



Conga Assist

Subscription services from Conga experts

Minimize cost and maximize your ROI with access to proven Conga Experts



The proven path to manage your growing business needs with confidence!

Conga Assist provides solution expertise for structured, ongoing solution administration, application enhancement, upgrades, and feature enablement for your Conga deployments.



Up to 3 service requests per month



Up to 5 service requests per month



Up to 8 service requests per month



Dedicated FTE resource

Requires purchase of Base, Summit, or Pinnacle Support Plan

Expertise and Experience

The right combination of platform, product, and people to drive success. Seasoned and certified team of professionals.

Maintenance and Enhancements

Improve business agility with proactive, faster resolution and reliable assistance for maintenance activities and enhancements

Flexibility

Conga Assist offerings are very flexible and provide on-demand access to multiple Conga products and domain & technical skills

Customization Support

Extend the functionality of your Conga solution, through custom development, leveraging domain and platform best practices

Accelerate success with personalized services from Conga Experts.

Conga Assist Scope

What is a Service Request ?

A Service Request is an update or enhancement to your Conga deployment. Conga Assist is designed to be flexible, providing a wide range of services to deliver unique business needs and complexities. Service Requests are modular (up to 5 hours/request each). Depending on the scope of the modification, a Service Request may be broken into multiple requests.

Conga Assist offering is flexible and allows customers to purchase multiple units or multiple levels to manage their solution complexity and unique business needs.

Maintenance & Support Activities

- Upgrade guidance, assistance and installation
- Product, Pricing, Agreement, Template, eSign or Workflow changes in Conga Solution
- Data Migration and Deployments

Conga Administration

- User, Role, Profile Creation and Maintenance
- Object, Layouts, Rules, Notifications and Workflow Maintenance

Enhancements Requests

- Configuration of new Conga Products or Features
- Addition of new Product, Pricing, Agreement, Template, eSign or Workflow into existing Conga Solution
- Custom Dashboards and Reports

Customization Support

- Changes or Enhancements to the custom code
- Conga API, Callbacks and Integration Support

Conga expertise

750+

Customer engagements

15+

Years of industry experience

100%

Conga certified



For more information

Email info@conga.com or visit conga.com