

Cummins gains Real-Time Visibility with e2open

For global shippers like Cummins, managing huge numbers of global and local carriers can be extremely challenging and time consuming.

Cummins had difficulty managing carrier information and shipment specifications. Producing shipping labels and transmitting shipping information according to each carrier's specifications was a complex and time-consuming process. Cummins needed to take control of their shipping, streamline operations and improve warehouse efficiency.

The Solution

Cummins chose e2open's multi-carrier shipping software to streamline operations. E2open Global Parcel provides real-time production of shipping labels and carrier documents, performs shipment consolidation and freight calculations, and produces event tracking data, all of which has helped Cummins.



The Result

Since implementation, process times have been reduced and labeling errors rarely occur since introducing real-time label printing. Additionally, tracking events are automatically downloaded from carrier servers. The Cummins team now have full visibility on the latest status of every shipment, which allows them to share status information with their customers and improve the service they provide to them.

Cummins has gained the ability to monitor freight costs and check the accuracy of carrier freight invoices. Actual freight costs are now added to the sales invoice as a result of e2open's real-time freight cost calculations, making invoicing a much more efficient process.

About e2open

E2open is the connected supply chain software platform that enables the world's largest companies to transform the way they make, move, and sell goods and services. With the broadest cloud-native global platform purpose-built for modern supply chains, e2open connects more than 400,000 manufacturing, logistics, channel, and distribution partners as one multi-enterprise network tracking over 12 billion transactions annually. Our SaaS platform anticipates disruptions and opportunities to help companies improve efficiency, reduce waste, and operate sustainably. Moving as one.™ Learn More:

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