

Whole Child Model Family Resource Guide



This is a resource guide for families with children who have special needs. This guide shares contact information for places that can help you and your child get the support you need. Please note that this is not a complete list.

Medi-Cal Office

County office	Phone number	Location(s)
County of Santa Cruz Human Services Department	888-421-8080	1020 Emeline Avenue Santa Cruz, CA 95060 500 Westridge Dr., Watsonville, CA 95076

Central California Alliance for Health (the Alliance)

Service	Contact information
Behavioral Health	800-700-3874
Case Management	800-700-3874, ext. 5512
Enhanced Care Management and Community Supports	800-700-3874, ext. 5505
Member Services	800-700-3874
Nurse Advice Line	844-971-8907 (TTY: Dial 711) 24 hours, 7 days a week
Transportation	800-700-3874, ext. 5577

All County Resources

Organization	Contact information
California Association of Area Agencies on Aging (C4A)	800-965-1532 aging@c4a.info www.c4a.info
Family Voices of California	www.familyvoicesofca.org
Medi-Cal Dental	www.dental.dhcs.ca.gov 800-322-6384 (TTY: 800-735-2922)
Vision Services Plan (VSP)	www.vsp.com/medicaid 800-877-7195

Santa Cruz County Resources

Organization	Contact information
California Children’s Services – Santa Cruz County	Mailing address: PO Box 962, Santa Cruz, CA 95061 831-763-8000
Central Coast Center for Independent Living	1350 41st Ave., Suite 101 Capitola, CA 95010 831-462-8720

Early Start Program	400 Encinal Street Santa Cruz, CA 95060 831-466-5600
Live Oak Community Resource Center	1740 17th Avenue Santa Cruz, CA 95062 831-476-7284
Medical Therapy Units	140 Herman Ave., Ste. A Watsonville, CA 95076 831-761-6066, ext. 5050
	987 Bostwick Lane Santa Cruz, CA 95062 831-465-0390
Pajaro Valley Prevention Student Assistance	335 East Lake Avenue Watsonville, CA 95076 831-728-6445
Parents Helping Parents	1400 Parkmoor Ave., Unit 100 San Jose, CA 95126 408-727-5775 www.php.com
San Andreas Regional Center	1110 Main Street Watsonville, CA 95076 831-900-3737
Santa Cruz County Office of Education	400 Encinal St. Santa Cruz, CA 95060 831-466-5600
Santa Cruz County Office of Response, Recovery and Resilience	www.santacruzcountyca.gov/OR3.aspx
Special Education Local Plan Area (SELPA) North Santa Cruz County Special Education Local Plan Area (SELPA)	831-466-5700
Pajaro Valley Unified School District Santa Cruz County Special Education Local Plan Area (SELPA)	831-786-2130
Special Parents Information Network	www.spinsc.org <i>Note: This website is only available in English and Spanish.</i>
United Way 211 of Santa Cruz County	4450 Capitola Road, Suite 106 Santa Cruz, CA 95010 211 or 831-479-5466



For deaf and/or hard of hearing members, these resources can also be accessed by calling the California Relay Service. Dial **800-735-2929 (TTY: 711)** and provide the resource number desired.