

Quoting Cyber Insurance

Business Name

Domain

Contact Name

Contact Phone Number

Contact Email

Best method/time to contact

Other products interested in

Underwriting Questions

1 Within the last 3 years, has the company suffered a cyber incident resulting in an insurance claim in excess of \$25,000? NO YES

(If Yes) please explain the cyber incidents and/or claims.

2 Is the company aware of any circumstance that could give rise to a claim under this insurance policy? NO YES

(If Yes) please explain.

3 Does the company implement encryption on laptop computers, desktop computers, and other portable media devices? NO YES

Encryption is a way of securing sensitive data by converting it into a non-readable format except for those with the right access. Some examples could be using encryption for Emails, having a Virtual Private Network (VPN), Remote Desktop Protocol (RDP), RDWeb, RD Gateway, or other remote access.

(If Yes) please explain.

4 Does the company collect, process, store, transmit, or have access to any Payment Card Information (PCI), Personally Identifiable Information (PII), or Protected Health Information (PHI) other than employees of the company? NO YES

PII (personally identifiable information) and PHI (protected health information) includes data such as health information, social security numbers, credit or debit card numbers, driver's license numbers, and similar info. This does not include employees.

(If Yes) please explain the cyber incidents and/or claims.

5 How many PII or PHI records does the company collect, process, store, transmit, or have access to?
Here we are asking for more details around PII. SPI is Sensitive or Personal Information and in this question refers to PII.

[NO RECORDS](#) [LESS THAN 100,000](#) [100,000 – 500,000](#) [500,000 – 1,000,000](#) [OVER 1,000,000:](#)

Underwriting Questions

6 What is the estimated annual volume of payment card transactions (credit cards, debit cards, etc.)?	NO RECORDS	LESS THAN 100,000	100,000 – 500,000	500,000 – 1,000,000	OVER 1,000,000:
7 Within the last 3 years has the company been subject to any complaints concerning the content of its website, advertising materials, social media, or other publications?	NO	YES	N/A		
8 Does the company enforce procedures to remove content (including third party content) that may infringe or violate any intellectual property or privacy right? Intellectual property includes copyrights, trademarks, patents and trade secrets and even accidental infringement can cost small businesses a fortune. Procedures to remove such content could include checking U.S. Patent and Trademark Office database to ensure a brand or product name, logo, or design isn't already registered, obtaining the appropriate licenses from copyright holders, and having strict due-diligence processes and contracts with freelancers and vendors.	NO	YES	N/A		
9 Does the company maintain at least weekly backups of all sensitive or otherwise critical data and all critical business systems offline or on a separate network? Backups of critical and sensitive information help avoid data loss and prevent data breaches. Data backups are when data such as documents, media files, policy information, etc is copied to one or more locations protect it in case of a disaster, accident or malicious action. The location could be cloud storage, physical hard drives, or using backup services.	NO	YES	N/A		
10 Does the company require a secondary means of communication to validate the authenticity of funds transfers (ACH, wire, etc.) requests before processing a request in excess of \$25,000? An example of this best practice would be the business calling the requester back at a previously established phone number (ie, not using contact information taken directly from the email) to confirm that the request is legitimate before processing.	NO	YES	N/A		
11 Will the company have an active technology errors and omissions policy concurrent with this insurance policy? Tech E&O coverage protects companies from mishaps in the delivery of their technology products and services. Industries commonly needing tech E&O coverage could be software and services.	NO	YES	N/A		