

CASE STUDY:

DIVEST GROUP OY

DIVEST GROUP - NEW AP AUTOMATION SOLUTION MAKES SERVICE CENTER OPERATIONS MORE EFFICIENT

DIVEST WAS USING BASWARE SOLUTIONS, BUT THEY WANTED TO MODERNIZE THEIR AP AUTOMATION SOLUTION. DIVEST WAS EAGER TO MAXIMIZE THE BENEFITS THAT AUTOMATION AND THE NEWEST TECHNOLOGIES ON THE MARKET COULD BRING. THEY DECIDED TO TRANSITION TO BASWARE'S LATEST AP AUTOMATION SOLUTION, BUILT ON THE ALUSTA PLATFORM.

INCREASED EFFICIENCY THROUGH MODERNIZING PROCESSES

Basware Invoice's updated automation tools have increased the efficiency of both Divest's Accounts Payable (AP) department and of their Service Center teams:

AP AUTOMATION BROUGHT TO A WHOLE NEW LEVEL

Divest has especially liked the new desktop view in Basware Invoice:

INSTANT DEPLOYMENT OF THE NEW SOLUTION

The deployment of Basware Invoice was easy. There was no need to organize extensive

training for the end-users. The basic usage philosophy of the system hardly changed, enabling the new system to be taken into use right away. Basware did,

"THE DEPLOYMENT OF THE NEW BASWARE INVOICE SOLUTION WAS EASY, AND THE TRANSITION WAS SIMPLE. IT HAS ENABLED OUR HELP DESK TO FOCUS ON PROMOTING THE NEW COLLABORATION AND SEARCH FEATURES THAT MAKE OUR EVERYDAY WORK EASIER"

Petri Kortelainen, Divest's financial administration outsourcing.

CUSTOMER NAME:

DivestGroup

SECTOR:

Professional Services

LOCATION:

Finland

BASWARE SOLUTIONS ADOPTED:

- Basware Invoice
- Basware Scan & Capture
- Basware Match Plans
- Basware Pay

basware

Simplify Operations, Spend Smarter.

“OUR LEDGER TEAM THINKS THE SEPARATE DESKTOP VIEW HAS BROUGHT THE AP AUTOMATION SOLUTION TO A WHOLE NEW LEVEL. THE DESKTOP VIEW CAN BE BUILT AND PERSONALIZED TO MEET OUR USERS’ NEEDS. WE CAN ALREADY GET TO CODING TASKS MUCH FASTER, WHICH MAKES THE ENTIRE PROCESS MORE EFFICIENT”

Petri Kortelainen, Divest’s financial administration outsourcing.

however, provide training for the Solution Administrators who work at Divest’s Service Center.

THE RIGHT PARTNER

Choosing a partner who understands Divest’s business was critical for successful deployment.

From the IT Department’s perspective, working with a single partner made deployment easy. The new solution has clarified responsibilities, and decreased the number of incidents. As less IT resources needed to be used on

deployment, they could focus on their core functions.

THE DEVELOPMENT OF THE SOLUTION CONTINUES

The new AP automation solution has increased the expectations for the Service Center, and the full potential has yet to be unlocked. The improved efficiency will enable the Service

“DIVEST FELT IT WAS IMPORTANT TO HAVE A SINGLE PARTNER WHO UNDERSTANDS OUR BUSINESS AND WHO WOULD BE RESPONSIBLE FOR THE ENTIRE PROJECT. WE HAVE BEEN ABLE TO RELY ON BASWARE AND COMMUNICATE THROUGHOUT THE PROCESS. THEY HAVE KEPT ALL THEIR PROMISES, AND THE PROJECT HAS RUN SMOOTHLY”

Petri Kortelainen, Divest’s financial administration outsourcing.

Center to provide the financial and business administration with better data and analytics, for example on purchases. Divest wants to increase the use of automation, and the next steps include introducing a mobile user interface and a collaboration feature for reporting activity.

ABOUT DIVEST GROUP

Divest Group Ltd. is a Finnish multi-sector corporation in the service business. Divest Group operates in the following business segments: Consulting, process outsourcing and recruitment and staffing services. The turnover of the company is appr. 10 MEUR and it employs 150 people.

ABOUT BASWARE

Basware is the global leader in providing purchase-to-pay and e-invoicing solutions in the world of commerce. We empower companies to unlock value across their financial operations by simplifying and streamlining key financial processes. Our Basware Commerce Network enables easy collaboration between buyers and suppliers of all sizes. With Basware, businesses can introduce completely new ways of buying and selling to achieve significant cost savings and boost their cash flow.

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Find out more at:

WWW.BASWARE.COM

