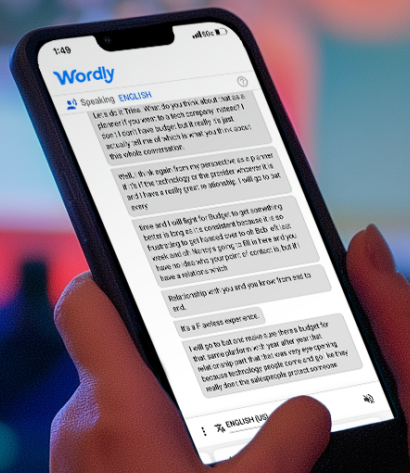
Internet Services Guide

Powering Connected, Reliable Event Experiences

From attendee Wi-Fi and live streaming to AI-powered experiences and seamless Internet connectivity, Encore delivers the expertise and support behind today's most connected events.



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EVENTS THAT TRANSFORM



Event Technology Starts With the Network

Successful events depend on strong, reliable internet connectivity. It's the invisible web that supports everything — from participants' ability to join calls and check email between sessions to registration systems, event apps, presenter tools and exhibitor activations.

Technology evolution regularly outpaces design standards, which means even the best hotel or venue network solution can fall short of event needs — especially when AI and cloud services are in use. You need a network designed to support mission-critical event systems and a partner who knows how to reduce the risk of on-site disruptions.

Partnering with Encore gives you peace of mind knowing that you have an expert helping you enhance connectivity and the overall event experience. We eliminate complexities and work with you to bring your vision to life — with a network custom-built to deliver it. In addition to providing the framework for an effortlessly connected event, we offer solutions that help you achieve brand and sponsor goals, increase security and provide advanced network support.

When the network supports the plan, connected experiences perform as intended.

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Powered By Internet: The Connected Event

Internet enables much of what attendees expect from an event. It helps participants access event apps and content, stay connected with colleagues, engage in interactive experiences and take advantage of AI-powered tools for things like translation, note-taking and content discovery. It helps planners deliver the frictionless, connected experiences that make events more engaging and productive.

Event Apps: Give participants easy access to agendas, maps, updates and networking opportunities.

Content Delivery: Ensure presentations, videos and event content are available when and where they're needed.

Collaboration: Help attendees, speakers and event teams communicate and work together in real time.

AI-Powered Experiences: Support translation, note-taking, content discovery, session summaries and other productivity tools.

Audience Engagement: Power interactive experiences such as polling, Q&A, gamification and audience participation.

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LIVE EVENT EXPERTISE + TECHNOLOGY EXPERTISE

The Encore Difference

Our internet solutions extend beyond bandwidth. We align your event goals to a network configuration that easily supports on-site participant behavior, event technology and operational systems. Whether you are meeting at an Encore property or another location, we can help. From strategy to on-site support to closing remarks, we're with you every step of the way. Here's what we offer.

Services

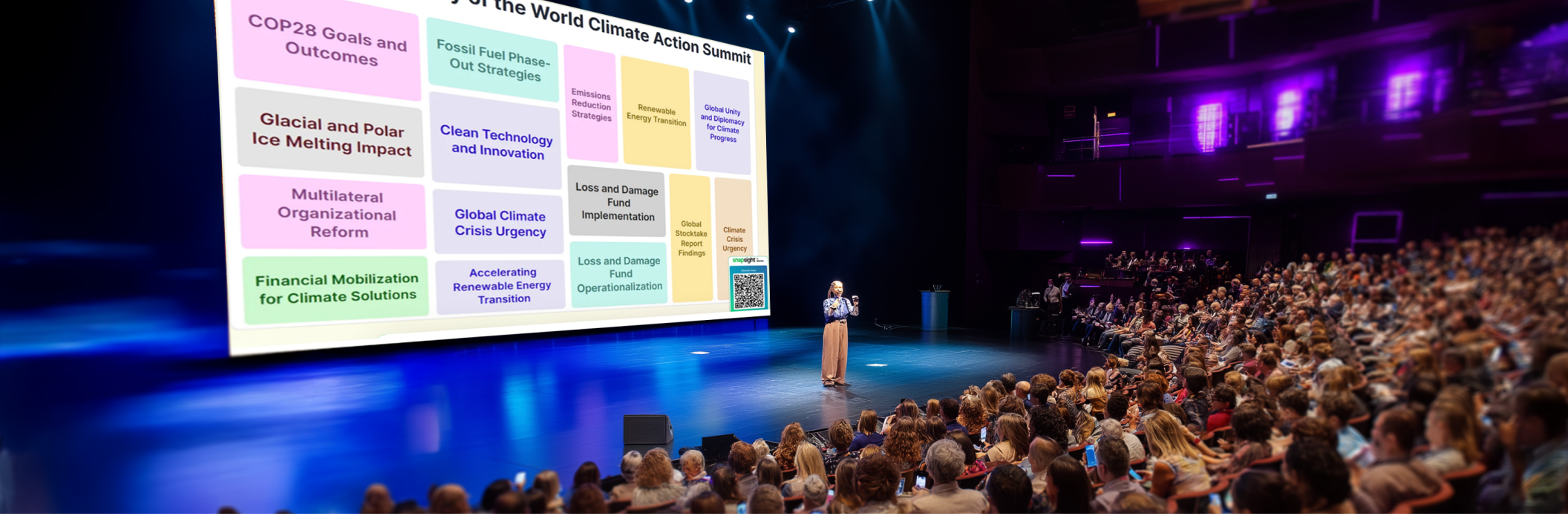
- Consulting & strategy
- Risk mitigation & readiness

Technology

- Augmented bandwidth & wired or wireless infrastructure
- Extended & multi-location networks
- Advanced networking configurations for critical traffic
- Private, encrypted networks & elevated security protocols

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CONSULTING & STRATEGY

Plan With Confidence

Reduce on-site uncertainty with a network intentionally designed to support your event. We work with you to define what you want to accomplish, who and what need to connect, and which moments require prioritized support. Depending on event needs, we can augment venue capabilities or custom-design networks to enhance connectivity.

Want to generate additional revenue to offset costs? Let's partner on a strategy to meet event and sponsor goals. Our branded internet portal transforms every participant connection into a premium sponsorship and engagement opportunity.

Services include:

- Internet Consulting
- Internet Project Management
- Sponsorship & ROI Planning
- Branded Connectivity Planning
- Event Readiness Reviews

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RISK MITIGATION & READINESS

Reduce On-Site Risk

The best experience is the one attendees never have to think about. Encore validates network readiness under real event demand, so you never have to worry about registration systems going down, videos failing to load, app crashes or dropped connections. During the event, our on-site technicians identify and resolve issues quickly — before they disrupt the participant experience.

Services include:

Live Event Management:

- Monitoring
- Troubleshooting
- Live Event Support

Pre-Event:

- Network Testing
- Load Validation

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NETWORK SOLUTIONS

Custom-Designed for Your Event

Each event requires a different internet configuration, depending on participant behavior, connected event systems, exhibitor demands and activations, emerging technology demands, and whether or not content is being livestreamed.

Determining internet needs doesn't have to be complex. We walk through the participant experience with you, identifying essential tools and moments that require dedicated bandwidth and build the infrastructure needed to maximize capacity and connectivity throughout the entire event footprint.

Solutions include:

- Shared Bandwidth
- Dedicated Bandwidth
- Wired & Wireless Connections
- Temporary Bandwidth

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EXTENDED NETWORKS

Connect the Full Footprint

Bandwidth doesn't have to end with ballrooms and breakout rooms. Keep participants connected wherever your event takes them with our extended network solutions.

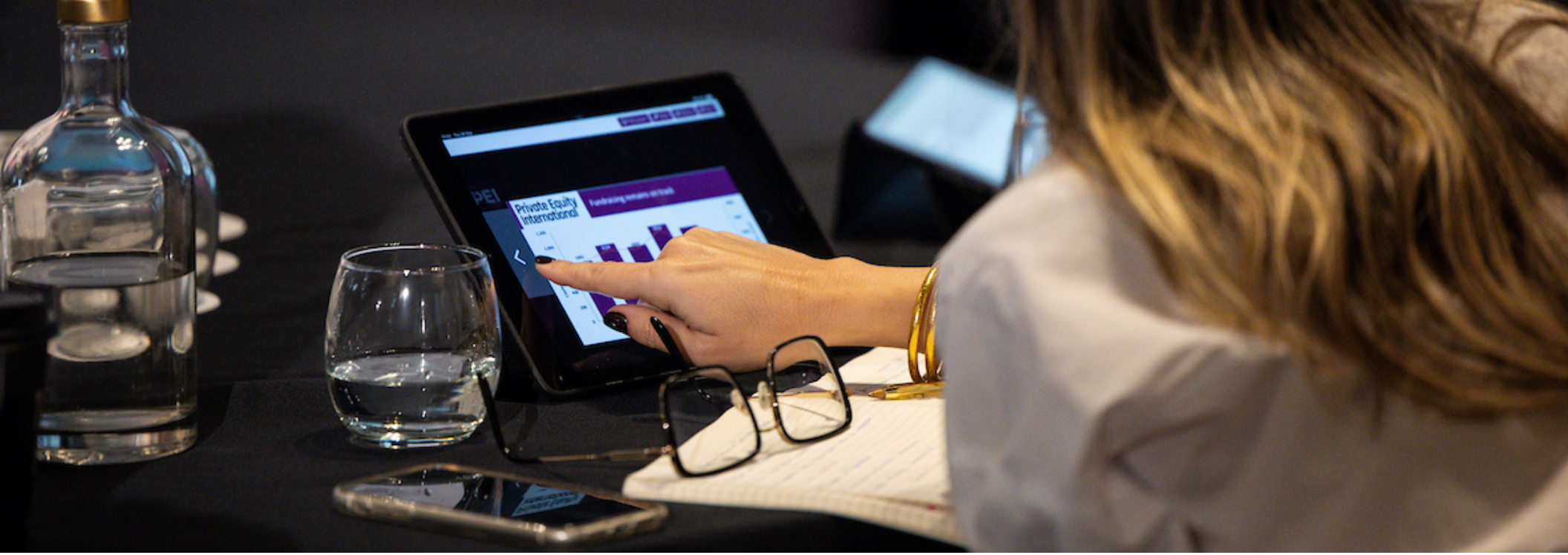
We can extend your conference Wi-Fi network over pre-function, adjacent and outdoor spaces — even across multiple buildings.

Solutions include:

- Temporary connectivity
- Point-to-point networks
- Multi-location connectivity

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Enhanced Security & Performance

Safeguard confidential conference materials and provide additional data privacy protections with our advanced network solutions. We provide peace of mind with the following solutions:

Custom Access	Traffic Control	Fixed Configurations	Event Communications	Connected Production
Custom SSIDs and purpose-built connection experiences	Private VLANs, traffic separation and prioritization	Static IPs for specialized applications	VoIP and telephony where required	Networked AV distribution across the event footprint

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Build a strong foundation for superior event connectivity

The internet is the one thing all your participants will interact with on-site. Partner with us for greater peace of mind, a streamlined planning process and a smoother on-site experience.

We combine live-event expertise, technology knowledge, planning support and network capabilities to help deliver more reliable, connected experiences across your full event footprint.

Links to Planning Resources

To assist your internet connectivity needs:

Internet Planning Checklist

Guide early planning discussions.

AI-Ready Network Checklist

Plan for the internet demands of AI-powered tools.

Bandwidth Estimator

Calculate how much bandwidth your event needs.

Branded Internet Portal

Explore ways to offset internet costs while increasing sponsor ROI.

Ready to connect? Let's chat.

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