

## CASE STUDY:

Corporate Investment Bank

# MOVING INVOICE AUTOMATION FROM ON-PREMISE TO THE CLOUD WITH BASWARE

**A BASWARE CUSTOMER SINCE 2008, THE CLIENT TURNED TO ALUSTA TO MOVE INVOICE PROCESSING ONTO THE CLOUD. ELIMINATING THEIR HARDWARE FOOTPRINT, THE MOVE BROUGHT NUMEROUS IMPROVEMENTS IN DAY-TO-DAY OPERATIONS.**

This client, a French corporate investment bank, had been working with Basware since 2008, to transform their paper-based invoicing processes. Five years later, they decided to take automation a step further by making the whole process cloud-based and mobile-friendly.

### THE MOVE TO THE CLOUD

As part of a global strategic initiative to move their systems to SaaS, their IT team were eager to shift invoice processing from on-premise hardware to the cloud. As one of Basware's first cloud transformation customers, they identified that Basware's web-based solution would resolve this issue while giving their users mobile access, a key 'must-have' that had been limited with their previous Basware solution.

In 2013, they transitioned from the Basware Invoice Processing solution to its cloud-based offering, while also embracing CloudScan for fast paperless invoicing.

What's more, many of the company's invoices were now automated for the first time.

The move to Basware's cloud offering meant the client could outsource their data centre, removing the need for their IT team to maintain it and freeing up their time. As a result, updates that had previously been time-consuming became dramatically more efficient on the cloud. Same-day updates made customisation easier than ever before.

**"I RECENTLY ASKED FOR A NEW COLUMN TO BE INSERTED IN A VIEW," SAYS THE CLIENT'S VICE PRESIDENT AND ASSISTANT CONTROLLER. "I ASKED IN THE MORNING AND IT WAS THERE IN THE AFTERNOON. LITTLE THINGS LIKE THAT GO A LONG WAY WITH ME."**

Vice President and Assistant Controller

#### CUSTOMER:

A French Corporate Investment bank working with Basware since 2008 decided to transform their business to work with Basware in the cloud.

#### INDUSTRY:

Banking

#### LOCATION:

France

#### BASWARE SOLUTION:

- Basware SaaS
- Cloudscan

**basware**

Simplify Operations, Spend Smarter.

**MOVING TO THE CLOUD HAS BROUGHT NEW IMPROVEMENTS TO AN ALREADY VALUABLE SOLUTION:**

- There's no restriction on the number of users who can be on the system, so mid-level managers can review invoices to their hearts' content.
- Everything is in one place on one website, improving efficiency and user-friendliness.
- The mobile platform works well, giving them instant access to invoice processing and approvals on the go.
- They've been able to customise the system to a greater extent, enabling end users to search for more information than they'd previously been able to.
- They can pull information for internal and external audits in minutes.
- It's always clear who has approved what, and when.

**OUR DEDICATED CUSTOMER SERVICE MANAGER MEANS WE GET USEFUL ADVICE AND HELP, WHENEVER NEEDED**

**DEDICATED SUPPORT**

Moving to the cloud has given the client access to their own Customer Service Manager (CSM), something they hadn't had with their previous on-premise Basware Invoice Processing solution. Working with a dedicated CSM, they've built a strong relationship with someone they can reach out to whenever they need help. Their CSM is also proactive about keeping them abreast of new features, advising them on how to keep getting the most out of the product in a way that adds value to their business.

**BIGGER AND BETTER**

Four years after implementing the cloud-based solution, the new system has become indispensable, with the client describing it as "critical to their day-to-day job".

**ABOUT BASWARE ON THE CLOUD**

The Basware cloud platform is the first technology of its kind to enable open collaborative commerce for companies of all sizes. By automating key invoice processing and procurement functions, the new platform gives companies the efficiency, visibility and control they need in their enterprise purchase-to-pay processes, improving their relationships with buyers and sellers.

**ABOUT BASWARE**

Basware is the global leader in providing purchase-to-pay solutions, e-invoicing and innovative financing services. Basware's commerce and financing network connects businesses around the globe. As the largest open business network in the world, Basware provides scale and reach for organisations of all sizes, enabling them to grow their business and unlock value across their operations by simplifying and streamlining financial processes. Small and large companies around the world achieve significant cost savings, more flexible payment terms, greater efficiencies and closer relationships with their suppliers.

Find out more at:

[WWW.BASWARE.COM](http://WWW.BASWARE.COM)

