



DATA SHEET

Conga Architect

Subscription services from Conga experts

Minimize cost and maximize your ROI with access to proven Conga Experts



Ensure success with expert guidance at every step of your transformation journey!

Conga Architect provides expertise to apply design best practices to maximize scalability and performance of your Conga solution. Flexible and ongoing access to proven experts to accelerate your success and maximize your ROI.

 <p>Level 1</p>	 <p>Level 2</p>	 <p>Level 3</p>
<p>Up to 4 advisory requests per month</p>	<p>Up to 8 advisory requests per month</p>	<p>Dedicated FTE resource</p>

Product and Domain Expertise

The right combination of domain, platform, product, and people to drive success and acquire knowledge. Seasoned and certified team of professionals.

Best-in-Class Solution

Solutions designed for optimal scalability & performance, Solution Health Checks & Expedited Solutions to complex issues

Flexibility

Conga Architect offerings are modular. Provides on going access to expert level architect skills across multiple Conga products

Roadmap Development & Adoption

Upgrade assessment, planning and new feature rollout. Tailored recommendations at critical milestones of your implementation

Accelerate success with personalized services from Conga Experts

Conga Architect Scope

What is an Advisory Request?

An Advisory Request is a request for design, best practice, consultation or solution advise. Advisory Requests are modular (up to 5 hours each). Depending on the scope of the service, an Advisory request may be broken into multiple requests.

The Conga Architect offering is flexible and provides access to a named/designated Architect. This allows customers to purchase multiple units or multiple levels to manage their solution complexity and unique business needs.

Advisory and Consultation

- One on one consultation with an Architect
- Participation and guidance in design workshops
- Best practice recommendations

Solution Design

- On going solution design analysis to maximize out of the box capabilities
- Process improvements and adoption of best practices
- Fit Gap Analysis & New Feature Enablement

Solution Review and Health Check

- End-to-end solution and end user challenges review
- Solution optimization for scalability and performance
- Performance tuning recommendations

Roadmap Development and Adoption

- Upgrade assessment & readiness planning
- Recommendations on the long-term solution roadmap
- Guidance on adoption and global roll outs

Conga expertise

750+

Customer engagements

15+

Years of industry experience

100%

Conga certified



For more information

Email info@conga.com or visit conga.com