

Operational Resilience by the Numbers

A Guide for Supply Chain Leaders

OVERVIEW

Introduction to Operational Resilience

► Snapshot

Operational resilience is essential for organizations navigating complex, unpredictable environments. By maintaining key functions with minimal disruption, companies can swiftly respond to challenges and continue to operate smoothly. The *See – Understand – Act & Learn* framework enables companies to create visibility, analyze data effectively, and automate supply chain functions to improve responsiveness, day in and day out.



► Takeaway

In this infographic, you'll learn how to achieve **operational resilience in your supply chain**, with real-time visibility, smarter data insights, and automation that empowers you to manage risks and respond with confidence.

► Why e2open

By combining end-to-end orchestration, best-in-class AI capabilities, and the largest network of 490,000+ connected enterprises, e2open enables you to respond, adapt, and thrive amid disruptions.

STEP 1

See – Establishing Visibility Across the Supply Chain

► Snapshot

The first step to operational resilience is to *See* by creating a unified, real-time data model that integrates internal and external sources for clear visibility into disruption risks, demand fluctuations, and capacity intelligence.

► Takeaway

Visibility is the foundation of resilience, empowering companies to proactively monitor risks and react swiftly. Real-time data enables early disruption detection and instant, informed decisions.

► Why e2open

E2open offers more than **real-time visibility** into logistics – we provide insight into orders, shipments, regulations, and risks. **Our clients have reported up to 30% reduction in expediting costs and 20% reduction in late-delivery penalties**

STEP 2

Understand – Analyzing and Interpreting Data to Assess Impact



► Takeaway

The *Understand* phase transforms visibility into data-driven direction, enabling companies to assess risks and evaluate options quickly. By analyzing data and leveraging automation, companies can make strategic decisions faster to minimize the impact of disruptions and keep operations on track.

► Why e2open

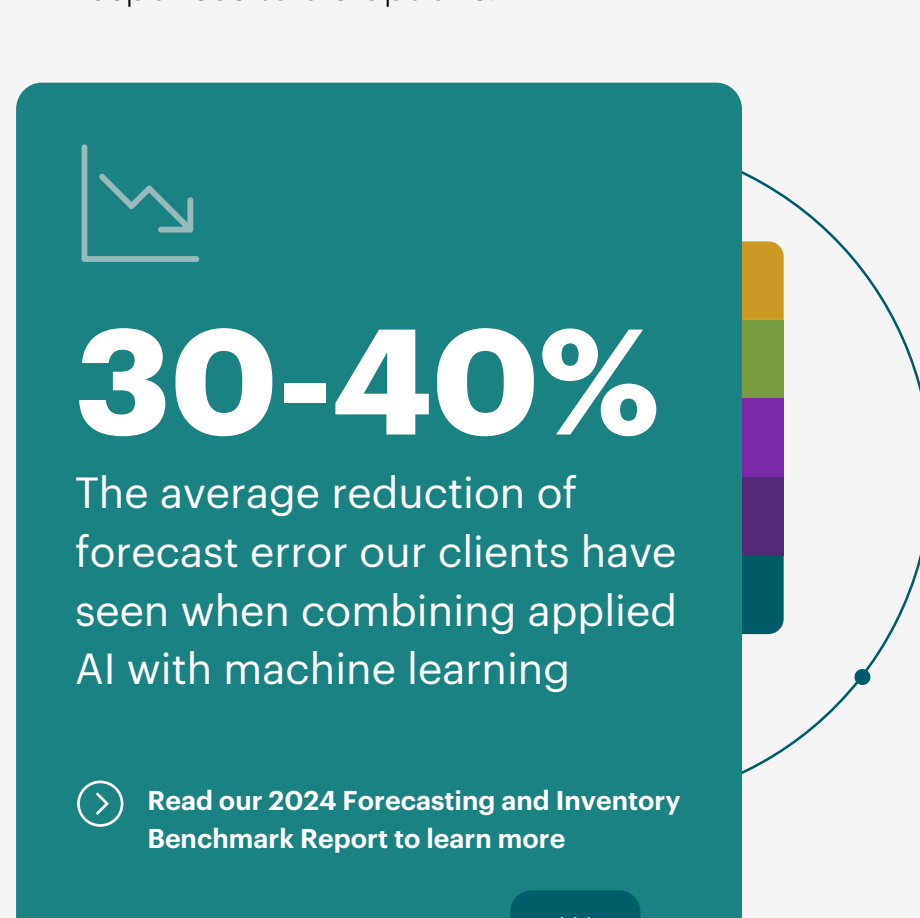
E2open helps companies focus on what matters – customer satisfaction. By providing **clear insights on the impact of disruptions**, our resolution frameworks enhance responsiveness so you can maintain customer service standards.

STEP 3

Act & Learn – Taking Action and Continuously Improving

► Snapshot

The final phase, *Act & Learn*, involves executing decisions based on data insights and continuously improving processes. This phase informs stakeholders and systems of required actions and uses autonomous decision-making to streamline responses to disruptions.



► Takeaway

The *Act & Learn* stage enables companies to respond quickly and effectively to whatever comes their way. By acting on in-the-moment insights and refining processes over time, businesses can be a responsive supply chain, capable of adapting to ever-present, ever-evolving challenges.

► Why e2open

The AI embedded within our connected supply chain applications enables **rapid decision-making and closed-loop orchestration** across all partners, with bi-directional communication and real-time feedback for continuous improvement.

WHAT'S NEXT?

The Future of Resilient Supply Chains

► Snapshot

Resilience is no longer optional—it's the future of supply chain management. Companies embracing resilience set a strong foundation for growth, adaptability, and competitive strength.

► Takeaway

In a world of constant change, success begins with a supply chain built to see, understand, act, and learn when disruptions strike. Operational resilience and responsiveness empower you to adapt and excel, turning today's challenges into opportunities. By investing in the right strategic resilience today, you ensure agility, strength, and long-term success.

► Why e2open

E2open leads supply chain innovation with a platform that unlocks multi-enterprise, action-driven supply chain resiliency to meet the challenges of today's volatile market.

Want to learn more?

Ebook: Guide to Building a Framework for Operational Resilience

Download our comprehensive guide to begin building the framework for supply chain resiliency. Dive deeper into the strategies, tools, and insights that can transform your supply chain into a powerhouse of resilience.

[Get the ebook](#)