Service

DR300 Colorimeter
Preventative Maintenance Partnership

Your Hach **DR300 Colorimeter** Preventative Maintenance Partnership (PMP) provides preventative maintenance and calibration service performed on site by a Hach Field Service Technician. In addition, the Hach Technical Support Team is available to assist in troubleshooting. Reach them as needed by calling the priority toll-free number included with your partnership documentation.

During the pre-scheduled site visit, your Hach Field Service Technician will complete:

Maintenance/Verification of Instrument Performance

- Limited instrument cleaning
- Evaluation of any instrument error conditions
- Battery replacement
- Calibration using NIST traceable filters

Reporting/Certificate of Performance

- Hach Service Report with complete documentation of service performed and measurements/readings
- Certificate of Instrument Performance for each instrument that successfully passes final testing

Training

- Provide basic end-user training on general instrument operation and maintenance (advance notice required)

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