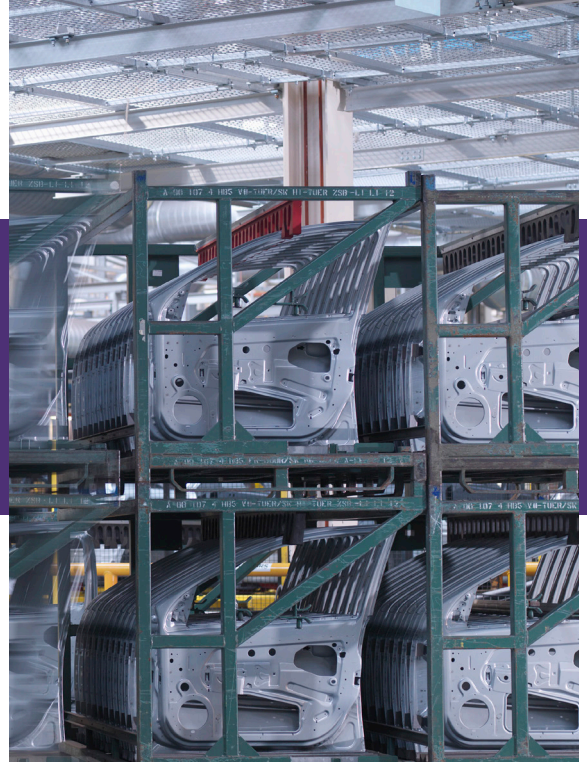




BRIEF CASE ↘

Auto Manufacturer Centralizes Corporate Governance, Risk and Compliance Operations

Renowned for its innovative leadership in the automotive industry, the organization boasts a global footprint, employing nearly 200,000 individuals across more than 120 countries. This multinational automobile manufacturer, known for producing cars, trucks, vans, and utility vehicles, is headquartered in the United States.



The situation

As a globally-recognized brand and leader in the industry, this manufacturer identified the importance of enhancing its compliance operations to safeguard its reputation and trusted brand. Faced with evolving regulatory demands and a fiercely competitive marketplace, the enterprise encountered challenges in managing international trade data and ensuring adherence to various trade regulations, including the risks associated with engaging Politically Exposed Persons (PEP).

The challenge

With heightened risk exposure, security restrictions, and sanctions, the organization acknowledged the need for an efficient screening process for customers, partners, contractors, and suppliers in a centralized, enterprise-wide system. The company's existing system was outdated and no longer fulfilled its requirements. The need to thoroughly screen volumes of contacts against numerous restricted party lists has proved time-consuming, inefficient, and prone to errors in its current scenario.

The solution

The organization selected e2open to support the comprehensive due diligence screening because of its functional capabilities and ability to provide up-to-date and thorough content, including PEP lists from e2open's vetted partners. The scalable, cloud-based architecture can manage high-volume transactions and support thousands of active users on the platform.

The e2open solution streamlined regulatory compliance screening processes by providing a single platform for multiple screening areas. Screening all business partners, suppliers, contractors, and customers against denied parties and PEP lists was automated, reducing human intervention and improving accuracy. A seamless workflow to identify, escalate, and resolve potential Restricted Party Screening (RPS) matches is a vital hallmark of the solution. Decision-makers can now access detailed metrics and key performance indicators (KPIs) regarding the screenings.

Near real-time screening against 172 unique RPS lists using e2open's proprietary trade content and third-party lists from Kharon and Acuris is accessed by over 1,700 users worldwide today.



Leading US Automotive Manufacturer

Challenges

- Inefficient and disparate screening processes across the organization
- Standardize and enhance compliance
- Mitigate brand, reputational and regulatory risk exposure

Solution

Streamline screening of all business partners, suppliers, contractors, and customers via a single platform with support for multiple risk areas.

Applications

- E2open Due Diligence Screening
- E2open Global Knowledge®

The outcome

The implementation of e2open's solutions yielded remarkable results for the organization, including:

- Over 1.2 million contacts are screened in the platform per month during the last 12 months
- A 75% reduction in compliance screening time, leading to substantial cost savings
- A 50% improvement in shipment processing times, resulting in higher customer satisfaction rates
- Successful mitigation of brand and regulatory risks, maintaining the organization's reputation in the industry
- Elevated compliance levels positioning the organization as a model for regulatory adherence in the automotive sector

The organization has made remarkable strides in trade compliance automation with the new system. Overall, the company's executives highlight the cultural and business process transformations that have significantly enhanced its ability to maintain its brand reputation and expand its global sales.

Applications

- E2open Due Diligence Screening
- E2open Global Knowledge®



About e2open

E2open is the connected supply chain software platform that enables the world's largest companies to transform the way they make, move, and sell goods and services. With the broadest cloud-native global platform purpose-built for modern supply chains, e2open connects more than 480,000 manufacturing, logistics, channel, and distribution partners as one multi-enterprise network tracking over 16 billion transactions annually. Our SaaS platform anticipates disruptions and opportunities to help companies improve efficiency, reduce waste, and operate sustainably. Moving as one.™ Learn More: www.e2open.com

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OVER

1.2M
average
screenings
per month



75%

REDUCTION IN
compliance
screening
time



50%

IMPROVEMENT IN
shipment
processing
time



MITIGATION

of brand
and
regulatory
risks

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