

SHIELD AI WEBSITE DATA COLLECTION, USE AND PRIVACY POLICY

Last modified: May 2020

1. Introduction

This Data Policy describes how Shield AI collects and uses Personal Information about you through the use of our Site and through email, text, and other electronic communications between you and Shield AI, Inc.

Shield AI (“**Shield AI**,” or “**we**,” “**our**,” or “**us**”) respects your data and privacy, and we are committed to protecting it through our compliance with this Data Collection, Use and Privacy Policy (“**Data Policy**”). This Data Policy describes the types of personal information about or relating to you (“**Personal Information**”) and other data we may collect through the Shield AI website at www.shield.ai (the “**Site**”) (including , and our practices for collecting, using, maintaining, protecting, and disclosing that information. If you are using our Site for or on behalf of your employer, department, company or organization (the “**Organization**”), you represent and warrant that you have the authority to accept this Data Policy on behalf of the Organization. If you (and your Organization, if applicable) do not agree to our Data Policy, please do not use the Service. The term “**you**”, “**your**”, etc. refers to both you as an individual user and your Organization (where applicable).

Please read this Policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Sites. By accessing or using our Site, you agree to this Data Policy. This Data Policy may change from time to time (see [Changes to Our Data Policy](#)). Your continued use of our Site after we make changes is deemed to be acceptance of those changes, so please check this Data Policy periodically for updates.

2. Information We Collect About You and How We Collect It

We collect different types of information about you in connection with your use of the Site. This includes information that we collect directly from you or through automated collection technologies.

If you are a customer of Shield AI, you can use our site to download new and modified software releases for our AI software and intelligent robots and other hardware products (collectively, “**Products**”), and to upload mission data and other data collected, analyzed and processed by our Products (“**Machine Data**”). When you interact with our Site for these purposes, we collect certain limited personal information from you in order to provide the Site and Site-related services and content, such as your name and email address. We may also collect information through automated means (e.g., using a

website data analytics tool such as [Google Analytics](#)) that is about or related to you and your use of our Site, but individually does not directly identify you, such your network location and IP address, pages visited, the website you came from, content downloaded, errors, information from cookies and other browsing activity on our Site.

Machine Data. You can also use the Site to provide Machine Data to us. Please refer to the applicable agreement(s) between Shield AI and your Organization for terms relating to ownership, licensing and use rights with respect to Machine Data and other data exchanged or collected by the parties.

Cookies. We and our service providers may use cookies, web beacons, and other technologies to receive and store certain types of information whenever you interact with our Site through your computer or mobile device. A cookie is a small file or piece of data sent from a website and stored on the hard drive of your computer or mobile device. On your computer, you may refuse to accept browser cookies by activating the appropriate setting on your browser, and you may have similar capabilities on your mobile device in the preferences for your operating system or browser. However, if you select this setting you may be unable to access certain parts of our Site. Unless you have adjusted your browser or operating system setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Site.

3. How We Use Your Information

We use your Personal Information for various purposes described below, including to:

- provide our Site to you;
- provide you with information you request from us;
- enforce our rights arising from contracts;
- notify you about changes; and
- provide you with notices about your account.

We use information that we collect about you or that you provide to us, including any Personal Information:

- to provide our Site and its contents to you;
- to provide you with information and notifications about our Products;
- to contact you in response to a request;
- to fulfill any other purpose for which you provide it;
- to carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection;

- to notify you about changes to our Site, or any related products or services we offer or provide through the Site;
- in any other way we may describe when you provide the information; and
- for any other purpose with your consent.

Machine Data. Without limiting Shield AI’s or your Organization’s rights under any agreement(s) between the parties, you and your Organization acknowledge and agree that Shield AI can, subject to any confidentiality or secrecy obligations owed to you or your Organization, use Machine Data for Shield AI’s internal business purposes, including without limitation, research, development, product improvement, artificial intelligence (AI) development and training, machine learning, verification of security and data integrity, identification of industry trends and developments, and other data analytics. Additionally, subject to any confidentiality or secrecy obligations owed to you or your Organization, Shield AI shall have the right to use and disclose aggregated and de-identified data contained in Machine Data for its business purposes, including the development and licensing of data analytics products and reports for its customers (“**De-Identified Machine Data**”), provided that such products and reports do not disclose to a third party any personal information, personally identifying information or your confidential information. Shield AI may copy, modify, adapt, publish, translate, create derivative works from and/or sell and/or distribute De-Identified Mission Data into any form, medium or technology.

4. Disclosure of Your Information

We do not share, sell, or otherwise disclose your Personal Information for purposes other than those outlined in this Data Policy. We may disclose your Personal Information to a few third parties, including:

- our affiliates and third party service providers that we use to support our business;
- to a company we merge, acquire, or that buys us, or in the event of change in structure of our company of any form;
- to comply with our legal obligations;
- to enforce our rights; and
- with your consent.

We do not share, sell, or otherwise disclose your Personal Information for purposes other than those outlined in this Data Policy. However, as described in “How We Use Your Information” above, we may disclose aggregated De-Identified Mission Data.

We may disclose Personal Information that we collect or you provide as described in this Data Policy:

- To affiliates, contractors, service providers, and other third parties we use to support our business and our Site (e.g., data storage, data processing, payment processing, etc.).
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Information held by Shield AI about our Site users are among the assets transferred.
- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information. And,
- With your consent.

We may also disclose your Personal Information:

- To comply with any court order, law, or legal process, including to respond to any government or regulatory request. And,
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Shield AI, our customers, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

5. Your Rights and Choices Regarding Your Information and Accessing and Correcting Your Information

You may review and change your personal information by logging into the Site and visiting your Account Preferences page.

Please contact us if you have any questions or concerns about our collection or use of your Personal Information. Please notify us of any changes or errors in any Personal Information we have about you to ensure that it is complete, accurate, and as current as possible or to cancel your account. We may not be able to delete certain Personal Information if we believe it would violate any law or legal requirement or cause the information to be incorrect.

6. Data Security

Information transmitted over the Internet is not completely secure, but we do our best to protect your Personal Information. You can help protect your Personal Information and other information by keeping your password to our Site confidential.

In addition to any data security obligations we may have under applicable agreement(s) with you or your Organization, we have implemented reasonable and appropriate data

security measures designed to secure your Personal Information from accidental loss and from unauthorized access, use, alteration, and disclosure. The safety and security of your information also depends on you. Where you have chosen a password for the use of our Site, you are responsible for keeping this password confidential. You should not share your password with anyone.

Unfortunately, the transmission of information via the Internet is not completely secure. Although we do our best to protect your Personal Information, we cannot guarantee the security of your Personal Information transmitted to our Site. Any transmission of Personal Information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the Site, or in your operating system.

7. Changes to Our Data Policy

We will post any changes to our Data Policy on our Site. If we make material changes to our Data Policy, we may notify you of such changes through your contact information and invite you to review (and accept, if necessary) the changes.

We may change this Data Policy at any time. It is our policy to post any changes we make to our Data Policy on this page with a notice that the Data Policy has been updated on the Site's home page. If we make material changes to how we treat our users' Personal Information, we will notify you by email to the email address specified in your account and/or through a notice on the Site's home page. The date this Data Policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting our website and reviewing this Data Policy to check for any changes.

8. Contact Information

You may contact us through the contact information below.

If you have any questions, concerns, complaints or suggestions regarding our Data Policy or otherwise need to contact us, you may contact us at the contact information below or through our Site.

How to Contact Us:

**Shield AI
600 W. Broadway
San Diego CA 92101**