



**BE PREPARED**

**DON'T LET THE  
SPRING MELT FLOOD  
YOUR BUSINESS**

**HELPING YOU RESTORE,  
REBUILD, & RISE.**

877.778.6731 | [FIRSTONSITE.CA](https://firstonsite.ca)



# PREVENT COMMERCIAL PROPERTY DAMAGE FROM WATER DAMAGE AND MOULD

In the spring, one of the biggest threats to commercial properties is water damage. Snow transforms to rain, the frozen ground thaws, while excess water and condensation can collect around the foundation of your property. The risk of heavy rainfall during the season adds to the amount of water accumulation that can threaten your property.

The effects of flooding can cause interior and exterior property damage, hazardous mould and mildew growth and risks to business continuity depending on remediation required. Preparation and prevention are key elements. An emergency preparedness plan for your business will put you in a better position to resolve weather-related disasters when they happen.

## THE DANGERS OF SPRING FLOODING:

- ✓ Leading into the spring melting season business properties are hardest hit by flooding in the lower levels of buildings where water seeps in through cracks in the foundation that may have developed over the winter
- ✓ With excess water flowing through sewers and drains, flooding is also a risk from sewer back-ups
- ✓ Burst pipes and blocked sewers are common causes of water damage
- ✓ Heavy precipitation can result in leaks indoors from the roof, while melting ice and snow can create water accumulation in areas above and below ground

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## STEPS TO REDUCING THE RISKS TO YOUR PROPERTY

With the right planning and resources in place, your business will be better prepared to respond to flooding emergencies. Having resources to respond quickly will also help prevent further damage to your property and mitigate service interruptions to your business. A professional restoration company like FIRST ONSITE will partner with you every step of the way by performing the following activities.

### ASSESS AND DETECT DAMAGE:

- ✓ Take time to identify water damaged areas and the source of damage
- ✓ Assess the damages to structural aspects of your building
- ✓ Look for previously undetected hazards
- ✓ Check for hidden pockets of moisture within insulation and wall cavities using thermal imaging cameras

### MITIGATE AND REMOVE WATER AND MOISTURE:

- ✓ Apply the correct drying measures to prevent against mould growth
- ✓ Supply drying equipment such as fans and the building's ventilation system until the affected areas have been properly dried and dehumidified to industry standards
- ✓ Verify drying process through daily moisture and humidity readings

### REPAIR SALVAGEABLE CONTENTS:

- ✓ Evaluate which items can be restored, and help you undertake a series of recovery operations to salvage items such as furnishings, electronics, and documents on hard drives

### RESTORE AND REBUILD:

- ✓ Help you in emergency situations and repair your property to original or better condition

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## FIRST ONSITE IS HERE TO HELP.

Contact us today at **877.778.6731** or email **info@firstonsite.ca** to set up your emergency plan assessment before the next disaster occurs.





# BEFORE A SPRING FLOOD HAPPENS, GET FIRST ONSITE'S PREP PROGRAM – PRIORITY RESPONSE EMERGENCY PLAN

## WHAT IS A PREP PROGRAM?

FIRST ONSITE's PREP plan sets in place a partnership agreement which provides our commercial clients priority emergency response when an emergency event occurs. This means that you get access to our teams and resources first, which can provide significant upside for your business when large scale disasters occur.

## A PREP PROGRAM DESIGNED AS A PARTNERSHIP

A key part of our PREP program is the collaboration and planning process that takes place before a disaster occurs, so that FIRST ONSITE is knowledgeable about your business and facilities and ready to respond when you're faced with an emergency. As part of this process, our teams meet with you for a planning session, perform a site walk-through and review, and establish pricing and service expectations. By partnering with us before an event, you will know who to call when a situation arises, and you will have peace of mind knowing that someone who knows your business is prepared to help you.

## PREP PROGRAM HIGHLIGHTS:

- ✓ Guaranteed priority service for PREP clients
- ✓ Immediate mobilization of resources and equipment upon notification of a loss
- ✓ Preferred pricing
- ✓ Reduced losses and claims costs
- ✓ No contract period
- ✓ Business interruption minimized
- ✓ No service fees for participating in the PREP program



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