

# Billing codes for telehealth video visits

We support and encourage you to provide care for new and established patients through video or in person, from any location (home or office) and at any time, as long as the care is clinically appropriate, properly documented and follows appropriate billing procedures.

Payment for services is based on the lesser of the Colorado Division of Workers' Compensation (DOWC) Medical Fee Schedule or the billed amount minus any contractual discounts, if applicable.

Payment for telehealth services is based on the non-facility RBRVS unit value for the CPT® code multiplied by the appropriate conversion factor, but the additional \$5.00 transmission fee is not payable.

If only audio is utilized, then services are not considered telehealth. If telehealth (audio and video) is utilized, refer to some of the codes listed below.

## General Medicine/Occupational Medicine

### Telehealth E&M services (video and audio)

**Add the modifier -95 to the E&M code and use place of service (location code) 02 or 10**

99202 - 99215	Office or other outpatient visit
99241 - 99245	Consultations

## Psychiatric Psychological Service

### Telehealth Psychological services (video and audio)

**Add the modifier -95 to the code and use place of service (location code) 02 or 10**

90832 - 90838	Individual psychotherapy
90791 - 90792	Psychiatric diagnostic interview examination
96116	Neurobehavioral status examination

## Physical Medicine and Rehabilitation

### Telehealth E&M services (video and audio)

**Add the modifier -95 to the code and use place of service (location code) 02 or 10**

97161 - 97164	Physical therapy evaluations
97165 - 97168	Occupational therapy evaluations
97169 - 97172	Athletic training evaluations

**Therapy codes for physical therapy, occupational therapy, chiropractic care and athletic training**

**Add the modifier -95 to the code and use place of service (location code) 02 or 10**

<b>97129-97130</b>	Therapeutic interventions that focus on cognitive function
<b>97150</b>	Group therapeutic procedure
<b>97542</b>	Wheelchair management
<b>97763</b>	Orthotic/prosthetic management and training
<b>97762</b>	Prosthetic training, initial

**If you have any questions about billing or coding or need additional information, please contact Pinnacol's provider medical billing auditors at 303.361.4940 or [billingsuccess@pinnacol.com](mailto:billingsuccess@pinnacol.com).**

