

Customs Filing

Enhanced control with accurate filing data

Companies often assume that preparing and filing customs declarations is a specialized task best left to brokers. However, liability follows the declarant, not the broker, leaving companies responsible for filings and at risk of border delays. E2open's Customs Filing application gives companies control of their customs declaration prep and submission, reducing costs and improving border clearance timeframes.

Many companies hesitate to prepare and self-file customs declarations. Concern about the perceived complexity, resource-intensive manual processes and the risk of unintended non-compliance often prompt them to outsource this task to customs broker firms. However, outsourcing this task is costly and leaves companies vulnerable to brokers who may not be fully aware of all regulatory changes or fail to give each filing the attention required to ensure compliance. Companies moving large volumes, complex products or conducting multiple border crossings are exposed to even higher risks and broker fees.

One of e2open's Global Trade applications, e2open Customs Filing empowers shippers to confidently prepare complete, accurate and timely customs declarations without using a third party. Rich automation and operational research capabilities support the filing process with a comprehensive set of validation and verification rules that relies on the world's largest repository of country-specific filing data, contained in e2open's Global Knowledge[®] application. If desired, shippers can also file export and import declarations directly with customs agencies, leading to better control, reduced costs and confident filing.

Key features

- Consolidates all data required for electronic customs declarations
- Identifies errors in formatting before submission through automated checks
- Carries out comprehensive admissibility reviews to ensure compliance with the latest laws and regulations
- Creates links between customs declarations and any required supporting trade documentation for easy verification and audits
- Automates the adjustment of the proprietary user interface to conform with local filing requirements
- Enables direct amendments and corrections to previously filed and accepted declarations

Key benefits

- Eliminates filing fees and potential errors by third parties
- Reduces manual labor by automating processes
- Standardizes the process to complete and file declarations across the organization
- Allows filing into multiple countries from a single platform
- Enables seamless post-entry corrections
- Provides two-way communication with government filing systems
- Speeds cross-border trade and reduces duty costs by integrating with other e2open applications

Confident self-filing through automation

E2open Customs Filing automates tasks traditionally outsourced at high costs to third-party brokers and filing agencies. Powered by the world's most comprehensive trade content, companies can confidently collect, verify and submit customs declarations across multiple countries from a single platform.

Automated plausibility and admissibility verification

The application reduces broker costs by automating a wide range of plausibility and admissibility checks. This process helps align the data and documentation in the filings with the regulatory requirements. Companies can proactively resolve issues and collaborate with suppliers to obtain any documentation before submitting the declarations to customs brokers, preventing clearance delays, additional scrutiny by the authorities and needless interaction with the broker.

Direct, two-way communication with authorities

When brokers file declarations, they become the intermediary between the shipper and the customs agency. Any required communication or additional requests must flow through the broker, which can lead to additional costs and slow down cross-border shipments. With this application, exporters and importers can opt to send their declaration directly to the agency portal and get acceptance and results messages back into the e2open platform. This two-way data exchange restores visibility, ensures accuracy and compliance and eliminates broker fees.

Multi-country filing support from one platform

Rather than accessing multiple systems for each country of import, shippers can use a single point of integration and connectivity to an extensive list of customs regimes in North America, Europe and Asia with this application. This enables brokers, third-party logistics providers and self-filers to standardize filing procedures across extensive enterprises and diverse regions, improve operational efficiencies and ensure the ability to reliably scale.

Broad partner network for accelerated filings and reduced costs

Exporters and importers need to constantly obtain product data verification from their suppliers and shipment information from their logistics partners before they can complete customs filing packets. This application provides re-usable, direct access the world's largest network of suppliers, carriers, forwarders, brokers, customs authorities and other trading partners. This broad network of ecosystems accelerates time-to-value and minimizes filing costs.

Trade management and compliance assurance with application convergence

When used with e2open's applications for import, export and trade content, companies add powerful compliance checks to ensure their data conforms with applicable trade regulations long before they file with customs. By combining e2open Customs Filing with e2open's Customs Warehouse Management application, companies efficiently and compliantly move bonded and non-bonded inventory in and out of a warehouse or foreign-trade zone (FTZ), and also maintain the necessary audit trail for customs authorities.



End-to-end supply chain management platform

Once an organization implements any e2open platform application, it is easy to add more capabilities in the future for better visibility, coordination and control over the end-to-end supply chain. The e2open platform creates a digital representation of the internal — and optionally external — network, connects internal ERP and financial systems using SAP® and Oracle® certified adapters for timely data feeds, and normalizes and cleanses the data to make it decision-grade. Using machine-learning enabled algorithms and supply chain management applications, the platform processes the data and provides bi-directional, closed-loop communications back to ERP systems for execution. This facilitates the evolution of supply chain processes towards true convergence of end-to-end planning and execution.

Take back control. Confidently file customs declarations across multiple countries with access to all required data, powerful automation and extensive verification capabilities on a single platform to eliminate broker costs, enhance compliance and gain efficiencies.

About e2open

E2open is the connected supply chain software platform that enables the world's largest companies to transform the way they make, move, and sell goods and services. With the broadest cloud-native global platform purpose-built for modern supply chains, e2open connects more than 400,000 manufacturing, logistics, channel, and distribution partners as one multi-enterprise network tracking over 12 billion transactions annually. Our SaaS platform anticipates disruptions and opportunities to help companies improve efficiency, reduce waste, and operate sustainably. Moving as one.™ Learn More: www.e2open.com.

E2open and the e2open logo are registered trademarks of E2open, LLC. Moving as one. is a trademark of E2open, LLC. All other trademarks, registered trademarks, or service marks are the property of their respective owners.

DSCF241