

# FAQ

**Q: How does this Prescription Drug Savings Program work?**

**A:** Crum & Forster has partnered with PetGeniusRx to negotiate discounts directly with the pharmacies on hundreds of human equivalent pet prescriptions. Because our program is able to send such a high volume of cash-paying customers to pharmacies, we can provide group rate prescription discounts. These wholesale prices are passed directly on to your pet's prescriptions.

**Q: Who is eligible to participate in the PetGeniusRx Program?**

**A:** Your membership grants all of your pets access to the PetGeniusRx discount program.

**Q: How much does this pet prescription discount program cost?**

**A:** The PetGeniusRx is absolutely FREE. We provide this service to all members that wish to save on their pet's prescription. There are no premiums or deductibles associated with this program.

**Q: Which prescription drugs are available?**

**A:** The PetGeniusRx discount program covers all FDA approved human equivalent pet prescription medications.

**Q: What is the typical savings amount?**

**A:** The national average savings is 60% with some as high as 80% or more.

**Q: Where can I get my pet's prescription?**

**A:** We have over 65,000 participating major chain pharmacies and local pharmacies nationwide.

**Q: Can I check a specific prescription's price before purchasing?**

**A:** Yes, the PetGeniusRx prescription search tool will allow review the cost of your prescription at the pharmacies near you.

**Q: How many times can I use the discount?**

**A:** There are no usage limitations. Every time you have a prescription just search your pet's medication to access your discount.

**Q: How do I use the prescription discount cards:**



**A:** **1. Search for your pet's med:** Just click on the link enter your pet's prescription and location into the search field. We will search hundreds of pharmacies near you to find the best deal on your pet's human equivalent medication.

**2. Save the deal you want:** Print, text, or email the deal you would like to redeem in the app or screenshot it.

**3. Show:** Show your saved deal to your pharmacist when you arrive to pick up your pet's medication to receive the discount. There is no registration needed.

**4. Save:** Save money with the lower prices you find for your pet medications.

**CRUM & FORSTER**<sup>®</sup>  
A FAIRFAX COMPANY

DISCOUNT ONLY - NOT INSURANCE | HUMAN EQUIVALENT MEDICATIONS ONLY

Discounts are available exclusively through participating pharmacies. The range of the discounts will vary depending on the type of prescription and the pharmacy chosen. This program does not make payments directly to pharmacies. Members are required to pay for all prescription purchases. Cannot be used in conjunction with insurance. You may contact customer care anytime with questions or concerns, to cancel your registration, or to obtain further information. This program is administered by PHC Insurance Agency, LLC. This program is not available in Kansas.