# SENA





MOTORCYCLE BLUETOOTH®
COMMUNICATION SYSTEM
WITH MESH INTERCOM™

——— SOUND BY ———

harman/kardon

## RIDE CONNECTED

The 50S takes a trusted design and makes major upgrades in both hardware and software. With Mesh Intercom™ technology, it's time for an all-new experience of riding connected.



Bluetooth® 5.0



Multi-Way Intercom



Mesh Intercom™ up to 2 km (1.2 mi)\*



Intercom up to 2 km (1.2 mi)\*



Audio Multitasking™



- Multi-Language Voice Command
- Support Siri and Google Assistant



Fast Charging

<sup>\*</sup> in open terrain



### Icon Legend



Tap button/Jog Dial the specified number of times



Press and Hold button/Jog Dial for the specified amount of time







Rotate Jog Dial clockwise (right) or counterclockwise (left).







Rotate while Pressing Jog Dial clockwise (right) or counterclockwise (left).



"Hello"

Audible prompt

Follow us on Facebook, YouTube, Twitter and Instagram to check the latest information and helpful tips.









SENA Technologies, Inc. sena.com

## GETTING STARTED

### How to Use This Guide

The legend and callouts are here to help you read the illustrations. New technology can be confusing, but we've created a simple way to perform actions using illustrations.



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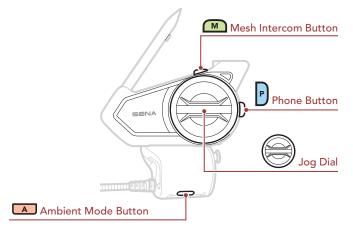
P

HOLD 1s

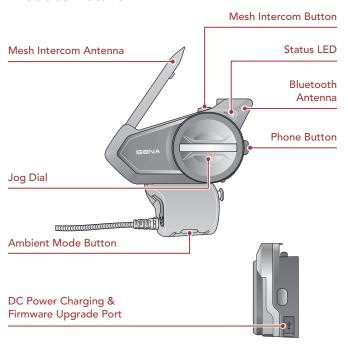
**Function** 

Button(s) to Tap or Hold

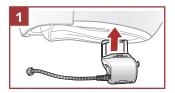
#### **Buttons**

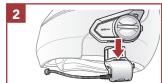


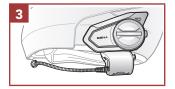
### **Product Details**



### Installation









#### Mesh Intercom Antenna

Pull the Mesh Intercom Antenna outwards slightly to unfold it.



#### Downloadable Sena Software

Download the SENA MOTORCYCLES App at Google Play Store or App Store.



#### SENA MOTORCYCLES

• Device configuration setting

Download the following items at sena.com.



#### **Firmware**



#### Sena Device Manager

- Firmware upgrade
- Device configuration setting



Quick Start Guide, User's Guide

### **NOTICE**

- This Quick Start Guide (Version 2.0) explains how to operate the 50S with firmware version 2.0 or higher.
- For the operation of the 50S with a firmware version lower than 2.0, refer to the 50S Quick Start Guide (Version 1.0.1).

## **Basic Operations**

#### Powering On









#### Powering Off









#### Volume Up







#### Volume Down







## **Checking the Battery Level**

Instructions are for when powering the headset on.

#### Visual Method

















## **Phone Pairing**



2. Select **50S** in the list of Bluetooth devices detected.



• For more information on phone pairing, refer to the User's Guide.

### **Mobile Phone**

#### Answer a Call









#### End a Call







#### Reject a call







## Siri and Google Assistant

Activate the Siri or Google Assistant Installed on Your Smartphone





"Hey Google" or "Hey Siri"





### **Music Controls**

#### Play/Pause





"[Beep, Beep]"

#### Track forward







#### Track backward







#### Mesh Intercom™

When **Mesh Intercom** is enabled, the **50S** will automatically connect to nearby **50S** users and allow them to talk to each other by pressing the **Mesh Intercom Button** 

#### Mesh Intercom On









"Mesh intercom on"

#### Mesh Intercom Off









"Mesh intercom off"



### Open Mesh™

When **Mesh Intercom** is enabled, the headset will be in **Open Mesh** (**default: channel 1**) initially. Users can freely communicate with each other in the same **Open Mesh** channel.

## Channel Setting (Default: channel 1)

If the **Open Mesh** communication experiences interference because other groups are also using **channel 1 (default)**, change the channel. You can select from channels 1 to 9.

#### **Enter into the Channel Setting**



"Channel setting, 1"

Navigate between Channels

 $(1 \rightarrow 2 \rightarrow \bullet \bullet \bullet \rightarrow 8 \rightarrow 9 \rightarrow Exit \rightarrow 1 \rightarrow \bullet \bullet \bullet)$ 







#### Save the Channel



"Channel is set, channel #"

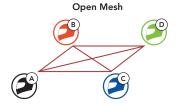
**Note:** To exit the **Channel Setting**, rotate the **Jog Dial** clockwise or counterclockwise until you hear a voice prompt, **"Exit"**, and tap the **Jog Dial**.

### Group Mesh™

**Group Mesh** is a closed group intercom function that allows users to join, leave, or rejoin a group intercom conversation without pairing each headset. Up to 24 users can all be connected in each private group.

## Creating a Group Mesh

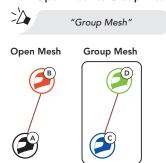
Creating a Group Mesh requires two or more Open Mesh users.



1. Enter into **Mesh Grouping** to create a **Group Mesh**.

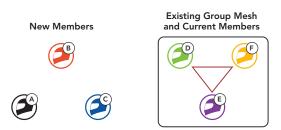


2. The headsets complete **Mesh Grouping** and automatically switch from **Open Mesh** to **Group Mesh**.



## Joining an Existing Group Mesh

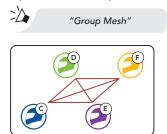
One of the members in an **Existing Group Mesh** can allow new members in **Open Mesh** to join the **Existing Group Mesh**.



 One of the current members and a new member enter into Mesh Grouping to join the Existing Group Mesh.



The headsets complete **Mesh Grouping**. The new members will hear a voice prompt as their headsets automatically switch from **Open Mesh** to **Group Mesh**.



#### Reset Mesh

If a headset in an **Open Mesh** or **Group Mesh** resets the **Mesh**, it will automatically return to **Open Mesh (default: channel 1)**.







### **Enable/Disable Mic (Default: Enable)**

Users can enable/disable the microphone when communicating in a **Mesh Intercom**.

#### Enable/Disable the Microphone





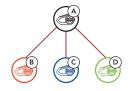


### **Bluetooth Intercom**

Up to three other people can be paired with the headset for **Bluetooth intercom** conversations.

#### Intercom Pairing

There are two ways to pair the headset.



#### Using the Smart Intercom Pairing (SIP)

SIP allows you to quickly pair with your friends for intercom communication by scanning the QR code on the SENA MOTORCYCLES App without remembering the button operation.

- 1. Pair the mobile phone with the headset.
- Open the SENA MOTORCYCLES App and tap (Smart Intercom Pairing Menu).
- 3. Scan the **QR code** displayed on your friend **(B)**'s mobile phone.
  - Your friend (B) can display the QR code on the mobile phone by tapping :> QR code (課) on the SENA MOTORCYCLES App.



- Tap Save and check that your friend (B) is paired with you (A) correctly.
- Tap Scan ( ) and repeat steps 3-4 to pair with Intercom Friends (C) and (D).

**Note:** The **Smart Intercom Pairing (SIP)** is not compatible with Sena products that use **Bluetooth 3.0** or **below**.

#### Using the Button













"Intercom pairing"

The **50S** will automatically pair with a Sena headset.



Flashing blue LED confirms intercoms are paired.

LED STATUS

**Note:** Repeat the step above to pair with Intercom Friends C & D.

## Two-Way Intercom

#### Last-Come, First-Served





YOU

Intercom Friend 1







U Intercom Friend 1

Friend 2









## Start/End with Intercom Friend 1







#### Start/End with Intercom Friend 2







#### Start/End with Intercom Friend 3







### **Ambient Mode**







### **FM Radio**

#### FM Radio On







#### **FM Radio Off**







#### Scan Stations







### Seek Stations



















### **Navigating Preset Stations**









### Configuration Menu

Accessing the Headset Configuration Menu









"Configuration menu"

Navigating Between Menu Options









"[Menu prompt]"

**Execute Menu Options** 















"[Menu prompt]"

## **Troubleshooting**

#### **Factory Reset**









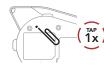






### Fault Reset





**Note: Fault Reset** will not restore the headset to factory default settings.

## **QUICK REFERENCE**

TYPE	OPERATION	BUTTON COMMANDS
Basic Operations	Power on / Power off	P ( 1s)
	Volume up / Volume down	ROTATE OF L
	Ambient Mode	$\left(\frac{1}{2x}\right)$
Mobile Phone	Answer phone call	$\left( \widehat{1x} \right)$
	End phone call	$\mathbb{P} \left( \underbrace{1}_{X}^{TAP} \right)$
	Reject phone call	HOLD 2s
	Speed dial	$P \qquad (\frac{1}{2x})$
Siri and	Activate the Siri or Google Assistant	P (1x)

Google Assistant

## QUICK REFERENCE

TYPE	OPERATION	BUTTON COMMANDS
Music	Play/Pause music	HOLD 1s
	Track forward	(ROTATE)
	Track backward	(Control of the control of the contr
FM Radio	FM radio on/off	P (HOLD 1s)
	Select preset	P (1x)
	Seek forward/ backward	ROTATE OF ROTATE
	Scan up FM band/ stop scanning	P (2x)

## QUICK REFERENCE

TYPE	OPERATION	BUTTON COMMANDS
Mesh Intercom™	Mesh Intercom on/off	$(\underbrace{1x}^{TAP})$
	Channel setting	(2x)
	Mesh Grouping	M (HOLD SS)
	Reset Mesh	M (HOLD 8s
	Enable/Disable Mic	M (HOLD 1s)
Intercom	Intercom pairing	HOLD 5s
	Start/End intercom	( 1x)