e2open®

SOLUTION BRIEF

End-to-End Logistics Management that Optimizes Costs and Delivers Better Customer Service

Logistics service providers (LSPs) must manage sophisticated requirements for multiple clients while controlling costs in a highly competitive market. Effective transportation and warehouse resource utilization is critical to success. Using e2open Transportation Management, LSPs can manage the entire logistics operation from front to back, handling multiple languages, currencies, and time zones. Integrated cross-dock and warehousing modules allow LSPs to manage all multimodal transportation and temporary storage activities for one shipment—and produce an itemized customer invoice.

Competitive and Differentiated Service for Your Clients

LSPs keep the logistics world moving, delivering with the speed, accuracy, and transparency customers expect. However, coordinating multiple modes of transport, in many different languages, currencies, and time zones, for so many customers is intense and complicated by disruption. With e2open, LSPs can create seamless workflow and integration with partners, provide proactive visibility, optimize cost, and scale to meet business needs.

Complete Solution for International Logistics Service Providers

A powerful, easy-to-use logistics system with LSP-focused capabilities includes transport, warehousing, freight forwarding, and financial settlement to support a complete order-to-cash process flow. This allows logistics service providers to manage shipments from pallet to parcel to deliver real-time visibility control to all parties in the supply chain. E2open also provides comprehensive capabilities to help manage and control the variables associated with monitoring service-level agreements to make the best use of available capacity.

Whether organizations maintain their own assets or work with transportation partners, e2open supports LSPs that offer the following services:

- Trucking and road forwarding
- Less than truckload (LTL), groupage, and consolidation
- Full truck load (FTL) and contract hauls
- Container transport network distribution
- International transport
- Extended third-party services (3PL/4PL)

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Comprehensive Financial Visibility to Costs and Margins

E2open manages the financials from offer to cash, including instances where organizations must store, group, and split loads within complex networks among many different clients. Simplifying the management of different customer and supplier rates improves cash flow and profitability by giving organizations the ability to invoice customers more quickly and accurately. Additionally, unlike standard ERP systems, Transportation Management manages visibility, control, costs, and margins from pick-up to delivery across complex logistics hub and spoke networks.

Integration With Other Business Systems Drives Efficiency

Transportation Management offers LSPs extensive integration possibilities with external order management, accounting, and customs compliance solutions, as well as with customers and trading partners. The result is a common platform, integrated modules, and centralized data that increases efficiency and enhances customer service. E2open's proven implementation process makes it easy for organizations to get up and running quickly, accelerating business benefits and ROI.

Key Features

- Strong order management supporting different operating models and business rules
- Supports single side to complex multi-depot/multi-country requiring multiple networks
- Automatic planning scenarios improve resource utilization, control costs, and minimize empty distance more efficiently
- Smooth handling of damaged packages and exceptions to planned versus actuals
- Advanced cross dock handling
- Revenue and cost allocation insight
- Integrated rating engine
- KPI and reporting dashboard
- Easy integration with customers, suppliers, and third-party systems to ensure seamless processing, maximum efficiency, and minimal costs

Key Benefits

- Manage all modes and all regions
- Support global operations with a scalable system
- Automate straight-through processing
- Automate KPI / SLA management
- Improve customer service
- Rapidly set up for new customers, products, and routes
- Achieve real-time visibility on goods and items in transit
- Easily see comprehensive reporting and revenue snapshots
- Connect to carriers and government regulatory agencies
- Collaborate online with customers and partners

International, multi-modal solution for LSPs that provides control and visibility of real-time data to all parties in the supply chain, so that you can provide a more competitive and differentiated service to your clients.

About e2open

E2open is the connected supply chain software platform that enables the world's largest companies to transform the way they make, move, and sell goods and services. With the broadest cloud-native global platform purpose-built for modern supply chains, e2open connects more than 400,000 manufacturing, logistics, channel, and distribution partners as one multi-enterprise network tracking over 12 billion transactions annually. Our SaaS platform anticipates disruptions and opportunities to help companies improve efficiency, reduce waste, and operate sustainably. Moving as one.™
Learn More: **www.e2open.com**.

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