

Simple connectivity.

Simple. Robust.
CLASSEQ

Now with
**Clean
connect.**
WiFi enabled





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Simple. Robust.
CLASSEQ

Now with
**Clean
connect.**
WiFi enabled

AVAILABILITY

Available in Jan 2026

HARDWARE

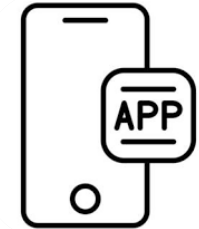
Only compatible with the new display hardware
Serial numbers to be advised C400/C500/CP500

**WiFi**

WiFi Availability is the responsibility of the site
Internet connection required to connect and register

APP

APP will require an update and can be used in parallel

**DATA**

Data analysis is up to the customer/distributor

USER

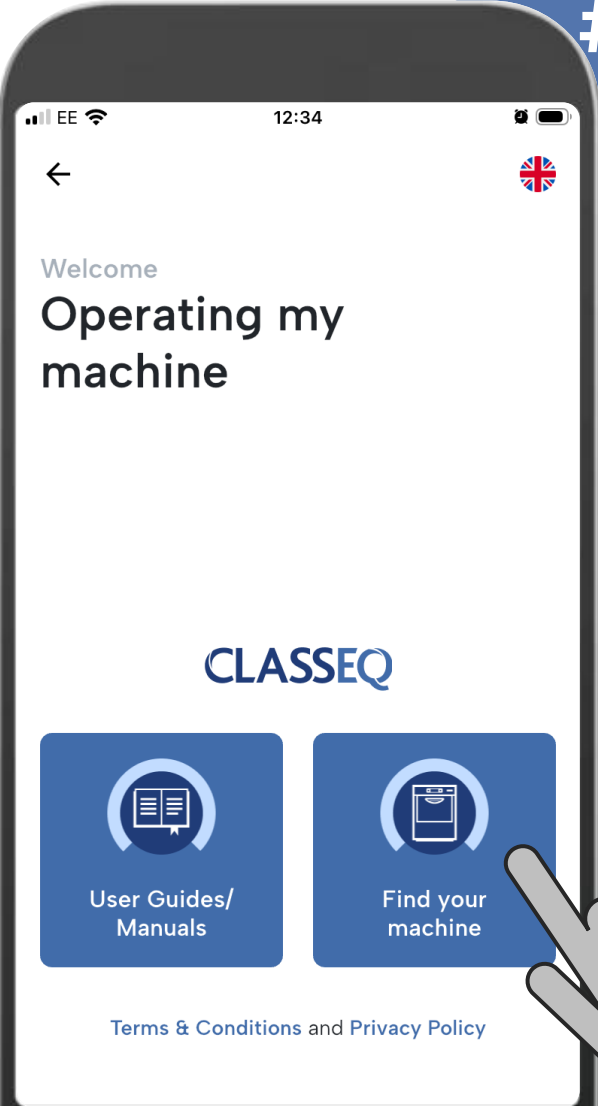
The customer who registers can only share with others





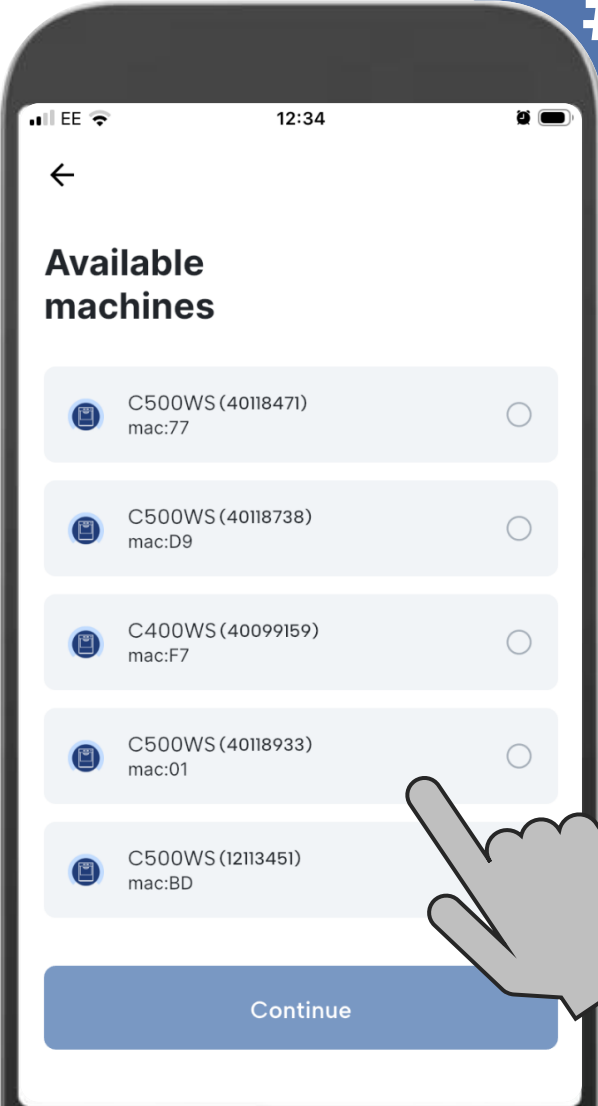
Open the APP

#1



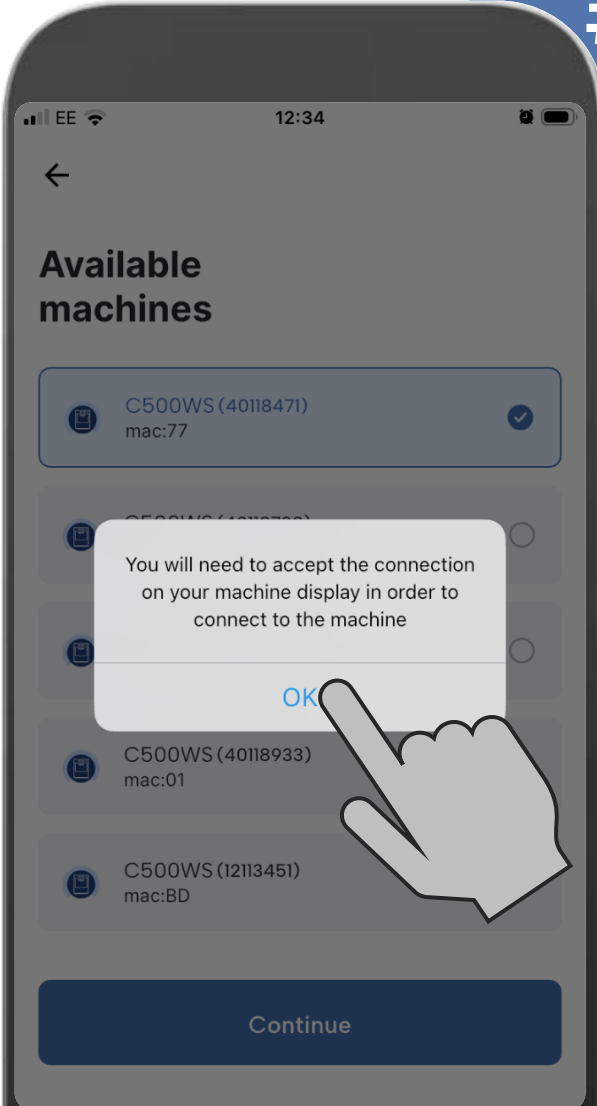
Find your machine

#2



Connect to the machine

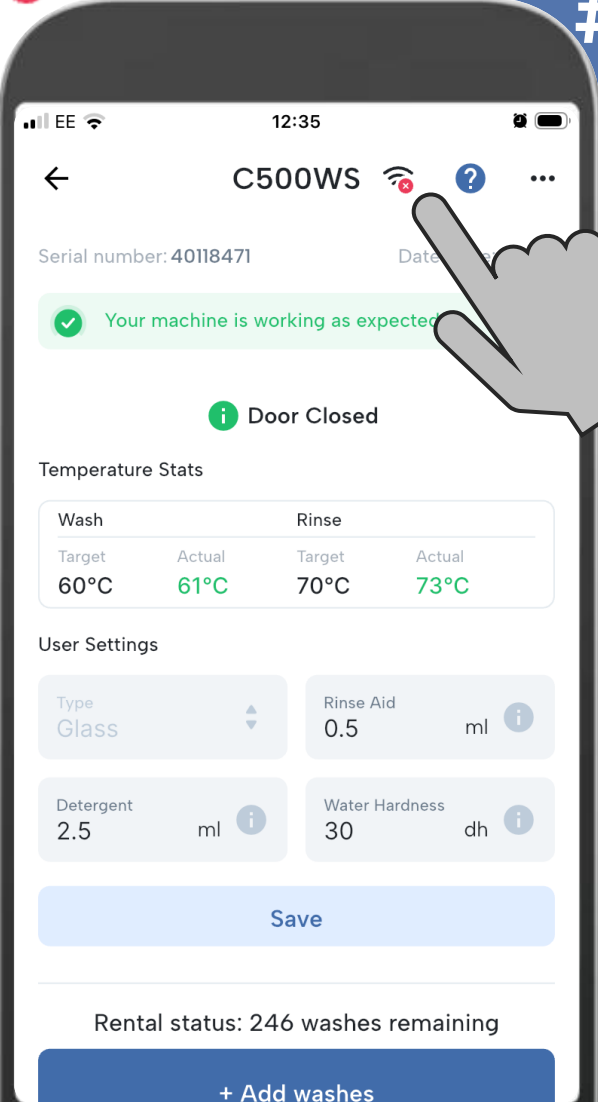
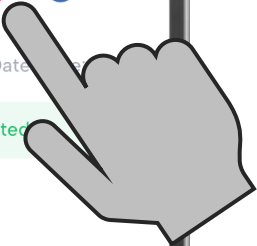
#3





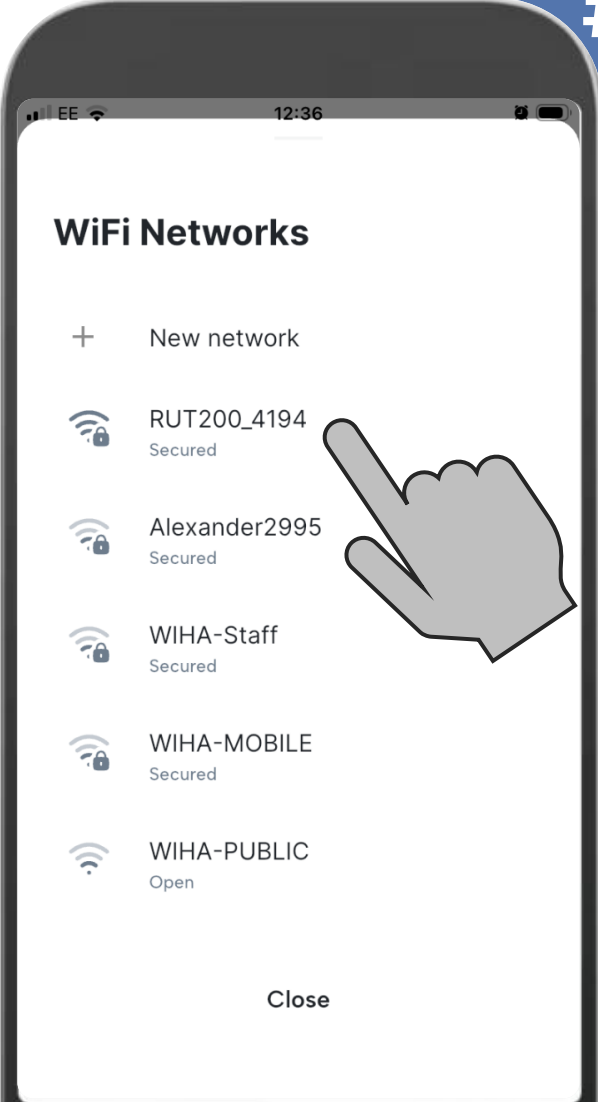
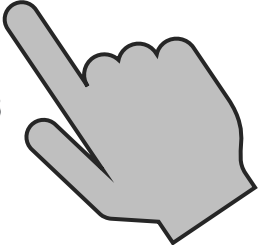
WiFi Red – Tap Icon

#4



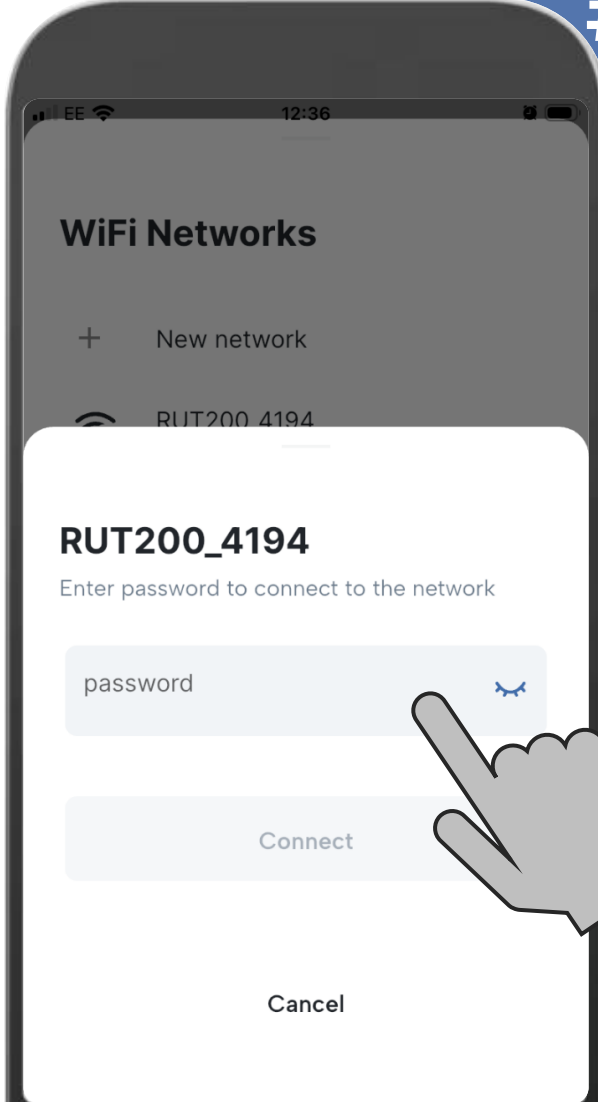
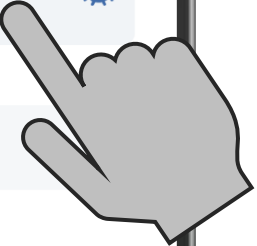
WiFi Scan

#5



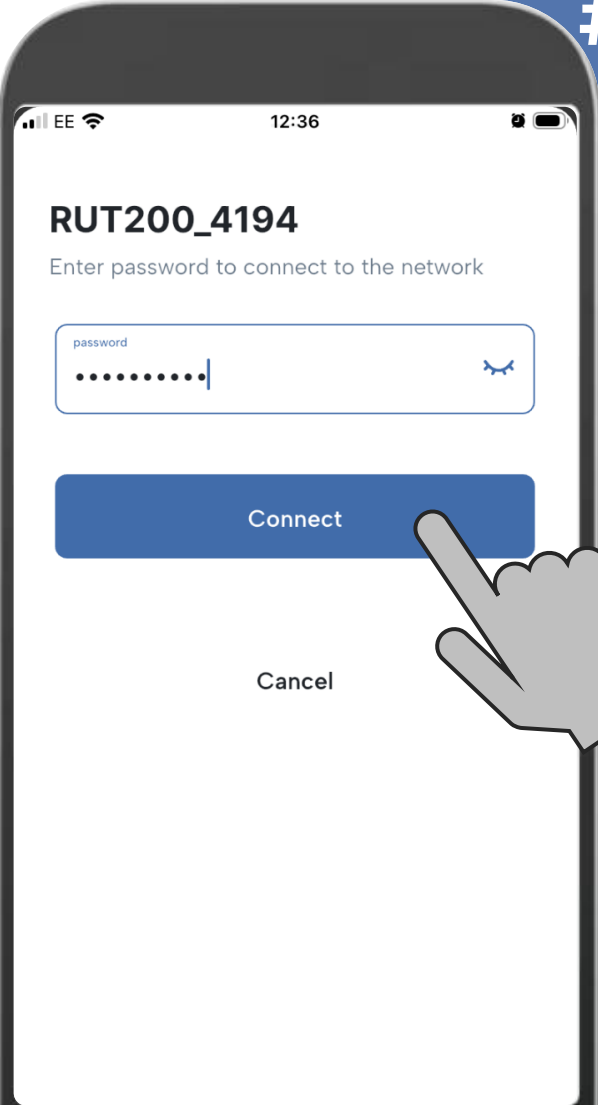
Select WiFi Connection

#6



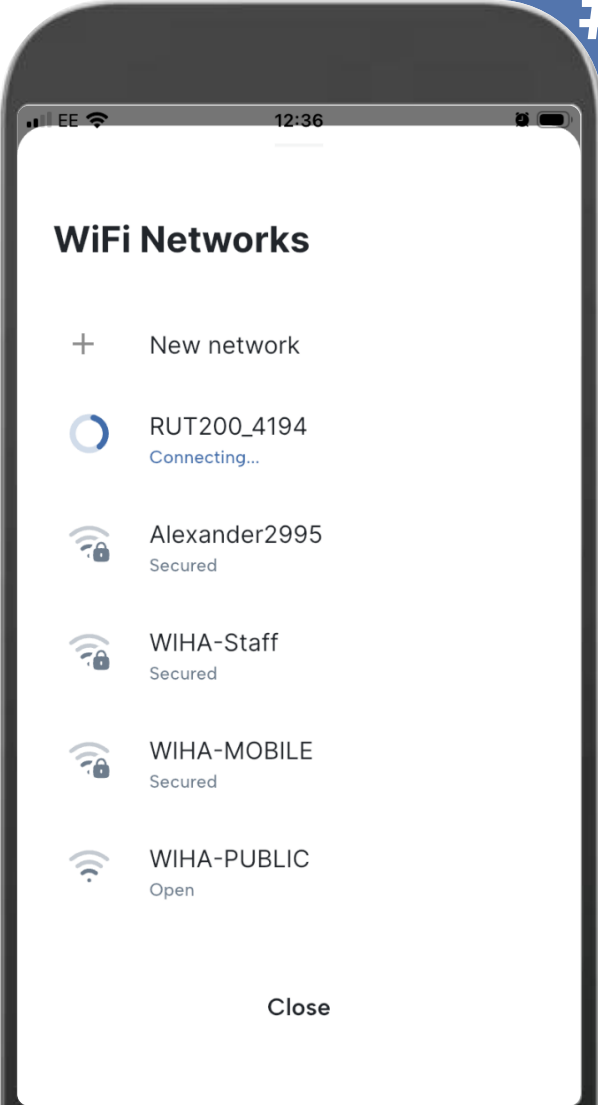
Enter password

#7



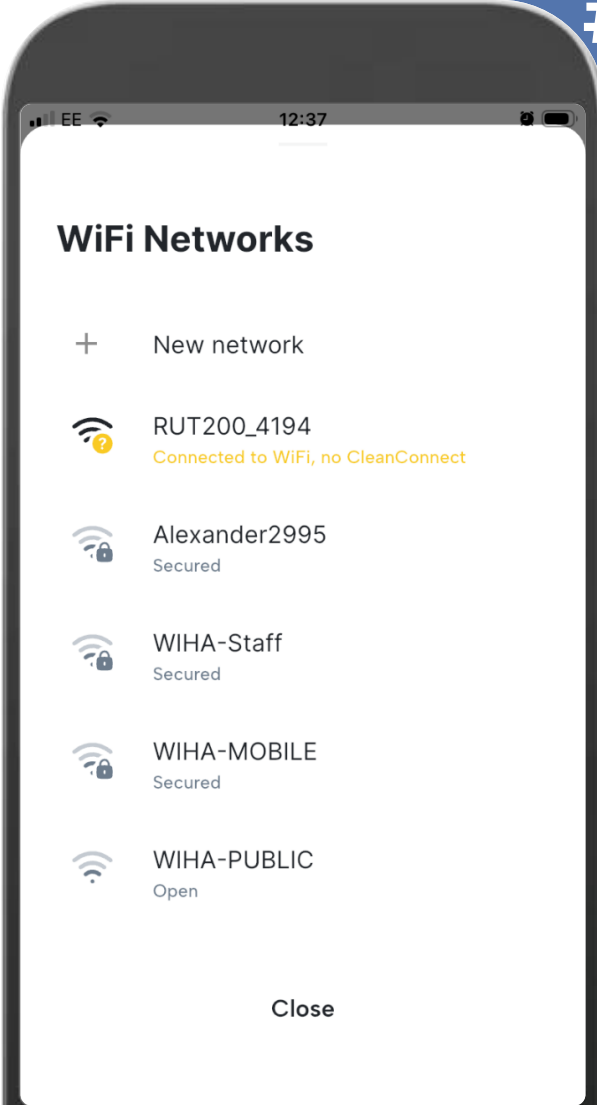
Connecting

#8



Connected no Clean-Connect

#9



Enter PIN code

10

WiFi Networks

+ New network

PUT000-110-1

PIN for Classeq Connect

You can obtain a PIN after you have registered your device here
<https://clean-connect.classeq.com/>

Validate

Cancel

Create an account

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CLEAN CONNECT

WELCOME TO CLEAN CONNECT

WELCOME TO CLASSEQ

CLASSEQ

ARE YOU ALREADY USING CLEAN CONNECT?

START USING CLEAN CONNECT

Find out about the current status of your machine and check out the optimisation potential.

Clean Connect dashboard

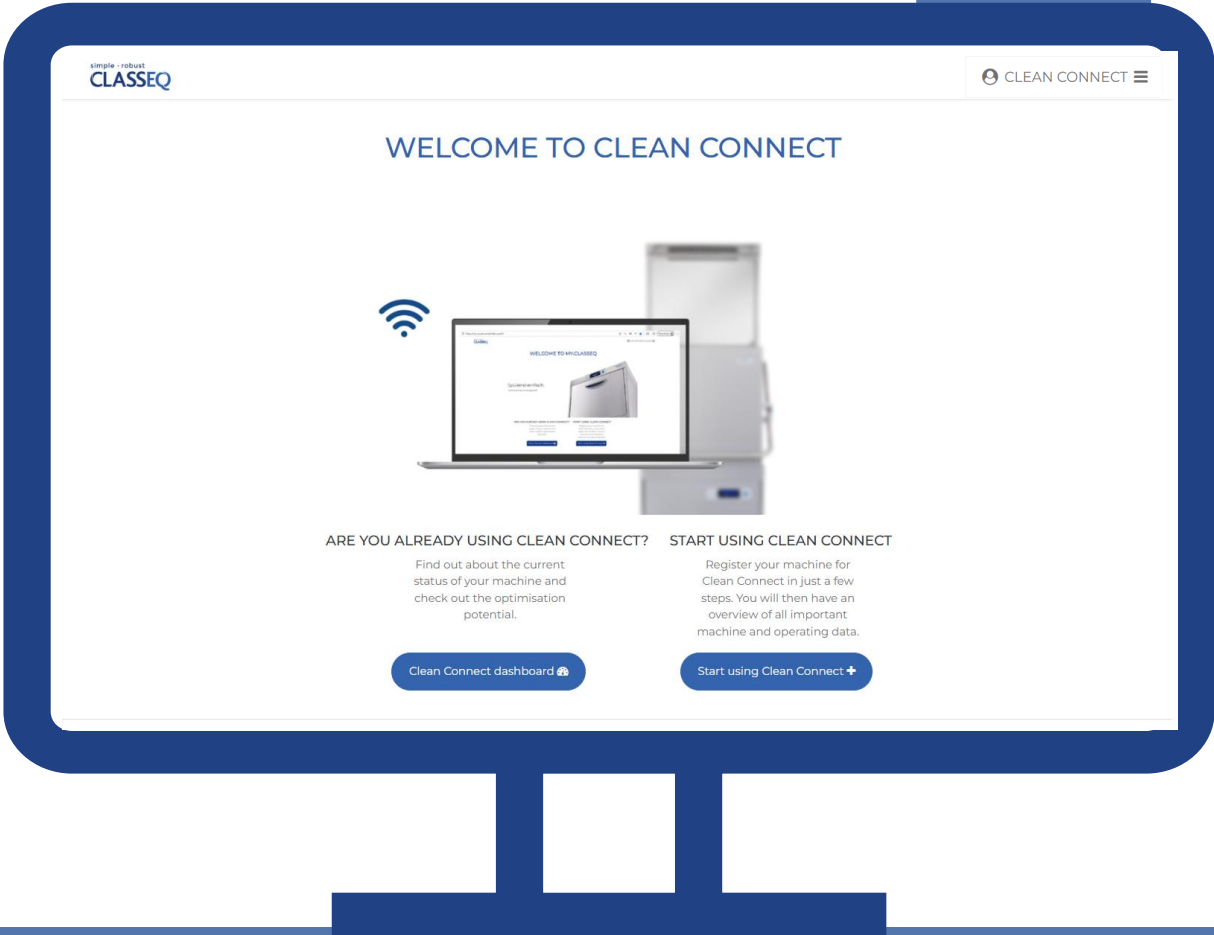
Register your machine for Clean Connect in just a few steps. You will then have an overview of all important machine and operating data.

Start using Clean Connect



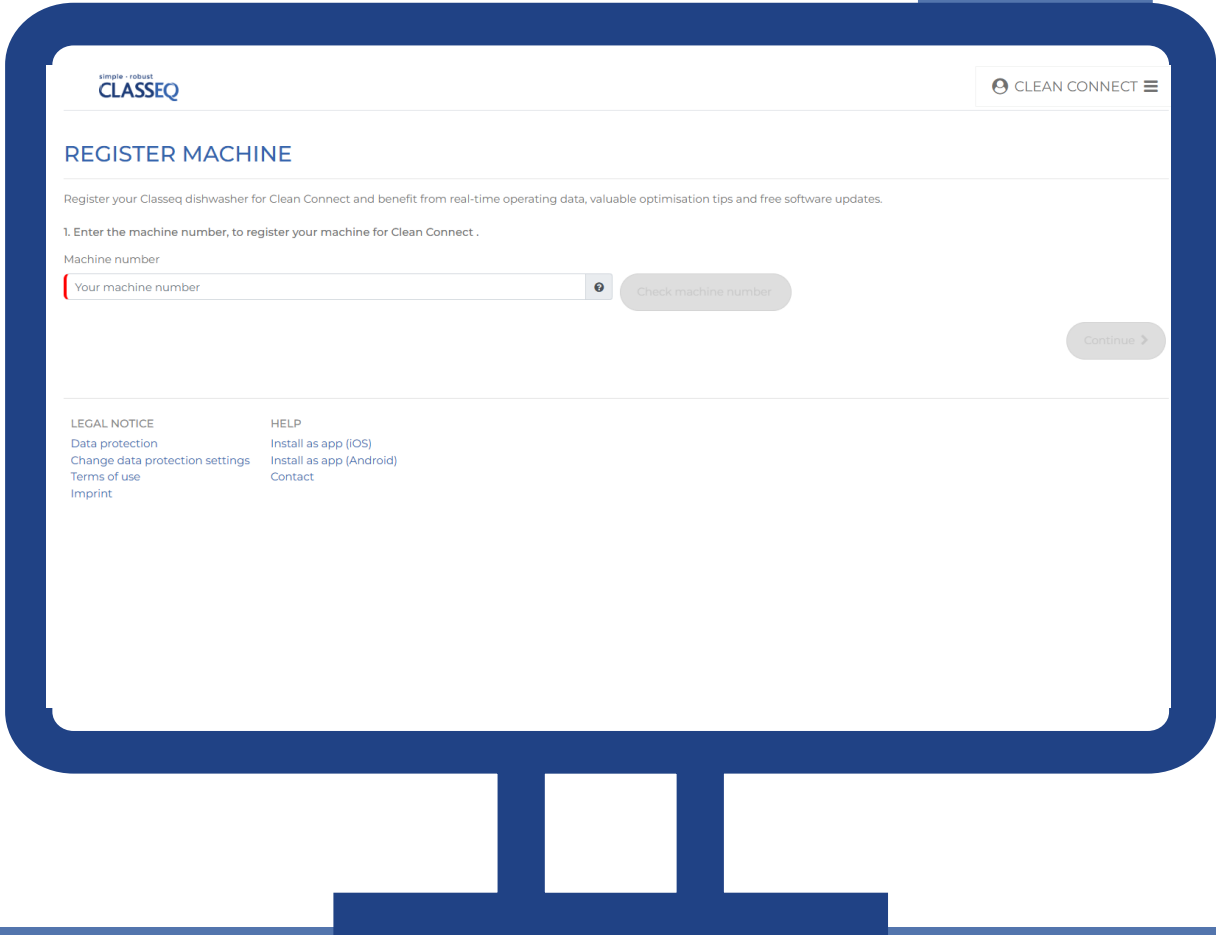
12

Start using Clean Connect



13

Register your machine



Enter your serial number

14

simple robot

CLASSEQ

CLEAN CONNECT

REGISTER MACHINE

Register your Classeq dishwasher for Clean Connect and benefit from real-time operating data, valuable optimisation tips and free software updates.

1. Enter the machine number, to register your machine for Clean Connect .

Machine number

40118471

Check machine number

Status

Machine ready for registration

I am a

Continue

LEGAL NOTICE

Data protection

Change data protection settings

Terms of use

Imprint

HELP

Install as app (iOS)

Install as app (Android)

Contact

Select user type

15

simple robot

CLASSEQ

CLEAN CONNECT

REGISTER MACHINE

Register your Classeq dishwasher for Clean Connect and benefit from real-time operating data, valuable optimisation tips and free software updates.

1. Enter the machine number, to register your machine for Clean Connect .

Machine number

40118471

Check machine number

Status

Machine ready for registration

I am a

Customer

Classeq employee

Dealer/service partner

Continue

LEGAL NOTICE

Data protection

Change data protection settings

Terms of use

Imprint

HELP

Install as app (iOS)

Install as app (Android)

Contact



Enter email

16

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CLASSEQ

CLEAN CONNECT

REGISTER MACHINE

2. Enter your email address so we can assign the machine number to a user account.

Email

d.hutton@classeq.co.uk

Check email

Back

Continue

LEGAL NOTICE

Data protection

Change data protection settings

Terms of use

Imprint

HELP

Install as app (iOS)

Install as app (Android)

Contact

Enter details & create password

17

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CLASSEQ

CLEAN CONNECT

REGISTER MACHINE

2. Enter your email address so we can assign the machine number to a user account.

Email

d.hutton@classeq.co.uk

Check email

No user account currently exists for this email address. Please enter your first name and surname to create a user account.

First name

Duncan

Surname

Hutton

Password

.....

at least 12 characters ✓ 1 number (0-9) ✓ 1 symbol ✓

Confirm password

.....

Back

Continue



Enter address

18

simple robust
CLASSEQ

REGISTER MACHINE

3. Enter the address of the machine location.

Machine number
40118471

Machine installation site
The Sitting Duck

+

Add new address

Back

ADD NEW ADDRESS

Company
Classeq Ltd

Customer number
Your customer number

Branch
Your branch

Street
Beacon Way

Building number
Classeq House

Additional address line
Your additional address line

Postcode
ST18 0DG

Town/city
Stafford

Country
United Kingdom

Telephone number
07805574572

Terminate

Save

MYWINTERHALTER

Map View Available

18a

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CLASSEQ

CLEAN CONNECT

40118749

Machine installation site
Your installation site, e.g. counter

best bar ever
mainstreet 45
nw26dj Buenos Aires
Argentina
Select this address

The classeq inn
Mainstreet 4
nw26dj London
Argentina
Select this address

Simulation Machine C500
Winterhalterstr. 2-12
88074 Meckenbeuren
United Kingdom
Select this address

My private pub
Pfänderstr. 15
88069 Tettnang
Germany
Select this address

+

Add new address

Back



CLASSEQ

Enter site details & Submit registration

Page 10 of 10

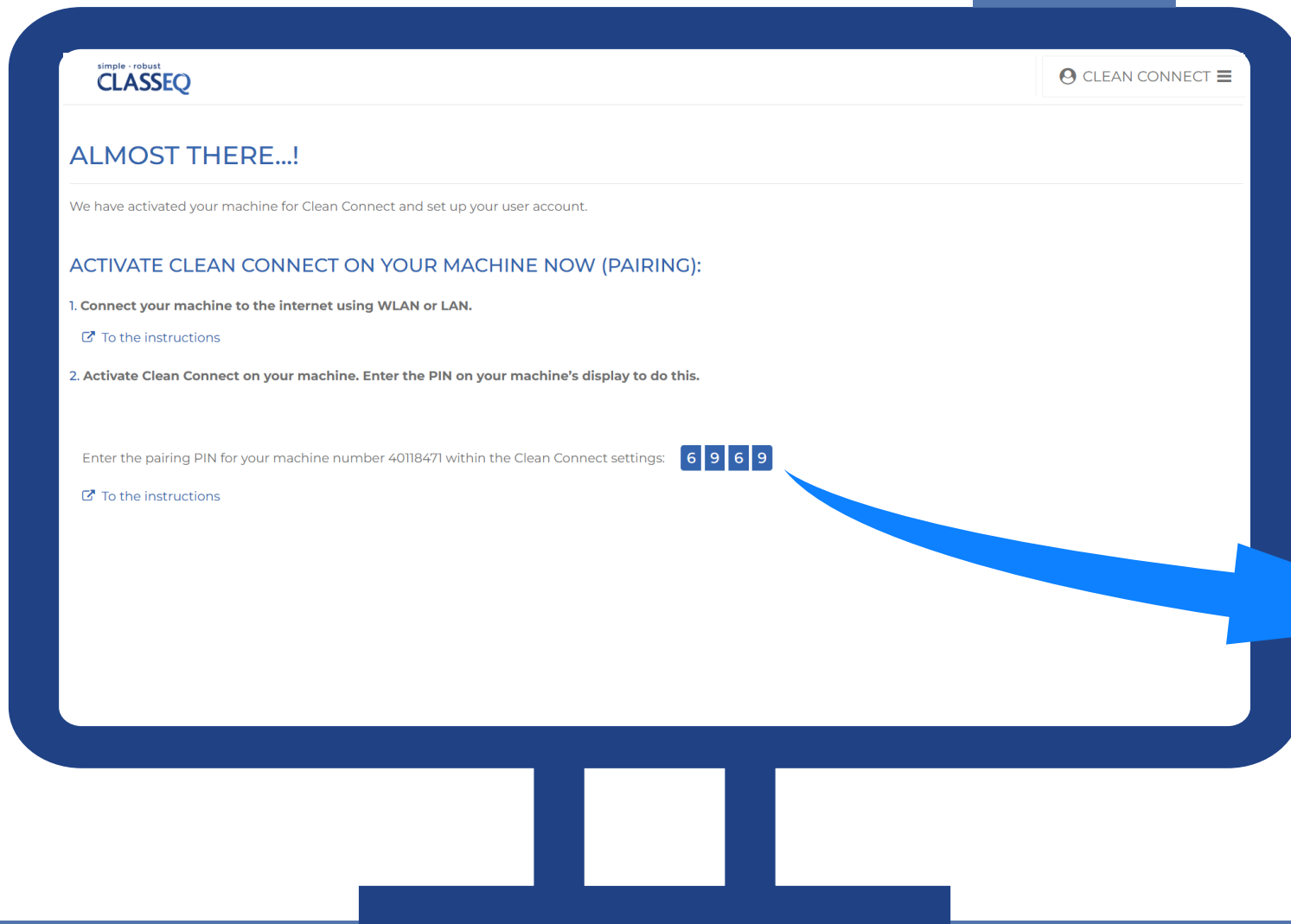
Check email validation

Machine num:	
Machine invst:	
Company:	
Branch:	
Street:	
Building num:	



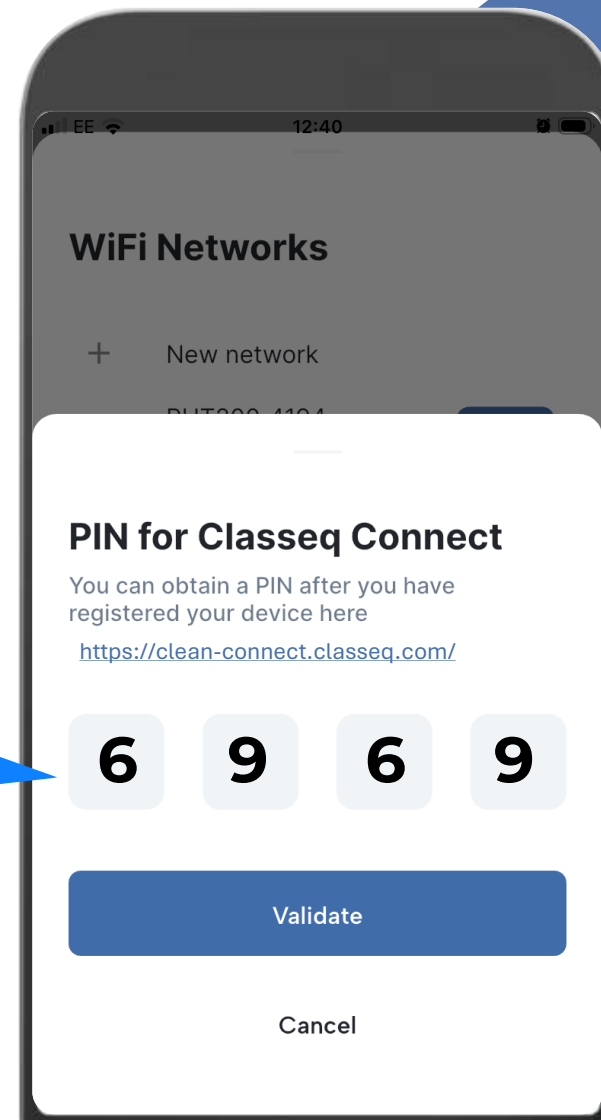
Pair your machine with the APP

21



Enter PIN code

22



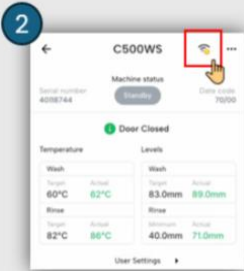
 To the instructions

1



Connect to your machine via the Classeq App on your mobile

2



Once connected select the WiFi symbol on the top right.

3



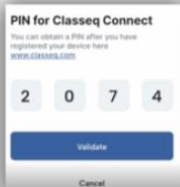
Select your WiFi network, or enter the credentials in manually

4



Once connected, select 'PIN' and enter the pin displayed from Clean Connect Pairing menu and validate

4

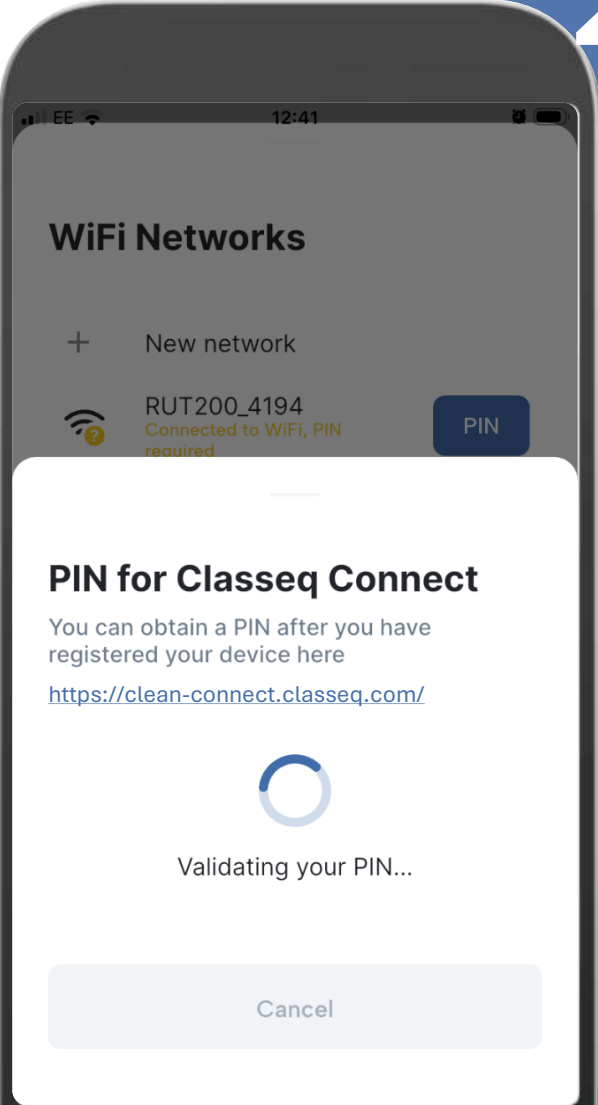


Once validated, the machine is connected to Clean Connect. You can now visit your machine on the Dashboard



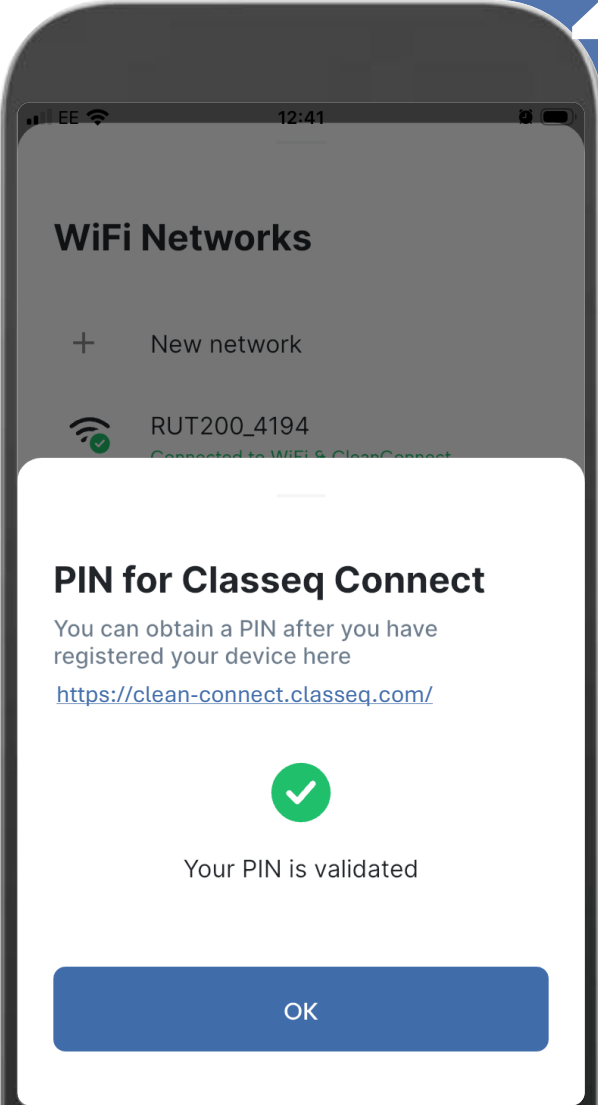
Validating PIN

23



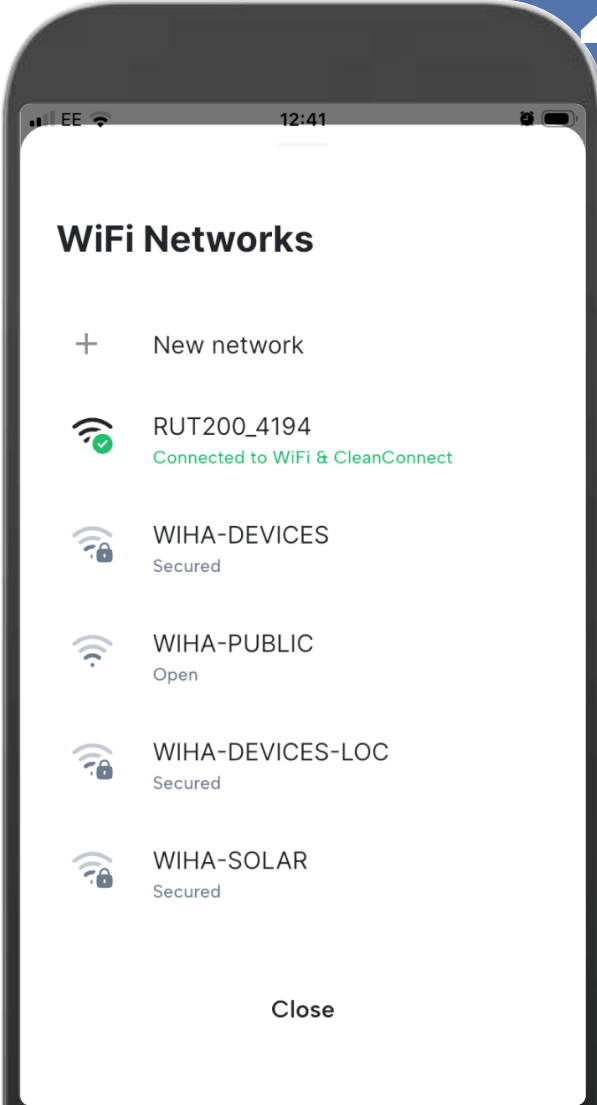
All Connected

24



WiFi Green

25



WiFi Status Green

26

TRAFFIC LIGHT

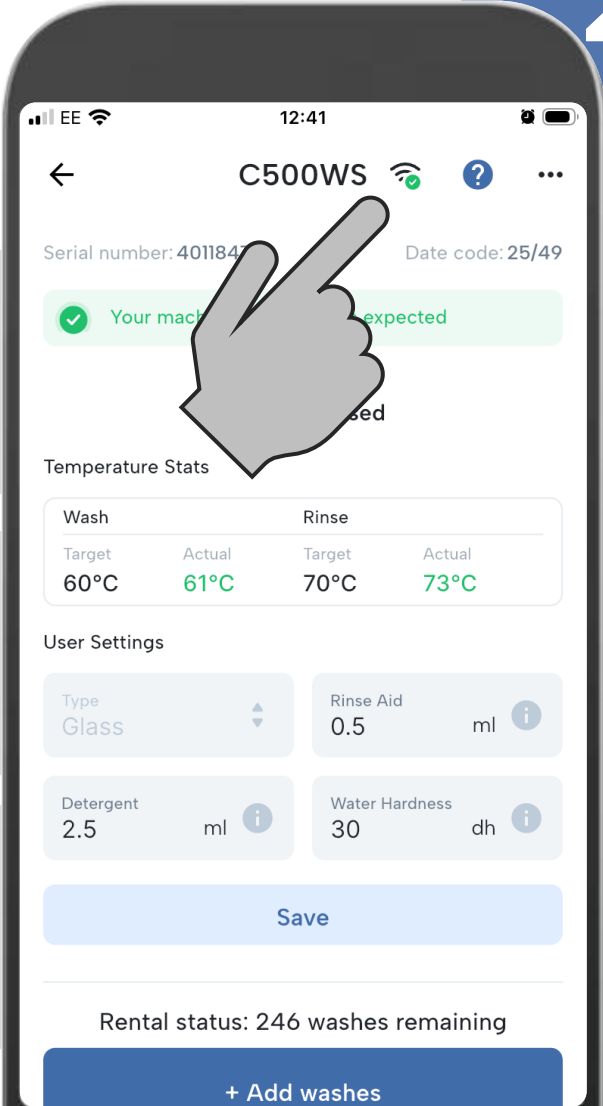
Red
Not Connected



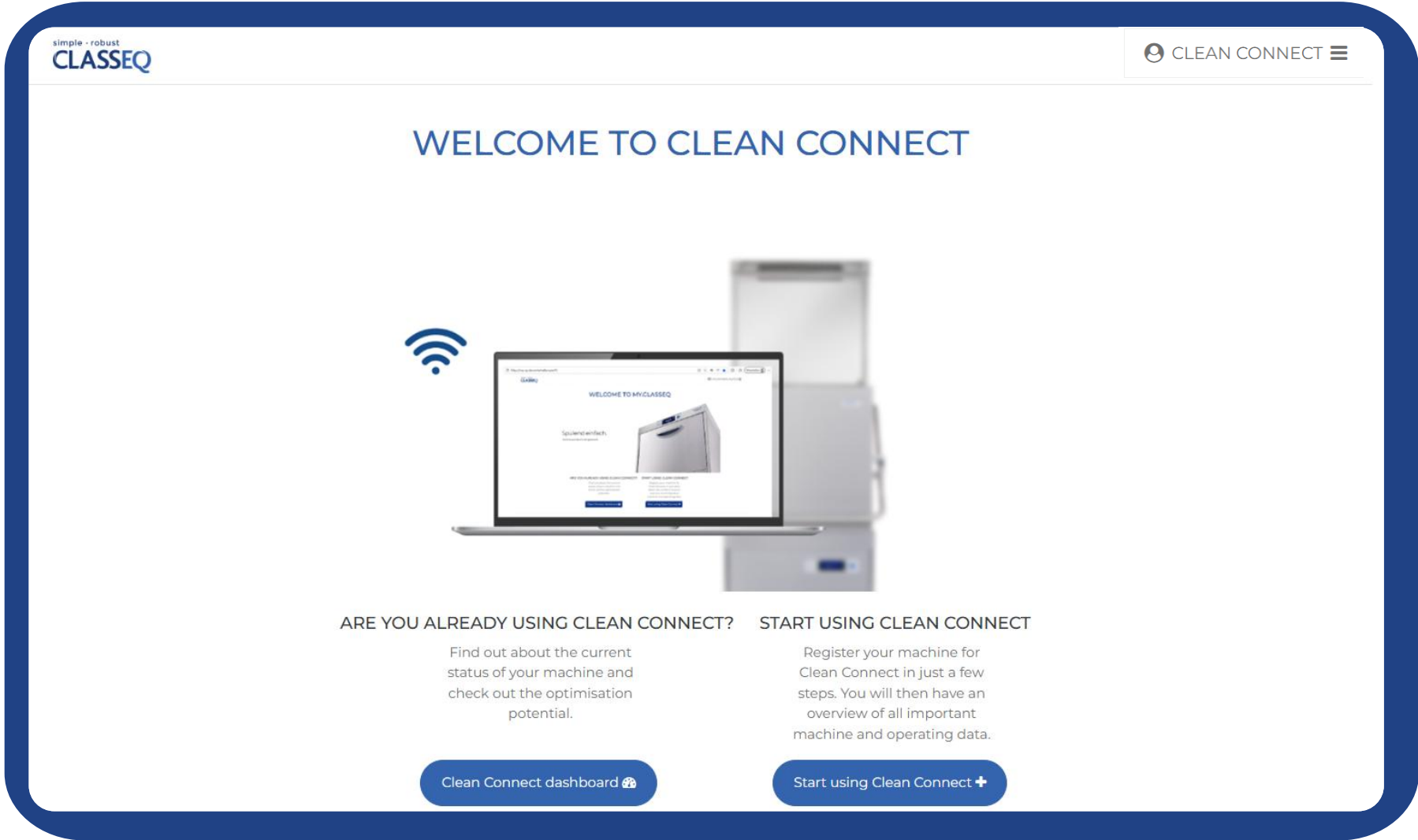
Amber
Connected



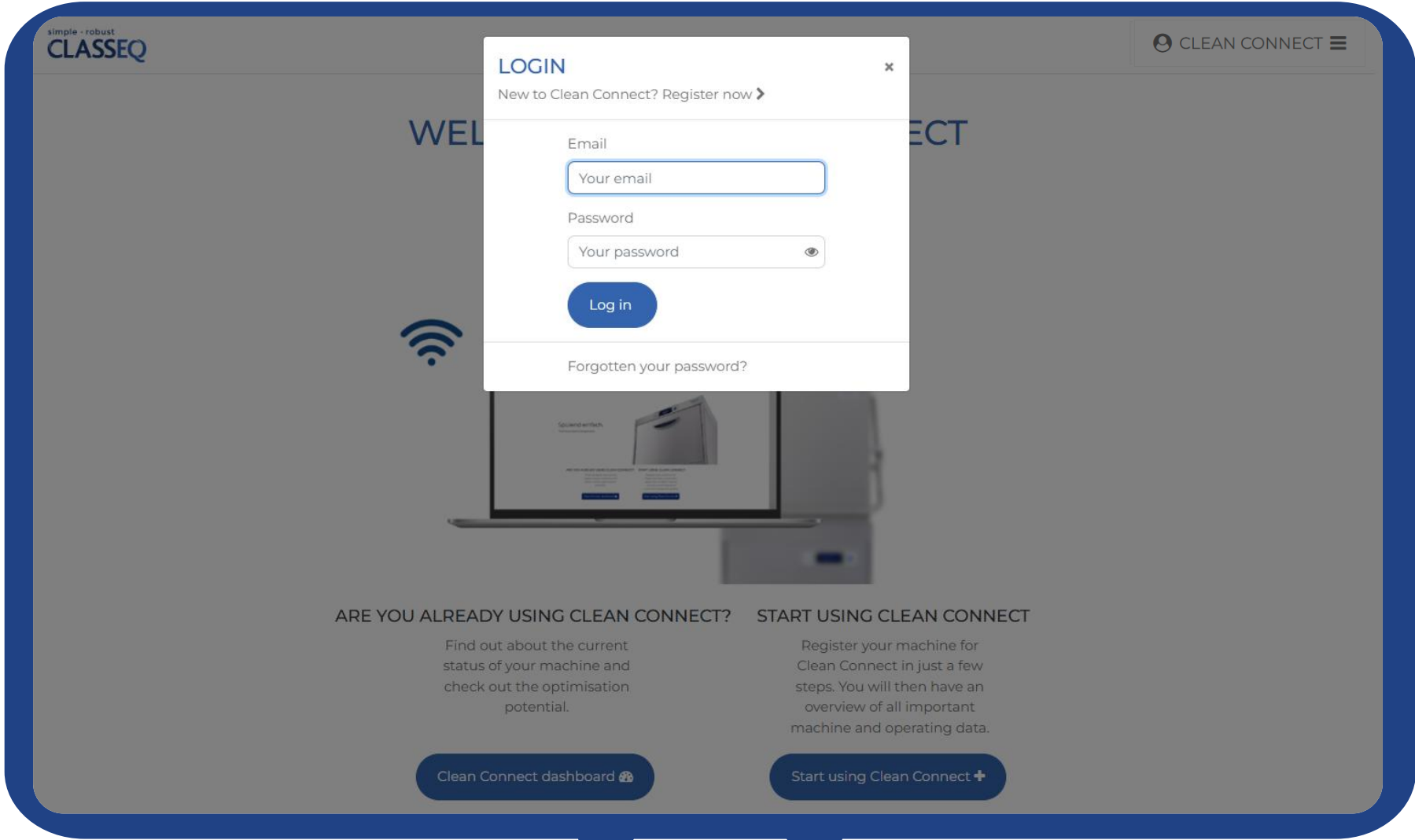
Green
Registered



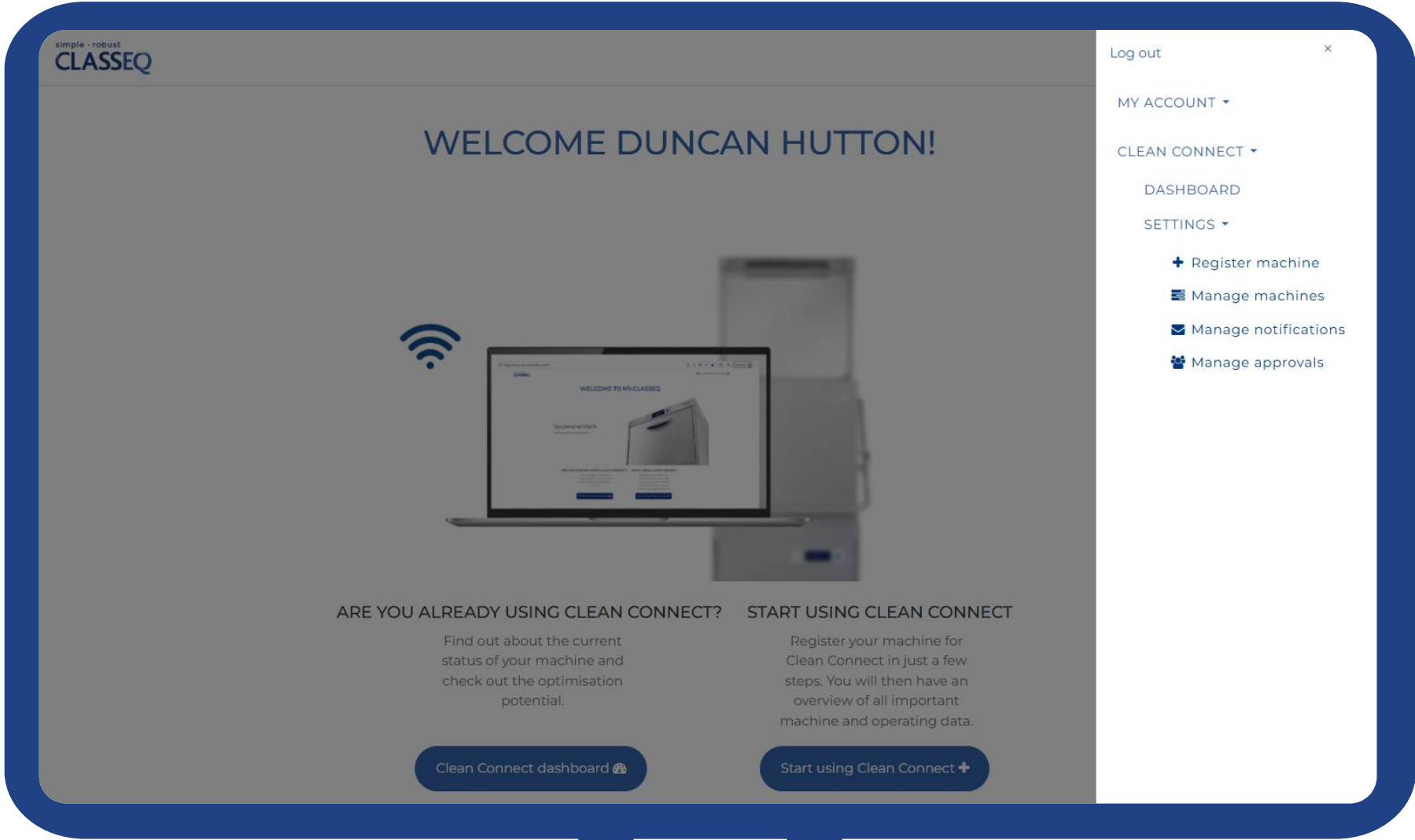
Clean connect dashboard



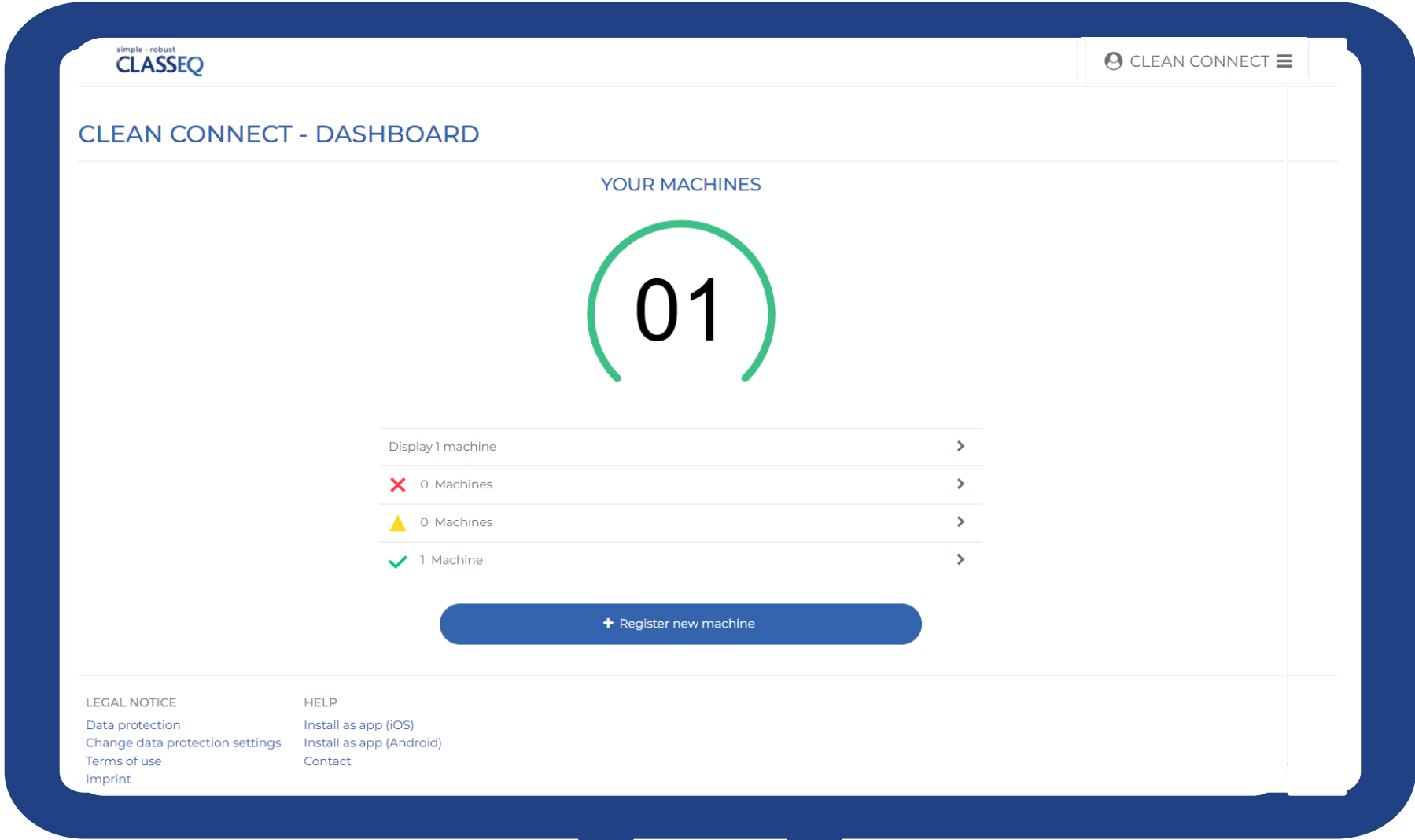
Login



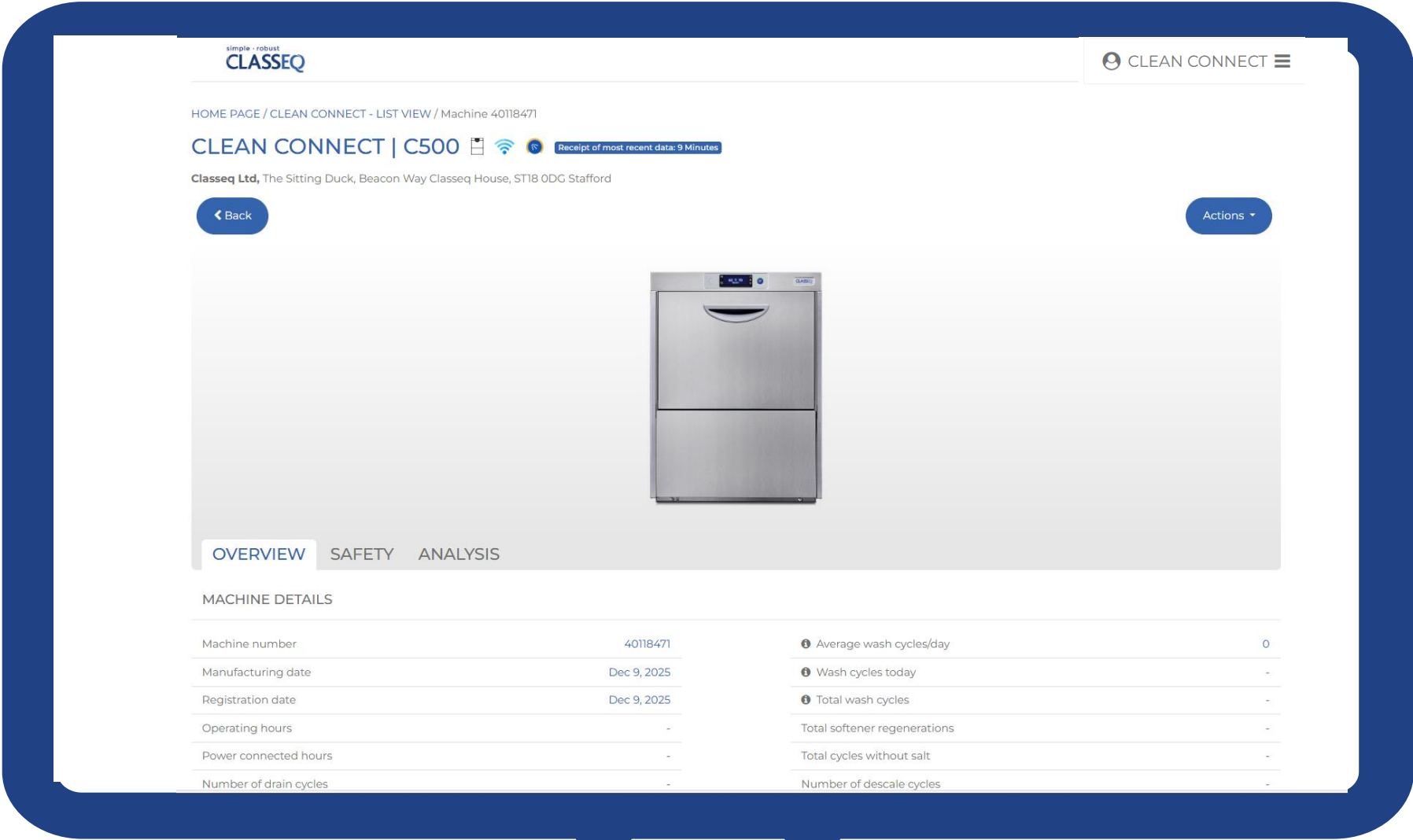
Account Active



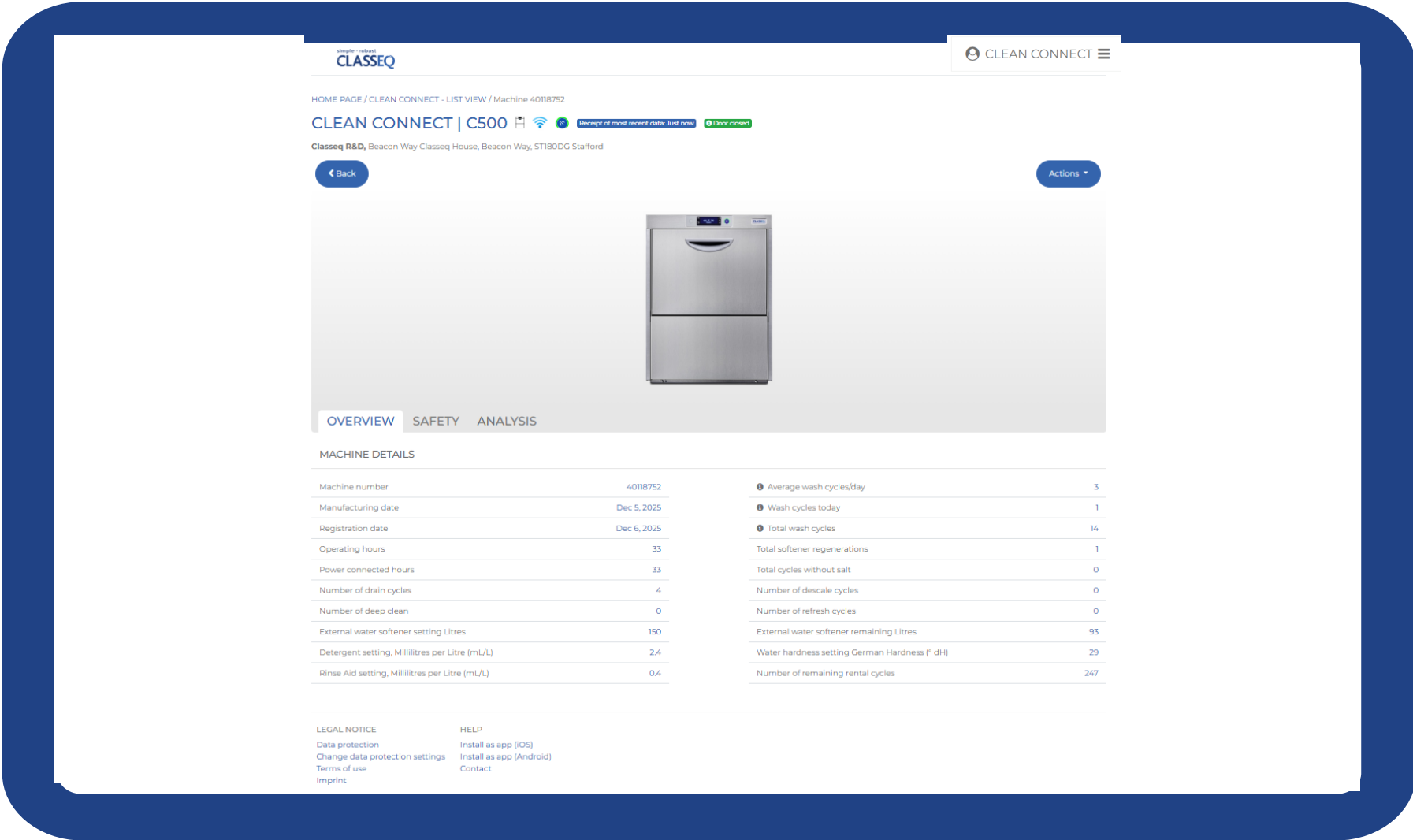
One machine registered and connected



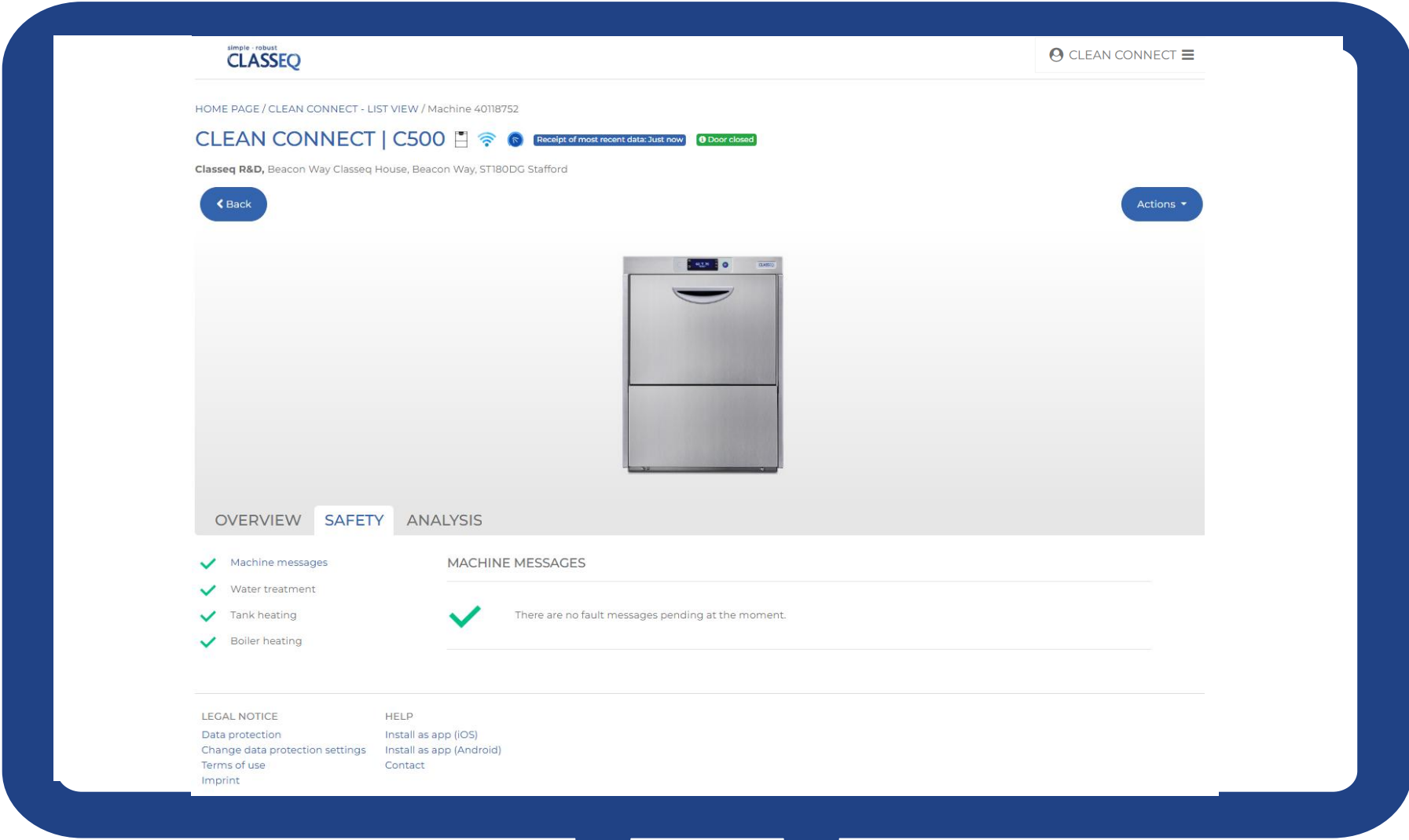
Machine status can be viewed



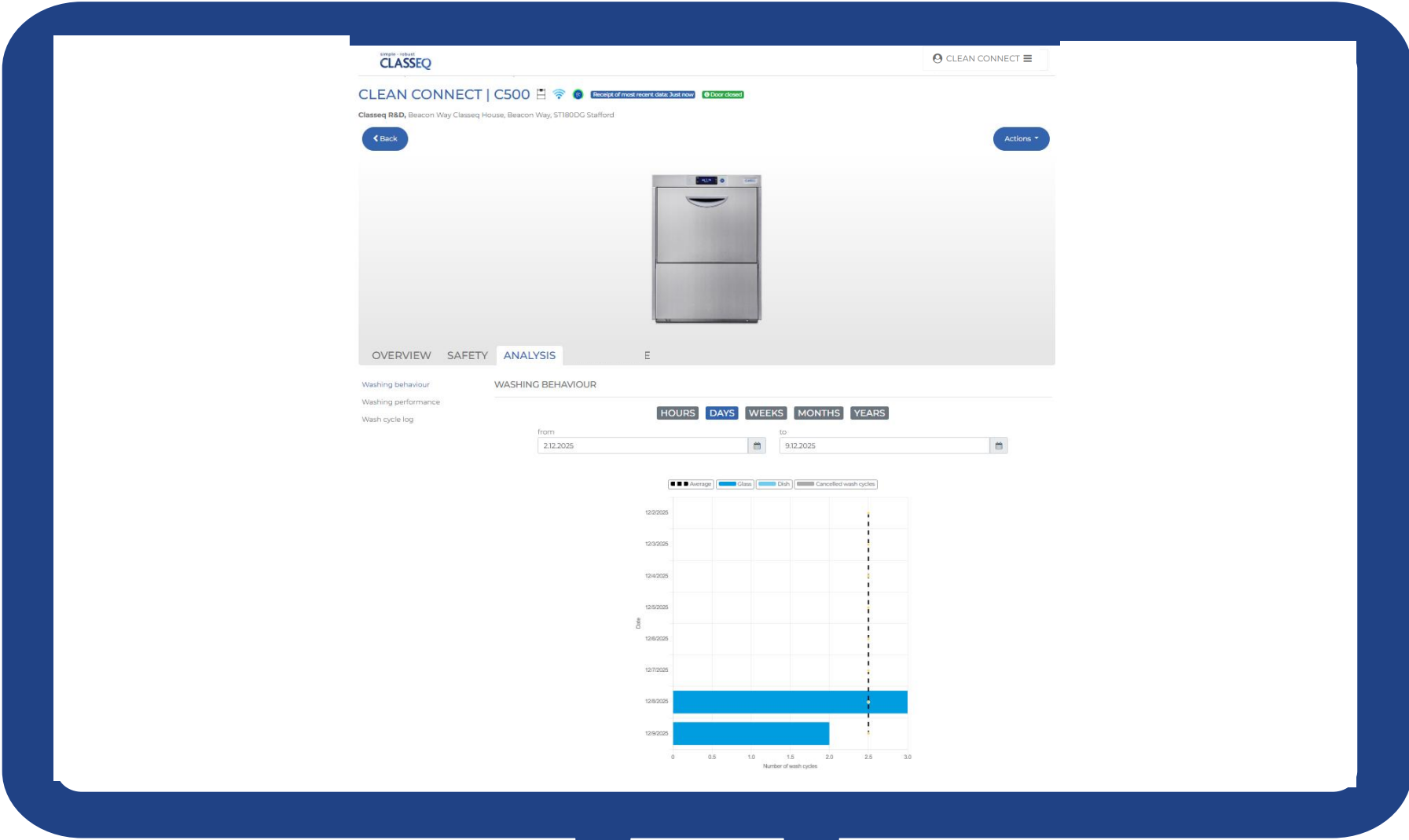
Landing Page Overview - Web Demo



Safety – Web Demo



Analysis – Web Demo



Only the customer who registered the machine can share with others

simple - robust

CLASSEQ

CLEAN CONNECT

Back

YOUR MACHINES

Select filter

Fold out all filters

Favourites

Edit favourites

Show

Machine status

Select all

Error

Warning

All OK

Model

Select all

C400/C500

Connection status

Connected

Not connected

Country

List

Map

Search for machine, company, branch, city...

7 Machines OK

✓	C400			40099159	Classeq, Dev Lab, Beacon Way 19, ST18 0DG Stafford	
✓	C500			40115848	Classeq, Saltwell, Beacon Way Classeq House, ST180DG Stafford	
✓	C500			40118738	Classeq, Staff Canteen - C500WS, Beacon Way Classeq House, ST180DG Stafford	
✓	C500			40118752	Classeq R&D, Beacon Way Classeq House, ST180DG Stafford	
✓	CP500			40119446	Aston Marina, Lichfield Road Aston Marina, ST15 8QU Stone	
✓	CP500			40120345	Wood construction training centre, Main Kitchen Biberach, Leipzigstraße 13,21,41, 88400 Biberach an der Riß	
✓	CP500			40121011	Classeq, PT in R&D, Beacon Way Classeq House, ST180DG Stafford	

LEGAL NOTICE

Data protection

Change data protection settings

Terms of use

Imprint

HELP

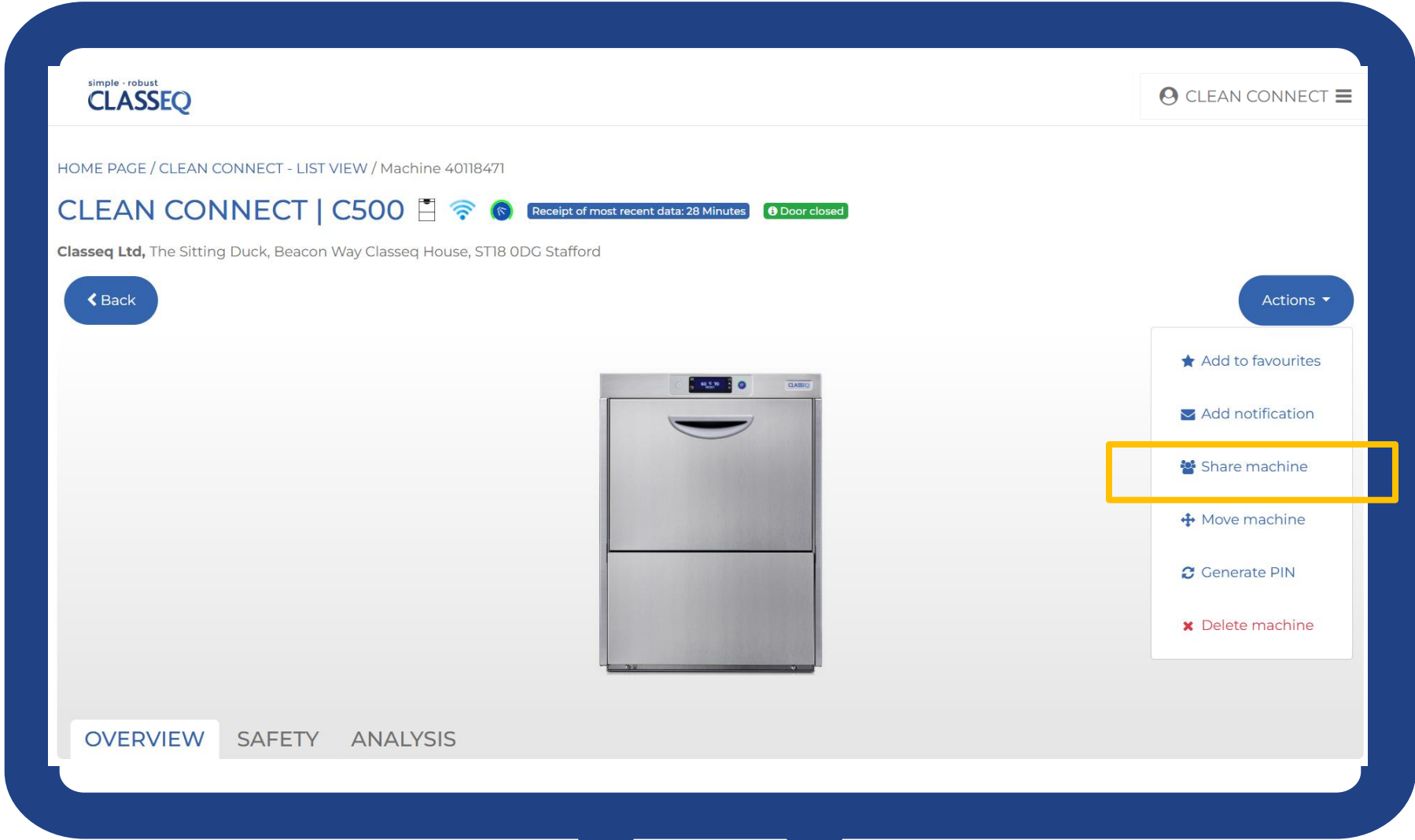
Install as app (iOS)

Install as app (Android)

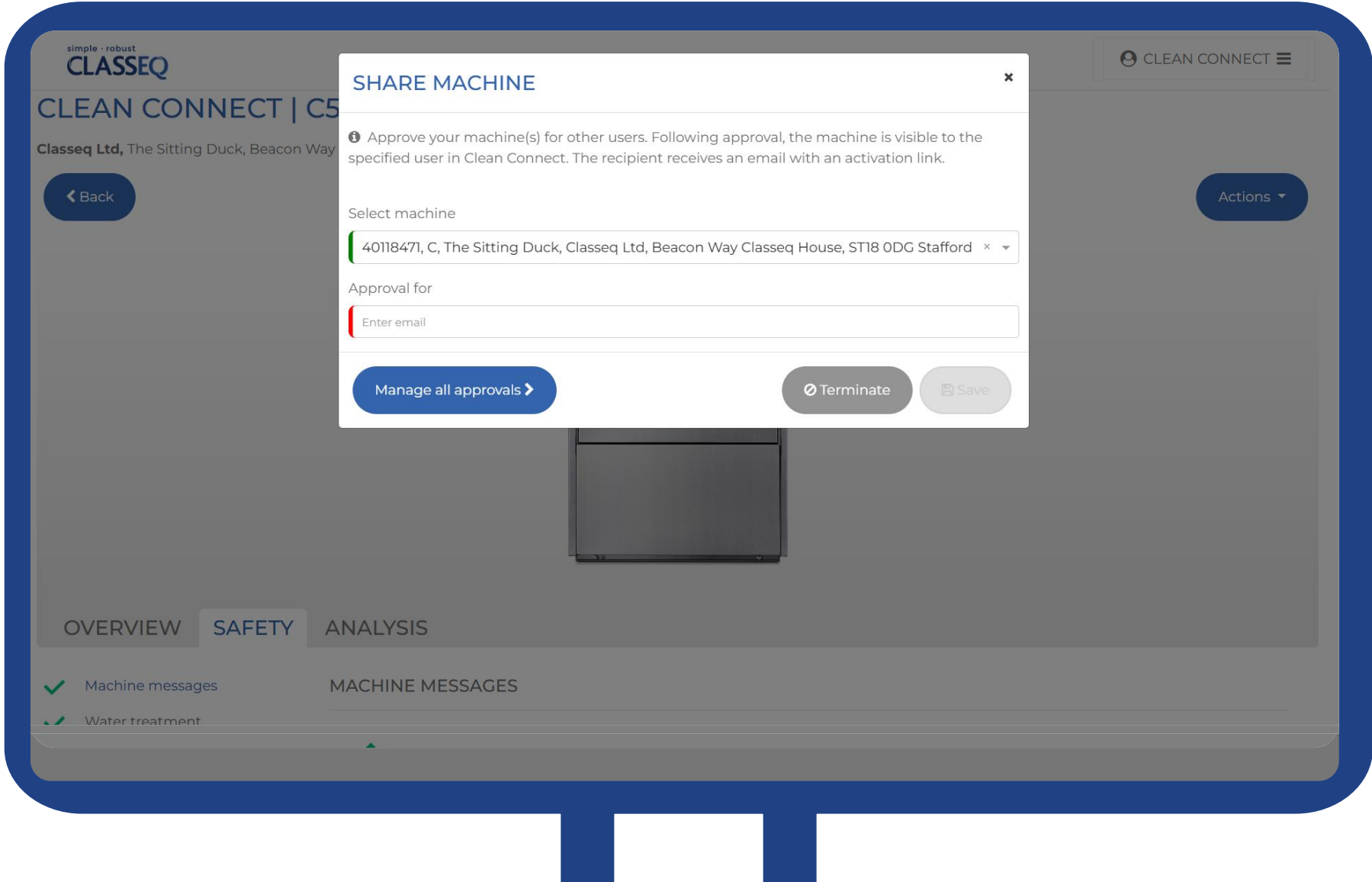
Contact

CLASSEQ

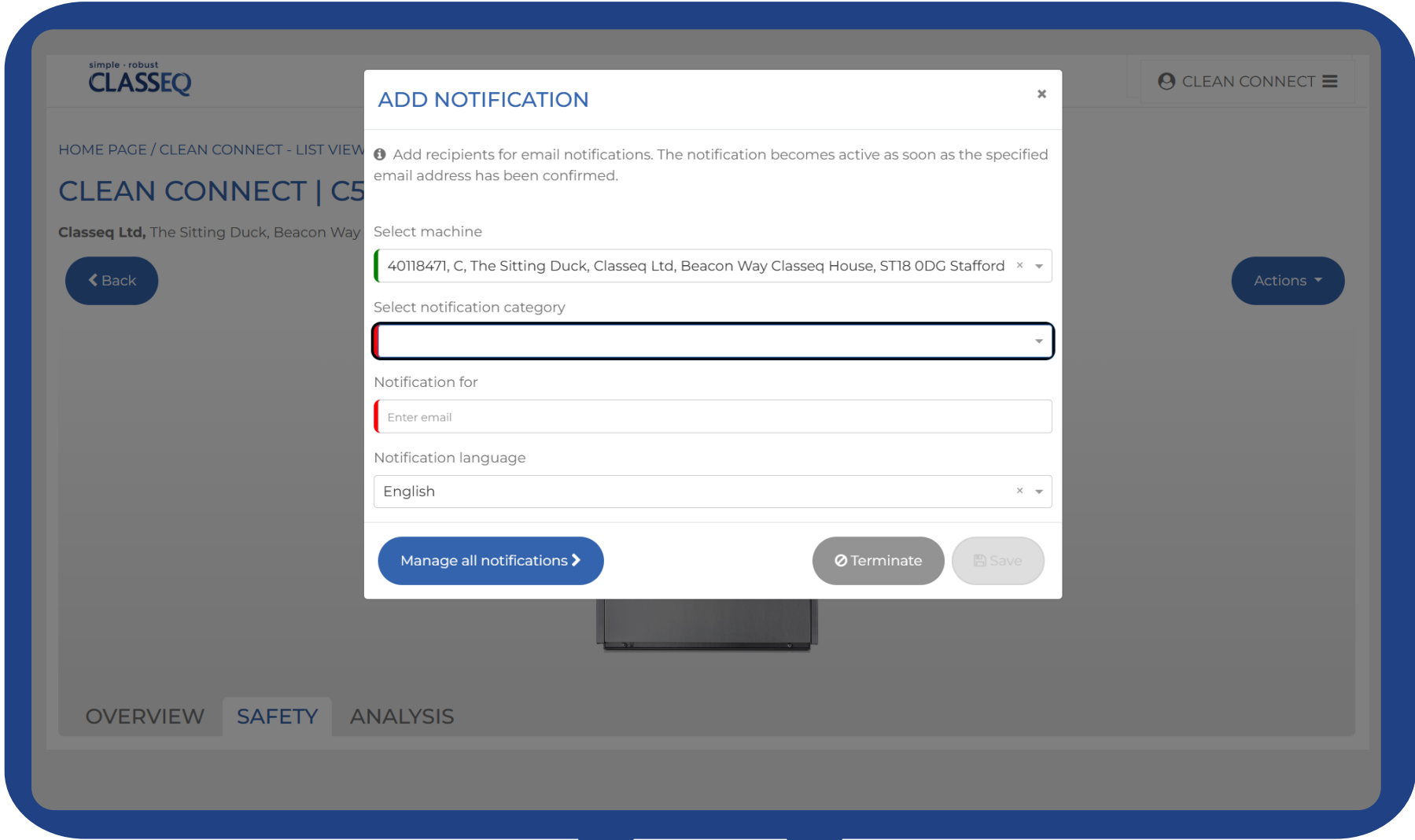
Select actions and share will appear if you are the owner



Identify who you want to share with

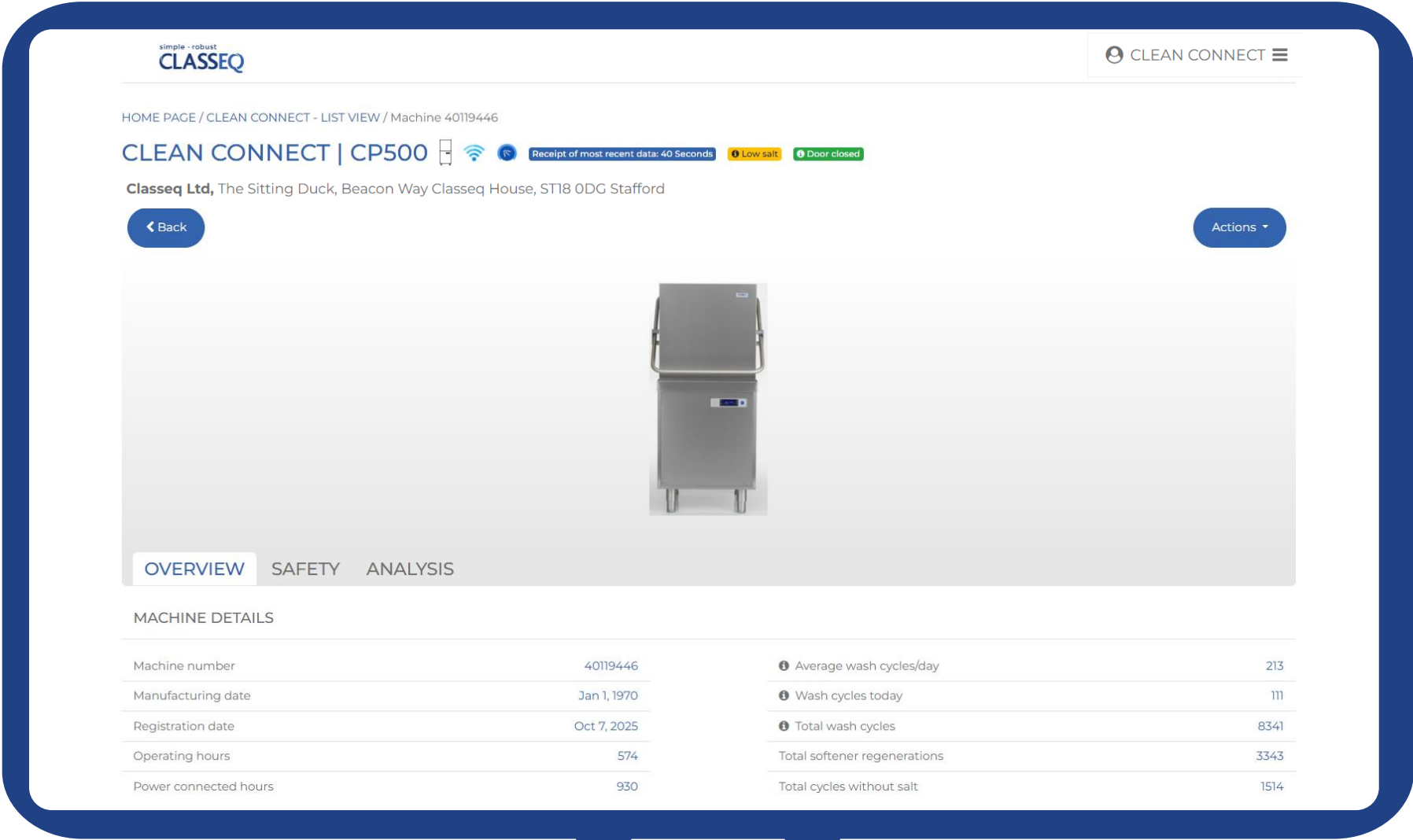


In a similar way you can share/manage the email notifications





One of our trial sites for new CP500



Overview

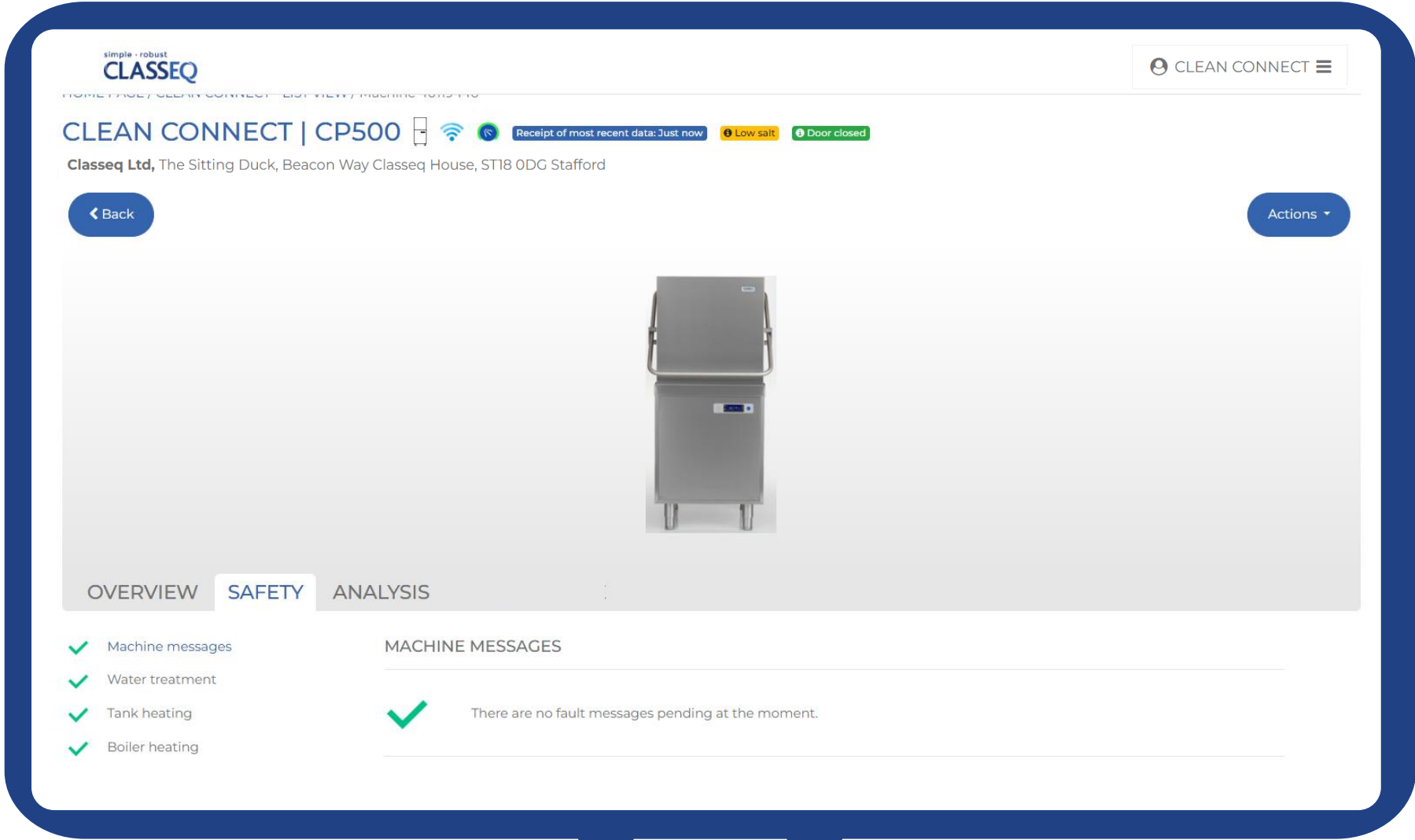
OVERVIEWSAFETYANALYSIS

MACHINE DETAILS

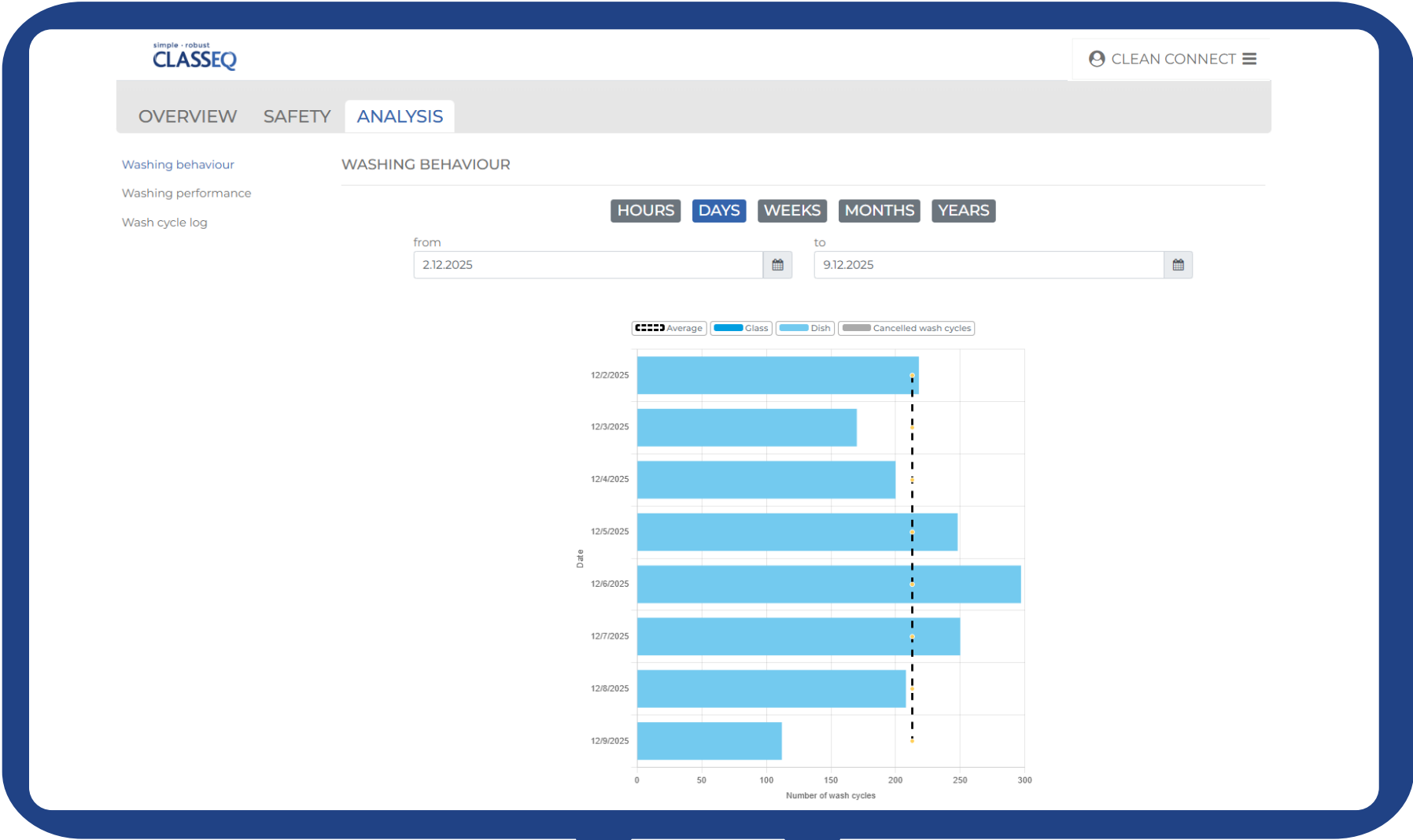
Machine number	40119446	Average wash cycles/day	214
Manufacturing date	Jan 1, 1970	Wash cycles today	112
Registration date	Oct 7, 2025	Total wash cycles	8341
Operating hours	574	Total softener regenerations	3343
Power connected hours	930	Total cycles without salt	1514
Number of drain cycles	62	Number of descale cycles	0
Number of deep clean	0	Number of refresh cycles	0
External water softener setting Litres	-	External water softener remaining Litres	-
Detergent setting, Millilitres per Litre (mL/L)	2.5	Water hardness setting German Hardness (° dH)	30
Rinse Aid setting, Millilitres per Litre (mL/L)	0.5	Number of remaining rental cycles	-



No Faults



Analysis – Wash Cycles



Analysis – Washing Performance



Analysis – Wash Cycle Log

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CLASSEQ

CLEAN CONNECT

OVERVIEW

SAFETY

ANALYSIS

Washing behaviour

Washing performance

Wash cycle log

Select filter

Fold in all filters

▼ Cancelled wash cycles

✓ Wash cycle completed

✗ Wash cycle cancelled

▼ Error messages

✓ All OK

✗ Not OK

WASH CYCLE LOG

Download

SINGLE DAY

MULTIPLE DAYS

← Previous day

Dec 9, 2025

Next day →

Wash cycles: 114

✓ Cancelled wash cycles: 0

✗ Error messages: 7

7:15 AM

Programme

Dish

Short programme

TARGET

Wash temp. 60 °C

Rinse temp. 80 °C

7:17 AM

Programme

Dish

Short programme

TARGET

Wash temp. 60 °C

Rinse temp. 80 °C

7:20 AM

Programme

Dish

Short programme

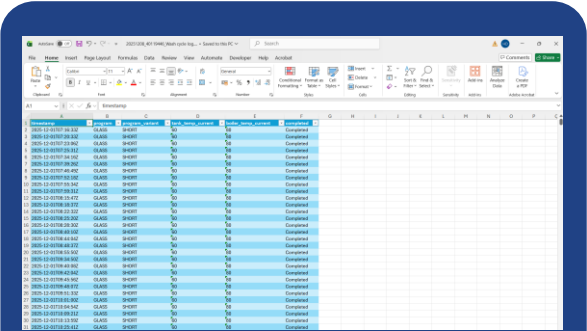
TARGET

Wash temp. 60 °C

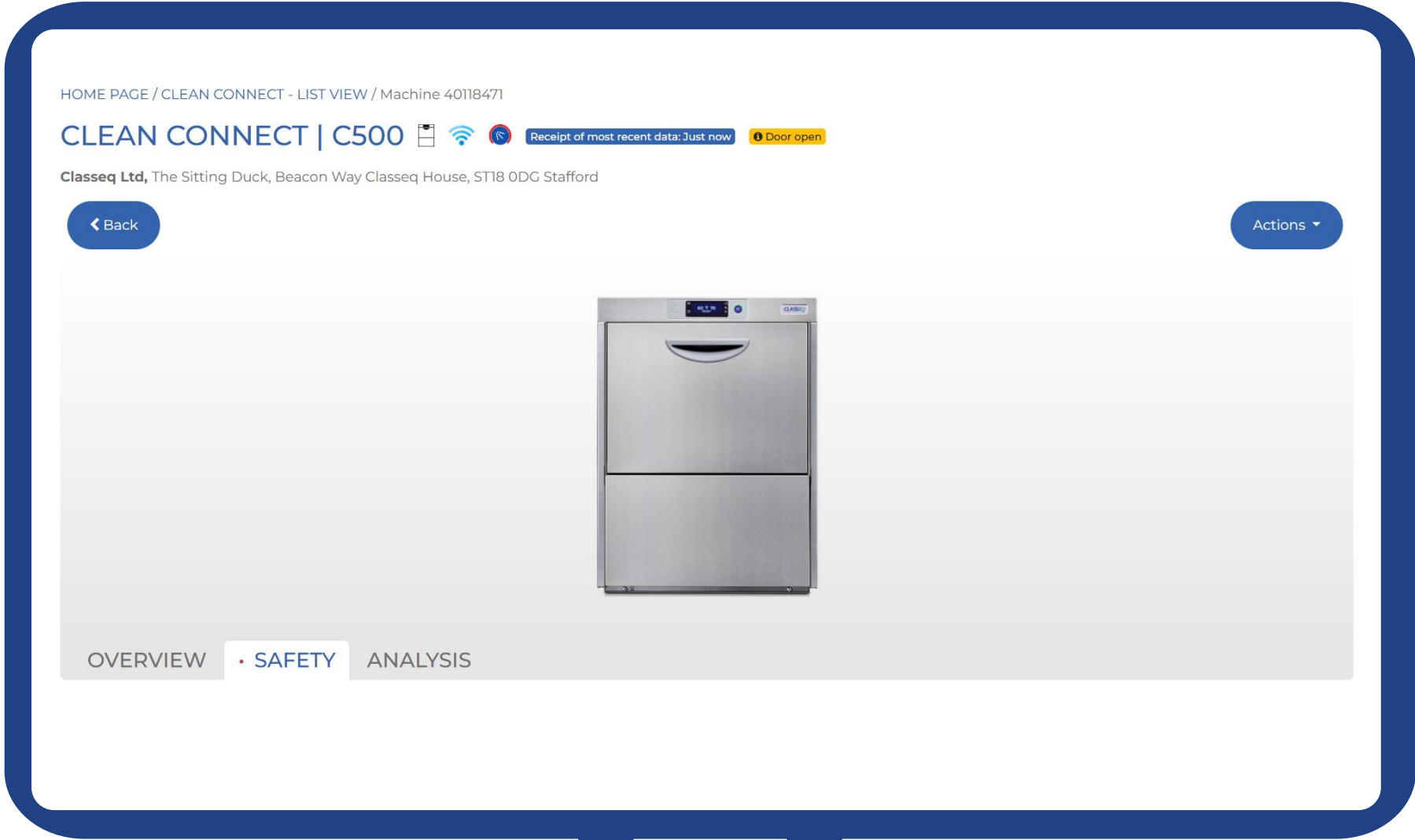
Rinse temp. 80 °C

CLASSEQ

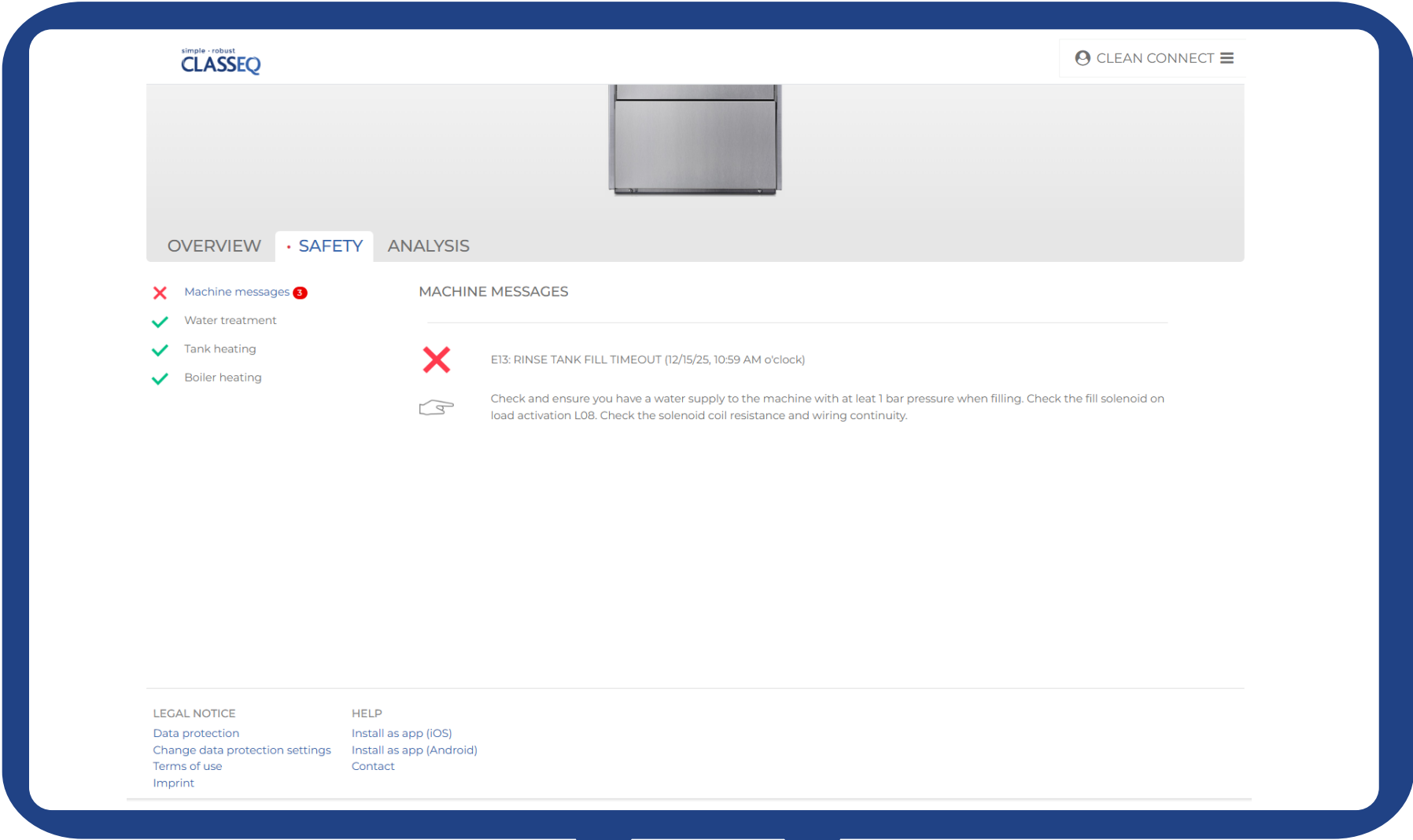
A decorative graphic element at the bottom of the page. It features three white squares of equal size arranged horizontally. Below these squares is a solid dark blue horizontal bar that spans the width of the entire page.



Only critical errors will be notified



Only critical errors will be notified along with ones that can be checked like Fill / Drain
- Critical errors will suggest please contact your service provider after the error number



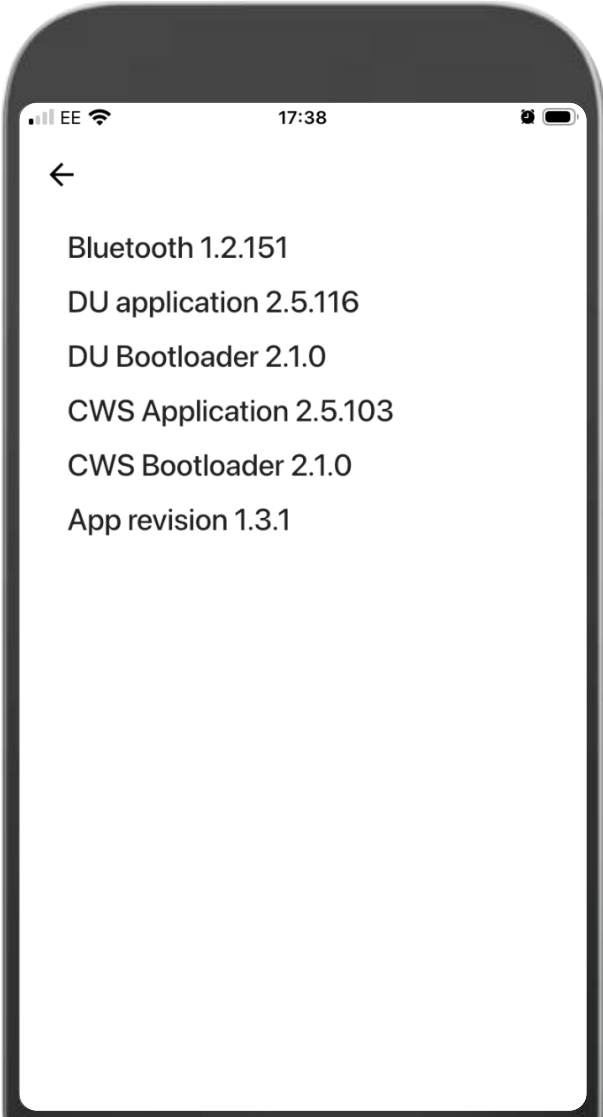
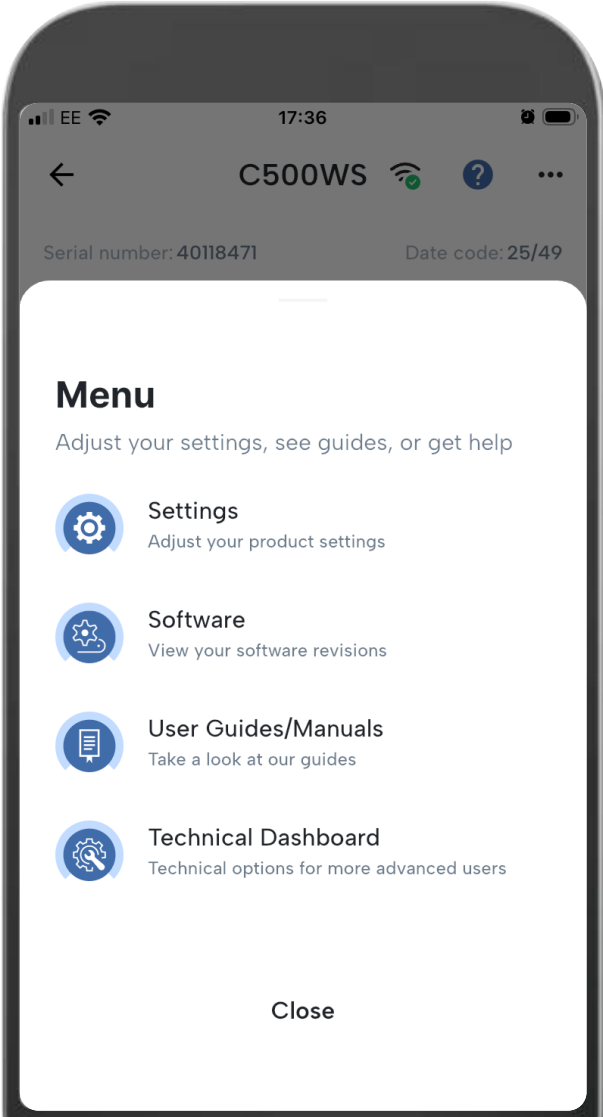
Actions



Account management



APP Information includes software versions in user and technical area

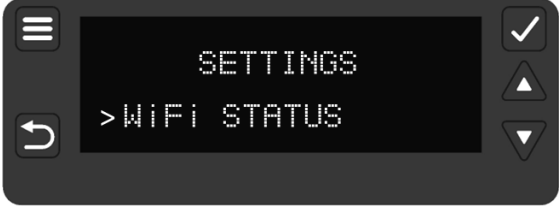




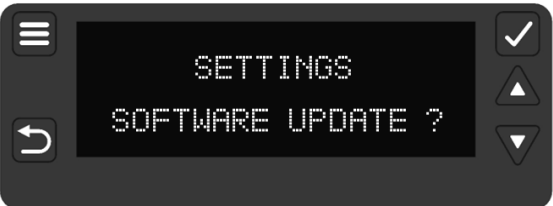
WiFi icon added



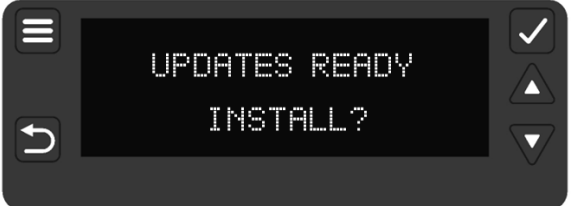
WiFi status – Enabled, Disabled



Remote software updates possible

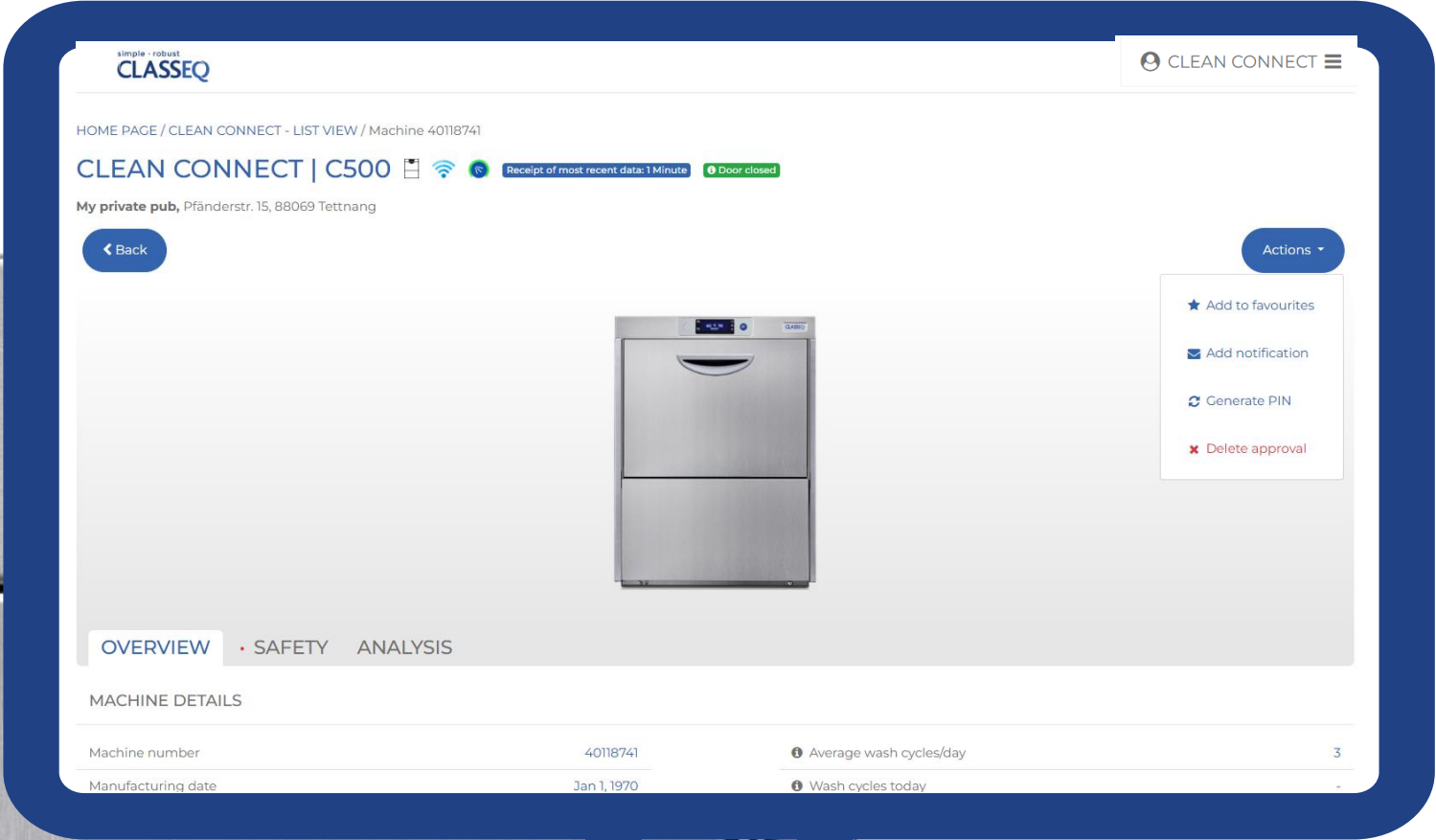


If available with power cycle prompt

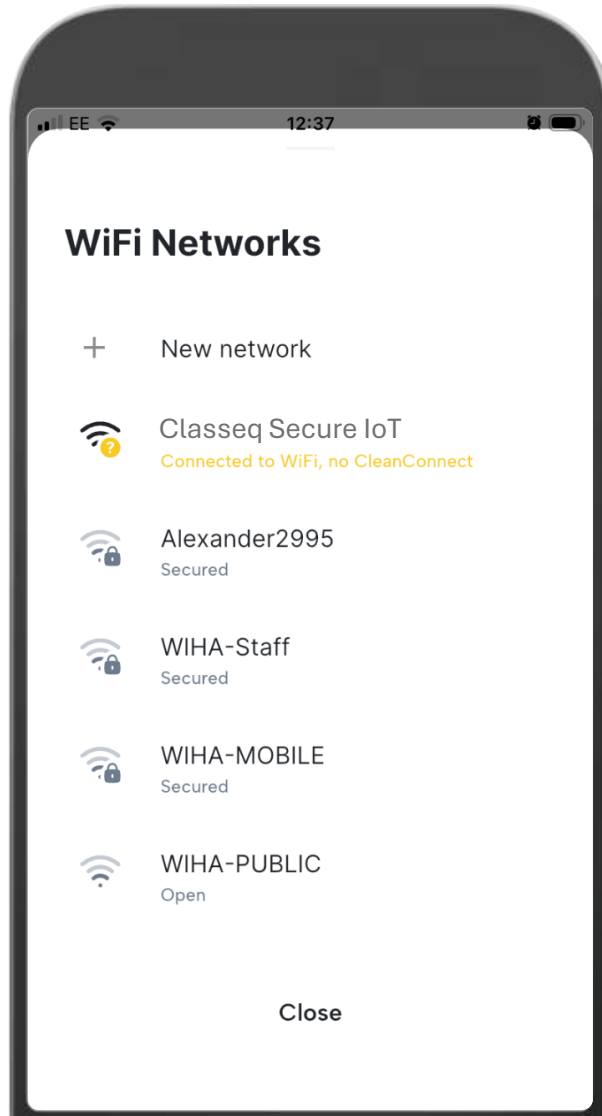


In the web portal you can delete approval or generate a new pin as required

Service menu can be used to erase WiFi Tokens



Connecting to a dedicated secure network?



- The following settings¹ must be adopted on your network's router for both versions:
 - DHCP active
 - Free IP address available
 - Port 443 free for communication² to target hosts: *.winterhalter.biz
 - Ping requests to target hosts: *.winterhalter.biz possible
 - DNS name resolution for *.winterhalter.biz

1 - These settings correspond to a router's default settings.

2 - Protocol: MQTT (TLS)

MAC filter and WPA/WPA2 encryption are supported.

We recommend reserving an IP address for the machine's MAC address.