

MIRKA



2+1 year warranty

Mirka power tools have a two-year warranty starting from the date of purchase and covering defects in material and workmanship. By registering your Mirka power tool within 30 days from purchase you will obtain an additional one-year warranty.

To keep your tool warranty valid the tool needs to be used, maintained and operated in compliance with the safety and operating instructions. However, if a problem occurs with your Mirka power tool, caused either by a manufacturing defect of the material or by workmanship, Mirka will repair your power tool free of charge in accordance with the warranty terms and conditions.

Register your Mirka power tool

You can register your Mirka power tool through

- the myMirka application
- the web registration form



WARRANTY
REGISTRATION

Web form warranty registration

Alternatively, you can register your Mirka power tool by submitting the registration form on our website.

www.mirka.com/en-gb/warranty

The warranty certificates are machine and customer specific. In other words, each tool must be registered separately, and the warranty cannot be transferred to another person or company.

Keep your warranty certificate safe! This has important information on, including the serial number of the machine, which you may need in future.

Authorised Repair Centres and Repair Process

Mirka is co-operating with professional authorised service centres. In order to keep the tool warranty valid and ensure optimal tool safety and function, the service of Mirka branded tools must be carried out by a Mirka authorised service centre.

England, Wales & Scotland

Master Tool Services

Tel: 0808 178 1345 (Free from a landline, mobile networks may vary.)

Email: enquiries@master-toolservices.co.uk

Opening Hours

Mon - Thurs: 09.00 - 17.00

Friday - 09.00 - 16.00

Saturday, Sunday and Bank Holidays: Closed

Northern Ireland and Ireland

Lamont Industrial Limited

Tel: 02825 881231

Fax: 02825 880883

Email: repairs@lamontindustrial.co.uk

Opening Hours

Mon - Thurs: 08.30 - 17.00

Friday 08:30 – 15:30

Saturday, Sunday and Bank Holidays: Closed

Process



REPAIR
FORM

The end user is to complete the Mirka Repair Form, available at www.mirka.com/en-gb/repair

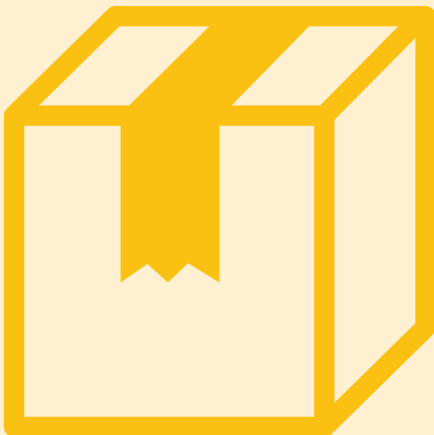
The service centre will arrange collection of the machine in 1 - 2 working days.

Fault covered by Warranty:

- Machine will be repaired and returned to the Distributor or End User.
- Collection, repair and return will take place within 7 - 10 days assuming proof of purchase is received in good time.
- Mirka (UK) Ltd will undertake all costs including carriage charges.
- If considered beyond economical repair, a free of charge replacement machine will be supplied.

Fault not covered by Warranty:

- Repairer will advise costs and payment methods and await agreement to pay from Distributor/End User before proceeding with repair.



Important Information

Please have the unit(s) securely packaged and protected and ready for collection. We cannot accept any responsibility for damage caused during transportation.

Please do not use any packaging showing any hazardous material symbols as this will delay your package.

Due to the unknown nature of the dust collected, and to ensure the Health & Safety of all concerned, please ensure that any Miro Wall Sanders are well protected, boxed and cleaned and Dust Extraction units emptied, cleaned, securely protected and boxed prior to shipping. Failure to do so will result in a cleaning charge of £35.00 + vat. Payment must be made in advance prior to any warranty work being carried out.