e2open
WISETECH GLOBAL GROUP

DATA SHEET

Logistics Visibility

Real-time, precise, and predictive data for every shipment

Whether shipping internationally or to the next town, enhanced levels of actual visibility data, including accurate predictive arrival times, are critical to your success. Companies relying only on milestone updates are blind to costly disruptions and vulnerable to the fallout. E2open Logistics Visibility leverages data from multiple sources, going beyond carrier updates to help pinpoint shipment status with the highest accuracy so business leaders can make informed decisions.

Modern supply chains are a holistic and connected process, and each component depends on the others. Without real-time visibility into shipments in transit, leaders can't make quality decisions when they need to pivot. Logistics Visibility, part of e2open's Logistics application suite, gathers data from a vast network of thousands of logistics providers across all modes and integrates with more than 875 TMSs, telematics, AIS, parcel APIs, and IoT devices. With this level of visibility, companies can avoid missed hand-offs and a frantic scramble to make alternate plans, reassure dissatisfied customers, and avoid costly penalties and fees.

Logistics Visibility gives logistics operations teams instant access to predictive and real-time status information for shipments moving across all modes, regions, and shipment legs. Leveraging highly contextualized data, e2open enables movers of all types to know where their shipments are and what they contain. As part of e2open's network, Logistics Visibility collects and connects data from all global logistics partner ecosystems and analyzes it using powerful, proprietary algorithms. With comprehensive, high-quality, and timely data at their disposal, clients can quickly and accurately anticipate issues allowing them to manage exceptions to mitigate the impact.

Key features

- Real-time, highly accurate visibility of goods-in-transit, covering all legs, modes, and regions on a single platform
- Map views to pinpoint the location and progress of shipments
- Configurable status indicators and drill-down capabilities
- High-quality, comprehensive and timely data
- Opportunity to gain deeper insight by augmenting carrier ETAs with e2open's predictive ETA capabilities
- Ability to leverage transportation management, trade compliance, and planning systems to take remedial action through direct integration

Key benefits

- Improved end-to-end supply chain decisions with highly reliable in-transit status data
- Increased customer service levels by providing real-time updates
- Reduce penalties with better on-time performance
- Drive quality business decisions using accurate, comprehensive, and timely data
- Improved productivity by reducing phone calls, faxes and spreadsheet communication
- Achieve a pathway to control tower convergence

One stop for reliable logistics visibility

Logistics Visibility uses automation and artificial intelligence to provide real-time insights and enable better collaboration with logistics partners for all modes, legs, and regions. Companies gain access to a single, connected solution that uses real-time, highly accurate data and dashboards to identify the location of shipments.

Real-time location views and configurable status indicators

Real-time views, including pinpoints on a map, identify the cargo's location throughout each leg of the journey — including best-in-class predictive ETAs. Companies can also take advantage of configurable, in-transit status indicators or select a range of criteria to view only the specified information in detailed shipment data tables. All stakeholders gain better insight from contextualized data to help make decisions that mitigate the impact of disruptions, improve customer satisfaction, and reduce costs.

Upgraded decision-making with predictive ETAs

To take visibility to the next level and understand changes in delivery schedules or ETAs for shipments, companies can take advantage of e2open's predictive ETA capabilities. Companies achieve better tracking and more accurate ETAs with high-performance data and artificial intelligence (AI) and machine learning (ML) engines built on cutting-edge infrastructure with a team of worldclass data scientists. This improves the management of logistics transactions with complex and time-sensitive dynamics, such as cargo hand-offs between carriers for multi-leg and multi-modal shipments.

Delivery performance insights through dashboards and reporting

Improving on-time, in-full (OTIF) delivery performance is top of mind for clients, and it remains one of the most important levers when optimizing a company's costs. Logistics Visibility includes performance dashboards that access precise information to generate reliable delivery performance metrics. Leaders can use reports on performance for transport volumes, on-time deliveries, delays, and dwell times to drive improvement in their operations.

Access to an existing network of logistics providers and suppliers

As part of the world's largest supply chain business network, shippers have immediate visibility into the location of their goods. E2open's comprehensive logistics community includes thousands of ocean, air, rail, truck, and parcel carriers, freight forwarders, and many of the most-notable logistics service providers. If you need a new logistics partner, e2open makes it easy to onboard carriers with an advanced automated process that meets carriers' strict data privacy requirements.

Connected planning and execution for end-to-end orchestration

With refined arrival estimates, leaders can assess any deviation's overall inventory and revenue impact and make smarter decisions when prioritizing shipment resolutions. However, the true transformative value is realized when companies connect real-time transportation visibility data to e2open planning and execution applications. By connecting the logistics ecosystem to the extended supply chain, including internal, supplier, channel, and global trade compliance ecosystems, organizations can also remove functional silos. This helps predict the business impact of delays or early arrivals to production and fulfillment plans, so you can proactively take corrective actions such as diverting or expediting loads.

Get instant access to predictive, real-time information for every delivery using contextualized and exceedingly accurate data. A comprehensive, timely, and complete data picture of their supply chain allows companies to make informed supply chain decisions, ensure inventory availability, and reduce risk.

About e2open

E2open is the connected supply chain software platform that enables the world's largest companies to transform the way they make, move, and sell goods and services. With the broadest cloud-native global platform purpose-built for modern supply chains, e2open connects more than 500,000 manufacturing, logistics, channel, and distribution partners as one multi-enterprise network tracking over 18 billion transactions annually. Our SaaS platform anticipates disruptions and opportunities to help companies improve efficiency, reduce waste, and operate sustainably. Moving as one.™ Learn More: **www.e2open.com**

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