

START USING THE AGENT + ADVISOR EXPERIENCE

EASY START GUIDE

You told us you want to work with a company that makes it easy to manage your business. That's why we built the Agent + Advisor Experience, an all-new platform for you to access Transamerica products.

NEW WEBSITE, NEW LOG IN

The first time you log in to the AX, please create a new username and password. We understand no one wants another password to remember, but the AX will help ensure a more secure and integrated experience. Over time, this will become the only username and password you will need for Transamerica business.

WHAT YOU'LL NEED

- Your agent or advisor number
- Access to the email associated with your current Transamerica account
- Your computer or device — tablets and phones welcome!
- For the best experience, use Chrome, Firefox, or Safari


ABOUT YOUR ADVISOR NUMBER

- Your advisor number is the same as your agent ID.
- Your agent number or agent ID will have between 7-10 characters. Ensure you enter the complete number when registering. Some agent IDs will begin with a zero. Please be sure to use the number key instead of the letter "O".
- If you are unsure of your advisor or agent ID number, please contact 1-877-717-8858



CREATE YOUR USERNAME AND PASSWORD




Your AX username and password won't change or replace those you use on other Transamerica websites.

RETURN USERS

Go to transamerica.com. Click the  button. Follow the instructions to log in with your AX username and password.


REGISTER NOW

1. Go to secure.transamerica.com/login/enroll/registrationSelect.html?jsessionid=3298E9F31DAA0197DE044417F903F96D 
2. Click 
3. Enter your name and agent or advisor number (enter the full number in all caps, with leading zeros, if applicable.) Complete the captcha.

4. Click 
5. Click 
6. Click 
7. Follow these four steps to create your secure account:
 - Create a username and password. Select a primary email address that you currently have access to.
 - Validate your email. You will receive a security code in your email. Enter it on this page.

Security code

8888 -

- Answer three security questions. You may enter an alternate email address on this page, but **please note the alternate email address will be used for all security validation codes and account alerts.**
- Agree to the terms and conditions, and then click 

Website Technical Support

Monday through Friday,
8:30 a.m. - 7:30 p.m. ET



CALL
866-301-2473



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