual before attempting to assemble and operate the mower.
  - For safe operation, read, understand, and follow all instructions in this manual.
  - Become familiar with all controls and their proper operation. Know how to stop the mower and how to disengage the power in an emergency.
  - Keep this manual in a safe place for reference and consult it regularly.
- 

## OPERATOR

- Only allow responsible, capable adults who are familiar with the instructions to operate this machine.
- Safe operation requires your full attention and capabilities.
- Always look where you are going and be aware of your surroundings.
- Listen to the machine and be aware of any change.
- Feel the machine and its responses from both your inputs and the environment.
- Remain focused on your task.
- Always wear proper eye protection that complies with the latest safety standards ANSI Z87.1 in order to reduce the risk of eye injury while operating or performing any adjustment or repair.
- Always wear a face mask or a dust mask while operating the mower in a dusty environment.
- Always dress properly. The wearing of protective gloves and safety footwear is recommended.
- Do not wear radios or music headphones while operating the machinery.
- Do not operate the equipment while wearing sandals, tennis shoes, sneakers, shorts or any type of loose-fitting clothing. Long hair, loose clothing or jewelry may get tangled in moving parts. Always wear long pants, safety glasses, ear protection and safety shoes while operating this machine.
- Stay alert! Do not operate the mower when you are tired. Do not operate the mower while under the influence of alcohol or drugs. Pay attention to what you are doing. Use common sense.

# SAFETY INFORMATION

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## MACHINE

- Never operate a poorly maintained machine.
- Always keep safety shields and covers in place.
- Follow daily and weekly checklists, making sure electrical connections are secured and bolts are tightened.
- Replace damaged parts immediately.
- Never operate mower without a proper trail shield, discharge cover, switch control, or other safety device in place and in working order. Do not operate the mower with damaged safety devices; doing so can result in injury.
- Repair or replace any damaged components before restarting and operating the lawnmower.
- Inspect lawnmower cord periodically and if damaged, have it repaired by an authorized service facility.
- Only use approved replacement parts.

## MOWING AREA

- Before mowing any area, thoroughly inspect the area for any hazards. Walk the area to ensure there is adequate traction and no holes, drop-offs, or hidden objects that could cause issues. Clear the area of objects such as rocks, wire, toys, etc., which could be thrown by the blades.
- Be sure the area is clear of bystanders before operating. Stop machine if anyone enters the area.
- Plan your mowing pattern in such a way as to avoid discharging material toward roads, sidewalks, bystanders, vehicles, windows, etc. Do not discharge material against a wall or obstruction. Doing so may cause the discharged material to ricochet back toward the operator.
- Do not mow anything but grasses.
- Stop the blades when crossing dirt, gravel, or paved surfaces.
- Avoid dangerous environments. Do not operate the mower in the rain or in wet or damp grass. To reduce the risk of electric shock, do not expose to water or operate on wet ground.

## MOWING

- For riding mower models, always remain seated while operating machine.
- Do not operate on inclines greater than 15 degrees.
- Mow only in daylight or in good artificial light. Never rush a mowing job.
- Never attempt high-speed maneuvering, especially in crowded, congested areas or on slopes.
- Do not operate within 100 ft. of people or animals. Do not mow when children or others are around.
- Look down and behind before and while moving backwards.
- Slow down before turning.
- Do not mow in reverse unless absolutely necessary.
- When moving in reverse, SLOWLY pull right and left Drive Control Levers rearward and avoid sudden movements. Rapid movement of the Drive Control Levers in either direction could result in a reaction of the machine that can cause serious injury.
- Do not put hands or feet near rotating parts or under the cutting deck. Contact with the blade can amputate hands and feet.
- If the mower starts to vibrate excessively, stop the motor and check for the cause immediately. Excessive vibration is generally a sign the mower is not functioning properly.
- Stop the motor and wait until the blade comes to a complete stop before unclogging the chute. The cutting blade will continue to rotate for a few seconds after the motor is shut off. Do not place any part of your body in the blade area until you are sure that the blade has stopped rotating.
- Disengage blade(s) when not mowing. Shut off the machine and wait for all parts to come to a complete stop before cleaning the machine or unclogging the discharge guard.
- If the lawnmower strikes a foreign object, stop the machine, rotate the ignition switch to "OFF" position, then if it is safe, inspect for damage.

# SAFETY INFORMATION

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## SERVICING

- Turn off the machine before servicing or removing blade.
- Do not reach under blade guard. Keep hands, feet, and clothing away from rotating blades.
- To reduce risk of injury to persons, remove battery pack when not in use.
- To reduce personal risk and damage to the machine, never clean with pressure washer.
- Wipe the mower clean with a dry cloth. Do not spray with a garden hose, water, or liquids to clean.

## CHARGING

- Do not recharge batteries in a confined or unventilated area.
- Do not smoke, strike a match, or cause a spark in the vicinity of the battery during charging.
- Store indoors, and do not expose to rainwater. Avoid storing in direct sunshine.
- Do not charge batteries in rain or in wet location.
- When servicing, use only identical replacement parts.
- Only to be used with Greenworks 82V Batteries(211013157). See Parts Manual.
- Electrical maintenance should be performed by trained professionals ONLY.
- Never carry passengers.
- In order to avoid contact with the blade or injury caused by a thrown object, stay in the operating zone behind the handles, and keep children and bystanders at least 100ft (30m) away from the mower while it is in operation. Stop the motor immediately if someone enters the mowing area.
- Do not use the mower for any job except that for which it is intended.
- Don't force the lawnmower. It will do the job better and safer at the rate for which it was designed.
- Always store your lawnmower indoors. When not in use, the mower should be stored indoors in a dry and locked place, out of reach of children.
- Maintain your mower. Keep cutting edges sharp and clean to ensure the best performance and safe operation.
- Remove or disconnect battery before servicing, cleaning or removing material from lawnmower.
- Do not open or mutilate the battery. Mutilated batteries can release corrosive electrolytes which can cause damage to the eyes or skin. It may be toxic if swallowed.
- When using, keep out of water, extended periods of direct sunlight, and do not expose to rain.
- Store indoors in a secure, dry environment.
- Do not operate machine unless discharge guard or other safety devices are in place and working.
- Follow the manufacturer's recommendation for wheel weights or counterweights.

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## WARNING

Store indoors only. Always turn off the mower when cleaning or storing.

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## SLOPE OPERATION

Slopes are a major factor related to loss of control and tip-over accidents, which can result in severe injury or death. Operation on all slopes requires extra caution. If you cannot back up the slope or if you feel uneasy on it, do not mow it.

- Mow up and down slopes, not across.
- Watch for holes, ruts, bumps, rocks, or other hidden objects. Uneven terrain could overturn the machine. Tall grass can hide obstacles.
- Choose a low ground speed so you will not have to stop or shift while on a slope.
- Do not mow on wet grass. Tires may lose traction.
- Always keep the machine in gear when going down slopes. Do not shift to neutral and coast downhill.
- Avoid starting, stopping, or turning on a slope. If the tires lose traction, disengage the blade(s) and proceed slowly straight down the slope.
- Keep all movement on slopes slow and gradual. Do not make sudden changes in speed or direction,

# SAFETY INFORMATION

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which could cause the machine to roll over.

- Use extra care while operating machine with attachments; they can affect the stability of the machine. Do not use on steep slopes.
- Do not try to stabilize the machine by putting your foot on the ground.
- Do not mow near drop-offs, ditches or embankments. The machine could suddenly roll over if a wheel goes over the edge or if the edge caves in.

## CHILD SAFETY

Tragic accidents can occur if the operator is not aware of the presence of children. Children are often attracted to the machine and the mowing activity. Never assume that children will remain where you last saw them.

- Never leave machine unattended with key in switch, especially with children present.
- Keep children out of the mowing area and under the watchful care of a responsible adult other than the operator.
- Do not allow children under the age of 16 to operate this mower. Children who are 14 years of age and older must read and understand the operating instructions and safety rules in this manual, and must be trained and supervised by a parent.
- Always disengage deck blade switch and turn key to "OFF" position and remove key.
- Stay alert, and turn the mower off if a child or any other person enters the mowing area.
- Use extreme care when approaching blind corners, doorways, shrubs, trees, or other objects that may obscure your view of a child who may run into the path of the mower.
- Before and while backing, look behind and down for small children.
- Never carry children on the mower with you, even with the blade(s) shut off. They may fall off and be seriously injured or interfere with safe machine operation. Children who have been given rides in the past may suddenly appear in the mowing area for another ride and be run over or backed over by the machine.

## USING A RAMP

- Use extreme caution when loading and unloading this mower onto a truck or trailer with a ramp.
- Use only a single, full-width ramp. This provides a surface for the mower frame to contact if the unit starts to tip backwards. It also reduces the risk of a wheel going off and the machine tipping over.
- Do not exceed a 15-degree angle between the ramp and the ground or between the ramp and the trailer or truck.
- Become familiar with the mower's controls and confident in its smooth operation before attempting to drive it up or down a ramp.
- Use slow drive mode and drive carefully.
- Avoid any sudden movement of the controls and use only slow, even acceleration.

## TOWING

- Tow only with a machine that has a hitch designed for towing. Do not attach towed equipment except at the hitch point.
- Follow the manufacturer's recommendation for weight limits for towed equipment and towing on slopes.
- Never allow children or others in or on towed equipment.
- On slopes, the weight of the towed equipment may cause loss of traction and loss of control.
- Travel slowly and allow extra distance to stop.



# SAFETY INFORMATION

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## BATTERY & CHARGER

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### **CAUTION**

Use only Greenworks approved replacement batteries, as other batteries may cause injury or damage to the mower. Only to be used with Greenworks 82V Batteries.








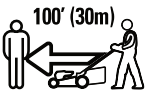



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### **BATTERY SAFETY RULES**

- Battery-operated mowers and tools do not have to be plugged into an electrical outlet; therefore, they are always in operating condition. Be aware of possible hazards when not using your battery-operated mower or when changing accessories. Following this rule will reduce the risk of electric shock, fire, or serious personal injury.
- Do not place battery-operated machines or tools -- or the batteries themselves -- near fire or heat. This will reduce the risk of explosion and possibly injury.
- Do not crush, drop or damage battery pack. Do not use a battery pack or charger that has been dropped or received a sharp blow. A damaged battery is subject to explosion. Properly dispose of a dropped or damaged battery immediately.
- Batteries can explode in the presence of a source of ignition, like a pilot light. To reduce the risk of serious personal injury, never use any cordless product in the presence of an open flame. An exploded battery can propel debris and chemicals. If exposed, flush with water immediately. Do not charge battery tool in a damp or wet location. Following this rule will reduce the risk of electric shock.
- For best results, your battery-operated machine should be charged in a location where the temperature is more than 0°C (32° F) but less than 45°C (113° F). To reduce the risk of serious personal injury, do not store outside or in vehicles.
- Under extreme usage or temperature conditions, battery leakage may occur. If this liquid comes in contact with your skin, wash immediately with soap and water. If liquid gets into your eyes, flush them with clean water for at least 10 minutes, then seek immediate medical attention. Following this rule will reduce the risk of serious personal injury.
- When battery pack is not in use, keep it away from other metal objects like paper clips, coins, keys, nails, screws, or other small metal objects that can make a connection from one terminal to another. Shorting the battery terminals together may cause sparks, burns, or a fire.
- Charge batteries in an open, well-ventilated area away from spark and flames. Unplug charger before connecting or disconnecting battery to/from the charging port. Always wear safety glasses and protective clothing/gear. Use insulated tools.
- Sparks can cause a battery gas explosion, which will result in serious personal injury. Prevent the battery terminals from touching any metal mower parts when removing or installing the battery. Do not allow metal tools to short between the battery terminals and metal mower parts. Use insulated tools. Always keep protective battery cover and rear cover in place.
- Follow first aid directions for contact with battery fluid. Get medical attention immediately.
- Incorrect battery cable routing could cause damage to the mower and battery cables. This can cause sparks, which can cause a battery gas explosion that will result in serious personal injury.

# SYMBOLS




Some of the following symbols may be used on this product. Please study them and learn their meaning. Proper interpretation of these symbols will allow you to operate the product better and safer.

SYMBOL	NAME	DESIGNATION/EXPLANATION
V	Volts	Voltage
A	Amperes	Current
Hz	Hertz	Frequency (cycles per second)
W	Watts	Power
min	Minutes	Time
---	Direct Current	Type or a characteristic of current
$n_0$	No Load Speed	Rational speed - at no load
/min	Per Minute	Revolutions, strokes, surface speed, orbits etc., per minute
	Safety Alert	Indicates a potential personal injury hazard.
	Wet Conditions Alert	Do not expose to rain or use in damp locations.
	Read The Operator's Manual	To reduce the risk of injury user must read and understand operator's manual before using this product.
	Eye Protection	Always wear safety glasses with side shields that are marked to comply with ANSI Z87.1.
	Keep Hands and Feet Away	Keep hands and feet away from blade and cutting area.
	No Slope	Do not operate on inclines greater than 15°. Mow across the face of slopes, never up and down.
	Ricochet	Pay attention that bystanders are not injured through foreign objects thrown from the mower.
	Keep Bystanders Away	Keep all bystanders at least 100 ft. away.
	Look around	Always look where you are going and be aware of your surroundings.
	Keep children away	Never carry children on the mower with you.
	No Reach	Do not reach hands or feet under mower deck.

# SYMBOLS

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The following signal words and meanings are intended to explain the levels of risk associated with this product.

SYMBOL	SIGNAL	MEANING
	<b>DANGER</b>	Indicates an imminently hazardous situation, which, if not avoided, will result in death or serious injury.
	<b>WARNING</b>	Indicates a potentially hazardous situation, which, if not avoided, could result in death or serious injury.
	<b>CAUTION</b>	Indicates a potentially hazardous situation, which, if not avoided, may result in minor or moderate injury.
	<b>CAUTION</b>	(Without Safety Alert Symbol) Indicates a situation that may result in property damage.

## SERVICE

Servicing requires extreme care and knowledge and should be performed only by a qualified service technician. For service, we suggest you return the product to your nearest **AUTHORIZED SERVICE CENTER** for repair. When servicing, use only identical replacement parts.

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## **W A R N I N G**

To avoid serious personal injury, do not attempt to use this product until you have read this Owner's Manual thoroughly and understand it completely. If you do not understand the warnings and instructions in this Owner's Manual, do not use this product. Call the toll-free helpline (1-855-470-4267) for assistance.

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## **W A R N I N G**



The operation of any power tool can result in foreign objects being thrown into your eyes, which can result in severe eye damage. Always wear safety goggles or safety glasses with side shields and, when needed, a full face shield. We recommend a Wide Vision Safety Mask for use over eyeglasses or standard safety glasses with side shields. Always use eye protection which is marked to comply with ANSI Z87.1.

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**SAVE THESE INSTRUCTIONS**

# KNOW YOUR ZERO TURN MOWER

## KNOW YOUR MOWER

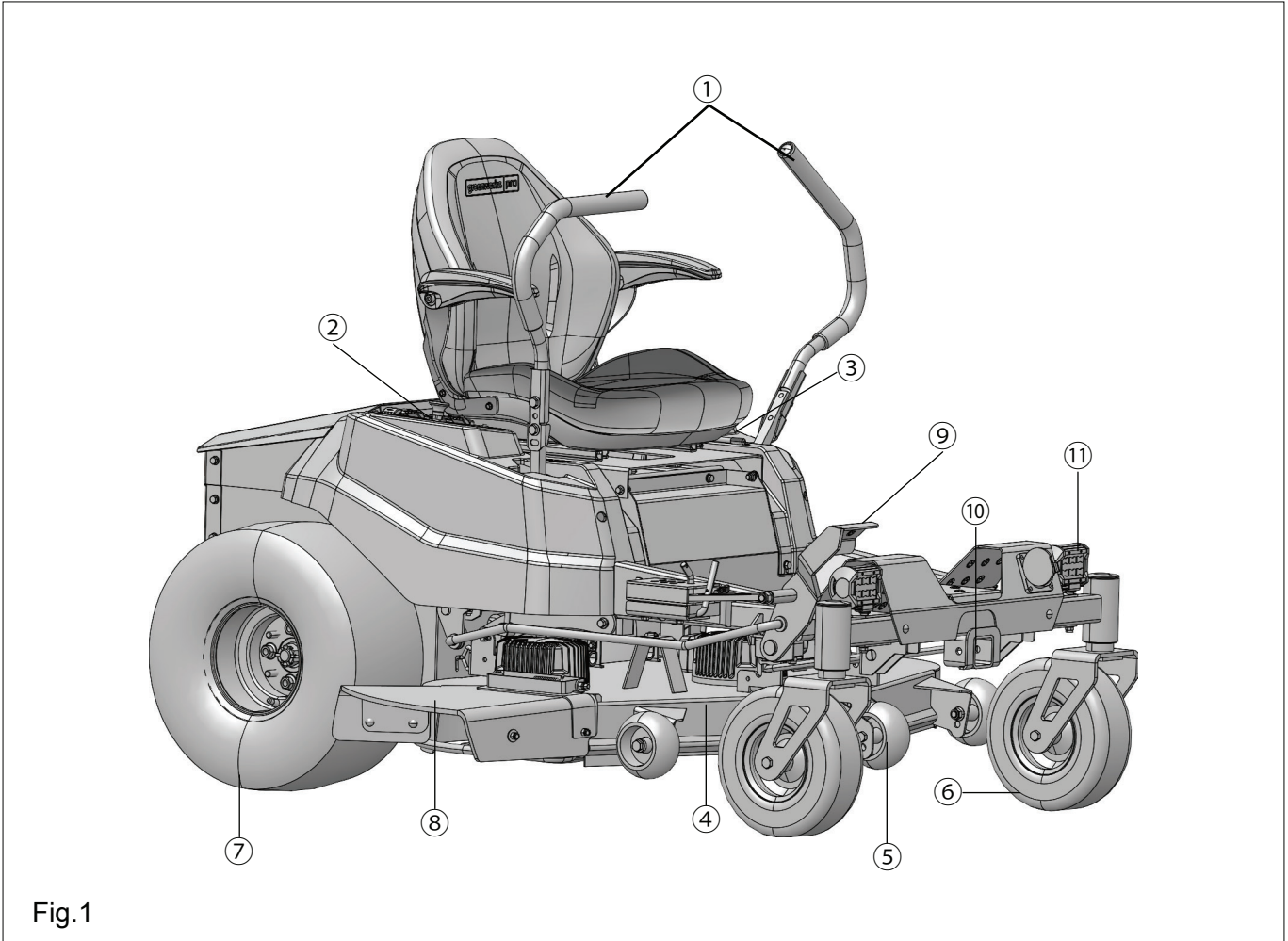


Fig.1

See Figure 1.

No.	Name
1	Steering control levers
2	Right control panel
3	Left control panel
4	Deck
5	Anti-scalp wheels
6	Front wheel
7	Drive wheel
8	Discharge chute
9	Deck height button
10	Attachment port
11	LED light

# KNOW YOUR ZERO TURN MOWER

## CONTROL PANEL

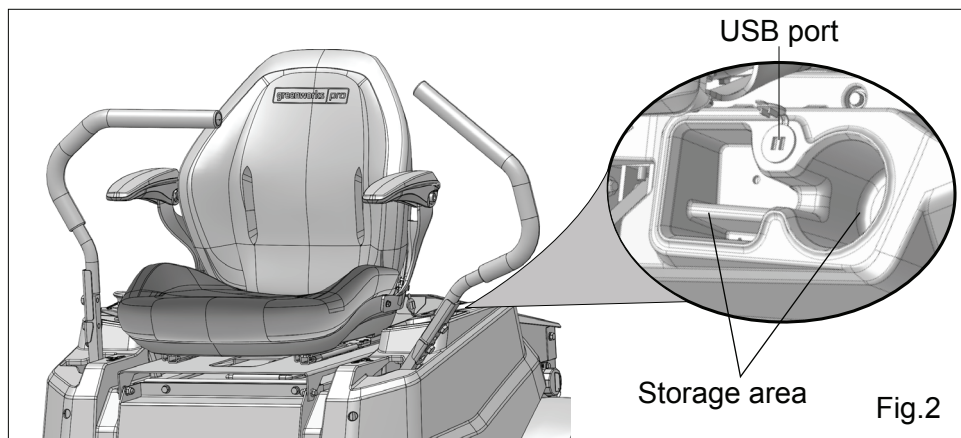
Left control panel ( with operator seated ) (See Figure 2.)

- **Storage area:** Two storage areas offer a convenient place to store your cell phone or MP3 player.
- **USB port:** The USB charging port provides charging power of 5 Volts DC at up to 2 amps for your cell phone, MP3 player, or other USB devices. Consult the owner's manual for your device for specific charging requirements. Connect one end of a USB cable (not provided) to your device and the other end to the USB charging port on the mower, to begin charging your device.

*NOTE: The USB port is only powered when the start key is in the ON position.*

## CAUTION

Attempting to charge the device rated more than 2 amps could damage the USB charging port and/or the mower. Always close the USB cover when not in use to prevent water and debris from becoming trapped in port.



Right control panel ( with operator seated ) (See Figure 3.)

- **Digital display:** This display shows important electrical system information. Refer to the *Electrical section* for complete information.
- **Master power ignition switch:** a two position switch: OFF and ON. With key inserted, rotate it clockwise to the ON position; counterclockwise to OFF position.
- **Drive speed control button:** Press the button to drive in high speed means that the maximum drive speed will be 7 mph. . Press the button again to drive in low speed means that the maximum drive speed will be 4 mph. Drive in low speed for inexperienced operators or when trimming around objects, buildings and other obstacles.

*NOTE: Get comfortable with mower before using "High Speed" setting. The maximum speed may be adjusted at any time, whether the mower is in motion or not.*

- **Hi/Lo blades speed button:** Press the button to work in high speed mode. Press the button again to go back to low speed mode. High blade mode is a higher blade speed for cutting thicker grass, while low blade mode provides lower blade speed for lower battery consumption on thinner, drier grass areas.

*NOTE: Mowing time will be increased when mowing in low blade mode.*

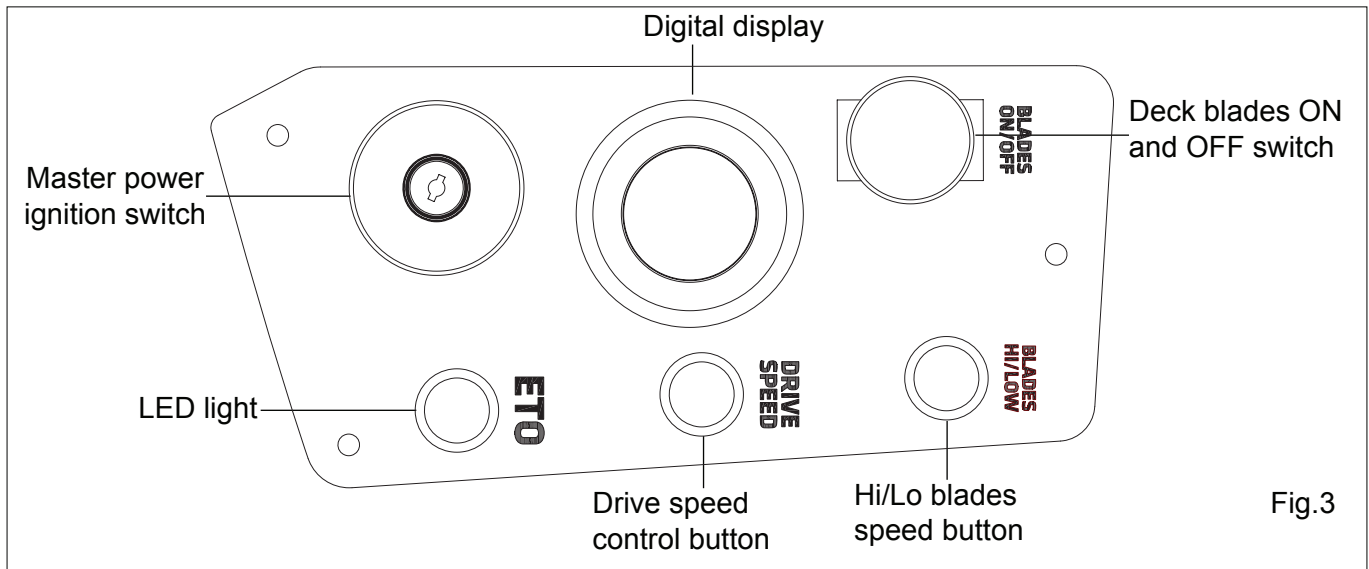
- **Deck blades On and OFF switch:** This switch engages the deck motors. Pull the switch up to engage and push switch down to disengage the motors.
- **LED light button:** Press the LED light button to light up the work light.

*NOTE: The light cannot serve as the drive light.*

## IMPORTANT

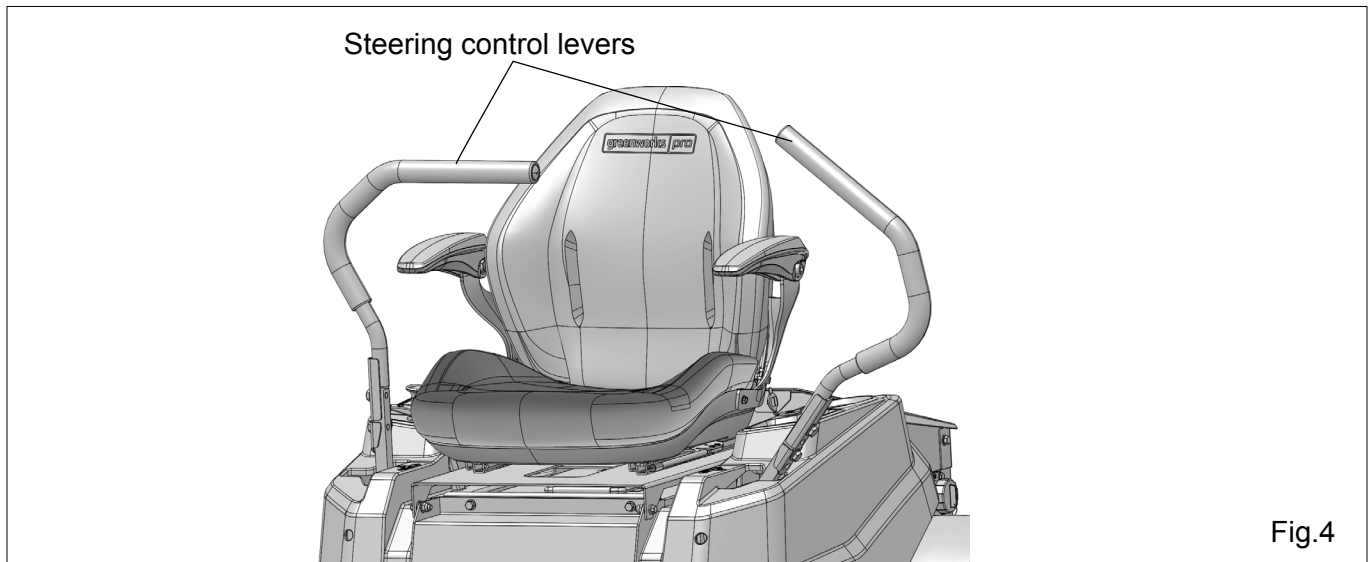
Never engage deck motors when the deck is under load. Motors or deck could be damaged.

# KNOW YOUR ZERO TURN MOWER



## STEERING CONTROL LEVERS (See Figure 4.)

- The two levers control the mower's speed, direction, stopping, neutral lock, and park brake. Levers are used to steer, accelerate, decelerate, stop, and change direction. When the control levers are in the park brake position, the mower will not move when the drive system is operating.



## SAFETY START INTERLOCK SYSTEM

The machine is equipped with a safety start interlock system consisting of the park brake switches, seat switch, and deck blades ON and OFF switch.

The mower's safety start interlock system is also designed to protect the operator and others from accidental injury due to unintentional traction drive system starting.

Check mower safety start interlock system daily, prior to operation. This system is an important mower safety feature. It should be repaired immediately if it malfunctions. Call Greenworks immediately. The machine incorporates a separate seat switch which will stop the drive system and deck motors when the operator is unseated for any reason while the mower is operating. This is a safety feature designed to prevent runaway or accidental entanglement.

## **⚠** WARNING

The safety interlock system must not be disconnected or bypassed. Doing so could cause the machine to operate unexpectedly, resulting in personal injury.

# KNOW YOUR ZERO TURN MOWER

To inspect the system:

1. The operator must be on the seat when testing the seat switch.
2. Turn the master power ignition switch to the ON position with key.
3. Keep steering control levers in neutral position.
4. Pull the deck blades ON and OFF switch to engage the motor.
5. Slowly raise off of the seat. The deck blade system should stop.
6. If the deck blade system fails to stop when the operator is off of the seat and if the cause cannot be determined, contact your Greenworks dealer immediately.

Inspect the area to be mowed for proper overhead clearance (tree limbs, guy wires, doorways, etc.)

## ANTI-SCALP WHEELS (See Figure 5.)

Anti-scalp wheel kits are standard on Greenworks units. These anti-scalp wheels are designed to minimize scalping when mowing on rough, uneven terrain. After setting the cutting height, adjust the anti-scalp wheels so they extend below the deck but do not contact the ground. They should always be at least 1/4" to 3/4" below the deck. With the unit sitting on a flat level surface, the wheel position can be adjusted up or down as needed from 3/4" to 1-3/4" below the blade surface. Move the wheels up or down - using the different axle mount holes in the wheel mount bracket (if applicable on model).

## DECK HEIGHT ADJUSTMENT PEDAL (See Figure 5.)

- Fully depress the deck height adjustment pedal.
- Insert the pin once the desired deck height is available.
- Pull back the lever to reset the deck height adjustment pedal.

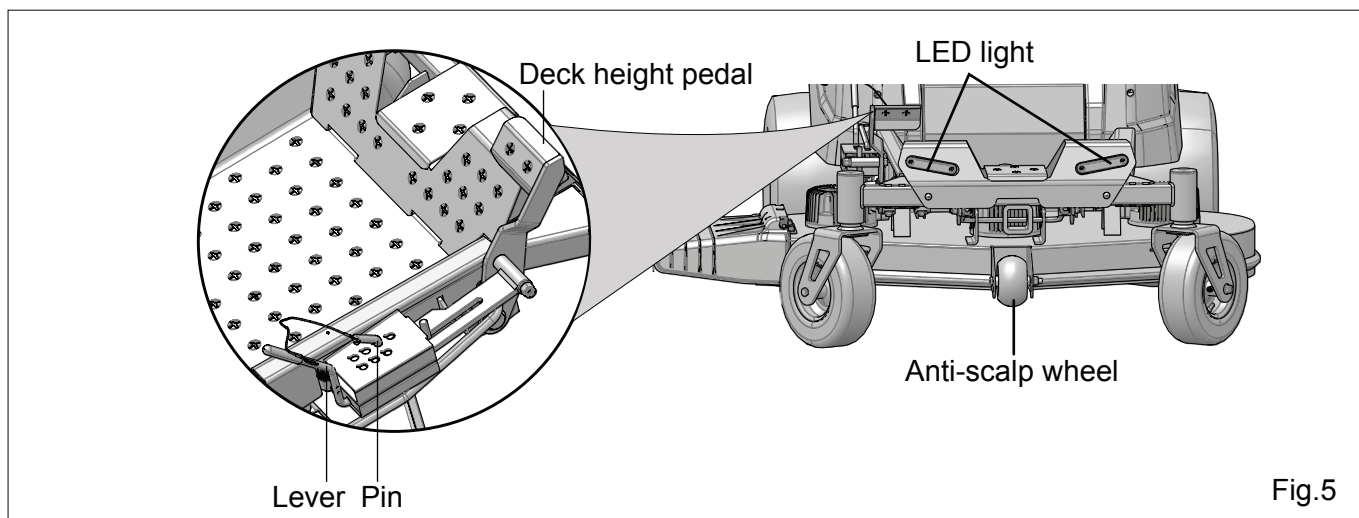


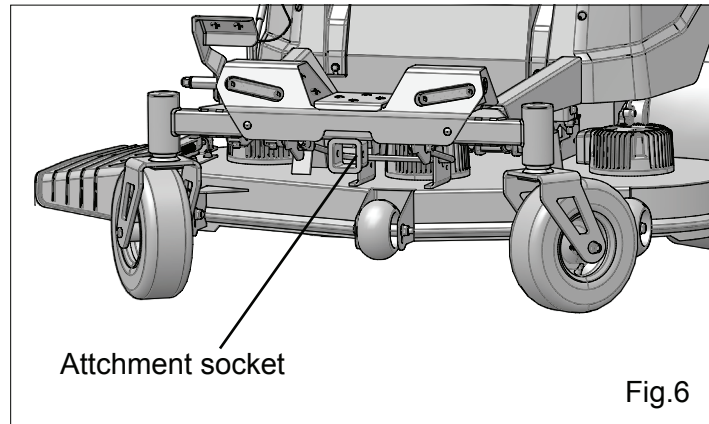
Fig.5

# KNOW YOUR ZERO TURN MOWER

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## CONNECT THE ATTACHMENT (See Figure 6.)

The machine can be used together with other attachments such as blower and snow thrower.



## IF TOWING OR MANUAL PUSHING IS NEEDED

Be sure that the mower is in neutral and that the wheels are chocked. Locate the Neutral Bypass Knobs behind the frame at the rear of the mower.

## NEUTRAL BYPASS KNOB (See Figure 7.)

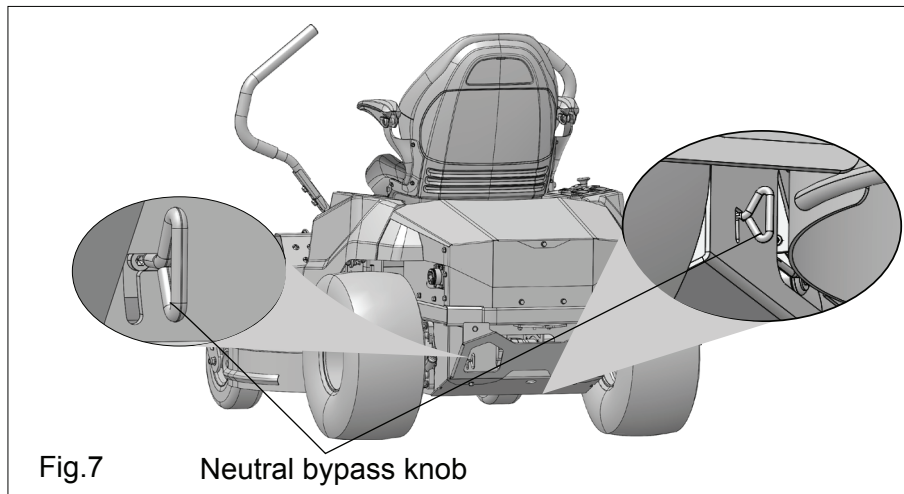
- Move the neutral bypass knobs to the left and then downwards to unlock the wheels .
- Move the neutral bypass knobs back into position to lock the wheels.

---

## **⚠** WARNING

Never drive mower with the neutral bypass knob working. Always install the neutral bypass knob to the original position before driving! Failure to re-install the knob could cause serious damage to your mower and void mower warranty!

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## **⚠** WARNING

Never pull the neutral bypass lever outside when the machine is working on the slope!

---



# OPERATING YOUR ZERO TURN MOWER

## STARTING YOUR MOWER

- With key inserted, turn master power ignition switch on by rotating key clockwise to the ON position.
- Check for the appropriate speed mode by pressing drive speed control button to “low speed” position.

*NOTE: It is always recommended to start out in low mode/slow speed.*

- Pull right and left drive control levers inward until stops are contacted.
- Pull up on deck blades ON/OFF switch to start cutting blades for mowing.

*NOTE: only engage blades when drive control levers are in the NEUTRAL position! NEVER engage blades when moving!!*

- Push drive control levers forward for forward motion and pull for reverse motion.

*NOTE: Electric brake will engage after drive control levers are returned to neutral.*

## STOPPING YOUR MOWER

### **⚠ D A N G E R**

Never make sudden stops or reverse direction, especially when maneuvering on a slope. The steering is designed for sensitive response. Rapid movement of the steering control levers in either direction could result in a reaction of the machine that can cause serious injury.

- Return drive control levers to the Neutral/Park brake position.
- Push down on deck blades ON/OFF to turn off the blades.
- Push drive control levers outward into park brake position.
- Rotate key in Master Power Ignition Switch counterclockwise to the OFF position.

## DRIVING THE MOWER (See Figure 8.)

After starting the traction drive system, engage the steering control levers and steer as follows:

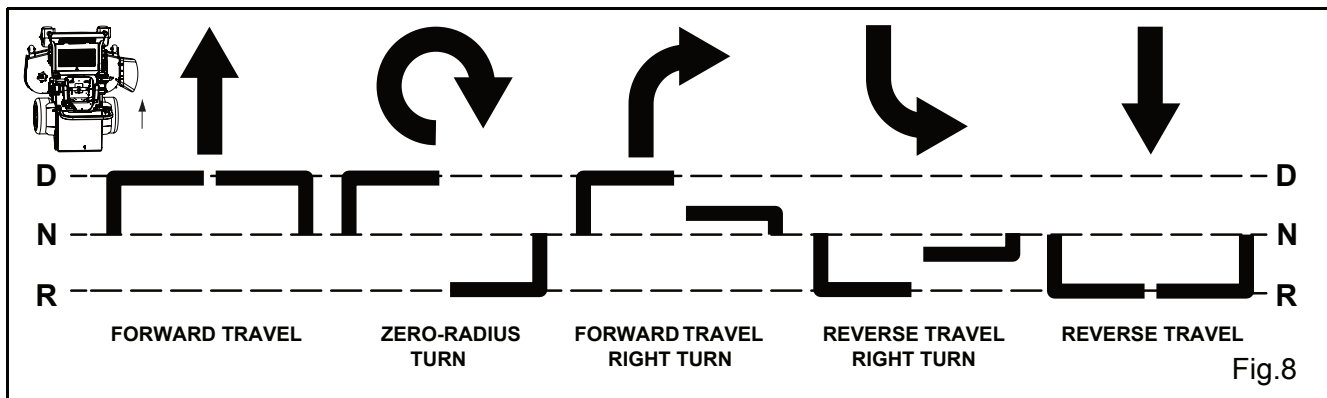
**To go forward**, push steering control levers forward an equal distance.

**To go in reverse**, pull steering control levers rearward an equal distance.

**To turn left**, move the right steering control lever farther forward from neutral than the left steering control lever.

**To turn right**, move the left steering control lever farther forward from neutral than the right steering control lever.

### FRONT OF MOWER FACES THIS DIRECTION



**N = NEUTRAL POSITION D = DRIVE POSITION R = REVERSE POSITION**

Direction of arrows indicate direction of mower movement

 Left steering control lever

 Right steering control lever

**To execute a zero-radius turn**, move one steering control lever forward and the other steering control lever back of neutral. This will allow the drive wheels to counter-rotate. (See Figure 8)

**To stop or decrease speed**, move steering control levers to neutral. When going forward, pull back gently on steering control levers. When going in reverse, push forward gently on steering control levers.

# OPERATING YOUR ZERO TURN MOWER

---

**For an emergency stop, there are two methods that can be used:**

- When traveling forward or in reverse, place the steering control levers in the park brake position immediately. When moving in the rearward direction, push forward gently on steering control levers and avoid sudden movement. Any sudden movement could cause the front of the mower to come off of the ground, resulting in possible loss of control, thereby causing serious injury or death.
- Turn the ignition key to the OFF position. This will shut down the traction drive system and the deck drive system.

**To make a three-point turn to the right,** move the left steering control lever farther forward from neutral than the right steering control lever and start the turn. Next, pull back on the steering control levers until they are past neutral and the machine starts to go rearward. Pull the right steering control lever farther rearward from neutral than the left steering control lever until the rear of the machine has pivoted around. Then, push the steering control levers forward until they are both past neutral and the machine starts to go forward. Push the left steering control lever farther forward from neutral than the right steering control lever and finish the turn.

---

## **⚠ WARNING**

Always be aware of what is behind the machine before backing up. Do not mow in reverse unless absolutely necessary. Always look down and behind before and while backing up.

---

## **⚠ IMPORTANT**

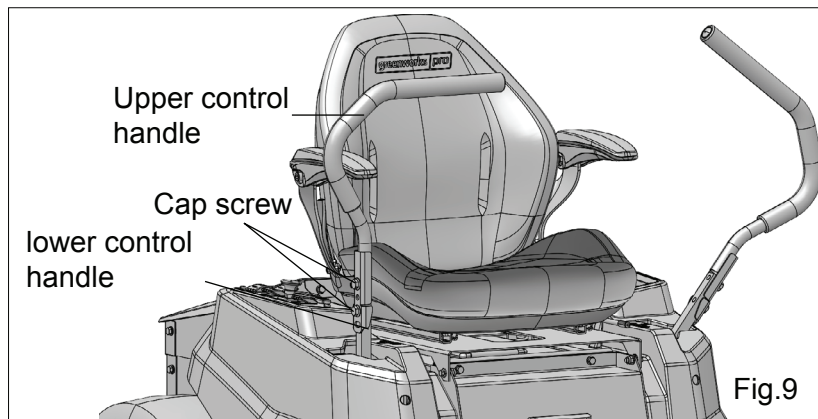
Rapid movement of steering control levers is not recommended as damage to the electrical system components may occur.

---

To increase speed, increase steering control lever's distance from neutral. The farther forward steering control levers are from neutral, the faster the machine will travel forward. The farther back steering control levers are from neutral, the faster the machine will go in reverse.

### **STEERING CONTROL LEVER ADJUSTMENT (See Figure 9.)**

The steering control levers can be adjusted for operator comfort. By loosening the cap screws that attaches the upper control lever to the lower lever, the upper control lever can be pivoted to fit the operator's personal preference. The steering control levers should be adjusted so that they align with each other when in the neutral position.



# OPERATING YOUR ZERO TURN MOWER

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## SEAT ADJUSTMENT (See Figure 10.)

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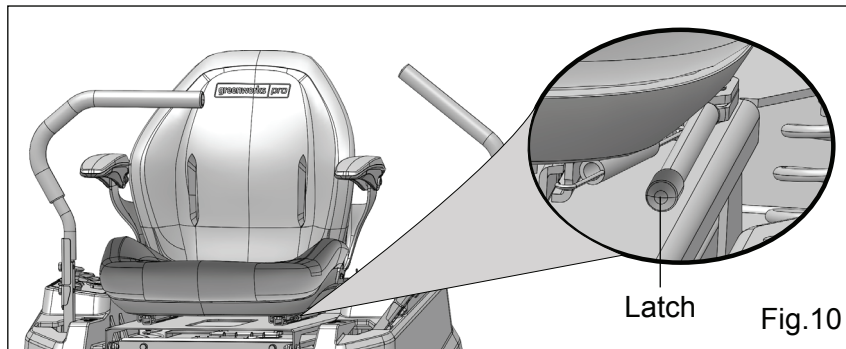
### **⚠ WARNING**

Make sure seat pan is securely bolted down prior to each use to prevent seat from moving/tilting in the event of mower tipping or rollover.

---

The seat can be adjusted forward and rearward by moving the latch under the seat.

- Turn key to OFF position and set the parking brake.
- Sit down on seat and move the latch to left .
- While holding the lever, slide the seat to the desired position.
- Release the lever and make sure the seat is locked in position before operating the mower.



## DECK CUTTING HEIGHT ADJUSTMENT

---

### **⚠ DANGER**

Never attempt to make any adjustments to the mower deck while the traction drive system is on or with the deck clutch engaged. Mower blades cannot be seen and are located very close to deck housing. Fingers and toes can be cut off instantly.

---

Deck height is adjustable from 1.5~4.5 inches ( 3.81cm~11.43cm). Deck should be raised while mowing is in progress to avoid stumps, rocks or other obstacle that can be damage mower deck.

---

### **⚠ WARNING**

Never direct discharge of material from mower deck towards bystanders. Do not operate the mower without either the discharge chute or the entire grass collection system in place.

---

# OPERATING YOUR ZERO TURN MOWER

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## SLOPE OPERATION

**REMINDER:** Only operate on slopes of 15 degrees or less. Slopes are a major factor in loss-of-control and tip-over accidents, which can result in severe injury or death. All slopes require extra caution. If you cannot back up the slope or if you feel uneasy on it, do not mow it.

- Use extreme caution when operating on slopes.
  - Be extremely careful changing directions on a slope. Slow down.
  - Do not operate where the machine could slip or tip.
  - Turn slowly.
  - Turn on the most level part of the slope.
  - To maximize traction, it is better to turn the front of the machine uphill, rather than downhill. If drive tires lose traction, steering control can be lost which could cause serious injury or death.
  - If it becomes necessary to turn downhill, do so slowly and gradually.
- Do not remove or modify the stabilizer wheels.
- Watch for holes, ruts, bumps, rocks or other hidden objects. Uneven terrain could overturn the machine. Tall grass can hide obstacles.
- Remove obstacles such as rocks, tree limbs, etc.
- Keep all movement on slopes slow and gradual. Do not make sudden changes in speed or direction.
- Avoid starting and stopping on a slope. If tires lose traction, disengage the blades and proceed slowly straight down the slope.
- Mow a safe distance (minimum of 10 feet, or 3.05 meters) away from drop-offs, retaining walls, drainage ditches, embankments, water, and other types of hazards to avoid a wheel dropping over the edge or the ground breaking away. This will reduce the risk of the machine suddenly rolling over, which could cause either serious injury or death.
- Use a walk-behind, push mower or hand-held trimmer on slopes and near drop-offs, retaining walls, drainage ditches, embankments and water to avoid machine rollover.
- Do not mow on wet grass. Reduced traction could cause sliding and loss of steering control.
- Do not tow on slopes. The weight of the towed equipment may cause loss of traction and control.
- If the mower's tires lose traction when operating on slopes, disengage the deck drive, place the steering control levers in the park brake position, turn the key to the "OFF" position and get help.
- Never make sudden starts, stops, turns, or reverse direction, especially when maneuvering on slopes. The steering is designed for sensitive response. Rapid movement of the steering control levers in either direction could result in a reaction of the machine that can cause serious injury.
- Never stop suddenly while backing down slopes. This action may result in a reaction of the machine that can cause serious physical injury.
- The Greenworks mower is capable of operating horizontally (traverse) on moderate slopes. When operating on slopes up to 15 degrees, be aware of any conditions that may cause the mower drive tires to lose traction, resulting in a possible loss of control of the machine. An operator should not operate on a slope until he is thoroughly familiar with the equipment.

**Do not operate on slopes greater than 15 degrees.**

Refer to Slope Guide, page 2-7, when determining the degree of slope to be mowed. It is strongly recommended that the operator drive the machine off of the slope, using extreme caution, if any sign of loss of traction is detected. Wait until the condition that caused the problem is resolved before attempting to operate on the slope again. Terrain conditions can affect traction, resulting in possible loss of control of the machine. Some of the conditions to be aware of are:

1. Wet terrain
2. Depressions in the ground (e.g., holes, ruts, washouts)
3. Mounds of dirt
4. Certain types of soil (e.g., sand, loose dirt, gravel, clay)
5. Grass type, density, and height
6. Extremely dry conditions
7. Tire pressure

The attachments mounted to the mower will also affect the way it handles on a slope. Be aware that each attachment's characteristics vary.

# OPERATING YOUR ZERO TURN MOWER

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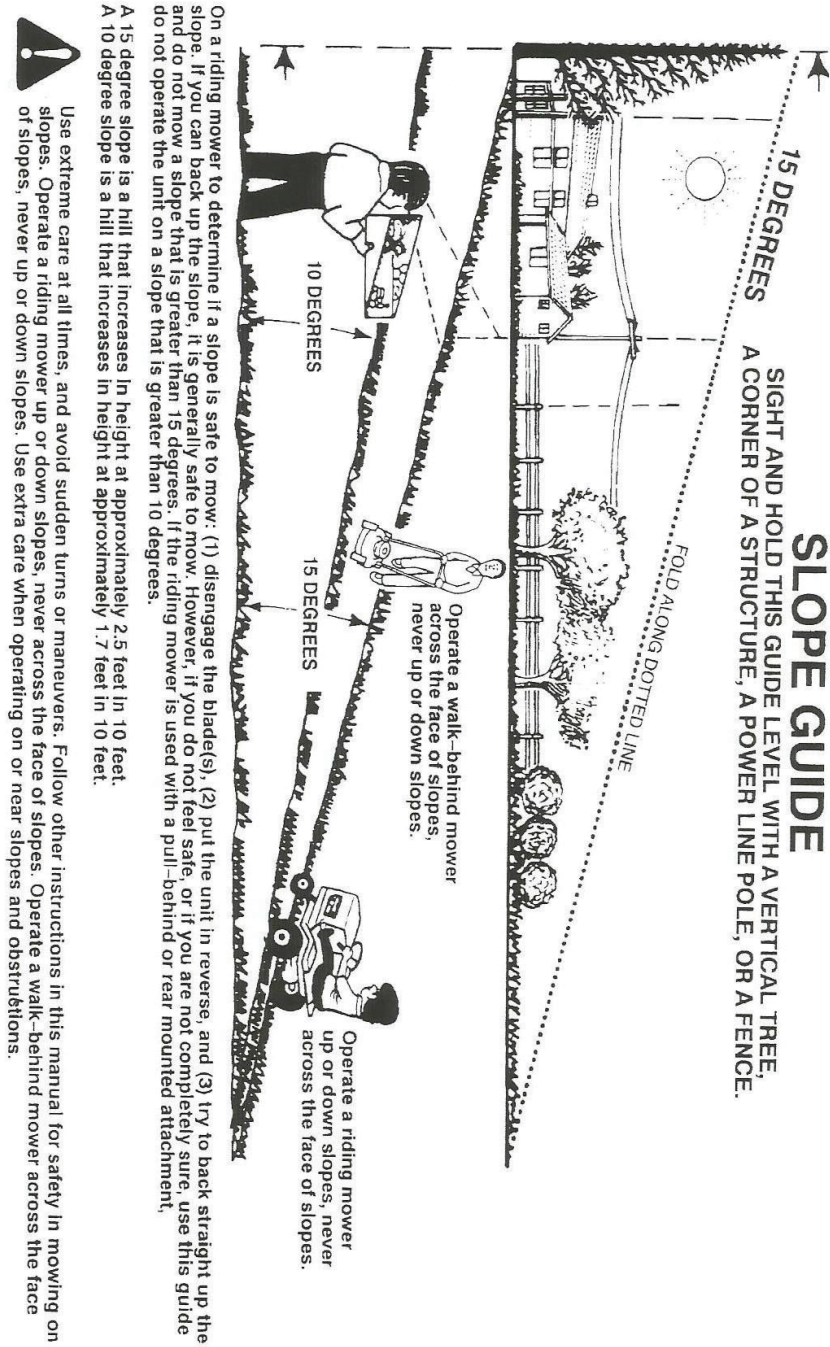
Another consideration is to always mow a safe distance (minimum of 10 feet/3 meters) away from drop-offs, retaining walls, drainage ditches, embankments, water, and other types of hazards to avoid a wheel dropping over the edge or to avoid the ground from breaking away and always be aware of what is located at the bottom of the slope. This will reduce the risk of the machine suddenly rolling over, causing serious injury or death. Extreme caution should be used when there is a hazard located at the bottom of the slope. Some examples are: water (e.g., lake, river), cliffs, retaining walls, roads, highways, buildings, rocks.

These are just a few examples of situations where caution must be used when operating on a slope. There are many other possibilities too numerous to mention. Remember to always exercise extreme caution while operating on any slope.

# OPERATING YOUR ZERO TURN MOWER

## SLOPE GUIDE

Use this diagram when determining the degree of slope to be mowed.



# ELECTRICAL SYSTEM

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## ELECTRICAL SYSTEM SAFETY

- Remove key, disconnect battery cables by pulling inward on RED battery quick disconnect handle in battery box compartment and read owner's manual before adjusting or repairing unit.
- Always remove key and disconnect battery cables by pulling inward on RED battery quick disconnect handle in battery box compartment before working on this unit.
- Always disconnect battery cables by pulling inward on RED battery quick disconnect handle in battery box compartment when transporting unit.
- Keep unit free of grass clippings, leaves and other debris. DO NOT spray water to clean unit. Use only compressed air. Wear adequate eye and hearing protection when cleaning the unit.
- Always wear safety glasses and protective gear near battery. Use insulated tools.
- Clean battery compartment, drive motor compartment, mower deck, seat, etc., of all dirt and debris. Do not use solvents, hard cleaners or abrasives.
- With key in "ON" position, mower blade can engage when deck blade ON/OFF switch is engaged, even if drive motor is not turning. Keep area clear of bystanders when engaging deck blade ON/OFF switch.
- All maintenance and storage areas should be properly ventilated in accordance with applicable fire codes and ordinances to avoid fire hazards. Proper ventilation is required to remove hydrogen gas from the area during battery charging.
- Never allow flames, sparks or smoking near batteries.
- Keep batteries out of reach of children.
- Always keep protective shields, covers and guards in place and securely fastened. If they become damaged, repair or replace immediately. Never modify or remove safety devices.

## ELECTRICAL SYSTEM INFORMATION

The Greenworks mower is powered by the 82-volt electrical system. It consists of the following components:

1. Deck controller (Depending on model)
2. Deck Motor (Depending on model)
3. Drive controller
4. Accelerator - right
5. Accelerator - left
6. Digital battery display
7. Integrated electric trans-axle
8. Lithium Energy Modules (LEMs)

## BATTERY AND CHARGER

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### **IMPORTANT**

Maintenance for the various electrical components found on the Greenworks Mower should only be performed by a Greenworks Mower trained technician.

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### **IMPORTANT**

When battery voltage becomes low, the mower blades will stop, although the drive motors will continue to run, enabling driver to continue to drive unit. When the batteries discharge to this point, they require recharging. The unit should immediately be returned to the battery charging area and the unit connected to the battery charger.

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### **WARNING**

Do not attempt to cross roads or railways with low battery levels.

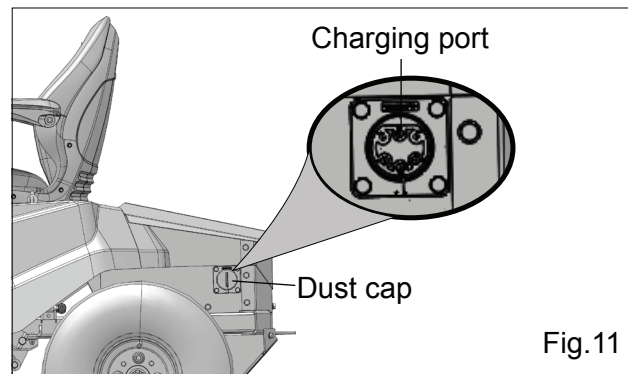
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# ELECTRICAL SYSTEM

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## Battery charging port (See Figure 11.)

The battery charging port is located on the left (with operator seated) housing of the machine.



## Battery charger

A Greenworks-approved battery charger is provided with the Greenworks Mower. There is also an individual charger manual. Save its instructions — this manual contains important safety and operating instructions for the battery charger provided with this machine.

Do not attempt to charge batteries with a charger not designed for use with this product.

## Battery Connectors

The battery connectors are located under the battery cover. Always disconnect battery cables by pulling inward on RED battery quick disconnect handle in battery box compartment before performing maintenance on the unit.

---

## **⚠ W A R N I N G**

### **DANGER! HIGH VOLTAGE!**

---

## Battery Charging

- Turn the ignition power switch to the “OFF” position, remove the key and make sure the machine comes to a complete stop.
- Remove the dust cap from the battery charging port on the mower and plug charger into the port.

*NOTE: Plug will only fit one way into the port. Make sure it is properly aligned before inserting.*

- Plug other end of charger into 100- to 120-volt household GFCI protected outlet that is rated at 15 amps or higher.

---

## **⚠ I M P O R T A N T**

Never attempt to make any adjustments to the mower deck while the traction drive system is on or with the deck clutch engaged. Mower blades cannot be seen and are located very close to deck housing. Fingers and toes can be cut off instantly.

- Allow 7-8 hours for a full battery charge. Remove the charger from the charge port after 8 to 10 hours whether or not the green light comes on. Do not allow charger to charge more than 15 hours.
- Always disconnect charger cord from wall outlet.
- Cover the battery charging port with the dust cap and begin operating mower. More details of charger are referred to in the charger manual. Read and understand all its safety warnings and instructions. Failure to follow them may result in electrical shock, fire and/or serious injury.



# ELECTRICAL SYSTEM

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## Charging Recommendations

### **⚠ WARNING**

Do not smoke while servicing the batteries.

---

### **⚠ WARNING**

Always wear safety glasses and protective clothing near battery. Use insulated tools.

---

- Lithium Modules do not develop a memory and need not be fully discharged before recharging.
- Batteries left uncharged will slowly discharge. Before initial use each spring season, be sure batteries have a full charge before mowing.
- It is recommended that the machine be charged once every month during off-season storage. Never allow charger to charge more than 15 hours.
- When charging, be sure charger cooling fan inlet and outlet are not blocked.

## Disconnecting the Batteries (LITHIUM MODULES)

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### **⚠ WARNING**

Only Greenworks dealer or authorized service center can disconnect the battery.

---

### **⚠ WARNING**

ALWAYS disconnect battery cables by pulling inward on RED battery quick disconnect handle in battery box compartment before ANY maintenance is performed on mower unit.

---

### **⚠ WARNING**

Can only be operated by distributor!

---

- Open battery compartment and lift up battery cover to expose Lithium Modules
- Grasp RED BATTERY QUICK DISCONNECT HANDLE by wall of mower.
- Pull INWARD on lever until disengaged from wall plug.
- Unplug all red battery connectors by grasping each red plug and pull apart. DO NOT PULL ON BATTERY CABLES!! ONLY pull on connectors!!
- Battery may be removed (if needed) by lifting Lithium Module by silver handle on top of each battery case.

## Reconnecting the Batteries (Lithium Modules)

---

### **⚠ WARNING**

Only Greenworks dealer or authorized service center can connect the battery.

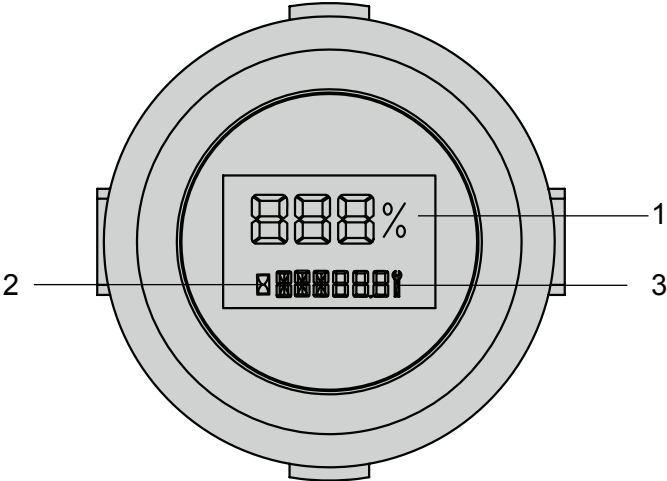
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- Open battery compartment and lift up battery cover to expose Lithium Modules.
- Grasp RED BATTERY QUICK DISCONNECT LEVER.
- Push lever OUTWARD into battery compartment wall plug until "CLICK" is heard with complete connection. Take unused battery connector to plug into the next battery. Continue connecting batteries in a line until ALL batteries are connected to each other and ONLY one connector is left. The last unused connector can be used to plug into the internal charging port for charging the battery.
- Close battery compartment lid and turn lever to close.
- Mower is ready for use.

# ELECTRICAL SYSTEM

## DIGITAL DISPLAY

The function of the digital display (located on the control panel) is to provide electrical system information to the operator. It gives detailed information in the form of pattern, codes and number.



### Konw the digital display

No.	Icon	Meaning
1	888%	battery remaining capacity
2	☒	total working hours
3	⚡	controller fault/ battery fault/ motor fault

# FAULT CODE


Most faults are quickly corrected by noting what caused the issue, restarting the machine (cycle keyswitch/ignition [KSI]) and changing how the operator uses the machine. Use the below chart to find the solution for immediate fix during operation and a more detailed solution if the problem persists to be completed by a trained professional.

Display	Item	Description	Fault code	Beeper	Cause	Solution
	The buzzer alarms	The operator leaves the seat	No	One long one short	Off-seat alarm	Shut down the machine once the operator leaves the seat.
		Self-check alarm	No	One long three short	Before powering on the machine, make sure that the right steer control lever is not in the park position.	Before powering on the machine, make sure that the right steer control lever is in the park position.
					Before powering on the machine, make sure that the left steer control lever is not in the park position.	Before powering on the machine, make sure that the left steer control lever is in the park position.
		Left or right drive controller overvoltage alarm	No	One long four short	The battery voltage is too high.	Restart the machine, if the fault persists, send the machine to the designated after-sales center for repair.
		Left or go to drive controller undervoltage alarm	No	One long five short	Battery pack power is low	Charge the battery.
		Abnormal communication alarm between left and right drive controllers	No	One long six short	Left or right drive controller fails	Go to the designated after-sales center for check and repair
		Left or right drive control over temperature alarm	No	One long seven short	The left or right drive motor has a heavy load	Power off the machine and wait for the left or right drive controller to cool down for a while before restart the machine.
		Left or rear drive controller power-on self-check alarm	No	One long eight short	Left or right drive controller fails	Go to the designated after-sales center for check and repair
		Stall alarm	No	One long nine short	Left or right potentiometer fails	Go to the designated after-sales center for check and repair
	The left or right potentiometer connector is loose				Go to the designated after-sales center for check and repair	


# FAULT CODE

Display	Item	Description	Fault code	Beeper	Cause	Solution
	The buzzer alarms	Pre-charge alarm	No	Two long one short	Harness connection failure	Go to the designated after-sales center for check and repair
		Left or right drive controller overcurrent alarm	No	Two long two short	Left or right drive controller fails	Go to the designated after-sales center for check and repair
		Left or right drive motor blockage alarm	No	Two long three short	The left or right drive gearbox is stuck	Go to the designated after-sales center for check and repair
		Left or right drive motor hall abnormal alarm	No	Two long four short	Left or right drive motor fails	Go to the designated after-sales center for check and repair
					The 6pin connector between the left drive controller and the left drive motor is loose	Go to the designated after-sales center for check and repair
					The 6pin connector between the right drive controller and the right drive motor is loose	Go to the designated after-sales center for check and repair
		The left drive controller and the right drive controller distinguish abnormal alarms	No	Two long five short	1. The 16pin connector between the vehicle wiring harness and the left controller is loose 2. The 16pin connector between the vehicle wiring harness and the right controller is loose.	Go to the designated after-sales center for check and repair
		Left drive motor or right drive motor or left drive controller or right drive controller temperature abnormal alarm	No	Two long six short	1. The 6pin connector between the left drive controller and the left drive motor is loose 2. The 6pin connector between the right drive controller and the right drive motor is loose 3. The left drive motor fails 4. The right drive motor fails 5. The left drive controller fails 6. The right drive controller fails"	Go to the designated after-sales center for check and repair
		Left drive controller or right drive controller mcu protection	No	Two long seven short	Left or right drive controller fails	Go to the designated after-sales center for check and repair

# FAULT CODE

Display	Item	Description	Fault code	Beeper	Cause	Solution
	The buzzer alarms	Left solenoid valve or right solenoid valve drive abnormal alarm	No	Two long eight short	1. The 6pin connector between the left solenoid valve and the left drive controller is loose 2. The 6pin connector between the right solenoid valve and the right drive controller is loose 3. The left solenoid valve fails 4. The right solenoid valve fails	Go to the designated after-sales center for check and repair
		Contacting drive abnormal alarm	No	Two long nine short	1. The connector between the controller and the contactor is loose 2. Contactor failure	Go to the designated after-sales center for check and repair
		Left or right drive controller 5v abnormal alarm	No	Three long one short	Left or right drive controller fails	Go to the designated after-sales center for check and repair
		Left or right drive controller 15v abnormal alarm	No	Three long two short	Left or right drive controller fails	Go to the designated after-sales center for check and repair
		Operation sequence is abnormal	No	Three long three short	1. When the operator pushes forward the left steer control lever, the right steer control lever is still on the park position. 2. When the operator pushes forward the right steer control lever, the left steer control lever is still on the park position.	During driving, make sure that the left and right steer control levers come off the park position at the same time.
		Left or right drive motor over temperature alarm	No	Three long four short	The temperature of the left or right drive motor is too high	Power off the machine and wait for the left or right drive motor to cool down for a while before restart the machine.
	The battery pack alarms	High temperature level 1 alarm of battery cell	Bms 11	No	The battery pack discharge current is too high	Raise the deck height to reduce the grass amount each time.
					High ambient temperature	It is recommended to operate at a suitable ambient temperature (-20°C~55°C).
		Low temperature level 1 alarm of battery cell	Bms 12	No	Low ambient temperature	It is recommended to operate at a suitable ambient temperature (-20°C~55°C).

# FAULT CODE

Display	Item	Description	Fault code	Beeper	Cause	Solution
	The battery pack alarms	Excessive temperature differentials level 1 alarm	Bms 13	No	The internal temperature of the battery pack is not balanced	Restart the machine, if the fault persists, send the machine to the designated after-sales center for repair.
		Unit overvoltage level 1 alarm	Bms 14	No	The battery pack is overcharged	Restart the machine, if the fault persists, send the machine to the designated after-sales center for repair.
		Unit undervoltage level 1 alarm	Bms 15	No	Battery pack power is low	The whole vehicle is connected to the charger to charge the battery pack.
		Cell high temperature level 2 alarm	Bms 21	No	The battery pack discharge current is very high	Raise the cutting platform to reduce the amount of one-time mowing.
					The ambient temperature is very high	It is recommended to operate at a suitable ambient temperature (-20°C~55°C).
		Cell low temperature level 2 alarm	Bms 22	No	The ambient temperature is very low	It is recommended to operate at a suitable ambient temperature (-20°C~55°C).
		Excessive temperature differentials level 2 alarm	Bms 23	No	The internal temperature of the battery pack is seriously unbalanced	After the whole machine is powered on again, if the fault persists, send the whole machine to the designated after-sales point for repair.
		Unit overvoltage level 2 alarm	Bms 24	No	The battery pack is overcharged	After the whole machine is powered on again, if the fault persists, send the whole machine to the designated after-sales point for repair.
		Unit undervoltage level 2 alarm	Bms 25	No	Battery pack power is low	Charge the battery.
		Machine insulation fault alarm	Bms 26	No	The wire harness of the machine is damaged	Go to the designated after-sales center for check and repair
		Battery pack overcurrent alarm	Bms 27	No	The load of the machine is too large	Reduce the load of the machine
		Battery pack hardware failure alarm	Bms 28	No	Battery pack hardware failure	Go to the designated after-sales center for check and repair
Blade system stalled	No	No	Blade system failure	Restart the machine and turn on the blade. If the fault persists, send the machine to the designated after-sales center for repair.		

# MAINTENANCE

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## REGULAR MAINTENANCE

Regular maintenance is the best prevention for costly downtime or expensive, premature repair. The following pages contain suggested maintenance information and schedules which the operator should follow on a routine basis. For more detailed information, order the correct parts manual for your unit. Remain alert for unusual noises, as they could be signaling a problem. Visually inspect the machine for any abnormal wear or damage. A good time to detect potential problems is while performing scheduled maintenance service. Correcting the problem as quickly as possible is the best insurance.

Inspect mower daily for grass clippings, along with wire and string tangles. The underside of the mower deck may collect a buildup of grass clippings and dirt, especially when grass is wet or has high moisture content. This build-up will harden, restricting blade and air movement and will probably result in a poorer quality of cut; therefore, it should be removed routinely. To do this, it will be necessary to raise and block the deck, using jack stands or blocks, in the full up position and scrape the build-up from underneath.

## TIRES

It is important for level mowing that all tires have the correct amount of air pressure. The recommended pressure are:

Drive wheels	10 psi
Front caster wheels	46 psi

*NOTE: Inspect the tires daily. Replace immediately if it is damaged.*

## LUBRICATION

Use SAE multi-purpose grease.

## MOWER BLADE MAINTENANCE

Check the mower blades daily. They are the key to power efficiency and well-groomed turf. Keep them sharp -- a dull blade will tear rather than cut the grass, leaving a brown ragged top on the grass within a few hours. A dull blade also requires more power. Replace any blade that is bent, cracked or broken.

---

### **⚠ WARNING**

Never attempt to straighten a bent blade by heating, or weld a cracked or broken blade as the blade may break and cause serious injury. Replace worn or damaged blades.

---

### **⚠ WARNING**

Never work with blades while key is in the ignition switch. Turn key to "OFF" position, remove key from switch and disconnect battery cables by pulling inward on RED battery quick disconnect handle in battery box compartment. Block up mower when you must work under it. Wear gloves when handling blades. Always check for blade damage if mower strikes a rock, branch or other foreign objects!

---

### **⚠ WARNING**

Always wear adequate eye protection when grinding mower blades.

---

### **Mower blade removal**

- Turn key to "OFF" position, remove key from switch and disconnect battery cables by pulling inward on RED battery quick disconnect handle in battery box compartment.
- Lift the front of the mower and block and secure the machine to allow serviceman to change the blade under the mower.
- While wearing leather padded gloves, grasp the blade closely with one hand in order to prevent the blade from turning and use a 5/8inch wrench with your other hand to loosen the bolt fixing its blade in place.
- Turn the bolt COUNTERCLOCKWISE to loosen and CLOCKWISE to tighten.
- Remove the bolt and the blade.
- To reinstall the new blade, position the blade with the cutting edges toward the ground. Assemble the bolt. Using a socket or wrench, turn the blade nut CLOCKWISE in order to secure the blade.

# MAINTENANCE

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## TORQUE VALUES

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### **⚠ WARNING**

Particular attention must be given to tightening the drive wheel lug nuts and blade spindle bolts. Failure to correctly torque these items may result in the loss of a wheel or blade, which can cause serious damage or personal injury.

---

Torque values are given below:

Part	Ft-lbs.	Nm
Wheel (lug) nuts	126.5	120
Blade spindle bolt bottom	90.1	95

**Lug nuts only** - It is recommended that these be checked after the first 2 hours of operation, initially, every 100 hours and following removal for repair or replacement.

For all other torques refer to the various mower parts manuals for standard torque chart.

*NOTE: The blade adapter will come off when the blade cap screw is removed. Touch-up sharpening can be done with a file. Check the blades for balance following grinding. A balancing tool is available through most hardware supply stores, or balancing can be done by placing the blade on an inverted line punch or 1/2" bolt. Blade should not lean or tilt. While spinning the blade slowly, it should not wobble. If blade is out of balance, true it up before reinstalling. Lay the blade on a flat surface and check for distortion. Replace any distorted blade.*

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### **⚠ WARNING**

The blade sail (curved part) must be pointing upward toward the inside of the deck to ensure proper cutting.

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### **⚠ WARNING**

When mounting blades, rotate them after installation to ensure blade tips do not touch each other or sides of the mower.

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### **⚠ WARNING**

Failure to correctly torque the bolt may result in the loss of the blade, which can cause serious injury.

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### **⚠ WARNING**

Mower blades are sharp and can cut. Wear gloves and use extra caution when servicing them.

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## CLEANING THE MOWER

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### **⚠ WARNING**

In order to reduce the risk of electric shock, do not expose the mower to water. The underside of the mower deck should be cleaned after each use because grass clippings, leaves, dirt, and other debris will accumulate, which will cause rust and corrosion.

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Remove any build-up of grass and leaves on or around the motor cover (do not use water). Occasionally wipe the mower clean with a dry cloth. If debris builds up on the underside of the mower during use, stop the motor, turn off the machine, and scrape it clean using an appropriate tool.

## STORING THE MOWER

The following steps should be taken in order to prepare the lawn mower for storage.

- Clean the mower as described in the previous section.



# MAINTENANCE

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- Inspect the blade and replace it or sharpen it, if required (refer to the Maintenance section).
- Store the mower in a dry, clean location. Do not store it next to corrosive materials, such as fertilizer or rock salt.
- Store the mower indoors, in a cool, dry place, out of the reach of children. Do not cover the lawn mower with a solid plastic sheet. Plastic coverings trap moisture around the mower, which causes rust and corrosion.
- Check thoroughly for any worn or damaged parts that need replacing and order them from your dealer.
- Thoroughly lubricate machine, according to lubrication instructions.
- Fully charge and service the batteries.
- Do not deflate tires.
- The mower should be stored in a well-ventilated, clean and dry place as the battery charger cannot be used in a wet environment. Connect the battery charger to the charger port.
  - Always keep the batteries fully charged. It is especially important to prevent battery damage when the temperature is below 32°F (0°C).
  - Attach the charger adapter to the charging port and the batteries per the Charging Adapter section in the Electrical System section.
  - Plug the charger into a proper electrical outlet. Refer to Battery Charger, Battery Charging and Charging Recommendations portions of the Electrical System section for more details on using the charger and charging the batteries.
  - For additional information on battery storage, refer to the Battery Storage portion of the Electrical System section of this manual.
  - To maximize battery life it is best to fully charge batteries shortly after each use.

## GET A HEADSTART ON PREPARATION

Before starting the mower following storage, the following servicing is required:

- Clean machine, removing trash and dirt.
- Tighten any loose bolts and make sure all hair pins, cotter pins and clevis pins are in place.
- Install all safety shields and covers and review safety precautions listed in this manual.
- Check and inflate tires to 10 psi for drive wheels, 46 psi for front caster wheels.
- Close seat pan and reinstall seat pan hardware.

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## **⚠ W A R N I N G**

Make sure seat pan is securely bolted down prior to each use to prevent seat from moving/tilting in the event of mower tipping or rollover.

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# MAINTENANCE

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## BATTERY MAINTENANCE

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### **W A R N I N G**

When servicing, use only identical Greenworks replacement parts. Use of any other parts may create a hazard or cause product damage.

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### **W A R N I N G**

It is not recommended to use compressed dry air as cleaning method of the charger. If cleaning with compressed air is the only method available, always wear safety goggles or safety glasses with side shields. If the environment is dusty, also wear a dust mask.

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Your Greenworks mower is powered by a lithium module which, when maintained properly, will provide years of useful life. For proper care, adhere to the following instructions:

- Always charge batteries after each use, regardless of how little used. Batteries must be attached to a plugged-in battery charger with the charger power switch “ON” when the unit is not being used.
- 

### **W A R N I N G**

Charge only with a Greenworks approved charger. Do not use battery chargers other than those recommended by Greenworks Equipment. Incorrect battery charging will void warranty and can lead to equipment damage, serious injury or death.

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- Check that battery cables are securely tightened to batteries each time you service the battery.
  - Keep grass, dirt and debris from collecting near battery terminals.
  - Batteries are not to remain in a discharged state or damage to the batteries will occur.
  - Charge batteries indoors in a well-ventilated and dry location away from sparks or flames. Never expose charger to rain, vapor or liquid.
  - Charge only lithium batteries provided by Greenworks.
  - Do not touch uninsulated portion of charger (terminal pins) or of output connector.
  - Do not use with defective cords and wires. Replace defective cords and wires immediately.
- 

## SERVICE

- Park the mower on level ground. Make sure that steering control levers are in the neutral position, and that the deck blade switch is in “OFF” position. Raise deck, rotate key to “OFF” position, remove key from switch and disconnect battery cables by pulling inward on RED battery quick disconnect handle in battery box compartment.
- 

### **I M P O R T A N T**

Wait for all movement to stop before adjusting, cleaning or repairing. Repairs or maintenance requiring power should be performed by trained maintenance personnel only. Read and observe safety warnings in front of manual.

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- Any maintenance operation that requires the removal of safety covers must be performed by a trained service technician.
  - Before working on or under the deck, make certain master power ignition switch is “OFF” and key is removed and deck blade switch cannot be accidentally started and disconnect battery cables by pulling inward on RED battery quick disconnect handle in battery box compartment.
- 

### **I M P O R T A N T**

Repairs or maintenance requiring power should be performed by trained maintenance personnel only.

---

# MAINTENANCE

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- Use a stick or similar instrument to clean under the mower, making sure that no part of the body -- especially arms and hands -- is under mower.
- Keep your machine clean and remove any deposits of trash and clippings. These can cause fires and overheating. Allow machine to cool before storing.
- Prevent fires by keeping battery compartment, deck and operator's station clean of accumulated trash, grass clippings, and other debris.
- Clean battery compartment, drive motor compartment, mower deck, seat, etc., of all dirt and debris. To clean, use only compressed air. DO NOT use water, solvents, hard cleaners or abrasives.
- Always wear adequate eye protection when servicing the batteries or when grinding mower blades and removing accumulated debris. Never attempt to make any adjustments or repairs to the mower's drive system, mower deck or any attachment while the traction drive system is running. Repairs or maintenance requiring power should be performed by trained maintenance personnel only.
- Never work under the machine or attachment unless it is safely supported with jack stands. Make certain machine is secure when it is raised and placed on the jack stands.
- The jack stands should not allow the machine to move when the traction drive system is running and the drive wheels are rotating. Use only certified jack stands. Use only appropriate jack stands, with a minimum weight rating of 2000 pounds (907.2 kg) to block the unit up. Use in pairs only. Follow the instructions supplied with the vehicle stands.
- Do not touch hot parts of machine.
- Keep nuts and bolts tight, especially the blade attachment bolts. Keep equipment in good working condition.
- Never tamper with safety devices. Check their proper operation regularly.
- Turn the key to the "OFF" position before unclogging the discharge chute.
- Never clear the discharge chute with the machine running. Turn the key to the "OFF" position and be sure the blades have stopped before cleaning. Use a stick to clear a plugged discharge area. Never use your hand!
- Stop unit and allow blades to stop before unclogging chute. Grass collection system components are subject to wear, damage and deterioration, which could expose moving parts or allow objects to be thrown. Frequently check components and replace with manufacturer's recommended parts, when necessary.
- Exercise caution when working under the deck as the mower blades are extremely sharp. Wear gloves and use extra caution when servicing them.
- Use only genuine Greenworks Mower parts to ensure that original standards are maintained.
- Always disconnect batteries when transporting unit. Keep unit free of grass clippings, leaves and other debris.

# ENVIRONMENTALLY SAFE BATTERY DISPOSAL

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The following toxic and corrosive materials are in the batteries used in this mower battery pack:

**Lithium-Ion, a toxic material.**



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## **⚠ WARNING**

All toxic materials must be disposed of in a specified manner to prevent contamination of the environment. Before disposing of damaged or worn-out lithium-ion battery packs, contact your local waste disposal agency, or the local Environmental Protection Agency office for information and specific instructions. Take the batteries to a local recycling and/or disposal center certified for lithium-ion disposal.

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## **⚠ WARNING**

If the battery pack cracks or breaks, with or without leaks, do not recharge or use the battery. Dispose of it and replace with a new battery pack. **DO NOT ATTEMPT TO REPAIR IT!** To avoid injury and risk of explosion or electric shock, and to avoid damage to the environment,

- Cover the battery's terminals with heavy-duty adhesive tape.
  - DO NOT attempt to remove or destroy any of the battery pack components.
  - DO NOT attempt to open the battery pack.
  - If a leak develops, the released electrolytes are corrosive and toxic. DO NOT get the solution in the eyes or on skin, and do not swallow it.
  - DO NOT place these batteries in your regular household trash.
  - DO NOT incinerate.
  - DO NOT place them where they will become part of any waste landfill or municipal solid waste stream.
  - Take them to a certified recycling or disposal center.
-

# TROUBLESHOOTING

ISSUE	CAUSE	SOLUTION
<p>The machine does not move.</p>	<ol style="list-style-type: none"> <li>1. The battery malfunctions.</li> <li>2. The battery capacity is too low.</li> <li>3. The person is not in the seat or the seat switch is not closed.</li> <li>4. The PTO switch or the left and right steer control levers are not in their initial position when the machine is powered on.</li> <li>5. The machine is in sleep mode.</li> <li>6. The charger is connected to the vehicle.</li> <li>7. The key is not inserted or the key is in the STOP gear.</li> <li>8. The left and right joysticks are in the neutral or park (open) state.</li> </ol>	<ol style="list-style-type: none"> <li>1. If the machine is powered on again, the display shows BMSxx failure, and the display goes out after 5 to 30 seconds, please contact the after-sales service center.</li> <li>2. Please charge the machine.</li> <li>3. Lift the seat to check if the seat switch is loose. Once you make sure the seat switch is connected, go back the seat and restart the machine. If the machine still fails to be started, please contact the after-sales service center.</li> <li>4. Return the steer control levers and PTO switch to the initial position, and restart the machine. If the machine still fails to be started, please contact the after-sales service center.</li> <li>5. Restart the machine.</li> <li>6. Disconnect the charger from the machine.</li> <li>7. Insert the key and turn to the start gear.</li> <li>8. Push or pull the left and right steer control levers to the desired direction (forward or backward).</li> </ol>
<p>Sudden breakdown during driving.</p>	<ol style="list-style-type: none"> <li>1. The battery capacity is too low.</li> <li>2. The seat switch is disconnected on rugged and bumpy roads.</li> <li>3. The accelerator fails.</li> <li>4. The drive controller fails.</li> <li>5. The battery malfunctions.</li> </ol>	<ol style="list-style-type: none"> <li>1. Please charge the machine.</li> <li>2. Make sure you sit in the seat, after returning the left and right steer control levers to the neutral position, push or pull the left and right steer control levers to the desired direction (forward or backward)</li> <li>3. Contact the after-sales service center.</li> <li>4. Contact the after-sales service center.</li> <li>5. If the machine is powered on again, the display shows BMSxx failure, and the display goes out after 5 to 30 seconds, please contact the after-sales service center.</li> </ol>
<p>The blade fails to work when the blade ON/OFF button is pulled up.</p>	<ol style="list-style-type: none"> <li>1. The seat switch is not connected.</li> <li>2. The PTO switch is not in the OFF position when the machine is powered on.</li> <li>3. The blade cutting motor is blocked or other functional protection.</li> <li>4. The whole vehicle is in the low-battery limp-home mode.</li> </ol>	<ol style="list-style-type: none"> <li>1. Make sure that the operator is sitting on the seat, and it is abnormal if the buzzer still beeps.</li> <li>2. Press the PTO switch and then pull it up again.</li> <li>3. Cut the grass at a low speed to ensure that the blade runs normally and then change the blade speed to high. In addition, it is necessary to ensure that there is no weeds and other foreign objects at the connection between the blade and the motor to ensure that the blade rotates smoothly.</li> <li>4. Fully charge the battery pack.</li> </ol>






# TROUBLESHOOTING

ISSUE	CAUSE	SOLUTION
<p>The blade stops during the mowing process.</p>	<ol style="list-style-type: none"> <li>1. The blade motor is overheated.</li> <li>2. There is grass and garbage on the cutting deck.</li> <li>3. The blade motor is overloaded</li> <li>4. The whole vehicle is in the low-battery limp-home mode.</li> <li>5. The blade is hit by a foreign object, causing the blade to stop suddenly for protection.</li> </ol>	<ol style="list-style-type: none"> <li>1. Reduce the load of the machine. Left the machine for a break for 5 minutes, and the blade load can be reduced by raising the deck height or reducing the driving speed.</li> <li>2. Clean the deck to ensure that the blade rotates normally.</li> <li>3. Press the blade ON/OFF button to restart the machine, and reduce the blade load by raising the deck height or reducing the driving speed.</li> <li>4. Fully charge the battery pack.</li> <li>5. Set the PTO switch to OFF position and restart the machine.</li> </ol>
<p>The buzzer alarms.</p>	<ol style="list-style-type: none"> <li>1. When the machine is powered on, the operator leaves the seat (the buzzer beeps one long and one short sound).</li> <li>2. The drive system malfunctions (the buzzer will alarm in other way).</li> </ol>	<ol style="list-style-type: none"> <li>1. Make sure the operator sits in the seat or the machine is shut down.</li> <li>2. Contact the after-sales service center.</li> </ol>
<p>The machine cuts the grass unevenly, and the front and back area differs a lot.</p>	<ol style="list-style-type: none"> <li>1. The blade is very blunt.</li> <li>2. The cutter is bent.</li> <li>3. The deck is not even.</li> </ol>	<ol style="list-style-type: none"> <li>1. Sharpen the blade according to the method in the manual.</li> <li>2. Wear protective equipment, and replace the curved blade according to the instructions in the manual.</li> <li>3. Level the deck according to the instructions in the manual to ensure that the left and right heights are equal.</li> </ol>
<p>The actual cutting height does not match the cutting height described.</p>	<ol style="list-style-type: none"> <li>1. The bolts fixing the deck are loose.</li> <li>2. The deck is severely worn or damaged.</li> </ol>	<ol style="list-style-type: none"> <li>1. Adjust the deck fixing bolts to ensure that the deck is installed firmly. Note: Level the deck again after adjusting the bolts.</li> <li>2. Replace with a new deck.</li> </ol>
<p>The machine cuts abnormally.</p>	<ol style="list-style-type: none"> <li>1. The lawn is too wet.</li> <li>2. The grass cutting capacity you set is too high.</li> </ol>	<ol style="list-style-type: none"> <li>1. Please check the grass condition before cutting the grass. If the grass is too wet, please wait until it is dry, or the lawn dew dissipates.</li> <li>2. If the grass is too dense or high, please raise the deck height, and try to avoid cutting heavy grass.</li> </ol>

# TROUBLESHOOTING

ISSUE	CAUSE	SOLUTION
The machine vibrates too much.	<ol style="list-style-type: none"> <li>1. The blade is loose.</li> <li>2. The blade is bent.</li> <li>3. The deck is not even.</li> <li>4. The deck is loose.</li> <li>5. The grass cutting capacity you set is too high.</li> </ol>	<ol style="list-style-type: none"> <li>1. Polish the blade according to the method in the manual.</li> <li>2. Wear protective equipment, and replace the curved blade according to the instructions in the manual.</li> <li>3. Level the deck according to the instructions in the manual to ensure that the left and right heights are equal.</li> <li>4. Tighten the fixing bolts of the deck.</li> <li>5. If the grass is too dense or high, please raise the deck height, and try to avoid cutting heavy grass.</li> </ol>
Remaining grass or debris on the ground after mowing.	<ol style="list-style-type: none"> <li>1. The grass cutting capacity you set is too high.</li> <li>2. The grass is too wet.</li> <li>3. The drive speed is too fast.</li> <li>4. The blade cutting speed is too low.</li> </ol>	<ol style="list-style-type: none"> <li>1. If the grass is too dense or high, please raise the deck height. If the grass exceeds 6", please cut the area twice to get a premium effect, and try to avoid cutting heavy grass.</li> <li>2. Please check the grass condition before cutting the grass. If the grass is too wet, please wait until it is dry, or the lawn dew dissipates.</li> <li>3. Reduce the drive speed.</li> <li>4. Set the blade speed to high mode.</li> </ol>
The machine running time is too short.	The grass is too heavy which shortens the cutting time.	Raise the deck height and reduce the blade speed can increase the cutting time in one round.
The machine is off track	The left and right rear tire pressure is different.	Regularly check the rear tire pressure according to the manual.
The machine cannot be started after cleaning.	Improper cleaning, water enters the electronic components such as LCD screen or the battery compartment.	<ol style="list-style-type: none"> <li>1. Clean the machine according to the manual.</li> <li>2. If the machine is accidentally exposed to rain, please place the machine in a dry place for 12 hours or dry it before use.</li> </ol>
The machine is blocked.	The deck is full of weeds and garbage.	Clean the machine according to the manual after each use.
The machine rolls off when parked on the slope.	<ol style="list-style-type: none"> <li>1. The tire wears severely.</li> <li>2. The electromagnetic brake is damaged or worn too seriously.</li> </ol>	Contact after-sales center to replace the tires or the electromagnetic brake.

# TROUBLESHOOTING

<b>Deck System Resistance Test Procedure</b>	
	Make sure your Digital Multimeter is capable of measuring up to 1.2 million ohms( $\Omega$ ) resistance before beginning these steps. Refer to your Digital Multimeter Owner's Manual for correct dial settings.
	Always disconnect the batteries before performing any maintenance or repair.
	Wait 5 minutes after disconnecting the batteries before working on the machine.
1	Remove any debris build-up from all deck components.
2	Verify all power connections on deck motors and deck controller are torqued properly. If loose connections are discovered, tighten to the correct torque values found in service and repair manual. Reconnect the batteries per the instructions in the service and repair manual and check for proper deck operation. If loose connections are not found, proceed to step 3.
	Label all (8) deck controller connection points on the edge of the deck controller housing so they are easily viewed for correct re-connections.
	To ensure correct re-connection, mark all (8) wire connections with the corresponding connection point labels from step 3.
5	Remove all (8) wire connections from the deck controller.
6	Measure deck controller resistance ( $\Omega$ ) : (A) Place the negative (-) probe of a digital multimeter on the positive (+) battery terminal of the deck controller. (B) Place the positive (+) probe of the digital multimeter on deck controller terminals AR, then CR. Resistance for each should read between 270K ( $\Omega$ ) and 330k ( $\Omega$ ). If resistance is above or below the specified range, the deck controller will need to be replaced. Repeat process for deck controller terminals AL, BL and CL.
7	If no issues are found, reinstall deck controller wire connections to the proper torque values located in the service and repair manual. (See page 28)
8	Measure deck motor resistance ( $\Omega$ ): (A) Place the negative (-) probe of a digital multimeter on motor terminal A. (B) Place the positive (+) probe of the digital multimeter on motor terminals B, then C. If the resistance is more than 0 to 1 ( $\Omega$ ) ohms the deck motor will need to be replaced. Repeat process for other deck motor as needed.
9	Measure the resistance in the six-pin motor connector by placing the negative (-) probe of a digital multimeter on pin 2 and the positive (+) probe on pin 3. Resistance should read between 800k( $\Omega$ ) and 1.2m ( $\Omega$ ) ohms. Resistance between pin 2 and pins 1,4,5 and 6 should be 0 ohms. If resistances are above or below these ranges, the deck motor will need to be replaced. Repeat the process for the other motor as needed.
10	If steps 1-9 are completed and the issues persist, please refer to the mower manufacturer's procedure for wiring harness troubleshooting for possible repair or replacement.



# LIMITED WARRANTY

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## WHAT IS COVERED BY THIS WARRANTY

Greenworks makes the following warranty to the original purchaser("Owner") only - warranty is non-transferable:

- A. Residential Use:** Greenworks product used for normal residential purposes\* are warranted for two (2) years on electronics & motors, four (4) years on frame & build, eight (8) years on deck & battery, or five hundred (500) total hours of usage, whichever comes first from the date of purchase on all materials and workmanship. Consumables such as tires and blades are warranted for thirty (30) days from the date of purchase. If the Owner discovers within this warranty period a defect in materials or workmanship:
- Owner must promptly notify Greenworks or an authorized dealer in writing or via email, phone call, app or in person of the defect. In no event shall such notification be received by Greenworks, or an authorized dealer, later than the reference coverage dates noted above of two (2), four (4) or eight (8) years from the date of purchase.
  - Within a reasonable time after such notification, and verification of warrantable defect; Greenworks will correct any defect in material or workmanship on the Greenworks product by, at its option, repairing or replacing part(s) with either new or used replacement parts.
  - Such repair, including parts and labor, shall be at the expense of Greenworks to the original Owner only.
- B. Commercial Use:** Greenworks Products used in commercial applications are not covered by warranty. This also includes no warranty on the batteries.
- C. Rental Use:** Greenworks Products used in rental applications are not covered by warranty. This also includes no warranty on the batteries.

**NOTE:** Failure to properly maintain batteries and keep them fully charged will reduce battery life and will void the battery warranty. The provisions of this limited warranty shall not apply to failure due to:

- Abuse or neglect such as: water damage, loose wiring or rusted or corroded hardware.
- Lack of proper maintenance; damage caused by improper installation of the battery; neglect, breakage, exposure to extreme temperature conditions including but not limited to freezing temperatures, hot temperatures, proximity to heat sources including warmers or fire, exposure to water or other substances, wreckage, operation of the battery in an overcharged or uncharged condition.
- A battery charged by systems other than the original equipment type battery charger.

**Footnote:** *\*" Normal residential purposes", as used herein, means use of Product on same lot as your home. Use at more than one location is considered commercial use.*

## WHO MUST PERFORM THE WARRANTY SERVICE

All warranty service shall be performed by a Greenworks authorized dealer or Greenworks authorized service technician. Service calls and/or transportation expense of the product to and from the authorized dealer, for warranty work, will be paid by the owner of the product. For warranty service, contact an authorized dealer.

## WHAT IS NOT COVERED BY THIS WARRANTY

Greenworks does not warranty:

- Repairs made by unauthorized persons.

# LIMITED WARRANTY

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- Damage caused by use of the Greenworks product for purposes other than those for which it was designed.
- Damages caused by disasters such as fire, flood, wind, and lightening.
- Damages caused by neglect, abuse, abnormal use, improper or unreasonable use, accident, negligence, or misuse such as water damage.
- Repairs or replacement resulting from the use of unauthorized parts, accessories, or attachments.
- Repairs or replacement as the result if any alterations or modifications, in the determination of Greenworks, which adversely affects the operation, performance or durability of the equipment.
- Products, components, or parts not manufactured by Greenworks.
- Products that have had their identification altered, including but not limited to serial numbers removed and/or made illegible.
- Depreciation or damage caused by normal wear, lack of reasonable and proper maintenance, failure to follow the product's owner's manual operating, maintenance and adjustment instructions or other operational instructions provided by Greenworks.
- Normal maintenance parts and service including, but not limited to, lubricants, tune-up parts, blades, blade sharpening, bearings, brake or steering adjustments.
- Products with unapproved programming for that product including alterations to parameters, aftermarket programming or adjustments, or any unapproved modification to components, electronics, or software.

## DISCLAIMER OF WARRANTY

The foregoing warranties are in lieu of all other warranties, expressed or implied, including but not limited to the implied warranties of merchantability and fitness for a particular purpose. However, if the Greenworks product is purchased as a consumer product, any implied warranty of merchantability or fitness for a particular purpose is limited to the duration of this limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## LIMITATION OF REMEDIES

In no case shall Greenworks be liable for any special, incidental, or consequential damages based upon breach of warranty, breach of contract, negligence, strict liability in tort, or any other legal theory. Such damages include, but are not limited to:

- Loss of profits
- Loss of savings or revenue
- Loss of use of the Greenworks Commercial Product or any associated equipment
- Cost of capital
- Cost of any substitute equipment, facilities, services or downtime
- The claims of third parties, including customers, and injury to property

## TIME LIMIT

Unless State law determines otherwise:

- Any action for breach of warranty must be commenced within coverage dates noted in "What is Covered" section for electronics & motors, frame & build and deck & battery respectively as of two (2), four (4) or eight (8) years from the date of purchase.

# LIMITED WARRANTY

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- In the event the date of manufacture exceeds a reasonable timeframe preceding first customer purchase, Greenworks warranty may be subject to additional limitations.

## NO OTHER WARRANTIES

This agreement is understood to be the complete and exclusive agreement between the parties, superseding all prior agreements, oral or written, and all other communications between the parties relating to the subject matter of this agreement.

## OWNER'S RESPONSIBILITY

You must maintain your Greenworks Commercial Product following the maintenance procedures described in your owner's manual. Such routine maintenance, whether performed by a dealer or by you, is at your expense.

This machine, like any other powered equipment, is potentially dangerous unless properly operated. Any operator must be cautious and always keep safety in mind. Any operator, prior to using the Greenworks Commercial Product, should thoroughly familiarize themselves with the owner's manual regarding operation and safety of the machine, as well as all safety warnings on the machine itself.

## ALLOCATION OF RISKS

This agreement allocates the risks of product failure between Greenworks and the Owner. This allocation is recognized by both parties and is reflected in the price of the goods.

## WARRANTY REGISTRATION

Unless State law determines otherwise:

1. Owners must register the unit with Greenworks within ten (10) days following date of purchase.
2. Registration can be completed by filling out the Warranty Registration Form, which is provided in the owner's manual.
3. Registration can also be completed by using forms online at [www.GreenworksCommercial.com](http://www.GreenworksCommercial.com) or by using the app and providing proof of purchase (receipt including date of purchase).

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### ***Greenworks Commercial Mower Warranty Registration & Manual(s) Received***

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Country: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_ Model: \_\_\_\_\_

Attachments: \_\_\_\_\_

Purchase Date: \_\_\_\_\_ Purchased From: \_\_\_\_\_



**Greenworks Tools  
PO Box 1238  
 Mooresville, NC 28115**

**TOLL-FREE HELPLINE: 1-855-470-4267**