tado° User Guide

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Welcome to tado°

Congratulations on your tado° Smart Thermostat purchase! We want to ensure you have the best possible experience using our products, therefore we have created this guide to support you in creating your tado° account and controlling your heating using tado°.

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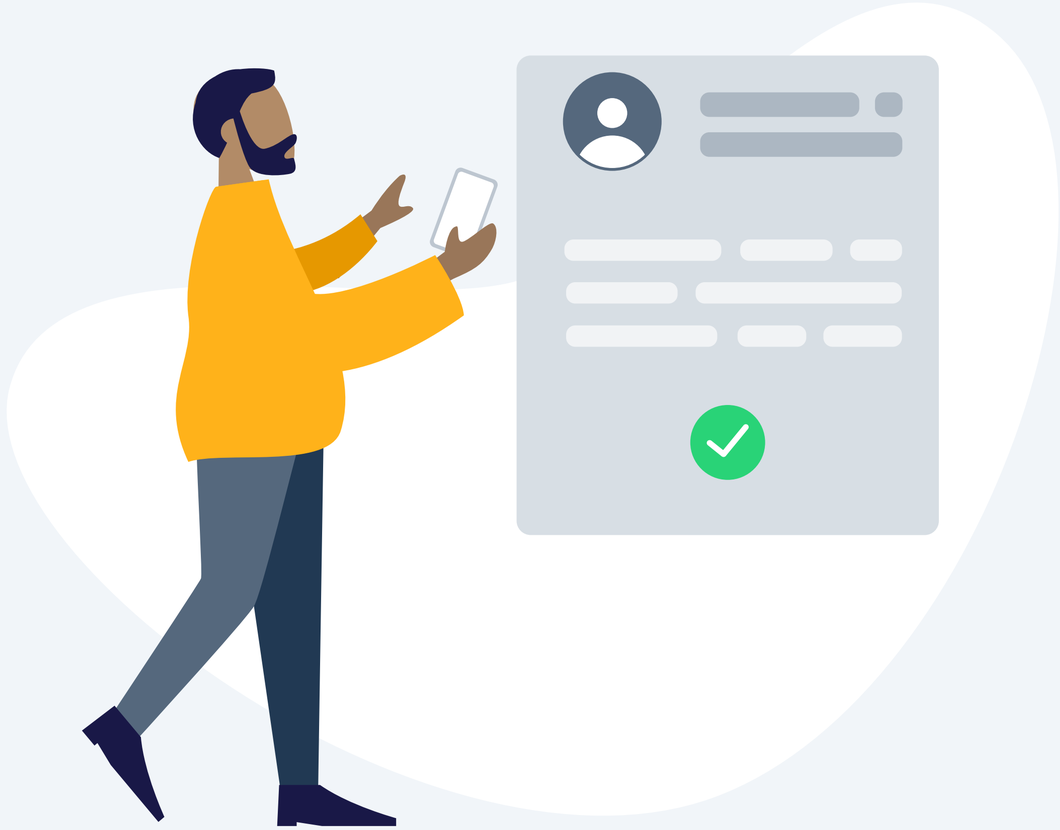
App installation & account creation



1

App installation

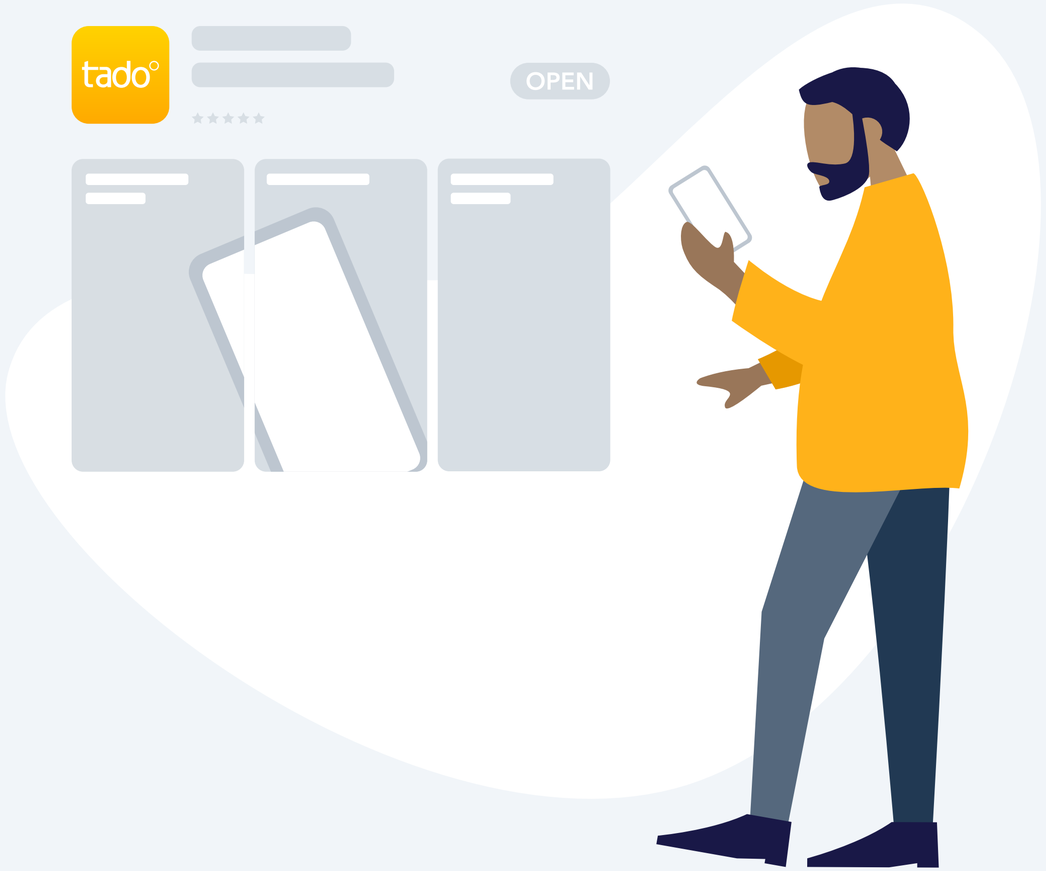
Install the tado° app

Download on the App Store

GET IT ON Google play

Visit App Store

Visit Google play



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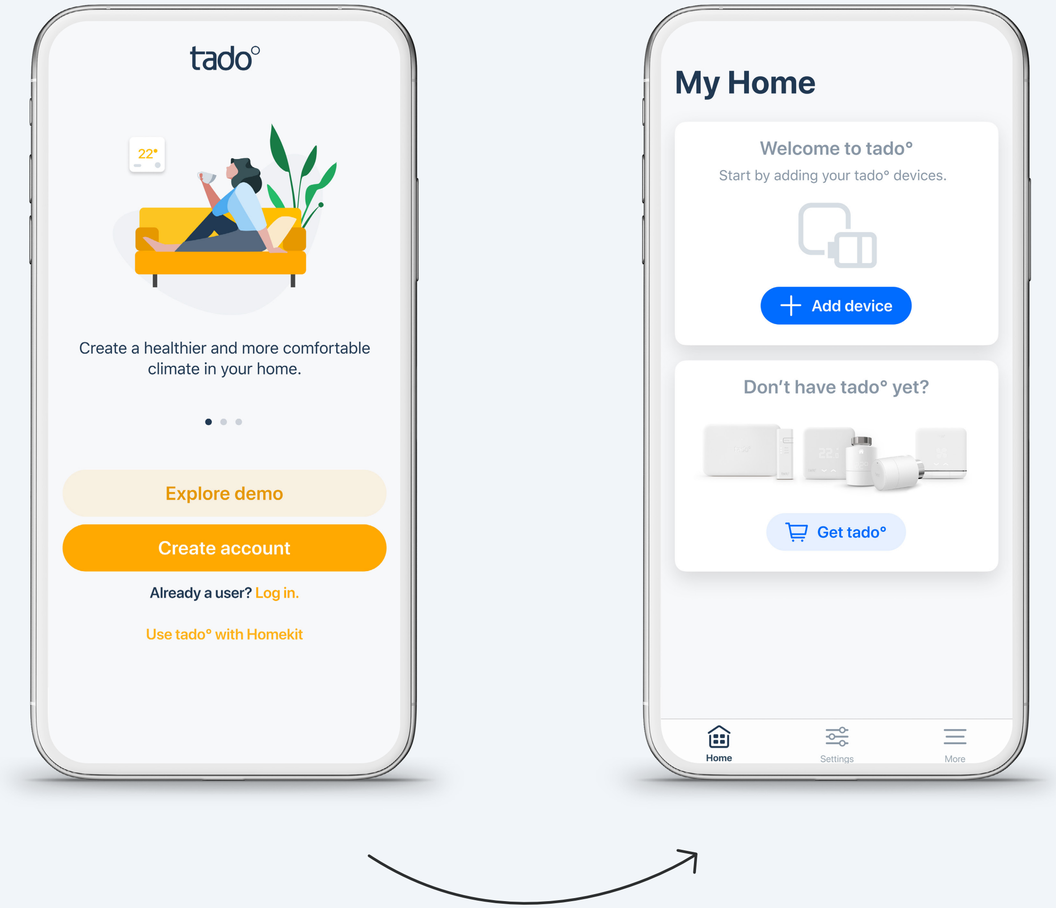
Account creation

Step 1.

Create your account in the app and then create your **‘tado° home’**, where you will see your rooms and devices once everything is set up.



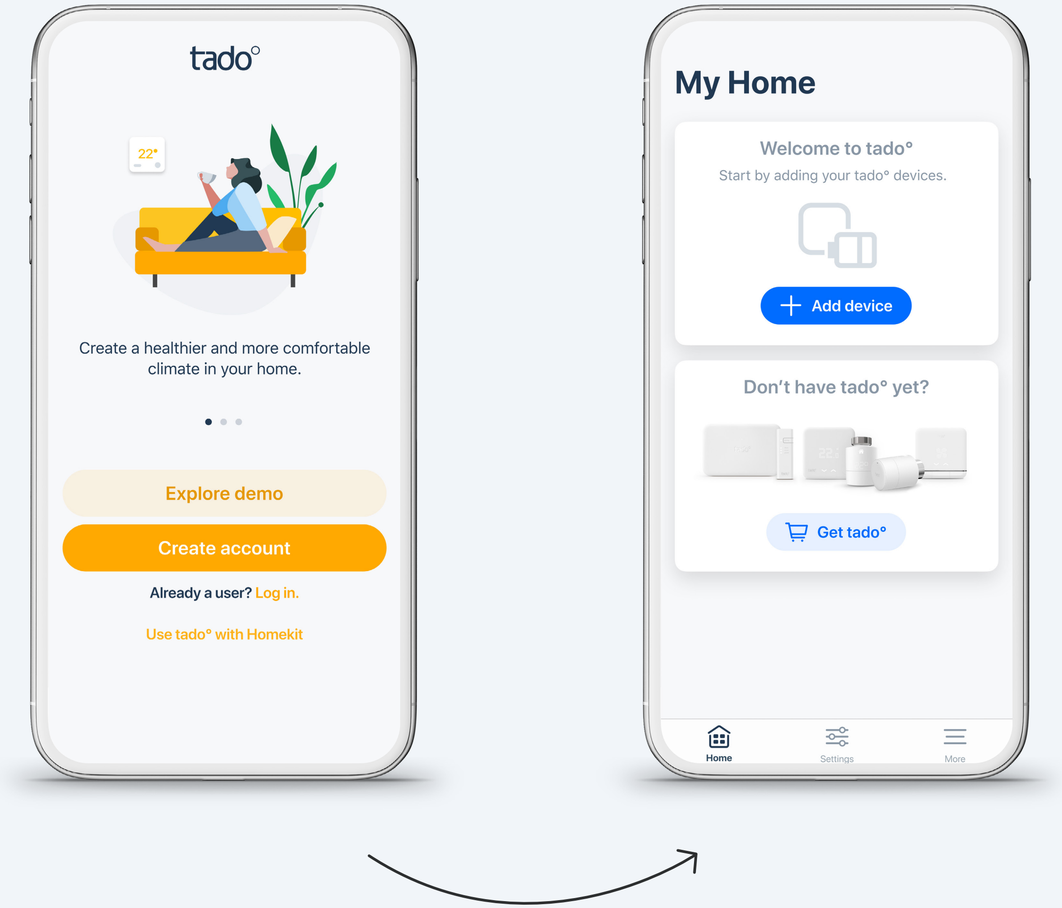
1

Step 2.

Depending on how you will install your tado devices, follow the relevant instructions below:

DIY Installation
Once you have created your tado° home select **‘add device’** and choose any device in the list that is contained in your package. The devices can be installed in any order. Installing the tado Internet Bridge will be part of the installation of the first device. The app will then guide you step-by-step through the installation of each device.

Professional Installation
If you had your tado° professionally installed, select **‘add device’**. Scan the QR code of the tado° Internet Bridge (the QR code can be found in your Setup Guide or on the Internet Bridge). By adding the Internet Bridge, all other tado° devices will be automatically added to your account.



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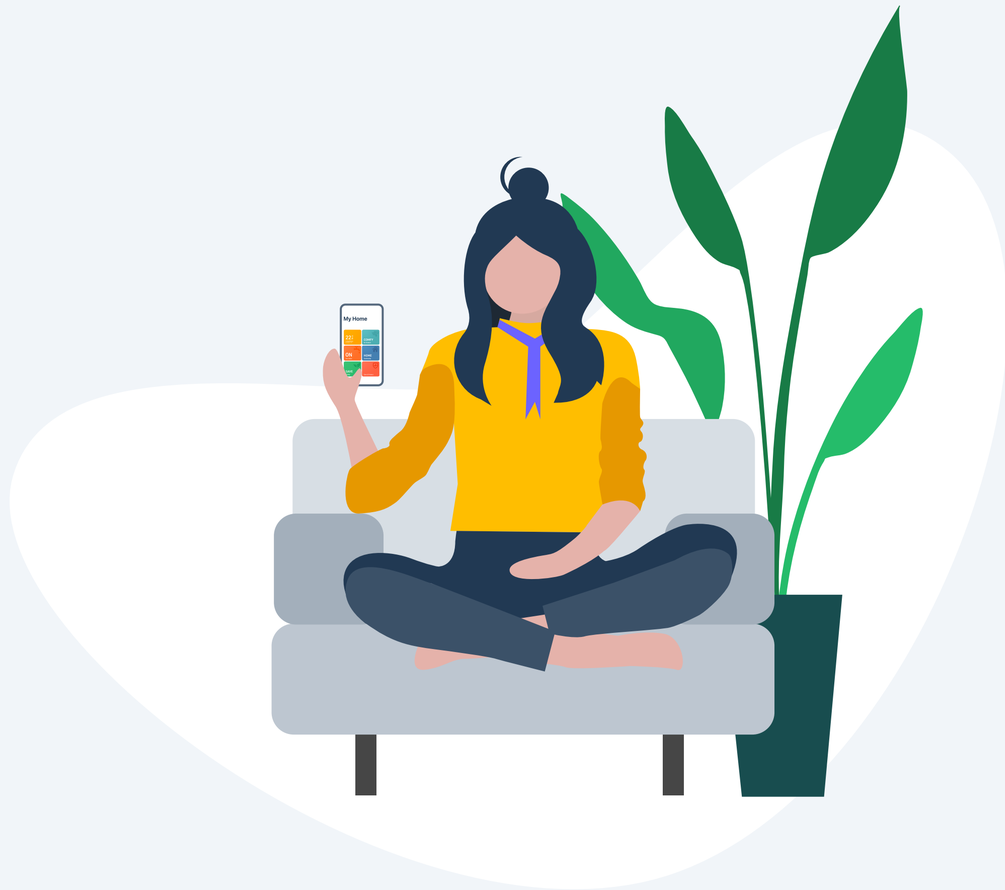
Home screen explained



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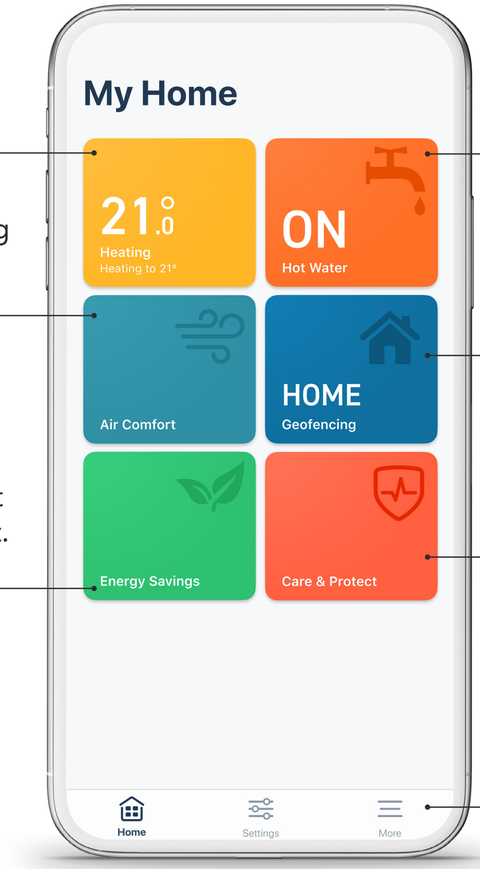
Your tado° home screen - explained

The most important tado° features can be controlled from your home screen. Here you can also see the current temperature of your rooms as well as the current status of your hot water control and geofencing mode.



Room
Control your heating system per room.*

Air Comfort
Highlights the air quality in each room with a Smart Thermostat or Smart Radiator Thermostat.

Energy Savings Report
See how much energy you are saving thanks to tado° Skills.

Hot Water
Control your hot water intelligently with tado°.**

Geofencing
Quickly check whether your tado° system is in Home or Away Mode.

Care & Protect
Monitors your heating system and notifies you if unusual heating behaviour is detected.

Settings & More
Access skills, settings, support and more.

* If the home is only set up with a single Smart Thermostat then the room widget will control the heating in the entire home.
** This applies only to specific configurations.

3

Manual control of your heating

- Smart Thermostat / Wireless Temperature Sensor
- Smart Radiator Thermostat
- tado° App

3

Manual control:

Smart Thermostat / Wireless Temperature Sensor
To make temporary temperature adjustments via the Smart Thermostat press the button to activate the display.

The device will first show the current measured temperature in the room.

Display
Shows the measured temperature

Push Button
to activate the display. Use the touch arrows to change temperature.

In order to control the hot water, when present, push the button to activate the display and push it again to move to the hot water screen. Use the touch arrows to change temperature or turn it on and off.

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The thermostat then shows the current target temperature and illuminates the touch arrows. Use the arrows to modify the target temperature manually.

The icons shown next to the target temperature indicate the current tado° mode:

- The Smart Schedule is active and tado° is in Home Mode
- The Smart Schedule is active and tado° is in Away Mode
- Manual control is active

Display
Shows the current target temperature & mode

Touch arrows
To modify the target temperature manually

3

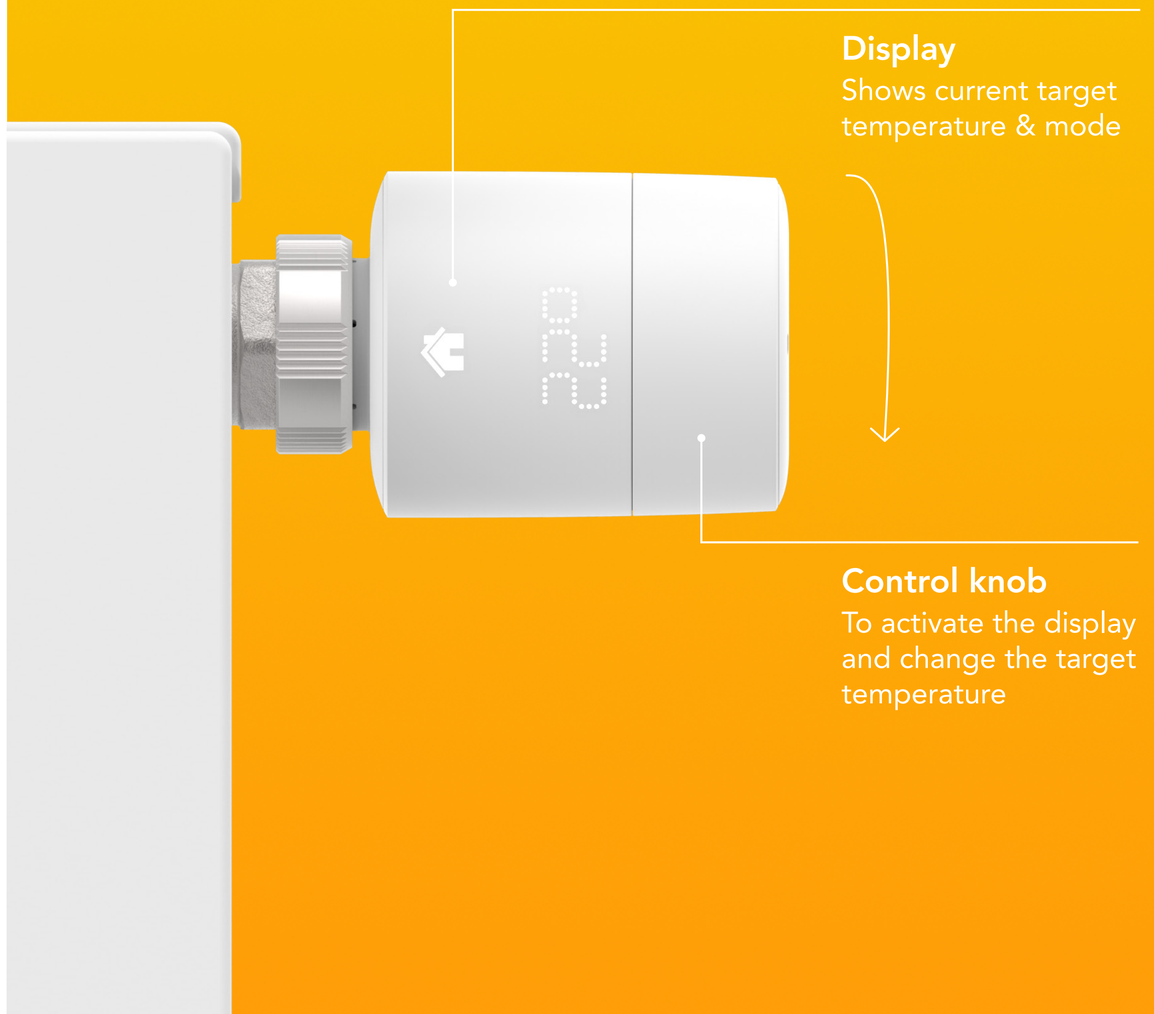
Manual control:

Smart Radiator Thermostat
Turn the control knob on the Smart Radiator Thermostat one **click** to check the current target temperature.

Continue turning to change the target temperature.

The icons shown next to the target temperature indicate the current tado° mode:

- The Smart Schedule is active and tado° is in Home Mode
- The Smart Schedule is active and tado° is in Away Mode
- Manual control is active



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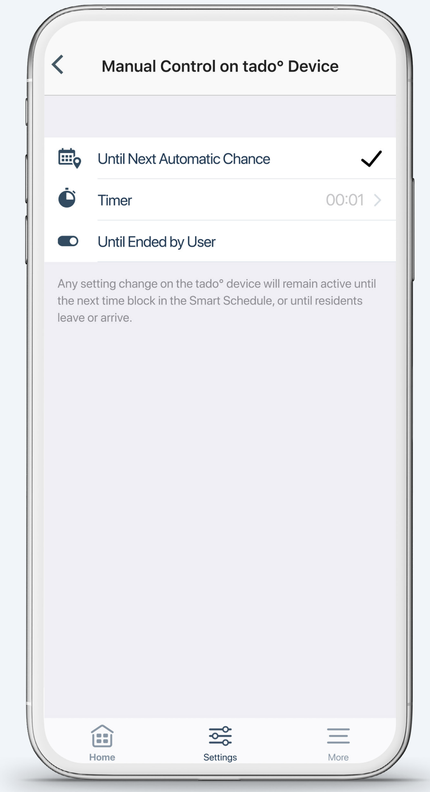
Manual Control Duration

In the app you can modify the default behavior for how long a Manual Control setting stays active. This default setting applies if Manual Control is triggered by a source other than the tado° app (e.g. changes on a device or via voice service).

Just go to the settings in your app, select the room and open **Manual control on tado° device.**



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Manual control:

tado° App

Step 1.
Open the room screen by tapping the widget*

* To control the hot water, when present, tap on the Hot Water widget

3

Step 2.
Tap on the centre of the screen where the set temperature is shown.

Step 3.
Drag the slider up or down to make changes to the target temperature.

3

Step 4.

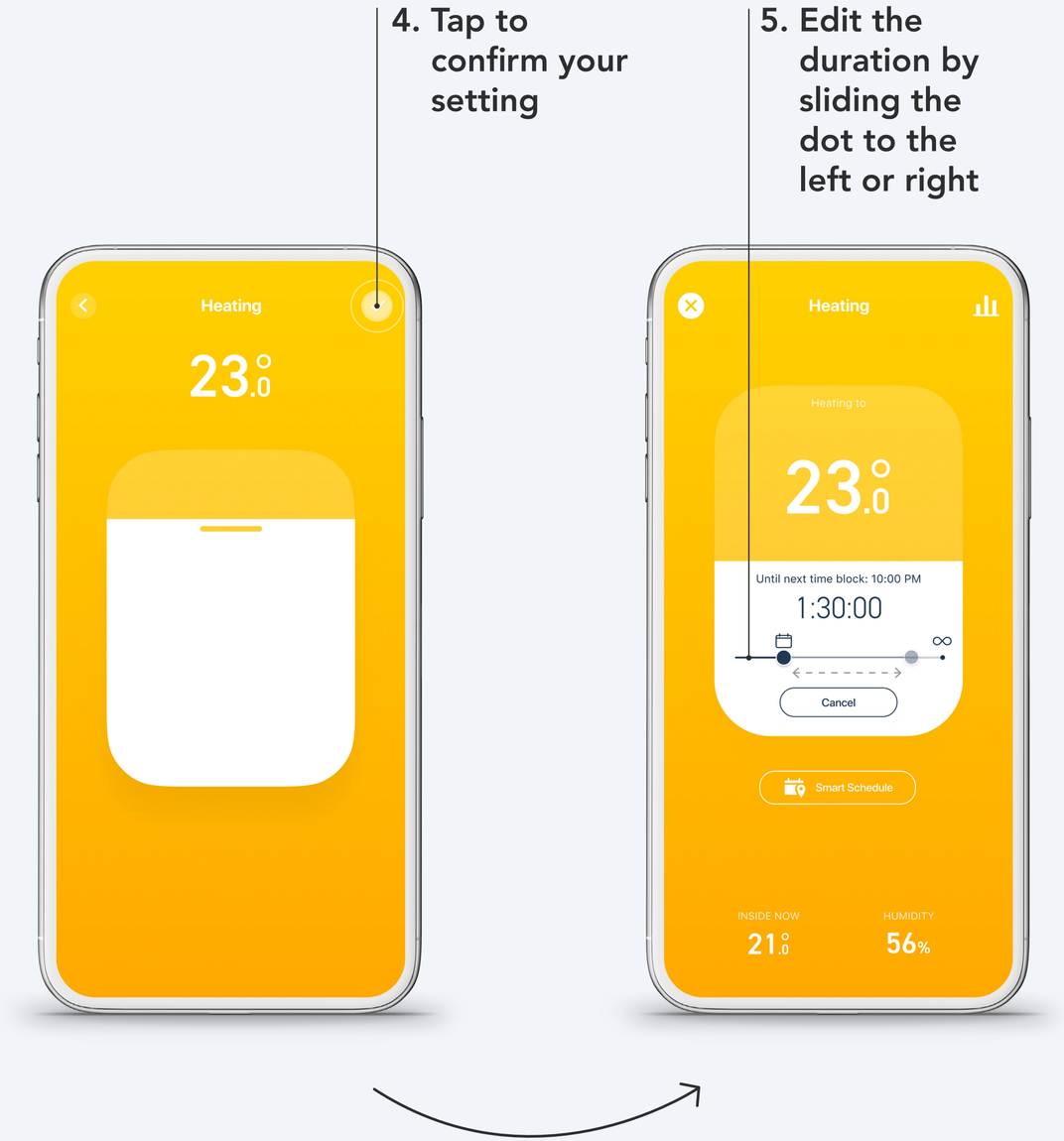
Tap on the tick in the top right-hand corner to confirm the temperature.

Step 5.

You can edit the duration of this temperature change at any time. tado° will remember your settings for the next manual control.

Manual Control Duration:

- **Until next time block** in your Smart Schedule
- Duration according to the **Timer** you specified
- In manual control **Until ended by user**



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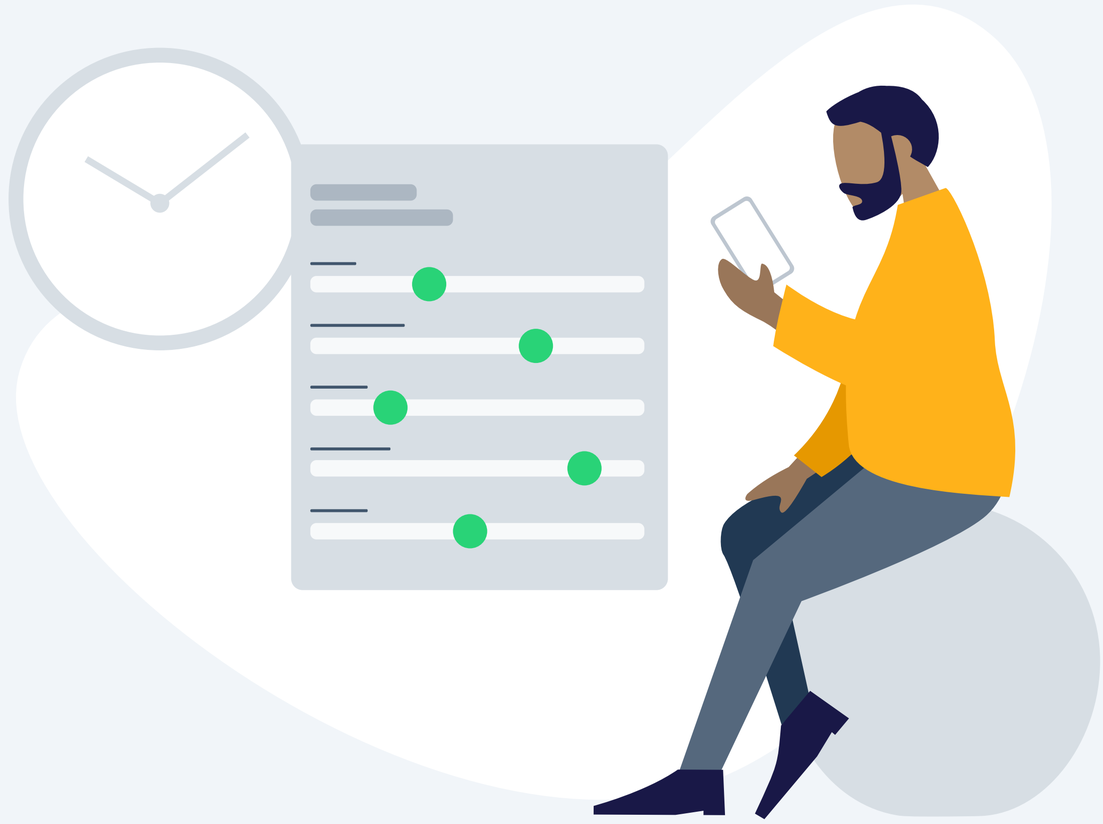
Smart Schedule



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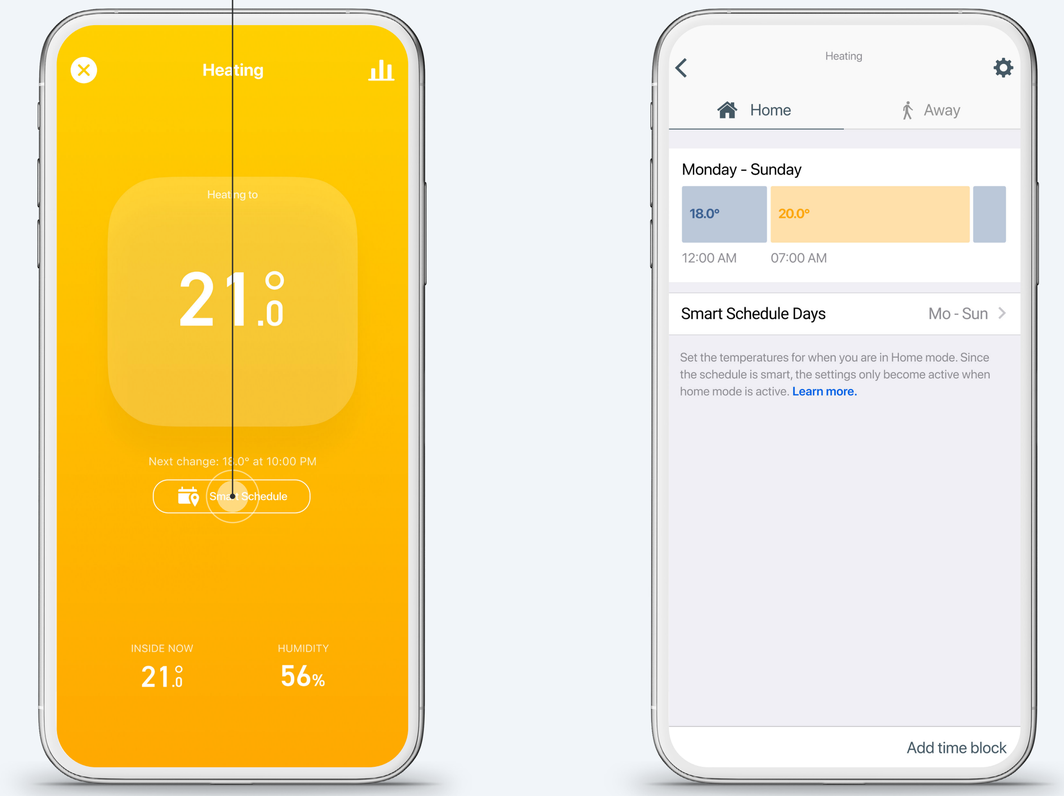
Set up – Smart Schedule

Your tado° account comes with a default Smart Schedule already set up. To personalize it, go to the room screen of your choice and tap the Smart Schedule button.

1. Tap the Smart Schedule button



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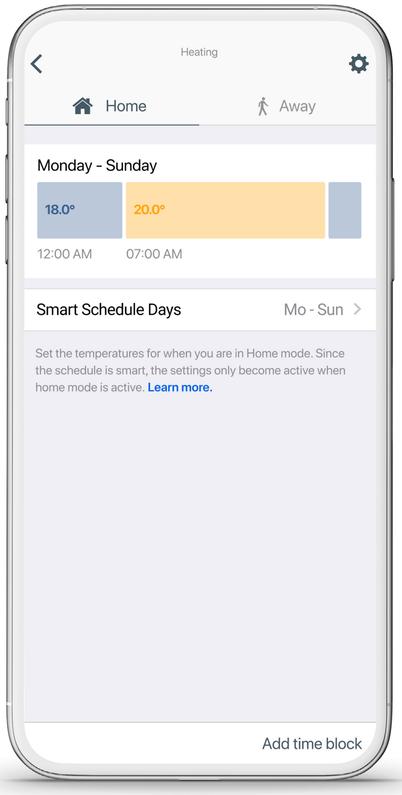
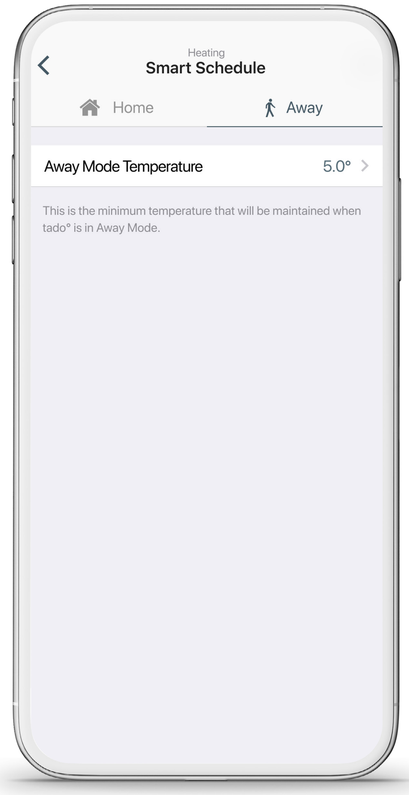
Your Smart Schedule consists of a Home and an Away section

Home Settings:

These settings will be active when tado° is in Home Mode. You can divide your days into multiple time blocks and specify custom settings for each block here.





Away Settings:

These settings will be active when tado° is in Away Mode. When tado° is in Away Mode it ensures that the home stays at least at the minimum temperature you set.

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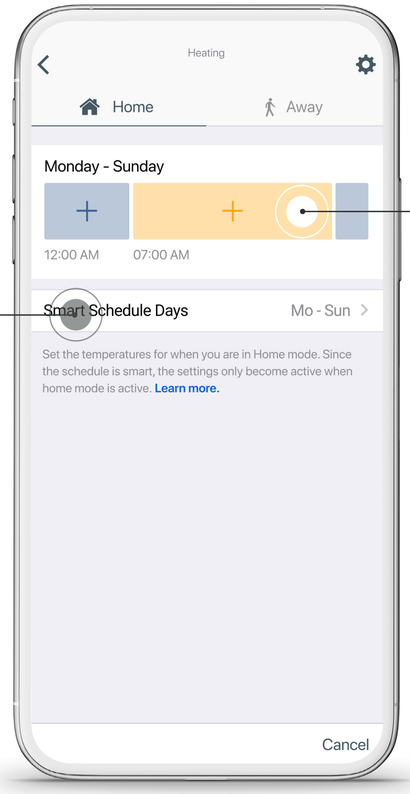
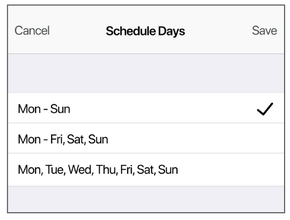
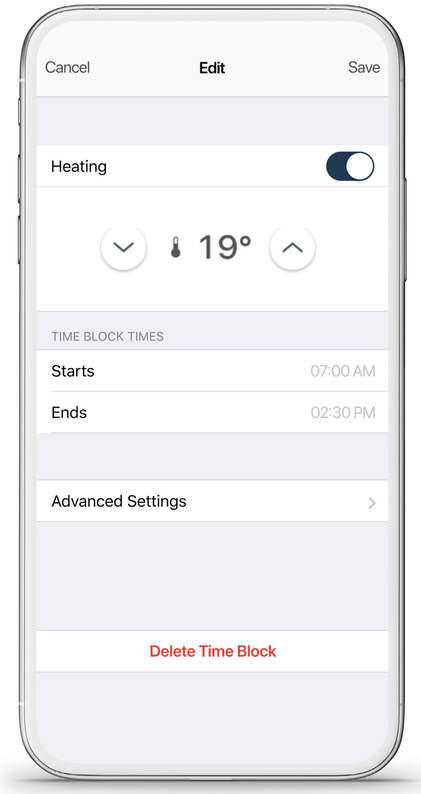
You can personalise your Smart Schedule to your needs



2. Tap to select the days
for which you want to set a specific schedule.



3. Tap a time block
to open the settings and personalise them to your needs.



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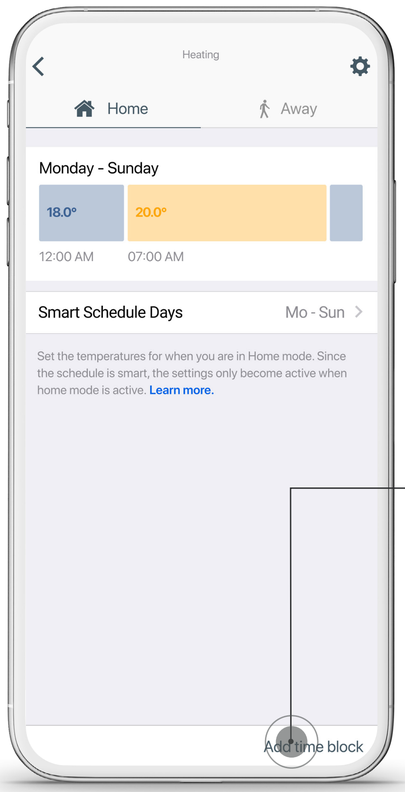
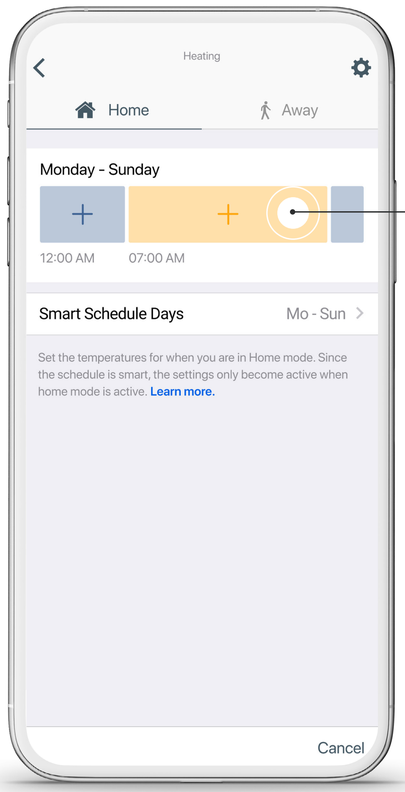
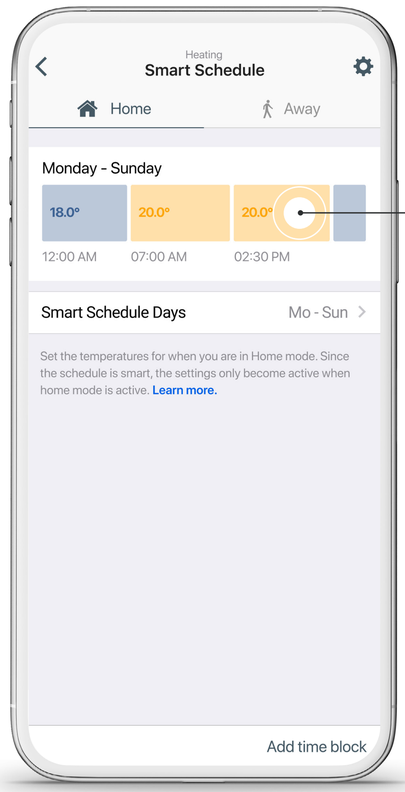
You can easily add additional time blocks to your Smart Schedule



4. Tap Add time block or +
to add a time block and then select a block.



5. Tap a time block
to split it in two.



6. Tap the new time block
to edit settings and timing.

5

tado° Support

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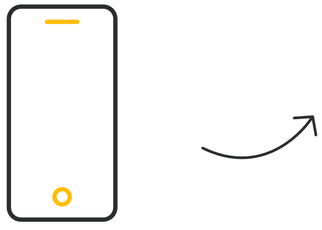
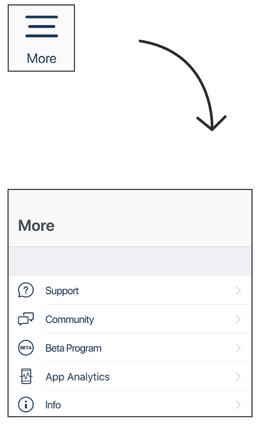
Need additional help? tado° is here to help!

1. Via app



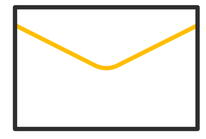


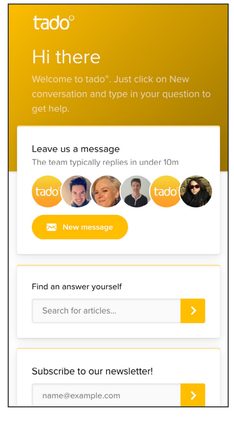
Open the **More** tab in the tab bar and tap on one of the topics

2. Via Help Center

Visit:
support.tado.com/en/

3. Via online chat





Visit:
tado.com

Tap on the icon and start with the conversation

Thank you for using tado°!