

## Protect Your Investment and Keep Your Operators Certified

aria<sup>CARE™</sup>

### CEU courses available with Aria Filtra filtration experts

#### Let Us Bring Our Experts to You

Many water treatment plants have a mix of operator experience—from sand filtration experts to those new to water treatment. This mix of experience is expected as employees retire or move on to new opportunities, but it can bring uncertainty and risk to your plant. Untrained operators can unintentionally put membranes at risk, decreasing the life of your assets.

We are here to help. Aria Filtra® offers classroom and hands-on training to ensure your staff is empowered to continuously improve plant operations and extend the life of your membranes. Even the most tenured operators can benefit from a refresher training to keep them up to date on new industry developments and maintain water treatment certification with continuing education unit (CEU) credits.

### Examples of training topics:

- **Membranes 101**  
Basics of membranes and how they differ from traditional technologies like sand filtration
- **Introductory and Advanced Troubleshooting**  
Common alerts, what they mean, and how to quickly get your system back on track
- **Data Analytics and Smart Controls**  
Using your data to avoid downtime, save on operating expenses, and extend the life of your membranes
- **Advanced Integrity Test Understanding**  
What is being calculated during an integrity test, what does failure mean, and how to remedy the problem
- **Advanced Water Operations**  
How processes before and after your membranes impact the health of your membranes and operating expenses

### Schedule your Aria Filtra training

Our Aria CARE™ team will work with you to determine the best training schedule for your team. We can also create custom topics to address your specific water treatment challenges.

Add one to two training days to a contracted maintenance visit to reduce travel costs, or choose a date outside of regular maintenance that is convenient for your team.



## Aria CARE services

### Lifecycle service offerings

- **Health check:** Get a full review of control systems and components, resulting in a detailed report of service needs with recommended timing and quotes to help you budget.
- **Process optimization:** Pinpoint root cause of operational fluctuations since initial startup; improve performance; increase productivity; and potentially reduce chemical, energy, and time demands.
- **Operator skills training:** Refresh skills, gain CEUs, train new recruits, and learn beneficial best practices.
- **Technical support hotline:** Engage with a technical expert to help you troubleshoot 24 hours a day, 7 days a week. Call us at +1 (866) 475.0115.



## Replacement and equipment upgrades

No need for our experts? No problem. We are still here to provide the most advanced equipment and membrane solutions in the business. Call us when you need:

- **Membrane module replacement:** Our customer loyalty programs can assist you in the planning of your module replacement.
- **Spare parts supply:** Contact us, your one-stop shop for all parts associated with Aria Filtra systems.
- **Software upgrades:** Improve performance and reliability by upgrading to state-of-the-art software and the latest hardware to comply with regulatory needs.



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Aria Filtra, a division of Trojan Technologies, is the filtration partner of choice for municipal and industrial customers that need reliable access to consistent, high-quality water. With more than two billion gallons of installed capacity spanning six continents, Aria Filtra has the process expertise, proven technology, and intelligent systems that customers trust to reliably tackle their most complex water treatment challenges. Featuring industry-leading durability, reliability, and ease of operations, our broad portfolio of solutions ensures mission-critical functions continue to work as needed, day in, day out, for years to come. Learn more at [AriaFiltra.com](https://AriaFiltra.com).

Because of technological developments related to the products, systems, and/or services described herein, the data and procedures are subject to change without notice. Please consult your local representative to verify that this information remains valid.

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