

# CONSTANT VIGILANCE AND PROTECTION

Transamerica has five dedicated teams working behind the scenes to identify and prevent fraudulent activity:



## GOVERNANCE

Our rigorous policies, **training**, and communications meet **industry and government standards** focused on protecting the security and privacy of our customers' information.



## FRAUD PROTECTION

We have policies and programs designed **to detect, mitigate, and prevent** money laundering, fraud, and financial exploitation of the elderly. We also **analyze and investigate** cases of potential fraud and report our findings to regulators and agencies.



## IDENTITY MANAGEMENT

We **protect you from fraud** by continually identifying new risks behind the scenes, while making sure you can **access your accounts** securely and conveniently.



## INCIDENT RESPONSE AND MANAGEMENT

Our cybersecurity program is built to detect and respond to suspicious activity **around the clock**. After resolving any threat, we take what we learn and strengthen our system to proactively prevent **future attacks**.



## APPLICATION SECURITY

To protect the privacy of your information, our technology architecture uses systems and controls designed to **identify, assess, and eliminate potential vulnerabilities**.