

Conga Solution Assurance

Implement with confidence.
Stay out of trouble.



With strong experience partnering with top system implementers, Conga is there every step of the way to ensure successful outcomes

With Conga Solution Assurance, you work with both your trusted implementation partner and Conga experts to ensure your contract management solution is designed and built to industry best practices and so you can take full advantage of your Conga solution.

Conga is accountable to you and will work hand-in-hand with your partner to provide key project and solution reviews, documented recommendations, and an inside track to our product and technical support teams. Successful customers and partners means we all win.

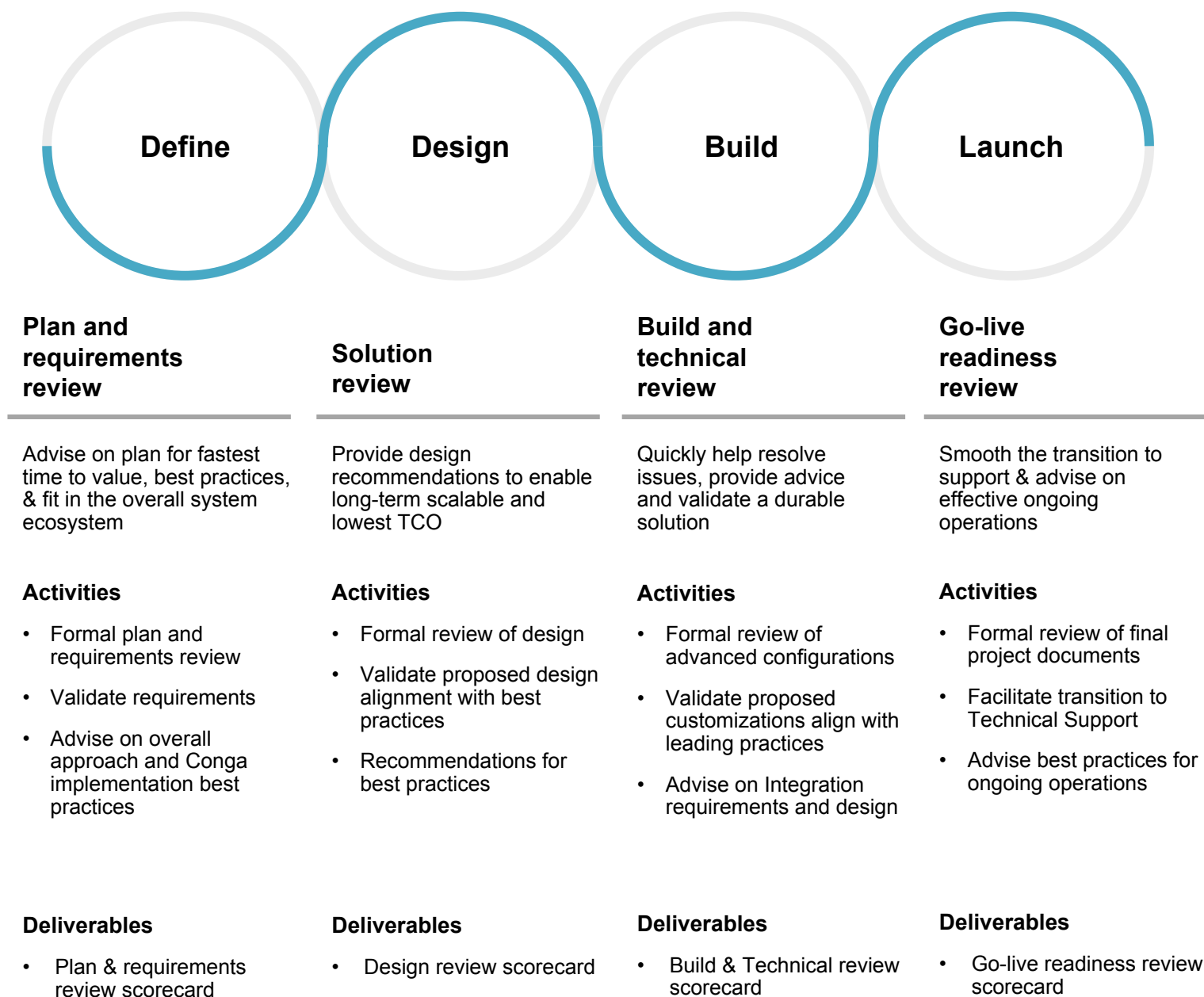
Key benefits

- Improve time-to-value: Bypass major issues in design and build to avoid rework and drive solution simplicity
- Reduce total cost of ownership: Validate the solution upfront to leverage out-of-the-box capabilities
- Drive adoption: Offer industry best practices in implementation, design, and build
- Improve user experience: Provide the best design for a solid user experience
- Decrease risk: Share accountability and simplified access to Conga leadership and product teams
- Access to the most experienced quote-to-cash (QTC) team in the industry: A team of unparalleled QTC consultants is at your disposal

“It takes a lot to implement a CLM product, and as much as we have expertise on our side that we are leveraging, there is an added level of expertise that comes with the implementation and the constant communication from Conga.”

Conga Solution Assurance – solution experts and industry best practices

Throughout lifecycle: Active participation in sprint reviews, weekly status calls, and steering committees to provide continued support.



Conga Solution Assurance is targeted for Conga CLM, Conga Contracts for Salesforce, and Conga Contracts solutions. For questions or a quote for Conga Solution Assurance, please contact your account executive.



For more information

Email info@conga.com or visit conga.com

Conga Solution Assurance – scope details

Activities and Deliverables	Level 1	Level 2	Level 3-5	Level 6-8	Level 9-12
Kick-off meeting	1	1	1	1	1
Plan review and scorecard	Not Included	1	1	1	1
Requirement review and scorecard	Not Included	1	1	1	1
Design review and scorecards(s)	1	1	1	1	1
Build/Sprint Reviews and Scorecards*	Not included	1 Build Review comprising of up to 4 hours of working sessions.	Solution Assurance Levels 3-5 provide up to the same corresponding number of Build Reviews with each review comprising of up to 4 hours of working sessions. i.e. Level 3 Solution Assurance provides up to 3 Build Reviews	Solution Assurance Levels 6-8 provide up to the same corresponding number of Build Reviews with each review comprising of up to 6 hours of working sessions. i.e. Level 6 Solution Assurance provides up to 6 Build Reviews	Solution Assurance Levels 9-12 provides up to the same corresponding number of Build Reviews with each review comprising of up to 8 hours of working sessions. i.e. Level 9 Solution Assurance provides up to 9 Build Reviews
Technical review	Not included	Not included	1	1	1
Go live readiness review and scorecard	Not included	1	1	1	1
Go-Live Readiness review and scorecard	Not included	1	1	1	1
Transition to Technical Support	1	1	1	1	1
Steering committee participation	Included	Included	Included	Included	Included
Duration of engagement	12 weeks	12 weeks	24 weeks	36 weeks	1 year

*Each build review consists of 4, 6, or 8 hour working sessions depending upon level of Solution Assurance purchased.

Conga Contract Management solutions are a critical component of the Conga Revenue Lifecycle Cloud, a set of unified products built on Conga Platform that enables you to crush your unique revenue lifecycle complexities and increase revenue certainty. Conga's open, flexible, and high-performance solution unifies, automates, and standardizes revenue processes across all teams to maximize customer lifetime value.



For more information

Email info@conga.com or visit conga.com