



DORA

Digital Operational Resilience Act

What is DORA?

The **Digital Operational Resilience Act (DORA)** is a European Union regulation aimed at strengthening the information and communication technology (ICT) resilience of financial institutions to ensure operational continuity and mitigate risks in the event of disruptions.

Key dates

September 2020

Regulatory proposal for DORA is published

January 2022

DORA regulation is entered into force

January 17 2025

Full applicability of DORA

The DORA regulation applies to financial entities, targeting:

- Banks and credit institutions
- Insurance companies
- Investment firms
- Payment service providers
- Crypto-asset service providers
- Financial market infrastructures

The Digital Operational Resilience Act is applicable within the European Union and extends to all financial entities operating in the EU.

 Challenge	 Solution
Heightened cyber vulnerability and ICT infrastructure disruptions.	Automated Contract Lifecycle Management (CLM) for centralised contract administration and monitoring.
Challenges in overseeing diverse ICT service providers.	Contract Intelligence with AI support for analysing and overseeing contract terms.
Labour-intensive contract reviews and compliance checks.	Integration of predictive analytics for early detection of risks and trends.
Rapidly evolving regulatory demands necessitating constant adaptation.	Regular audits and reporting to ensure DORA compliance.
Ensuring external ICT providers adhere to DORA standards.	Enhanced operational efficiency by accelerating contract cycles and reducing human errors.

Contact us for help with DORA compliance