e2open®

Global Parcel
Shipping Locally or Globally With a Connected Network

The shipping industry is in a period of transformation in the way e-commerce companies and B2B and B2C shippers, especially in critical supply verticals, approach package delivery to meet customer expectations. Effective parcel shipping and all types of last-mile fulfillment have become competitive advantages in every industry, requiring a more strategic approach to shipping processes and carrier utilization. E2open connects retailers, manufacturers, and logistics providers to hundreds of national and regional carriers using purpose-built shipping and omnichannel fulfillment technology.

Ongoing supply chain challenges, rising shipping costs, and labor issues still dominate the key concerns that many shippers must address today. Additional difficulties include disruptions, the need to meet high package delivery expectations, complex cross-border shipping requirements, and other obstacles. As a result, today's e-commerce companies, B2C shippers, and B2B shippers must be armed with the right strategy and the right technology.

Solution That Simplifies Multi-Carrier Parcel Shipping

Part of e2open's Logistics application suite, e2open Global Parcel sets up each parcel shipment for successful delivery, whether it's crossing town or crossing borders. Global Parcel provides for direct integration with e2open's transportation, global trade, and supply chain management applications and also integrates with external business systems for the seamless execution of shipments from any operation. The application automates processes so users can identify the best carrier and service and generates the required documentation for full compliance.

Global Parcel enables companies to do the following and more:

- Ship at high volumes from multiple worldwide origins utilizing a single instance
- Move goods globally, crossing borders with labels and documents in full compliance
- Access an expansive global carrier network and a broad range of carrier services
- Manage complex business rules within parcel workflows
- Monitor shipment visibility and share updates with customers

Key Features

- Ability to manage complex business rules within parcel workflows for various types of shippers, including B2C, B2B, logistics service providers (LSPs), and third-party logistics (3PL) providers
- Client-defined business rules to enable the intelligent selection of the most effective carrier service to meet cost goals and delivery commitments
- Access to the largest carrier network, integrated with label, manifesting, and track-and-trace operations
- Flexible user interface for managing scan-and-ship, manual order entry, and post-shipping processes
- Standard API for direct integration with external warehouse management systems (WMSs), ERP systems, and order management systems
- Scalability for managing low or high volumes
- Shipping tools to allow for warehouse, distribution center, ship-from-store, ship-from-vendor, 3PL, and channel partner shipping
- Support for dangerous goods shipping, including many cross-border services
- Extensive library of cross-border carrier services, workflows, and documentation
- Full visibility into the lifecycle of a parcel shipment from first scan though delivery, including delays and their causes

Key Benefits

- Achieving cost savings and selecting the most effective carrier services through the use of automated business rules
- Accessing a vast and diverse global network of carriers that supports shipping worldwide and allows for options when primary carriers do not have capacity
- Leveraging intelligent carrier selection with rate shopping to reduce overall transportation spend depending on volume, mode, and service levels
- Shipping successfully in scenarios that require high volumes and fast response times
- Managing proactively and delivering an enhanced customer service experience through track-and-trace visibility and exception notifications

Optimized Parcel Shipping Processes on One Platform

Companies rely on Global Parcel to ship and track packages around the world using a single integrated platform for selecting the optimal carrier and service, creating labels, manifesting, and tracking.

Managing Transportation Costs and Using the Appropriate Service Option
E2open enables shippers to rate shop and select the best carrier and service for each parcel from contracted carriers based on point of origin, point of destination, delivery timeframe, cost, capacity availability, and shipper-established business rules. Choosing the most effective service for each parcel can help shippers manage costs and ensure on-time delivery, maximizing customer satisfaction.

Connecting to an Expansive Carrier Network
Utilizing e2open's vast global carrier network allows shippers to easily choose the best service and route for their packages. Global Parcel's integration with major world carriers, as well as regional vendors, enables flexibility and supply chain resilience throughout the process. The e2open carrier network continues to grow regionally and organically, constantly strengthening worldwide coverage.

Establishing Compliance for Cross-Border Shipments
Due to complex regulations, tariffs, and documentation requirements, global commerce used to be one of the most intimidating aspects of parcel shipping. With the option to support global trade compliance for cross-border shipping, direct integration with functionality in e2open's Global Trade application suite automatically identifies the required documentation to lower risk and delays.

Managing Known and Unknown Disruptions
Global Parcel enables carrier compliance, streamlines manifesting, monitors parcel delivery milestones, and identifies ongoing opportunities to increase profits per shipment. E2open assists clients in future-proofing supply chains to avoid disruptions in the face of unforeseen events such as natural disasters, trade wars, and global pandemics.

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Gaining Total Package Awareness

E2open's visibility platform provides a powerful view into a parcel's journey, from first scan to delivery. Constant updates from carrier data services and APIs allow for real-time knowledge of successful deliveries and delays. Exception management tools enable users to create rule-based notifications so transport professionals can act on problem shipments.

Scaling Up and Down Based on the Need

Global Parcel can help companies manage daily shipment volumes in the thousands or in the hundreds of thousands. Scalable components allow for ramping up resources to handle high volumes with low response times for labels and manifesting — and peak seasons go more smoothly as a result.

Achieve competitive advantage by successfully delivering parcel shipments locally or worldwide, off season or peak season. Gain greater confidence, efficiency, and agility using the optimal carrier and service.

About e2open

E2open is the connected supply chain software platform that enables the world's largest companies to transform the way they make, move, and sell goods and services. With the broadest cloud-native global platform purpose-built for modern supply chains, e2open connects more than 400,000 manufacturing, logistics, channel, and distribution partners as one multi-enterprise network tracking over 12 billion transactions annually. Our SaaS platform anticipates disruptions and opportunities to help companies improve efficiency, reduce waste, and operate sustainably. Moving as one.™ Learn More: www.e2open.com.

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