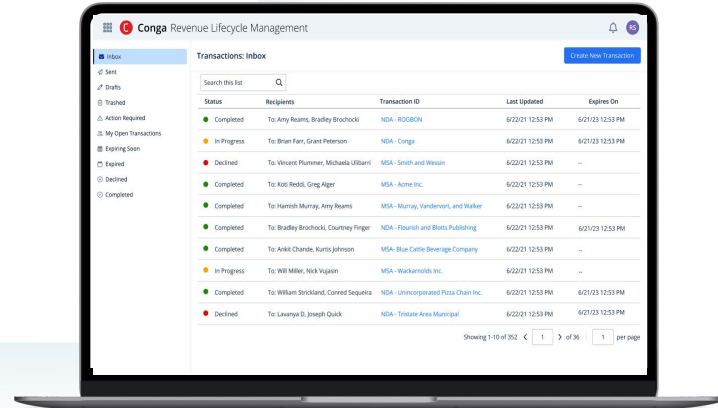




CREDIT UNIONS

Putting Your Members First



A credit union's ability to provide exceptional service is crucial in attracting and retaining its members. However, if the credit union is still reliant on outdated and inefficient paper-based processes, it could be losing more than just its members. Upgrading to a digital banking experience can yield significant returns, revitalizing member engagement and can be swiftly implemented. Conga Sign provides a solution to digitize new account, lending, and disclosure agreements, enabling credit unions to offer a top-notch member experience effortlessly.

Reach All of Your Members

Expand your horizons by effectively eliminating one of the biggest hurdles that members face: the proximity to their branch. Mobile apps and online services provide a solution to this issue, enabling members to handle their everyday banking requirements and foster stronger connections with their credit union.

Optimize your workflow and boost productivity

Minimize the time your employees spend on mundane duties such as managing documents, duplicating data, and manually verifying member identification. This will enable them to concentrate on delivering more lucrative and value-added services, resulting in increased employee contentment and retention.

Speed up your lending process

Simplify your lending process, whether it's for mortgages, credit lines or car loans. By reducing the number of steps and resources required for manual application procedures, you can expedite the assembly, transmission, and signing of documents, thereby reducing the time required to close deals.

Improve your security measures and streamline compliance processes

Conga Sign is the only solution to capture a single audit trail of the entire agreement process – from identity verification and authentication to e-signature. For example- who signed, in what order, when, and where with strong identity assurance. These comprehensive audit trails for demonstrating your compliance and legal case.

Reduce your IT expenses and accelerate the time it takes to achieve value

Integrate solutions that digitize your agreement processes in a matter of weeks, not months. Pre-built connectors and user-friendly open APIs enable you to seamlessly connect with your current core solutions, thereby automating document generation and sharing processes even further.

Conga Sign is a compliant, secure, and industry-leading signature solution that allows you to capture the essential signatures you need, wherever and whenever you need them. With open API, web applications, and Salesforce packages, Conga Sign can be used and deployed in a wide variety of ways to collect your needed signatures.

Features:

- **Trusted:** Legal, trusted, secure and irrefutable
- **Compliant:** ESIGN, UETA and eIDAS compliant eSignatures
- **Authentication options:** Authenticate the signer's identity via email, SMS text code, ID Verification, Q&A, knowledge-based authentication (e.g., Equifax), DIGIPASS, and more
- **Secure:** Anti-tampering controls so that every signature with a digital certificate is encrypted
- **Audit trails:** Comprehensive audit trails for demonstrating your compliance and legal case
- **Custom branding:** Fully white-label the eSign process to keep the spotlight on your brand—from start to finish—to drive high completion rates
- **APIs:** Open API, fully supported SDKs for Java, .NET, APEX, iOS, Android, and more— and full documentation to facilitate rapid development
- **Accessible:** Unlimited access to prototyping and testing in the Conga Sign Sandbox environment

Use case examples:

Account Opening

- Checking/savings accounts
- Signature cards
- Proof of identity
- Consent forms
- KYC Affidavits

Lending

- Loan/mortgage applications
- eConsent
- Loan estimate/waiver
- Broker contracts
- Underwriting documents
- Lien Release
- Power of Attorney
- Deed of Trust

Customer Service

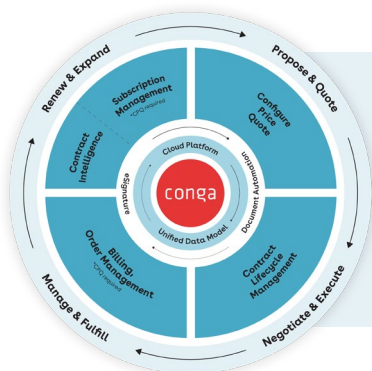
- Terms of use
- W-8/W-9
- Address/beneficiary changes
- Transaction disputes
- PAD forms

Results achieved with Conga Sign

70% Increase in productivity

100+ hours saved in implementation and setup

\$6,000+ Saved when switching from eSignature competitors



Conga Sign is a critical component of the Conga Revenue Lifecycle Cloud, a set of unified products built on Conga Platform that enable you to crush your unique revenue lifecycle complexities and increase revenue certainty. Conga's open, flexible, and high-performance solution unifies, automates, and standardizes revenue processes across all teams to maximize customer lifetime value.



For more information

Email info@conga.com or visit conga.com