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Global Payments Wireless – Move/5000
Download procedure

The download procedure should match your terminal type. Do not modify any parameters during a download if not specified in the procedure. You can exit the download procedure at any time by repeatedly pressing the red **[Cancel]** button. In case of any problem, please call Global Payments' Help Desk at 1–800–263–2970 – select the "technical support" option – and our agent will guide you through the download procedure.
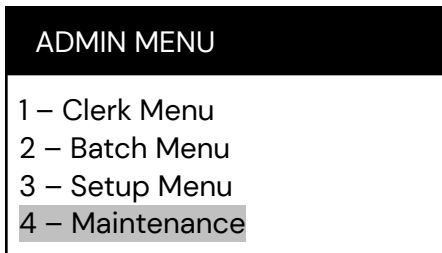
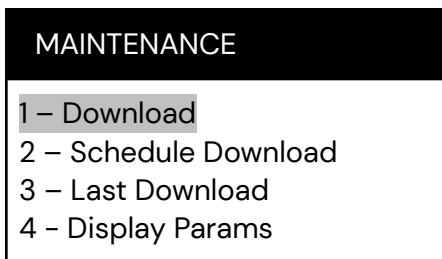**Complete the end–of–day settlement prior to performing the download on your Wireless – Move/5000 terminal.**

Step 1

At the home screen, press the administrator **[.,#*]** key or tap **ADMIN** on home screen for the Administrator menu.

Step 2

ADMIN MENU

1 – Clerk Menu
2 – Batch Menu
3 – Setup Menu
4 – Maintenance

Press Maintenance

Step 3

MAINTENANCE

1 – Download
2 – Schedule Download
3 – Last Download
4 - Display Params

Press Download

Step 4

DOWNLOAD
1 – Setup
2 – Start Download

Press 1 - Setup

Step 5

TMS PARAMETERS
O 1. Ethernet
O 2. Mobile Data
O 3. WiFi
Enter

- If the terminal is configured with Bluetooth as the primary communication, select **1. Ethernet**, and then go to **step 6**
- If the terminal is configured with 4G as the primary communication, select **2. Mobile Data,** and then go to **step 8**
- If the terminal is configured with Wi-Fi as the primary communication, select **3. WiFi**, and then go to **step 10**

Step 6

TMS-ETHERNET
SSL?
1-ON
2-OFF

Press 1- ON

Step 7

TMS-ETHERNET
Primary URL/IP
INGTMS.GLOBALPAYCAN.COM
Primary Port
443
Secondary   URL/IP
INGTMS.GLOBALPAYCAN.COM
Secondary Port
443
TMS Identifier
XXXXXX

Verify the Primary URL/IP INGTMS.GLOBALPAYCAN.COM is displayed on the screen.

Verify the Primary Port 443 is displayed on the screen.

Verify the Secondary URL/IP INGTMS.GLOBALPAYCAN.COM is displayed on the screen

- Verify the Primary Port 443 is displayed on the screen.
- Scroll down to TMS Identifier, verify the terminal ID
- Press Enter to Confirm

Step 8

	SSL?	
1 – ON	2 – OFF

Press 1 – ON

Step 9

HOST URL/IP
INGTMS.GLOBALPAY.COM

Host Port
443

Mobile Data APN
Either
GLOBAL.APN or
ISP.TELUS.COM

Login

Password

TMS Identifier
XXXXXXX

Verify the Primary Host INGTMS.GLOBALPAYCAN.COM is displayed on the screen

Verify the Host Port 443 is displayed on the screen

Verify the Mobile Data APN is displayed on the screen:
- GLOBAL.APN for Rogers, or
- ISP.TELUS.COM for Telus

Leave blank for Login

Leave blank for Password

- Scroll down to TMS Identifier, verify the terminal ID
- Press Enter to Confirm

Step 10

SSL?	
1 – ON	2 – OFF

Press 1 – ON

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Step 11

Primary URL/IP INGTMS.GLOBALPAY.COM
Primary Port 443
Secondary URL/IP INGTMS.GLOBALPAY.COM
Secondary Port 443
TMS Identifier XXXXXXX

Verify the Primary URL/IP INGTMS.GLOBALPAYCAN.COM is displayed on the screen

Verify the Primary Port 443 is displayed on the screen

Verify the Secondary URL/IP INGTMS.GLOBALPAYCAN.COM is displayed on the screen

Verify the Secondary Port 443 is displayed on the screen

- Scroll down to TMS Identifier, verify the terminal ID
- Press Enter to Confirm

Step 12

1 – Setup
2 – Start Download

Press 2 – Start Download. Note that this download time might take approximately 20 minutes, depending on your internet connectivity status

Step 13

SUCCEEDED

Once Download is completed, SUCCEEDED message will appear on the screen. Terminal prints:
"PARAMETER DATA UPDATE" "SUCCEEDED"

The download has been completed; the terminal will reboot. At the home screen, you can continue processing transactions on your terminal.
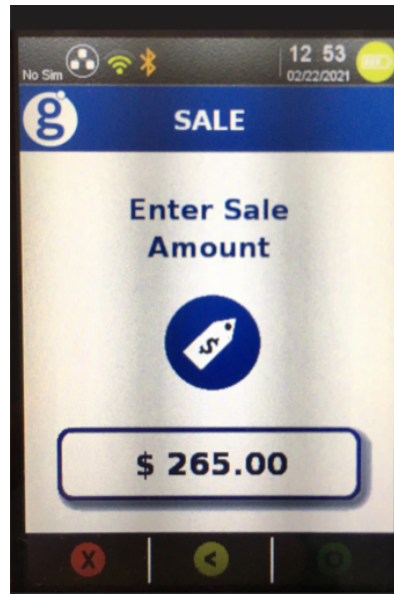
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Installment application

If you have enabled Global Payments Installment, please follow the steps below to confirm the app has been downloaded successfully.
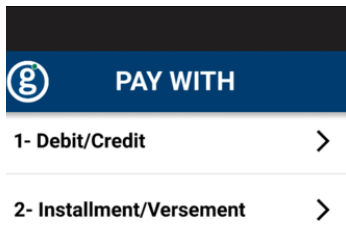
Step 1 – Select Sale in the Main Menu
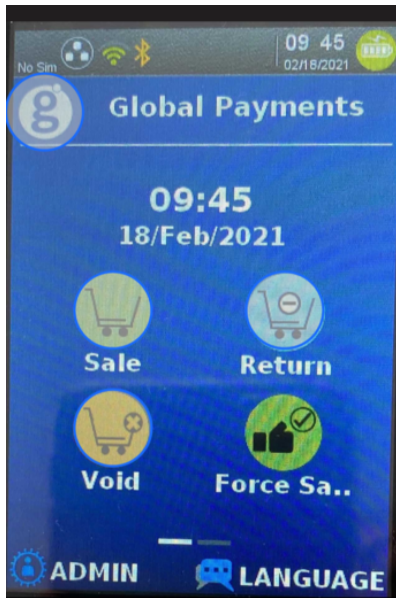
Step 2 – Enter a sale amount

Step 3 – Select Installment/Versement

Step 4 – You will see a screen "Check Installment", which indicates that your download is successful. You may select **Cancel** to exit back to Main menu.