



COMMERCIAL INSURANCE

With decades of experience and a vast North American network, we help power you and your policyholders through disasters of any kind.



WHEN YOUR POLICYHOLDERS FACE DISASTER, WE ARE HERE TO HELP

When disaster strikes, your policyholders can depend on us to jump into action, and you can expect us to be a strategic, transparent and effective partner from start to finish. With decades of experience working alongside insurance providers and a vast network of reconstruction resources across North America, FIRST ONSITE's experience, scalability, and proven track record of success are unmatched. Whether your policyholders are facing floods, fires, catastrophic storms, or complex losses of any kind, our team of experienced professionals have what it takes to provide the support, resources and answers they need.

**TOGETHER, WE HELP YOU
RESTORE, REBUILD, AND RISE.**



**COMMERCIAL
PROPERTY**



HOSPITALITY



EDUCATION



MULTI-FAMILY



GOVERNMENT



**INDUSTRIAL &
MANUFACTURING**



HEALTHCARE



TRANSPORTATION



SENIOR LIVING



FINANCIAL SERVICES

THE ONLY PARTNER YOU'LL EVER NEED

Our team of professionals dedicate themselves to adding value for you and your policyholders through our commitment to transparency, efficiency, and accountability. We are proud to provide the resources, technology, scalability, and service it takes to be the only partner you and your policyholders will ever need.

THE FIRST ONSITE DIFFERENCE



THE RIGHT PEOPLE

Our people are our superpower. We are a values-led company that works with transparency, integrity and accountability, always. Committed to personalized, proactive service, our team is here for you and your policyholders, no matter what.



UNMATCHED EXPERIENCE

We're proud of our decades of experience offering proactive and reactive services to commercial insurers and property owners across North America. Our continuing education programs ensure that our employees are trained and expertly versed in the latest regulations, laws, industry trends, and technologies.



COMMITTED TO SAFETY

With one of the industry's most advanced health and safety programs, rest assured that you and your policyholders are in good hands.



EQUIPPED FOR SUCCESS

Our robust network includes all of the tools, technology, resources, and human-power your policyholders need to Rebuild, Restore, and Rise.



24/7 RAPID RESPONSES

We're first to answer, first to arrive. Our team is available whenever, wherever, and however you and your policyholders need us, with 24/7 service guaranteed for all of North America.

BENEFITS FOR YOU AND YOUR POLICYHOLDERS

- ✓ Reduced cycle time
- ✓ Reduced indemnity dollars
- ✓ Mitigate delays, downtime, and business interruptions
- ✓ Efficient, cost-effective, and proven processes
- ✓ Real-time, daily field reports including updated project status, photos and/or video
- ✓ Transparency and timely communication throughout the project with all interested parties concerning progress, scope and cost
- ✓ A team you can trust to deliver, add value, and act with integrity
- ✓ Confidence that when the unexpected happens, you have a partner that's ready to act

BOOST EFFICIENCY WITH PRE-LOSS PARTNERSHIP

When you partner with FIRST ONSITE and introduce us to your policyholder pre-loss, we can develop a response plan that will minimize delay and reduce cycle time in the event of an emergency. Partnering with us from the start means you and your policyholder will get access to seamlessly shared information and real-time, daily updates as soon as our team hits the field.

When disaster strikes, a quick response is essential. With 24/7 emergency service, 365 days a year, our team is always ready to respond—anytime, anyplace. Partnering with us pre-loss ensures the fastest, most seamless response time possible.

COMMERCIAL INSURANCE SERVICES

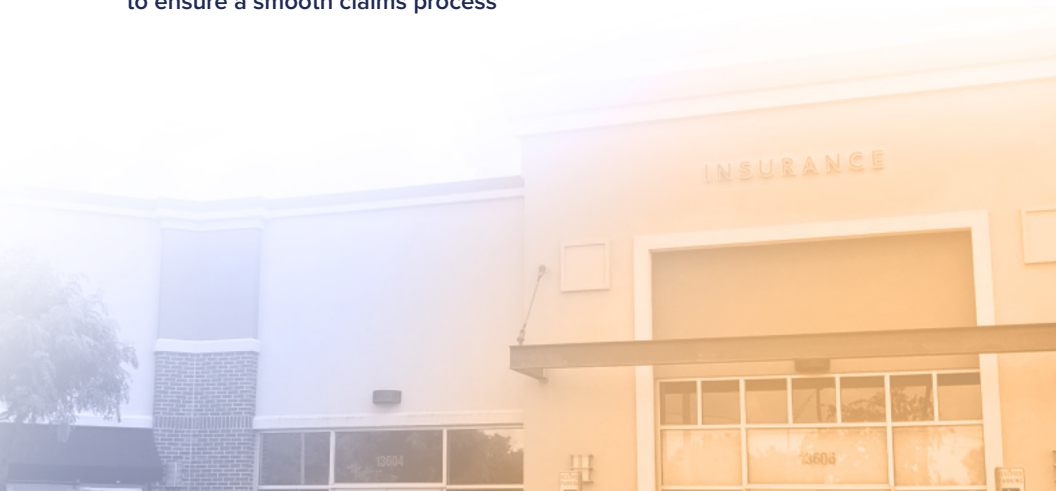
Our comprehensive services include stabilization, cost evaluation, scope of work preparation, and collaboration to make sure your policyholders feel confident, reassured, and informed every step of the way.

OUR SERVICES INCLUDE

- ✓ Emergency response planning
- ✓ Catastrophic event restoration
- ✓ Large and complex recovery
- ✓ Fire and smoke damage restoration
- ✓ Water and flood damage restoration
- ✓ General contracting and reconstruction

HOW WE WORK

- ✓ On-call 24/7 for safe, rapid, and reliable nationwide response
- ✓ Extensive inventory of equipment and vehicles available for immediate deployment
- ✓ Strategic office locations across North America and a vast network of subcontractors, material suppliers and staging facilities allowing a prompt response
- ✓ Extensive experience working with major insurance carriers and consultants to ensure a smooth claims process



INSURANCE PROVIDER FAQs

As your partner, we're here for you with the support and answers you need to reassure your policyholders and prepare them for recovery. Together, we can provide the help they need to get back to business. Learn more about the way we work with and support insurance providers through our answers to your top questions.

WHAT makes us a LEADING PARTNER for insurance companies?

Decades of unmatched experience, and customized scalability are the foundation of our industry-leading restoration services. By taking the time to truly understand your policyholder's needs, we position ourselves to handle their projects efficiently, on time, and on budget—while providing reassurance, advice, and support along the way. Our scale and comprehensive resources empower us to take on multiple projects at once, so whatever happens, we'll be there with everything your policyholder needs to get back on track.

WHERE does FIRST ONSITE provide restoration work?

With a vast network across Canada, the continental United States, Puerto Rico and Hawaii, we can be wherever you and your policyholders need us. Our complete coast-to-coast service means we not only have the size and scale to respond to disasters of every size, but also the agility to jump into action the moment disaster strikes.

HOW does FIRST ONSITE approach its strategic partner relationships?

Transparency and trust are essential. That's why we go above and beyond to deliver on our promises to you and your policyholders. We act with professionalism, urgency, and purpose every step of the way. The result is a partner you can rely on to stand by their word.



**FIRSTTM
ONSITE**

PROPERTY RESTORATION



RESTORATION STARTS HERE.



**FIRST
ONSITE**

PROPERTY RESTORATION

**24/7 emergency
response:**

800.622.6433

FIRSTONSITE.COM

firstonsite.com/licenses