

Attune Workers' Compensation

Built by Pinnacol

Verification of Operations Process

Thank you for choosing to protect your customers with Attune's Workers' Compensation. Writing with us is meant to be easy, as is understanding what's expected for Workers' Comp policies after they've been bound. We've provided a bit more information about post-bind reviews to verify operations for you below in the hopes that it makes the process even simpler.

The policy is undergoing a Verification of Operations. What should I expect?

What is a post-bind review?

Our Verification of Operations review process is where underwriting experts use their experience and collected data to ensure the classifications on the policy contemplate your customer's business, any state rules are applied correctly, and that the payroll estimates provided fit the expected operations of the business.

When does it take place?

This review will happen within 30 days after the policy is bound and our team will reach out proactively to you, the agent of record. **Please respond promptly to the communication so coverage remains in place.**

What else should I know?

Certain customers will need to go through our [Proactive Loss Control](#) process within 30 days to review workplace safety at the business. While the process may ask similar questions to our Verification of Operations, it is separate and needs to be completed alongside the Verification of Operations request. Our Loss Control representatives may reach out to you, the agent of record, if they are struggling to reach the policyholder or set an appointment.

I've got questions. Who can I reach out to?

We're here to help you. Please feel free to get in touch with your Account Manager, submit a request to our care team [here](#), use our live chat function in the portal, or give us a call at **888-530-4650**.