

Case Study

Vinci Energies

Centralizing invoice and order flow worldwide with Basware







Basware's expertise is vital in these areas, supporting us and helping us to manage internal changes as well as those concerning our customers and suppliers."

Dominique Tessaro, CIO, VINCI Energies

Read the full story





Industry: Energy and IT



Regions: Global



Solutions: Basware e-Invoice Sending Basware e-Invoice Receiving Basware e-Order





We were looking for a longterm partner capable of supporting us worldwide and providing a multichannel, multi-sending, and multi-protocol solution for both sending and receiving scanned paper invoices, PDF invoices, and invoices via a portal and EDI."

Dominique Tessaro, CIO, VINCI Energies

VINCI Energies streamlines and digitizes the process of sending and receiving invoices and orders (for both customers and suppliers) for its 1,900 business units.

In 2023, no fewer than 5.5 million incoming and outgoing documents will be digitized in the same solution on a global scale.

Introduction

VINCI Energies, a subsidiary of the VINCI Group, is a major global player in digital transformation and energy transition.

With a presence in more than 50 countries, its 1,900 business units optimize efficiency, reliability, and safety in buildings and energy, transportation, and communication infrastructures.

Over the past decade, the company has experienced considerable growth, accelerated by over 200 acquisitions. This led to the company recording a turnover of 16.7 billion euros in 2022, a 185% increase over the last ten years.

Challenge

Decentralization, intensified by the group's external growth strategy, has given rise to a marked increase in the use of IT tools. As a result, the CIO decided to launch a major rationalization and process optimization project to increase efficiency, productivity, and visibility.

This is reflected by the decision taken in January 2015 to roll out a single ERP system per country by 2020 in addition to a single platform to centralize processes for invoicing and for client and supplier orders worldwide.

This transformation was particularly urgent given that the digital solution the company was using in France for a portion of its outgoing invoices was no longer supported by the provider. Furthermore, as a government supplier, they are obliged to send their invoices electronically via the Chorus Pro portal and have been doing so since January 2017.

Optimizing the process



Solution

For both the CIO and VINCI's internal teams, the priority was to quickly replace the obsolete electronic invoicing process with an innovative and long-term solution.

The second phase involved extending the digitization process to cover intra-group invoices (between VINCI Energies and the VINCI Group), internal VINCI Energies invoices (between different VINCI Energies business units), and supplier invoices.

In late 2016, with support from Mazars and Accenture, the CIO quickly mobilized a project team, including the CIO, the finance department, and the purchasing and trade department to select a provider.

Following a call for tenders involving eight providers, the VINCI Energies' selection committee chose Basware based on its international presence and functional coverage of its proposed solutions, that went beyond the requirements established in the specifications. One of the challenges with such a major decentralization project as ours is the necessity to take into consideration the unique constraints and requirements of each stakeholder."

Dominique Tessaro, CIO, VINCI Energies

The interpersonal qualities demonstrated by the Basware team during the bidding process made them stand out.

Results

The first phase, involving the replacement of the existing solution (383,000 invoices) began in May 2017, with the first activations going live in July 2017 for Chorus Pro and a few customers using EDI and PDF (email).

In October, Basware began processing incoming and outgoing intra-group and internal VINCI Energies invoice flows in France. In November, the rollout of the solution to five additional countries began: Germany, Belgium, the Netherlands, Spain, Portugal.

By the end of 2017, all potential supplier and customer invoice formats (EDI, PDF, portal, scans) were being managed through the new platform. In 2018, the process of digitizing supplier orders began and resulted in a gradual rollout of the fully



- Take-outs
- Centralization of invoice and order flow
- Standardization of processes
- Ability to process all invoice formats
- Increased productivity and traceability

automated system which integrated all invoices into a single ERP system.

VINCI Energies aims to gradually increase the functionality and geographical scope of the solution, meaning that in 2023, no fewer than 5.5 million incoming and outgoing invoices and orders will be managed using the same solution in 28 countries.

Contact us

More Case Studies

ABOUT BASWARE Basware is how finance leaders in global enterprises can finally automate their complex, labor-intensive invoice processes and stay compliant with regulatory change. Our AP automation and invoicing platform helps you achieve a new level of efficiency – in a matter of months – while reducing errors and risks. We bring a unique combination of true automation, complete coverage, and deeper expertise to make it all just happen for our customers. That's why the world's most efficient AP departments rely on Basware to handle millions of invoices per year. **Basware. Now it all just happens.** ©Basware 2023

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