DATA SHEET

Bookings
Consolidated Platform to Book and Share Shipment Data

Global shippers often use dozens of carriers to move their goods, which means they resort to submitting booking requests and shipment instructions on multiple portals, via email or phone calls. This leads to significant challenges, delays and errors in simply managing the booking process. E2open®'s Bookings application removes this cumbersome, error-prone process, creating a one-stop connection to an extensive network of ocean, air, truck and rail carriers.

Inefficient, manual processes increase overhead and the risk of errors and disruptions. Companies moving goods globally work to improve efficiencies across their entire supply chain. Automating logistics processes is proven to reduce the time spent booking or tendering multi-mode shipments on ocean, air, truck and rail carriers by 50% or more. It also improves customer service performance and maintains compliance with shipping regulations. However, transportation execution is complicated by the multi-party, multi-tier efforts requiring interaction between many partners, each of which has preferred channels for collaboration.

Bookings streamlines the booking process with a single system to execute requests with multi-mode transportation providers. Shippers save time, eliminate redundant data entry and streamline operations by accessing one portal for all shipments. Carriers can also use the application to receive and confirm bookings from the largest network of shippers. This multi-lateral collaboration platform gives carriers, shippers and other providers a robust digital solution for shipment booking collaboration.

E2open also provides a birds-eye view of available routes and carriers with its rates and schedules capabilities. The system shows options in a view based on the shipper's departure and arrival points, desired delivery date and mode. Optimal choices are flagged based on specific criteria. Users can then manually pick or automate the selection based on established company criteria or existing carrier contracts, improving the process for both shippers and logistics services providers.

Key Features

- Enables shipment bookings from scratch, from a defined template or from an existing request
- Handles all shipment modes with a single connection to all carriers and Non-Vessel Operating Common Carriers (NVOCC)
- Transmits carrier booking requests, shipment instructions and confirmations electronically
- Integrates with e2open Logistics Visibility application to fully track shipments
- Allows carriers to receive bookings and respond with confirmations via the same portal
- Automates cargo screening for Dual-Use goods, restricted or sanctioned parties and destination controls.

Key Benefits

- Saves time by consolidating shipment bookings across all carriers and modes on one platform
- Improves accuracy and efficiency by reducing redundant data entry
- Enables logistics teams to plan and book end-to-end shipment legs
- Increases service levels for internal and external teams
- Ensures compliance with regulatory requirements for submitting shipment data

Seamless Shipment Booking and Carrier Collaboration

Companies can now execute multi-mode shipments seamlessly through a single portal, eliminating manual transactions, emails and phone calls. This gives logistics teams more time to focus on other critical areas that need attention.

Simplified Bookings Using a Single Portal

Having selected the best rate and schedule, shippers can book or tender directly with carriers across multiple legs and transport modes with a single connection. They can create requests from scratch or from an existing booking, or utilize templates to quickly and accurately initiate new bookings. The system electronically transmits carrier booking requests and returns a carrier confirmation. The shipment details are automatically screened against published dual-use goods, restricted or sanctioned parties and destination controls lists to ensure compliance.

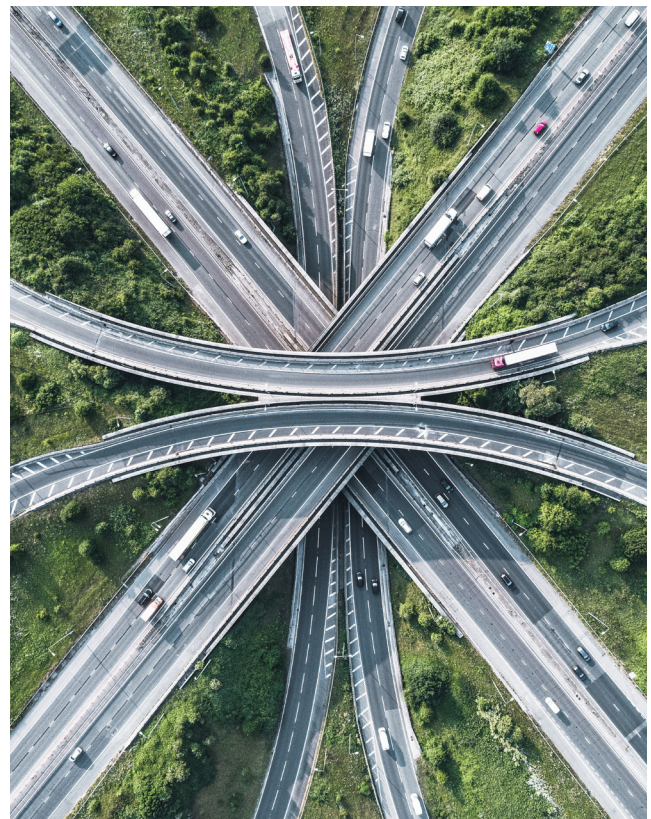### Electronic Sharing of Critical Documents and Instructions

Regardless of the format of unique shipping instructions, international laws detail the required data that must be communicated to all relevant parties regarding transported goods. Bookings enables shippers to submit required data to carriers through multiple electronic formats, ensuring cargo will be on-boarded without delay. It also enables companies to digitize their data sharing and shift away from manual processes — improving speed, accuracy and compliance.

The Advantage of an Existing Network

E2open's platform provides existing, re-usable connectivity to the industry's largest carrier community, including 2,600 rail and truck carriers, 750 ocean and 200 air freight carriers, 14,000 freight forwarders and many notable logistics service providers. More than 40 million TEUs are moved annually on the platform, representing over one-quarter of global ocean trade. These existing connections reduce the need to invest time and money to integrate with new carriers for additional transport modes or regions.

Compliance With SOLAS Regulations

The International Maritime Organisation's amended Convention for the Safety of Life at Sea (SOLAS) is widely considered the most important treaty governing the safety of merchant ships. It requires that shippers report cargo gross mass data — referred to as Verified Gross Mass (VGM) — to carriers. As part of this application, shippers can easily transmit VGM data to carriers via integration with external weight providers and terminal weigh stations. They then automatically receive confirmation from the carrier, ensuring compliance while creating a reliable audit trail.

e2open®

Full Tracking and Visibility

With integration to Logistics Visibility, shippers achieve greater ability to track shipments in transit, monitor milestone events, accurately predict arrival times and take corrective actions when necessary. This not only improves efficiency but also reduces risk and makes companies more agile by integrating Logistics Visibility.

Companies can now book shipments and provide instructions on a single platform, with access to the industry's largest ocean, air, rail and ground carrier network.

About e2open

E2open is the connected supply chain software platform that enables the world's largest companies to transform the way they make, move, and sell goods and services. With the broadest cloud-native global platform purpose-built for modern supply chains, e2open connects more than 400,000 manufacturing, logistics, channel, and distribution partners as one multi-enterprise network tracking over 12 billion transactions annually. Our SaaS platform anticipates disruptions and opportunities to help companies improve efficiency, reduce waste, and operate sustainably. Moving as One™.
Learn more: www.e2open.com

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