List of Sub-processors

Wasabi uses a handful of sub-processors to support or manage the Services. Third-party sub-processors are listed below.

Sub-Processor	Location	Processing Activity	Wasabi Services
Aress Software and Education Technologies Pvt. Ltd.	India	Engineering support	All
Channelscaler Limited (Allbound)	E.E.A.	Partner Portal maintenance and management	Partner Portal
Functional Software, Inc. d/b/a/ Sentry	U.S.A.	Error monitoring and performance analytics	All
IBM Corp.	U.S.A.	Compute	AiR
LogRocket, Inc.	U.S.A.	Session information capture used for support	All
RingCentral, Inc.	U.S.A.	Phone platform used for support	All
Saksoft Inc.	India	Engineering support	All
Salesforce, Inc.	U.S.A.	Customer support ticket management	All
Stripe, Inc.	U.S.A.	Credit card payment processing	All
SupportYourApp, Inc.	U.S.A.	Customer support	All
The Rocket Science Group LLC d/b/a Mailchimp (Mandrill)	U.S.A.	Invoicing support	All
Twilio, Inc. (Sendgrid)	U.S.A.	Invoicing support	All
Zoom, Inc.	U.S.A.	Messenger and video conference platform used for support	All

The Wasabi affiliates listed below may also be considered sub-processors because they employ employees who provide account management or engineering or customer support.

Wasabi Affiliate	Location
Wasabi Technologies B.V.	Netherlands
Wasabi Technologies Japan, G.K.	Japan
Wasabi Technologies Australia Pty Ltd.	Australia

Wasabi Technologies Singapore Pte Ltd.	Singapore
Wasabi Technologies Kosovo LLC	Kosovo
Wasabi Technologies UK Limited	United Kingdom

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