

SECURITY DATA SHEET

Conga Grid

Security, privacy, and architecture

Services overview

Conga Grid is a powerful Salesforce application that removes the frustrations related to updating Salesforce. Change how your team views and works with Salesforce data to create a more productive workforce and increase data insights that drive business. At Conga, we understand that our customers care passionately about the security of their data, especially when stored in the cloud. We are committed to providing enterprise-level security for all our applications—including Conga Grid.

Salesforce-level security

Conga Grid processes your data completely within Salesforce. When using Conga Grid, the solution does not send or store any data outside of your Salesforce instance, unless it is configured to work in tandem with other services which may do such.

High availability

Conga Grid has the same availability guarantees as Salesforce: if your Salesforce instance is available, Grid is available. Conga is a platinum ISV partner of Salesforce and follows the standards, policies, and best practices listed at trust.salesforce.com/.

Access and audit logs

Access and audit logging of Conga Grid is controlled by your Salesforce administrator.

Privacy and compliance

As a Salesforce AppExchange application, Conga Grid is compliant with the same privacy and compliance standards as Salesforce, found at trust.salesforce.com/en/compliance.

Among Conga, Salesforce and our customers, we abide by the following share of responsibility across our controls:

Control category	Conga process	Salesforce	Customer
Access Control			Responsible
Audit Logging			Responsible
Data Retention			Responsible
Application Testing	Responsible		
Security Testing	Responsible	Responsible	
Security Controls		Responsible	
Availability		Responsible	

Conga audits and certifications

Conga is committed to achieving and maintaining the trust and confidence of our customers. Integral to this mission is Conga's dedicated, in-house security and privacy team. This team is tasked with enabling Conga customers to meet a multitude of compliance, data protection, and regulatory obligations from around the globe. Conga's trust and assurance activities include:

- Conga is ISO 27001 and ISO 27701 certified.



For More Information

Email info@conga.com or call your local Conga office to talk to a Conga advisor.

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