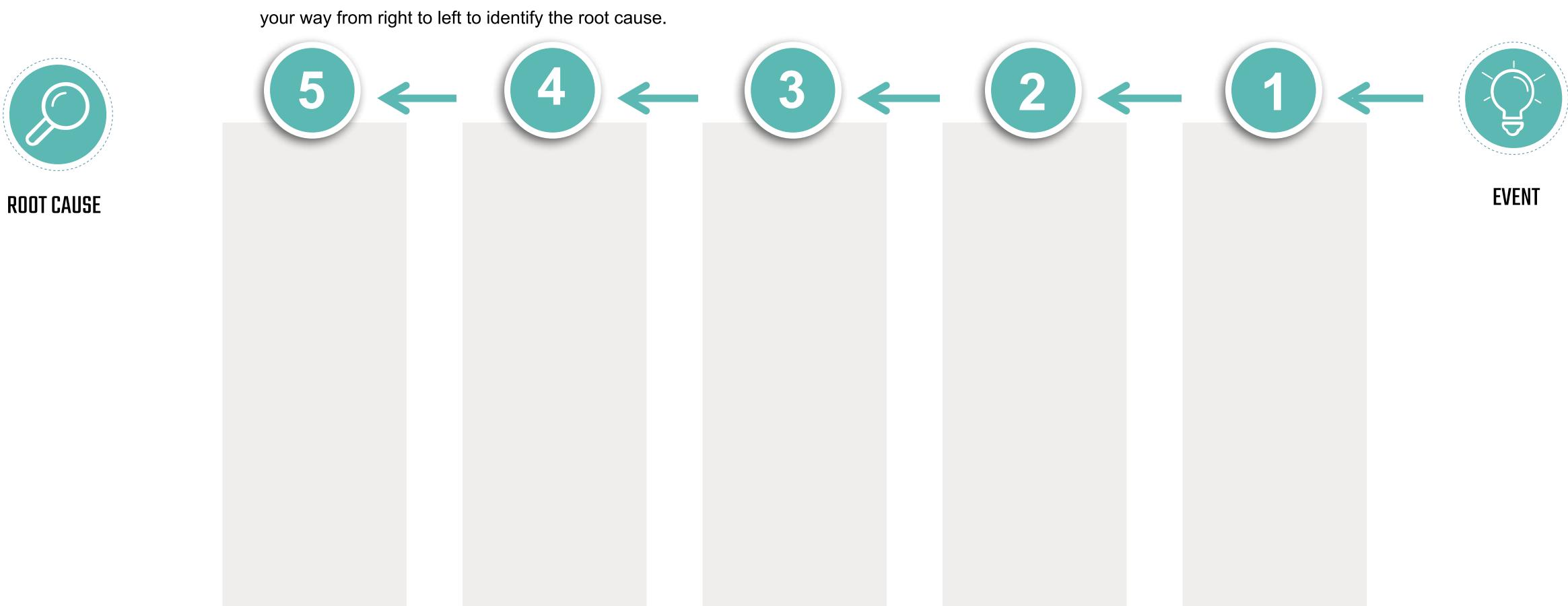
LINEAR MENTAL MODEL TEMPLATE

Use this template to identify the root case of an event. You will need to first consider the event that took place (right side) and work



FISHBONE TEMPLATE

Use this template to identify the causal factors for each category that led to an event.

